Corrigendum - 1 for RFP Reference Number: CPCM-07/2025-26
Date : 14-07-2025

RFP for Procurement of Cloud based Web Application and API Protection (WAAP)

Sr. No.	Pg. No	Description	Existing Clause	*Amended Clause*
1	3	Last Date for Submission of Online Bid	14- July -2025 01:00 PM	22- July -2025 04:00 PM
2	3	Date of opening bid	14- July -2025 01:30 PM	22- July -2025 04:30 PM
3	49	ANNEXURE – 10 – Technical Compliance	3.17 Proposed Solution should have ability to automatically detect application platform and its technology used on backend side to define signature sets required for defined Proposed Solution policy.	3.17 Proposed Solution should have ability to manual/automatic detection and protection of application platform and its technology used on backend side for defined Proposed Solution policy.
4	49	ANNEXURE – 10 – Technical Compliance	3.21 Proposed WAF Solution should have functionality to showcase how many URLs in the application have been completely learned & move them into Protection Mode automatically i.e. some URLs to be in learning mode & some URLs in the Protection Mode of the same Application	3.21 Proposed WAF Solution should have functionality to showcase how many URLs in the application have been completely learned & move them into Protection Mode automatically/manually i.e. some URLs to be in learning mode & some URLs in the Protection Mode of the same Application.
5	52	ANNEXURE – 10 – Technical Compliance	3.42 The solution must be able to send a TCP RST packet to both ends of a web connection when it is deployed in sniffing mode in the event of active enforcement deployment mode	3.42 The objective of the Solution is to block malicious Traffic, Enforcing Acceptable Use Policies, Preventing Data Exfiltration, Disrupting Botnet Connections, Stopping TCP SYN Floods, Detailed Connection Information, Identifying Anomalous Traffic Patterns, etc.
6	52	ANNEXURE – 10 – Technical Compliance	3.45 The solution must be able to decrypt SSL web traffic that are using Diffie-Hellman key exchange protocols with the monitoring appliance deployed in transparent layer-2 mode	3.45 The solution must be able to decrypt SSL/TLS web traffic using certificate-based termination within the cloud WAAP architecture enabling full visibility and inspection of encrypted web traffic without relying on passive (Layer2) interception methods.

7	52	ANNEXURE – 10 – Technical Compliance	3.46 The solution must be able to decrypt SSL web traffic for inspection without terminating or changing the HTTPS connection	3.46 The solution must be able to decrypt SSL/TLS web traffic using certificate-based termination within the cloud WAAP architecture enabling full visibility and inspection of encrypted web traffic without relying on passive (Layer2) interception methods.
8	54	ANNEXURE – 10 – Technical Compliance	3.7 The proposed Solution should support RSS/Atom feed injection	3.7 The proposed solution should detect and protect against RSS / Atom feed injection attack
9	54	ANNEXURE – 10 – Technical Compliance	4.1 Proposed Solution should protect against OWASP Top-20 Automated threats for Applications	4.1 Proposed Solution should protect against OWASP Top-10 Automated threats for Applications
10	58	ANNEXURE – 10 – Technical Compliance	7.5 The solution must support the following password management capabilities and lockout facilities without relying on any external system	7.5 Platform must Integrate with PIM (Privileged Identity & Access Management Solution (PAM). PM/PAM solution is already in place with us.
11	16	General Queries	Kindly request Stock Holding to share the list of the 17 domain names planned for migration from the on-prem WAF to the cloud WAF solution. This information is essential for bidders to accurately assess the domain structure, including top-level domains (TLDs) and subdomains, which impacts deployment design, certificate management, and security policy configuration.	The number of domains has increased from 17 to 25 which consists of 8 TLD's and 17 sub-domains. List will be shared with the selected bidder.
12	NA	In GeM - Throughput (MBPS) - 500 Mbps	Scope of Work mentioned as 50 Mbps, kindly provide input on Throughput	Existing Appliance (On-prem) supports 500 Mbps throughput. Since we are now taking cloud WAAP solution, we expect minimum throughput to be supported as 500Mbps
13	56	Addition of New Clause	Addition of New Clause in Technical Compliance	4.20 Platform should have unified BOT mitigation solutions for both web application and native mobile applications through a single platform. 4.21 Platform to provide flexibility on the integration options with existing tools such as

						SIEM, proxies, IAM tools and application platforms 4.22 Advanced signals on both web and mobile to enhance the BOT defence analysis for real time detection and enforcement

