

**Stock Holding Corporation of India Limited**  
**(Stock Holding)**



**RFP Reference Number: IT-05/2024-25**

**Date: 03-Sep-2024**

**GEM Reference No. - GEM/2024/B/5352786**

**Request for Proposal (RFP) for Non-Back-To-Back AMC of Cisco and Huawei Servers and Storage,  
CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library**

**DISCLAIMER**

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited (StockHolding), is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by StockHolding to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. StockHolding makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. StockHolding may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

**RFP Document Details**

Sr. No.	Description	Remarks
1	Name of Organization	Stock Holding Corporation of India Limited
2	RFP Reference Number	IT-05/2024-25
3	Requirement	RFP for Non-Back-To-Back AMC of Cisco and Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library for 01 Year
4	Interest free Earnest Money Deposit (EMD) [*]	Rs.1,00,000/- (Indian Rupees One Lakh only) by way of RTGS/NEFT to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids by way of RTGS/NEFT on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR details to us on below mentioned email address.
5	Email Id for queries up to Pre-Bid Meet	PRIT@stockholding.com
6	Date of Issue of RFP Document	03-September-2024
7	Date, Time and place for online Pre-bid meeting	11-September-2024 11:00 AM For participation in pre-bid meeting, please send mail for online meeting link to PRIT@stockholding.com before 10-September-2024 05:00 PM
8	Last Date for Submission of Online Bid	24-September-2024 05:00 PM
9	Date of opening bid	24-September-2024 05:30 PM

[\*] - Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.

This bid document is not transferable.

StockHolding reserves the right to modify/update activities/ dates as per requirements of the process.

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## SUBMISSION OF PROPOSAL

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StockHolding invites e-tender through GeM Portal, in two bid system (Technical and Commercial bid), from firm/company for Non-Back-To-Back AMC of Cisco and Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library for 01 Year.

### Submission of Bids:

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/> in the following manner:-

1. Technical Bid (.pdf files)
2. Commercial Bid (.pdf files)

### Invitation for bids:

This “Invitation for bid” is meant for the exclusive purpose quotations for On-site Annual Maintenance Contract of Cisco and Huawei servers and storage, Commvault software, Tandberg, HP MSL 2024 backup tape library for StockHolding Mahape and Fort Offices. They should be maintained for trouble free performance along with back-lining of the concerned bill of material through authorized service providers or providing support wherever applicable for StockHolding as per the terms, conditions, and specifications indicated in this RFP and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

### Due Diligence:

The bidder is expected to examine all instructions, Forms, Terms, Conditions and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or submission of Bid not as per RFP requirements will be at the bidder’s risk and may result in rejection of the bid and the decision of StockHolding in this regard will be final and conclusive and binding.

### Cost of Bidding:

The bidder shall bear all costs associated with the preparation & submission of its bid and StockHolding will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### Contents of this RFP Document:

The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

- a Bidder Details – Annexure 1
- b Format for Eligibility Criteria - Annexure 2
- c Format for Price Bid (Commercial) Bids - Annexure 3
- d Integrity Pact (Text) - Annexure 4
- e Covering Letter of Integrity Pact - Annexure 5
- f Format of Bank Guarantee – Annexure 6
- g Compliance Statement – Annexure 7

### Clarifications regarding RFP Document:

- a Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to StockHolding for necessary clarifications.
- b A bidder requiring any clarification for their queries on this RFP may be obtained via email to PRIT@StockHolding.com
- c StockHolding shall not be responsible for any external agency delays.
- d StockHolding reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
- e At any time before the deadline for submission of bids / offers, StockHolding may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
- f StockHolding reserves the rights to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on StockHolding.
- g StockHolding reserves the right to amend / cancel / postpone / pre-poned the RFP without assigning any reasons.
- h It may be noted that notice regarding corrigendum/addendums/amendments/response to bidder's queries etc., will be published on StockHolding's website only. Prospective bidders shall regularly visit StockHolding's same website for any changes/development in relation to this RFP.
- i It may be noted that bidder mentioned in the document may be either OEM/Distributor/System Integrator (SI).

**Validity of offer:**

The offer should remain valid for a period of at least **90 days** from the date of submission.

