

Response to Pre-Bid Queries for RFP					
RFP Ref. No.		CPCM-31/2026-27 Date: 24-Jul-2026 GEM Bid No. - GEM/2026/B/7832195			
RFP Name		Request for Proposal for Bulk Procurement, Installation & Maintenance of I7-14700 or Higher, or Equivalent Processor Based Desktops at StockHolding Offices			
Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
1	11	Eligibility Criteria	5. The bidder should have supplied minimum 500 quantities in single order of proposed OEM make Desktop PC's in the past 3 years to Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India. Note: Active Contract / Work Order which is still active and not closed can also be shared.	Request you to add Desktop/Laptops and along with Private Limited Companies	Clarification: No Change
2				To enable wider competition and facilitate participation from capable MSME entities without compromising on solution quality, we request the authority to kindly consider revising the eligibility clause as follows: The bidder should have supplied minimum 50 quantities in single order of proposed OEM make Desktop PC's in the past 3 years to Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India. Note: Active Contract / Work Order which is still active and not closed can also be shared.	Clarification: No Change
3				We request you to consider Bidder should have supplied minimum 500 quantities in single order of any make (OEM) Desktop PC's in the past 3 years to Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India. Note: Active Contract / Work Order which is still active and not closed can also be shared. This amendment will encourage wider participation without affecting the bidder's execution capability.	Clarification: No Change
4				Can it be a combination of Desktop and Laptop or only Desktop. Also any OEM would be preferred or what we are planning to give for this RFP that should be considered.	Clarification: Only Desktops related Orders to be shared. Bidder to ensure only the PO to be from the same OEM as compared to the one which is proposed.
5				Please revised this clause as a The bidder should have supplied minimum 500 quantities in single order of Desktop PC's in the past 3 years to Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India. Note: Active Contract / Work Order which is still active and not closed can also be shared.	Clarification: No Change
6	30	Annexure 3 - Technical Compliance	Point 5 - Memory - 16 GB DDR5 5600MHz or higher with 16GBx1 populated Memory & minimum 2 Memory Slot available.	Memory on Desktops operate on 4800 MT/s and only laptops operate at 5600 MT/s Recommendation - Request for amending to 16 GB: 1 x 16 GB, DDR5, 4800 MT/s, UDIMM, with expandability to 64GB	Clarification: No Change

7	15	(3) Scope of work 3.7 Delivery	2. Successful Bidder should also maintain a contingency of 25% of the total quantity of desktops of Core i7 for the period of 06 (Six) months from the date of issuance of PO for any additional requirement. However, Stockholding will not give any commitment to the successful bidder on procurement of additional required desktop quantities. Stockholding will issue individual POs on the desktops wherever any requirement arises during the said period.	Is this a mandatory as it says Stockholding will not give any commitment of procurement. As per the current market, the cost incur will be too high. So atleast change to few percent.	<u>Clarification:</u> There shall be NO commitment from Stockholding on the repeat order
8				Request you to kindly reduce the contingency period to 15 days from the date of receipt of the Purchase Order	<u>Clarification:</u> No Change
9	19 & 20	(5) Payment Terms	60% payment on delivery on completion of following activities 30% payment on completion of following activities Payment of 2.5% shall be released upon completion of each of the 1st, 2nd, 3rd, and 4th years on pro-rata basis	We propose to make the payment terms as 70% after delivery and 30% after installation as it was in the earlier RFPs for the desktops	<u>Clarification:</u> No Change
10	20		Support Cost Payment of 2.5% shall be released upon completion of each of the 1st, 2nd, 3rd, and 4th years on pro-rata basis.	Dear Sir, We request you to kindly release the pending 10% payment against submission of an Early Performance Release Bank Guarantee. We would appreciate your kind consideration and request you to process the payment at the earliest.	<u>Clarification:</u> No Change
11	21	(10) Validity of Bid	Bid should be valid for a minimum period of 90 days in the event of delay in issuance of Purchase Order (PO) by StockHolding.	The maximum validity of the bid can be proposed to 30 days	<u>Clarification:</u> No Change
12	14	(3) Scope of Work 3.1 Detailed Configuration and total Quantity of required Desktops Make & model	Processor: Intel Core i7-14700 or higher with integrated Intel UHD Graphics, Intel Q670 / Q770 (vPro-enabled chipset) or equivalent processor with integrated Graphics and enterprise-grade/manageability enabled chipset offering comparable or better performance and security features	AMD Does not have a Q Series Chipset	<u>Clarification:</u> For AMD, associate Chipset to be proposed