Sr. No.	Pg. No	Description	Existing Clause			Amended Clause		
			Sl. No	**Milestones**	**Payment**	**Sl. No**	**Milestones**	**Payment**
1	21	Terms and Conditions: (A) Payment	1.	License Subscription for Cloud based WAF + Support Cost	Yearly 90% payment. Balance 10% - Quarterly advance payment. Last quarter payment will be made at the end of the quarter.	1	License Subscription for Cloud based WAF + API Security Solution + BOT Defence features	Yearly 90% payment. Balance 10% - Quarterly advance payment. Last quarter payment will be made at the end of the quarter.
			2.	License Subscription for Cloud based API Security Solution + Support Cost	Yearly 90% payment on prorate basis based on Go-Live Balance 10% - Quarterly advance payment. Last quarter payment will be made at the end of the quarter.	2	License Subscription for Cloud based For Internal WAF + API Security (Internal) + Support Cost	Yearly 90% payment on prorate basis based on Go-Live. Balance 10% - Quarterly advance payment. Last quarter payment will be made at the end of the quarter.
			3.	License Subscription for Cloud based Internal WAF + Support Cost	Yearly 90% payment on prorate basis based on Go-Live Balance 10% - Quarterly advance payment. Last quarter payment will be made at the end of the quarter.			
			4.	One-time Implementation Cost + Training & Documentation – Cloud based WAF	100% payment (one-time)	3	One-time Implementation Cost + Training & Documentation – Cloud based WAF	100% payment (one-time)

#	Item	Payment		#	Item	Payment
					+ API Security + BOT Defence features	
5.	One-time Implementation Cost + Training & Documentation – Cloud based API Security Solution	100% payment (one-time)		4	One-time Implementation Cost + Training & Documentation – Cloud based Internal WAF + API Security (Internal)	100% payment (one-time)
6.	One-time Implementation Cost + Training & Documentation – Cloud based Internal WAF	100% payment (one-time)		5	Incremental Cost: (Additional Throughput of 5 Mbps) – (Optional)	100% payment (one-time)
7.	Incremental Cost: (Additional Throughput of 5 Mbps) – (Optional)	100% payment (one-time)		6	Incremental Cost: (Additional 1 FQDN) – (Optional)	100% payment (one-time)
8.	Incremental Cost: (Additional 1 FQDN) – (Optional)	100% payment (one-time)		7	100 hours/year of Professional Services from OEM – (Optional)	100% payment (one-time)
9.	100 hours/year of Professional Services from OEM – (Optional)	100% payment (one-time)				

Sr. No.	Pg. No	Description	Existing Clause				Amended Clause			
1	19	Service Level Agreement (SLA)	**Implementation SLA and Penalty**				**Implementation SLA and Penalty**			
			Schedule	**Timelines**	**Payment linked to correspo**	**Penalty**	**Schedule**	**Timelines**	**Payment linked to correspo**	**Penalty**

		and Penalty			nding stage				nding stage		
			Implementation & Go-Live (sign off) of Saas based WAAP Solution	Within 30 days from the date of acceptance of work order.	Post-sign off	If not implemented within 3 weeks from the date of acceptance of work order, 0.5 % of the Total Solution & Implementation Cost/week subject to maximum of 10% of the Total Solution Cost, will be levied as penalty. Fraction of week shall be construed as one week for the said purpose. Once the maximum is reached, StockHolding reserves	Implementation & Go-Live (sign off) of Saas based WAAP Solution (Cloud based WAF + API Security Solution + BOT Defence features)	Within 30 days from the date of acceptance of work order.	Post-sign off	If not implemented within 3 weeks from the date of acceptance of work order, 0.5 % of the Total Solution & Implementation Cost/week subject to maximum of 10% of the Total Solution Cost, will be levied as penalty. Fraction of week shall be construed as one week for the said purpose. Once the maximum is reached, StockHolding reserves

					the right to cancel the order at its discretion and the Performance Bank Guarantee submitted may be invoked. Documentation Deliverables shall also be completed.				the right to cancel the order at its discretion and the Performance Bank Guarantee submitted may be invoked. Documentation Deliverables shall also be completed.
				Additional / incremental requirements (for External WAF)	Within 30 days of written communication of the same from StockHolding	Post-sign off	If not implemented within 10 days from the date of receiving the request, 0.5 % of the Total Solution & Implementation Cost/week subject to maximum of 10% of the Total Solution Cost, will	Additional / incremental requirements (for any External / Internal WAF and/or external/internal API security solution)	Within 30 days of written communication of the same from StockHolding	Post-sign off	If not implemented within 10 days from the date of receiving the request, 0.5 % of the Total Solution & Implementation Cost/week subject to maximum of 10% of the Total Solution Cost, will