**ELIGIBILITY CRITERIA (Documents to be Submitted Online)**
Guidelines to be followed prior to submitting an application-

Bidder should upload all supporting documents at the time of submission duly signed and stamped on their company's letter head.

SI. No	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should be operating in India for the past 05 (five) years	Copy of Certificate of Incorporation issued by the Registrar of Companies
2	Should have an average annual turnover of at least Rs. 01 (one) Crore per annum for last three financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover for last three financial years.
3	Bidder should have Positive Net worth in the last 03 (three) audited financial years	Certificate from CA mentioning Net Worth for the past three financial years.
4	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on his company Letter Head duly signed by the Authorized Signatory
5	The bidder should have undertaken assignment support and maintenance of similar hardware for minimum of 03 (three) projects during last 03 (three) years as mentioned in RFP	Copy of order and/ or completion certificate of work
6	Bidder should have Support office at MMRDA region	Bidder to provide office address along with GST details.

## BIDS PREPARATION AND SUBMISSION DETAILS

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/>. Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

### Submission of Bids

- a The required documents for Eligibility Criteria, Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
- b The offer should be valid for a period of at least **90 days** from the date of submission of bid.
- c The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify StockHolding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.
- d The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.
- e Delayed and/or incomplete bid shall not be considered.
- f There may not be any extension(s) to the last date of online submission of Eligibility Criteria details and commercial Price bids. This will be at the sole discretion of StockHolding.

### Evaluation of Bids

*StockHolding* will evaluate the bid submitted by the bidders under this RFP. The Bidder needs to comply with all the Eligibility criteria mentioned in the RFP to be evaluated for evaluation. Noncompliance to any of the mentioned criteria would result in outright rejection of the bidder's proposal. The decision of *StockHolding* would be final and binding on all the bidders to this document. Bidders who qualify in Eligibility evaluation will be eligible for Commercial bid evaluation. L1 bidder will be selected based on the lowest quote submitted. Further, *StockHolding* reserves the right to negotiate with L1 bidder and based on the negotiation price submitted, order will be placed to the selected bidder.

*StockHolding* may accept or reject an offer without assigning any reason what so ever. The bidder is required to comply with the requirement mentioned in the RFP. Non-compliance to this may lead to disqualification of a bidder, which would be at the discretion of *StockHolding*.



**REQUIREMENT**

StockHolding invites quotations for On-site Non-Back-to-Back Annual Maintenance Contract of Cisco and Huawei servers and storage, Commvault software, Tandberg, HP MSL 2024 backup tape library for StockHolding Mahape and Fort Offices for the period of 01 (one) year.

**Bill of Material**

**A. Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library**

Sr No	MAKE	MODEL	Part No	S/N	CPU	RAM	HDD	Location	OEM Support Required
1	Huawei	Tecal RH2288HV2	BC1M0SRSG	2102310QPB10F1000953	EP Xeon E5-2637 v2,4Core	8GB * 4	300 GB * 2, 600 GB * 3	Mahape	Non Back-to-Back
2	Huawei	Brocade San Switch SNS2124	SN2Z01FCSP	210235764810F1000022				Mahape	Non Back-to-Back
3	Huawei	Brocade San Switch SNS2124	SN2Z01FCSP	210235764810EB000077				Mahape	Non Back-to-Back
4	HP	HP Storage Library		MXA426Z07P				Mahape	Non Back-to-Back
5	HP	HP Tape Drive		HUJ44424TA HUJ4442611				Mahape	Non Back-to-Back
6	Avon	KVM Console		Z8E1-067E0-0015				Mahape	Non Back-to-Back
7	Avon	KVM Switch		Z3E9-077DL-0051				Mahape	Non Back-to-Back
8	Huawei	Brocade San Switch SNS2124	SN2Z01FCSP	210235764810F1000038				Fort	Non Back-to-Back
9	Huawei	Tecal RH2288HV2	BC1M0SRSG	2102310QPB10F1000958	EP Xeon E5-2637 v2,4Core	8GB * 4	300 GB * 2, 600 GB * 3	Fort	Non Back-to-Back
10	Huawei	Brocade San Switch SNS2124	SN2Z01FCSP	210235774810F1000036				Fort	Non Back-to-Back
11	Huawei	San Storage S2600T Controller (SPE31C0224)	2600T-2C16G-AC	210235927210F1000008			600 GB*24	Fort	Non Back-to-Back
12	Huawei	San Storage S260T V1 Enclosure (SPE31C0224)	2600T-2C16G-AC	210235905410F1000067			600 GB*10 & 900GB*14	Fort	Non Back-to-Back
13	Tanberg	Tanberg NEOs Storage Library T24		89015449				Fort	Non Back-to-Back
14	Tanberg	Tanberg Tape Drive		HUJ4522RAN/HUJ4522RAT				Fort	Non Back-to-Back
15	Avon	KVM Console		Z8E6-046E0-0041				Fort	Non Back-to-Back
16	Avon	KVM Switch		Z3E9-077DL-0051				Fort	Non Back-to-Back
17	CommVault	Backup Software for Tape Library - Media Agent	MA-DMRS					Fort & Mahape	Back-to-Back
18	CommVault	Backup Software for Tape Library with 24 x7 Support	Spremium-23					Fort & Mahape	Back-to-Back

