

Request for Proposal for Selection of Service Provider for Implementation & Support for SIEM (Security Information And Event Management) Platform and Managed Detection & Response Services (MDR)				
Sr. No.	Page No.	Description	Existing Clause	Amended Clause
1	28	Service Level Agreement (SLA) and Penalty	-	<i>Note: For all the above cases, the total penalty shall be subject to a maximum of 10% of the total contract value.</i>
2	32	Termination of contract for convenience	-	<i>StockHolding reserves the right to terminate the contract, in whole or in part, at any time and for its convenience, during the contract period, by providing 90 days' prior written notice. The notice of termination shall specify that termination is for StockHolding's convenience, the extent to which performance of the vendor under the contract is terminated and the date upon which such termination becomes effective. The vendor shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.</i>
3	31	Termination Clause	<p><i>StockHolding reserves right to terminate the contract by giving 90 days prior written notice in advance against any of the following conditions –</i></p> <p>a) <i>If penalty amount is equal to or more than 10% of monthly contract value for consecutively 3 times in a particular year;</i></p> <p>b) <i>If the SIEM solution implementation Go-Live exceeds 30 weeks' time period;</i></p> <p>c) <i>If at any point of time, the services of bidders are found to be non-satisfactory;</i></p>	<p><i>StockHolding reserves right to terminate the contract by giving 90 days prior written notice in advance against any of the following conditions –</i></p> <p>a) <i>If penalty amount is equal to or more than 10% of monthly contract value for consecutively 3 times in a particular year;</i></p> <p>b) <i>If the SIEM solution implementation Go-Live exceeds 30 weeks' time period;</i></p> <p>c) <i>If at any point of time, the services of bidders are found to be non-satisfactory;</i></p> <p>d) <i>If total penalty amount exceeds 10% of total contract value;</i></p>
4	3	RFP Document Details	9. Last Date for Submission of Online Bid - 04-May 2026 11:00 AM	9. Last Date for Submission of Online Bid - 05-May 2026 02:00 PM
5	4	RFP Document Details	10. Date of opening bid - 04-May-2026 11:30 AM	10. Date of opening bid - 05-May-2026 02:30 PM
Note: All other clauses/Terms & conditions except above shall remain same as per RFP (RFP Reference Number: CPCM-03/2026-27)				