| | | | be levied as penalty. Fraction of week shall be construed as one week for the said purpose. The said penalty shall be recovered from subsequent year's annual payment. For 3rd year, the penalty amount shall paid by the bidder post which PBG shall be returned | | | | be levied as penalty. Fraction of week shall be construed as one week for the said purpose. The said penalty shall be recovered from subsequent year's annual payment. For 3rd year, the penalty amount shall paid by the bidder post which PBG shall be returned |

Sr. No.	Pg. No	Description	Existing Clause	Amended Clause					
1	31	Annexure – 4 – Commercial Bid Format	**Mandatory Components**	**Mandatory Components**					
				Sr.	**Requirement**	**Quantity**	**1st Year**	**2nd Year**	**3rd Year**

Sl. No.	Description	Quantity	1st Year Price (□)	2nd Year Price (□)	3rd Year Price (□)
1	License Subscription for Cloud based WAF + Support Cost	01			
2	License Subscription for Cloud based API Security Solution + Support Cost	01			
3	License Subscription for Cloud based Internal WAF + Support Cost	01			
4	**One-time Implementation Cost + Training & Documentation – Cloud based WAF	01		NA	NA
5	**One-time Implementation Cost + Training & Documentation –	01		NA	NA

No.			Price (□)	Price (□)	Price (□)
1	Cost of the Cloud based WAF + API Security Solution + BOT Defence features	25			
2	Support Cost	25			
3	**One-time Implementation Cost + Training & Documentation – Cloud based WAF + API Security Solution + BOT Defence features	1			
	Total Cost without GST (□)				
	GST (□)				
	Total Cost with GST (□)				
	Grand Total for 3 Years with GST (□)				

Note:
a Price to be quoted is for contract period of 03 (three) years including GST while uploading financial bids on GeM portal.
b StockHolding reserves the right to negotiate with L1 bidder.

				Cloud based API Security Solution				
			6	**One-time Implementation Cost + Training & Documentation – Cloud based Internal WAF	01		NA	NA
				Total Cost without GST (☐)				
				GST (☐)				
				Total Cost with GST (☐)				
				Grand Total for 3 Years with GST (☐)				

Note:

a Price to be quoted is for contract period of 03 (three) years including GST while uploading financial bids on GeM portal.

b StockHolding reserves the right to negotiate with L1 bidder.

c Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly.

d All payments will be made in INR.

e **One-time Implementation cost – Amount to be quoted under 1st year price. The cost proposed by the selected bidder will be considered for payment even if the component install on 2nd or 3rd year of the Contract period. And support will be considered from the respective year till the end of the said contract.

Optional Cost Component

Sr. No.	Requirement	Quantity	1st Year Price (☐) excl. GST	2nd Year Price (☐) excl. GST	3rd Year Price (☐) excl. GST
1	Incremental Cost: (Additional Throughput of 5 Mbps)	5 Mbps			
2	Incremental Cost: (Additional 1 FQDN) - For External WAF + API Security (External)	1 FQDN			

even if the component install on 2nd or 3rd year of the Contract period. And support will be considered from the respective year till the end of the said contract.

Optional Cost Component

Sl. No.	Description	Cost (□)
1	Incremental Cost: (Additional Throughput of 5 Mbps)	
2	Incremental Cost: (Additional 1 FQDN)	
3	100 hours/year of Professional Services from OEM	
	Total Cost without GST (□)	
	GST (□)	
	Total Cost with GST (□)	

Note: Price to be quoted under 'Optional Cost Component' will not be considered for evaluation. Those components are required on need basis. StockHolding may avail these components during the contract period at the same rate proposed by the selected bidder as part of commercial proposal during the bid submission.

3	Incremental Cost: (Additional 1 FQDN) - For Internal WAF + API Security (Internal)	1 FQDN			
4	100 hours/year of Professional Services from OEM – (Optional)	100 hours			

Note: Price to be quoted under 'Optional Cost Component' will not be considered for evaluation. Those components are required on need basis. StockHolding may avail these components during the contract period at the same rate proposed by the selected bidder as part of commercial proposal during the bid submission.

Note: All other clauses/Terms & conditions except above shall remain same as per RFP (RFP Reference Number: CPCM-07/2025-26)