**B. Bill of Material for Cisco Servers**

S/N	Serial No.	No. CPU Cores	Total Cores	RAM	FC Card	Disk Details	Location	OEM Support Required
1	WZP23021N5W	6	6	32 GB	YES	600 GB x 2	Mahape	Non Back-to-Back
2	WZP23031HVR	6	6	48 GB	YES	1.2 TB x 2	Mahape	Non Back-to-Back

3	WZP23021GZU	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
4	WZP23030MAB	4 Cores x 2	8	128 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
5	WZP23030MAJ	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
6	WZP23030MA7	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
7	WZP23030VCV	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
8	WZP230305GP	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
9	WZP230305JD	4 Cores x 2	8	128 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
10	WZP230305JV	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
11	WZP23031HU4	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
12	WZP230314DF	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
13	WZP230314EL	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
14	WZP23030VE5	6 Cores x 2	12	128 GB	YES	600 GB x 5	Mahape	Non Back- to - Back
15	WZP23030VE7	6 Cores x 2	12	128 GB	YES	600 GB x 2	Mahape	Non Back- to - Back
16	WZP23030VF1	6 Cores x 2	12	128 GB	YES	600 GB x 5	Mahape	Non Back- to - Back
17	WZP23031HVY	8 Cores x 2	16	64 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
18	WZP23031HWB	8 Cores x 2	16	256 GB	YES	600 GB x 2, 1.2 TB x 3	Mahape	Non Back- to - Back
19	WZP23031HWD	8 Cores x 2	16	64 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
20	WZP23031HW1	8 Cores x 2	16	64 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
21	WZP230314JB	4 Cores x 2	8	32 GB	YES	1.2 TB x 5	Mahape	Non Back- to - Back
22	WZP23031HYW	6 Cores	6	32 GB	YES	1.2 TB x 2	Mahape	Non Back- to - Back

### **Scope of Work and SLA**

- 1) Selected bidder needs to inspect the entire bill of material before accepting the AMC and provide (submit) report (signed and authorised person from vendor end) on completion of inspection of the bill of material.
- 2) On-site Comprehensive 24 x 7 support from Authorised Service Partner/On-site Comprehensive 24 x 7 Vendor Support.
- 3) Vendor needs to provide advance replacement before taking any faulty material outside StockHolding premises.
- 4) 24 x 7 support including Sundays/Holidays. Vendor should stock necessary spares/components on-site during AMC period, to meet the resolution time-lines & also regularize the stock of necessary spares/components as of returning the faulty or affected components to vendor.
- 5) **Resolution-** 6 hours from any problem reported, including advance replacement(s) before taking affected/faulty component(s) outside StockHolding premises.
- 6) The vendor should provide an average Hardware up-time of 97% on the entire bill of material (BOM) on a monthly basis, with a mean time to restore (MTTR) of not more than 6 hours.
  - o Up-time shall be calculated at the end of each month as follows:  $\text{Up-time} = \left\{ \frac{\text{Actual Up-time} + \text{Excusable Down Time}}{\text{Schedule Hours}} \right\} \times 100$
- 7) Selected bidder has to provide an escalation matrix for support and follow the defined escalation matrix to facilitate notifications to concerned officials within mentioned escalation timelines.

