

Corrigendum -1- for RFP Reference Number: IT-08/2022-23**Date : 17-FEB-2023**

Sr. No	Section & Clause Ref. No./Annexure No	RFP text	Query	Response to query
1	Eligibility Criteria (For Bidder Company)	Bidder must be in Core business of providing IT Facility Management services / ITeS / IT Managed Service Provider for a period of at least last 3 years as on RFP date.	Kindly modify as: Bidder must be in business of providing IT Facility Management services / ITeS / IT Managed Service Provider for a period of at least last 3 years as on RFP date.	Modified as: Bidder must be in business of providing IT Facility Management services / ITeS / IT Managed Service Provider for a period of at least last 3 years as on RFP date.
2	Eligibility Criteria (For Bidder Company)	Bidder must have following valid Accreditations / Certifications a. ISO 9001 b. ISO 20000 / ITIL Certified for IT Services Management	Kindly modify as: Bidder must have any one of the following valid Accreditations / Certifications a. ISO 9001 b. ISO 20000 / ITIL Certified for IT Services Management	Modified as: Bidder must have any one of the following valid Accreditations / Certifications a. ISO 9001 b. ISO 20000

Note: All other clauses/Terms & conditions except above shall remain same as per RFP (RFP Reference Number: IT-08/2022-23)