- 8) Incident report and Root Cause Analysis (RCA) to be submitted for each of the incidents that occurred, along with response and resolution with a corrective action plan or action taken.
- 9) Selected bidder should put in a process of review framework at various levels using a combination of structured review meetings, scheduled status reports as well as need-based interactions.
- 10) Any worn or defective parts withdrawn from the equipment and replaced by the selected bidder shall become the property of the selected bidder and the parts replacing the withdrawn parts shall become the property of StockHolding.
- 11) Preventive maintenance on Quarterly basis.
- 12) Proactive deployment of OS service packs & critical OS/Security patches as and when required.
- 13) Written permission from StockHolding authorized officials should be obtained before the Testing of Patches & Hotfixes AND deployment OR Applying of the same in production environments for O/S/firmware etc.
- 14) Selected bidder should provide and apply patches/upgrades/updates for Hardware / Software / OS / Middleware / Firmware etc. as and when required for support during AMC when released by the OEM or as per requirements of the StockHolding. Vendor should bring to notice of the StockHolding all release /version changes.
- 15) Selected bidder has to support older versions of the software / Hardware / OS/ Middleware etc in case StockHolding chooses not to upgrade to the latest version.
- 16) Selected bidder should ensure the incident management process is put in place and followed, to prevent disruption to the production application, along with resulting incidents and eliminating the recurrence of incidents.
- 17) Identifying the root cause of service interruptions and proposing permanent fixes to eliminate this cause.
- 18) Submitting a request for change that will implement the fix by vendor.
- 19) Selected bidder should offer and provide a temporary workaround (temporary / standby resolution) for any of the problems encountered under AMC scope till the problem is not solved permanently.
- 20) Providing closure report for every incident/problem logged with vendor during AMC period.

**Penalty**

Minimum 0.2% per incident per day of delay in resolution with a maximum of 10% per incident of delay in resolution on the PO amount, additionally beyond the maximum penalty, an extension of AMC by the number of days the resolution was delayed, will be applicable/levied for non-adherence to the resolution service levels.

**Contract Duration:** Successful bidder shall enter into contract for the period of 01 (One) year.

**Terms and Conditions****A. Payment:**

- a. 100% advance payment towards license subscription on submission of invoice
- b. For Support quarterly payment at the end of the quarter
- c. Applicable Penalty will be adjusted (recovered) from the payment(s).

**B. Taxes & levies:**

- a. Applicable TDS will be deducted (recovered) from the payment(s).
- b. Applicable Penalty/Penalties may be recovered from payment.
- c. Payments will be released only after submission and verification of the required Bank Guarantee (BG).  
No payment will be made to successful bidder, until the BG is submitted.

**Refund of Earnest Money Deposit (EMD):**

- a. EMD will be refunded through NEFT to the successful bidder on providing (a) an acceptance confirmation against the PO issued by *StockHolding* and (b) submission of Performance Bank Guarantee wherever applicable and should be valid for 30 days beyond the contract period.

- b. In case of unsuccessful bidders, the EMD will be refunded to them through NEFT within 15 days after selection of successful bidder subject to internal approval of *StockHolding*.

**Performance Bank Guarantee (PBG):**

Successful Bidder shall, at own expense, deposit with the *StockHolding*, within Fifteen (15) days on issuance of PO, a Bank Guarantee (BG) for the value of 5% of the Contract Value from scheduled commercial banks as per Annexure -6. This Bank Guarantee shall be valid up to 60 days beyond the completion of the contract period. No payment will be due to the successful bidder based on performance, until the BG is submitted.

Bank Guarantee may be discharged / returned by *StockHolding* upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the Bank Guarantee.

*StockHolding* reserves the right to invoke the BG in the event of non-performance by the successful bidder.

**Force Majeure**

Neither the *StockHolding* nor the Bidder shall be responsible for any failure to fulfil any term or condition of the CONTRACT if and to the extent that fulfilment has been delayed or temporarily prevented by a Force Majeure occurrence, defined as "Force Majeure". For purposes of this clause, "Force Majeure" mean an event beyond the control of the Parties and which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc.

The Party seeking to rely on Force Majeure shall promptly, within 5 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defence with particulars detailed in writing to the other Party and shall demonstrate that it has taken and is taking all reasonable measures to mitigate the events of Force Majeure. And, all Parties will endeavor to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. Each PARTY shall bear its own cost in relation to the force majeure occurrence.

However, any failure or lapse on the part of the Bidder to mitigate the damage that may be caused due to the above-mentioned events or the failure to provide adequate disaster management/recovery or any failure in setting up a contingency mechanism would not constitute force Majeure, as set out above.

If the duration of delay exceeds ninety (90) consecutive or one hundred eighty (180) cumulative days, *StockHolding* and the Bidder shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding above, the decision of the *StockHolding*, shall be final and binding on the bidder.

**Dispute Resolution**

In the event of any dispute arising out of or in connection with this Order, the parties shall use their best endeavour to resolve the same amicably AND if the dispute could not be settled amicably, the matter shall be settled in the court under Mumbai jurisdiction only. The final payment will be released only after the Bidder complies with above-mentioned clause

**Right to alter RFP**

- a. StockHolding reserves the right to alter the RFP terms and conditions at any time before submission of the bids.
- b. StockHolding reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on all bidders.

**Integrity Pact**

The Bidder will have to enter in to an Integrity Pact with StockHolding. The format (text) for the Integrity Pact is provided as Annexure-4. The successful Bidder will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory of the successful Bidder.

**Non-Disclosure Agreement (NDA)**

The successful Bidder will sign a Non-Disclosure Agreement (NDA) with StockHolding for the contract period. The draft text of the NDA will have to be approved by legal department of StockHolding.

**Indemnity**

The Bidder should hereby indemnify, protect and save StockHolding against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the Bidder. Any publicity by Bidder in which name of StockHolding is used should be done only with the explicit permission of StockHolding.

**Subcontracting**

As per scope of this RFP, sub-contracting is not permitted. The bidder shall not assign or sub-contract the assignment or any part thereof to any other person/firm.

**Termination Clause**

StockHolding reserves right to terminate the contract without assigning any reason whatsoever by giving 30 days prior written notice to successful bidder.

ANNEXURE - 1 - Details of Bidder’s Profile  
 (To be submitted along with technical bid on Company letter head)

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Sl. No	Parameters	Response	
1	Name of the Firm/Company		
2	Year of Incorporation in India		
3	Names of the Partners/Directors		
4	Company PAN no		
5	Company GSTN no. (please attach annexures for all states )		
6	Addresses of Firm/Company		
	a) Head Office		
	b) Local Office in Mumbai(if any)		
7	Authorized Contact person		
	a) Name and Designation		
	b) Telephone number		
	c) E-mail ID		
<b>8</b>	<b>Financial parameters</b>		
	Business Results (last three years)	Annual Turnover	Net Worth
		(Rs. in Crores)	(Rs. in Crores)
		2021-22	
		2022-23	
		2023-24	
	(Only Company figures need to be mentioned not to include group/subsidiary Company figures)		(Mention the above Amount in INR only)

N.B. Enclose copies of Audited Balance Sheet along with enclosures  
 Dated this..... Day of ..... 2024

(Signature)

(In the capacity of)

**ANNEXURE - 2 – Eligibility Criteria  
To be submitted as part of Technical Bid**

SI. No	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should be operating in India for the past 05 (five) years	Copy of Certificate of Incorporation issued by the Registrar of Companies
2	Should have an average annual turnover of at least Rs. 01 (one) Crore per annum for last three financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover for last three financial years.
3	Bidder should have Positive Net worth in the last 03 (three) audited financial years	Certificate from CA mentioning Net Worth for the past three financial years.
4	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on his company Letter Head duly signed by the Authorized Signatory
5	The bidder should have undertaken assignment support and maintenance of similar hardware for minimum of 03 (three) projects during last 03 (three) years as mentioned in RFP	Copy of order and/ or completion certificate of work
6	Bidder should have Support office at MMRDA region	Bidder to provide office address along with GST details.

Note:

- a. All self-certificates shall be duly signed and Stamped by Authorized signatory of the Bidder Firm unless specified otherwise.
- b. Bidder response should be complete, Yes/No answer is not acceptable.
- c. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Dated this..... Day of ..... 2024

(Signature)

(In the capacity of)

Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

## ANNEXURE - 3 - Commercial Price Bid Format

**Commercial Price Bid Format**

Sr. No.	Description	Period	Price (₹) without taxes
1	Vendor Support cost of Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library (for one year)	One Year	
2	License Subscription cost for CommVault backup Software for One year	One Year	
<b>Total price (without Taxes)</b>			

**Notes:**

- a) StockHolding reserves the right to negotiate with L1 bidder.
- b) Price to be quoted excluding GST.
- c) Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly. Please note that any Commercial Offer, which is conditional and / or qualified or subjected to suggestions, will also be summarily rejected. This offer shall not contain any deviation in terms & conditions or any specifications, if so such an offer will also be summarily rejected.
- d) All payments will be made in INR.



## ANNEXURE - 4 – Integrity Pact

(To be executed on plain paper and submitted only by the successful bidder)

(\_\_\_\_\_ Name of the Department / Office) RFP No. \_\_\_\_\_  
for \_\_\_\_\_

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on \_\_\_\_\_ day of the \_\_\_\_\_, between, on one hand, StockHolding ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part **And** M/s. \_\_\_\_\_

\_\_\_\_\_ (with complete address and contact details) represented by Shri \_\_\_\_\_ (i.e. Bidders hereinafter called the '**Counter Party**' ) which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

**I. Commitment of the Principal / Buyer**

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

- a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
  - b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
  - c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.
2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

## **II. Commitments of Counter Parties/Bidders**

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.
4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

7. The Bidder / Counter Party has to submit a Declaration along with Eligibility Criteria, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Eligibility Criteria as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).
15. The term `relative` for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.

### **III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts**

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.

3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

**IV. Consequences of Breach** Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. Forfeiture of EMD / Security Deposit : If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.
2. Criminal Liability: If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal / StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

**IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties**

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-bidders.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

**VI. Independent External Monitor (IEM)**

1. The Principal / Owner / StockHolding has appointed competent and credible Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender (RFP) Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.

4. In case of tender (RFP)s having value of 5 crore or more, the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /StockHolding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit nonbinding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the **CEO&MD**, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word `IEM` would include both singular and plural.

#### **VII. Duration of the Integrity Pact (IP)**

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding

#### **VIII. Other Provisions**

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the StockHolding /Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

#### **IX. Legal and Prior Rights**

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender (RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

-----  
(For and on behalf of Principal / Owner / StockHolding)

-----  
(For and on behalf of Bidder / Counter Party / Contractor)

**WITNESSES:**

1. \_\_\_\_\_ (Signature, name and address)

2. \_\_\_\_\_ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.

ANNEXURE - 5 - Covering Letter on bidder's Letterhead of Integrity Pact

To,

-----  
Sub: RFP REF NO: IT-05/2024-25 dated 03-Sep-2024 for On-site Non-Back-to-Back Annual Maintenance Contract of Cisco and Huawei servers and storage, Commvault software, Tandberg, HP MSL 2024 backup tape library for StockHolding Mahape and Fort Offices for the period of 01 (one) year

Dear Sir,

**DECLARATION**

Stock Holding Corporation of India Limited (StockHolding) hereby declares that StockHolding has adopted Integrity Pact (IP) Program as advised by Central Vigilance Commission vide its Letter No. ----- Dated ----- and stands committed to following the principles of transparency, equity and competitiveness in public procurement. The subject Notice Inviting Tender (RFP) (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender (RFP) documents, failing which the tender (RFP)er / bidder will stand disqualified from the tender (RFP)ing process and the bid of the bidder would be summarily rejected. This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the StockHolding

Yours faithfully,

For and on behalf of Stock Holding Corporation of India Limited  
(Authorized Signatory)

## ANNEXURE – 6 – Format of Bank Guarantee

This Bank Guarantee is executed by the ----- (Bank name) a Banking Company incorporated under the Companies Act, 1956 and a Scheduled Bank within the meaning of the Reserve Bank of India Act, 1934 and having its head office at ----- and branch office at \_\_\_\_\_ (hereinafter referred to as the “Bank”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) and Branch office at \_\_\_\_\_ in favour of Stock Holding Corporation of India Limited, a Company incorporated under the Companies Act, 1956 and having its Registered Office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400 012 (hereinafter referred to as “StockHolding”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) at the request of \_\_\_\_\_, a Company incorporated under the Companies Act, 1956 and having its Registered Office at (hereinafter referred to as the “Service Provider”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns).

**Whereas**

- A. StockHolding has, pursuant to the Tender No. \_\_\_\_\_, issued the Purchase Order dated \_\_\_\_\_ to the Service Provider for providing \_\_\_\_\_
- B. In terms of the said Tender, the Service Provider has agreed to furnish to StockHolding, a Bank guarantee for Rs. \_\_\_\_\_ /- (Rupees \_\_\_\_\_ only) till \_\_\_\_\_ (date).
- C. The Bank has, at the request of the Service Provider, agreed to give this guarantee as under.

**NOW IN CONSIDERATION OF THE FOREGOING:**

1. We, the Bank, at the request the Service Provider, do hereby unconditionally provide this guarantee to StockHolding as security for due performance and fulfilment by the Service Provider of its engagements, commitments, operations, obligations or liabilities including but not limited to any sums / obligations / claims due by the Service Provider to StockHolding for meeting, satisfying, discharging or fulfilling all or any obligation or liability of the Service Provider, under the said Tender / Purchase Order.
2. We, the Bank, hereby guarantee and undertake to pay StockHolding up to a total amount of Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_ only) under this guarantee, upon first written demand of StockHolding and without any demur, protest and without any reference to the Service Provider.
3. Any such demand made by StockHolding shall be conclusive and binding on the Bank as regards the amount due and payable notwithstanding any disputes pending before any court, Tribunal, or any other authority and/ or any other matter or thing whatsoever as the liability of the Bank under these presents being absolute and unequivocal.
4. We, the Bank, agree that StockHolding shall have the fullest liberty without consent of the Bank to vary the terms of the said Tender/ Purchase Order or to postpone for any time or time to time exercise of any powers vested in StockHolding against the Service Provider and to forbear or enforce any of the Terms & Conditions relating to the said Tender / Purchase Order and the Bank shall not be relieved from its liability by the reason of any such variation, or extension being granted to the Service Provider or for any forbearance, act or omission or any such matter or thing whatsoever.
5. We, the Bank, agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable until it is discharged.
6. This Guarantee shall not be affected by any change in the Constitution of the Bank or the Service Provider or StockHolding.



**NOTWITHSTANDING ANYTHING CONTAINED HEREIN ABOVE:**

1. The liability of the bank under this guarantee is restricted to a sum of Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_ only).
2. This Bank Guarantee will be valid for a period up to \_\_\_\_\_ (date).
3. A written claim or demand for payment under this Bank Guarantee on or before \_\_\_\_\_ (date) is the only condition precedent for payment of part/full sum under this guarantee.

**For Issuing Bank**

Name of Issuing Authority:

Designation of Issuing Authority:

Employee Code:

Contact Number:

Email ID:

**ANNEXURE - 7 - Compliance Statement**

(To be submitted along with technical bid)

Subject: RFP REF NO: IT-05/2024-25 dated 03-Sep-2024 for On-site Non-Back-to-Back Annual Maintenance Contract of Cisco and Huawei servers and storage, Commvault software, Tandberg, HP MSL 2024 backup tape library for StockHolding Mahape and Fort Offices for the period of 01 (one) year

**DECLARATION**

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by StockHolding. We also agree that *StockHolding* reserves its right to reject the bid, if the bid is not submitted in proper format as per RFP.

Sr. No.	Item / Clause of the RFP	Confirmed and Accepted by Bidder (Yes / No)
1	Eligibility Criteria	
2	Service Level Agreement (SLA) / Scope of Work	
3	Non-Disclosure Agreement	
4	Payment Terms	
5	Bid Validity, Termination, Exit Management	
6	StockHolding’s Right to alter RFP	
7	Force Majeure	
8	Integrity Pact	
9	All General & Other Terms & Conditions in the RFP	
10	Requirement with terms and conditions	
11	Annexures in the RFP	

Dated this..... Day of ..... 2024

(Signature)

(In the capacity of)

Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)