13	30	Annexure – 3 – Technical Compliance	additonal technical point	Kinldy add below points in technical bid 1. The desktop/laptop must be supplied with Windows 11 Professional (25H2 or latest available version) factory preloaded. Windows Digital Product Key (DPK) must be securely embedded/injected in the BIOS/UEFI of the system. OEM shall submit an undertaking confirming that all Windows licenses supplied are genuine and original, duly signed by an authorized signatory holding a valid Power of Attorney (PoA). A copy of the PoA shall be enclosed with the undertaking. OEM shall provide a detailed list of machine serial numbers along with the corresponding Windows 11 license details for all supplied systems. The department will verify the licensing details through the OEM's license verification portal. Accordingly, the OEM shall submit the relevant website link for verification. The department may also share the machine serial numbers and license details with Microsoft for independent verification and authentication. The offered model must be certified for Windows 11 (25H2 or latest version). The certification status must be publicly visible on the Microsoft website, and the OEM shall provide the relevant certification link. A tender-specific Manufacturer Authorization Form (MAF) from Microsoft shall be submitted, clearly mentioning the name, email address, and contact number of the authorized Microsoft representative. 2. OEM logo must be printed/embossed on the motherboard. Chassis must have hard pressed embossed logo on metal surface. 3. Stockholding Logo should be available in the BIOS during System Boot 4. Blue low light Certification/TCO for monitor 5. ISO 9000, 14001, 27001 and 45001.	Additional Clause: 1. The Desktop must be supplied with factory preloaded Windows 11 Professional (25H2 or latest available version). OEM shall submit an undertaking on official letter head duly signed by an authorised signatory confirming that all Windows licenses supplied are genuine and original. OEM shall provide a comprehensive list of Desktop serial numbers along with the corresponding Windows 11 license details for each delivered Desktops. StockHolding may verify the licensing details through the OEM's license verification portal. Accordingly, the OEM shall submit the relevant website link for verification. The offered model must be certified for Windows 11 (25H2 or latest version at the time of delivery). 2. No Change. 3. No Change. 4. Mandatory Certifications like BIS CRS (Compulsory Registration Scheme), IS/IEC 62368-1:2023, BEE Star Label (Energy Efficiency),EPR (Extended Producer Responsibility) are required for the proposed Monitor. 5. Not Applicable.
14	30	Annexure – 3 – Technical Compliance	5. Memory 16 GB DDR5 5600MHz or higher with 16GBx1 populated Memory & minimum 2 Memory Slot available.	Please revsied this clause as a 16GB DDR5 @4800MHz or higher with 16GBx1 populated Memory & minimum 2 Memory Slot available.	Clarification: No Change
15	30	Annexure – 3 – Technical Compliance	8. Display Port Mandatory-1 x HDMI (should support both audio and video), 1 x VGA & 1x DP port	Please revsied this clause as a 1 HDMI, 1 DP, kinldy remove VGA Port	Revised Clause: Minimum 02 x HDMI and 01 x Display Port.

16	Additional pointers to be added	Tender specific Microsoft MAF	<u>Clarification:</u> No Change
		OEM Website Link/Part No for product verification. The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.	<u>Additional Clause:</u> Bidder to provide Ink Signed and Stamped Declaration on OEM Letterhead for the product verification along with make, model and part numbers during the technical evaluation. This is to ensure quality and all the components are certified and manufactured from the same OEM with 04 years onsite comprehensive warranty
		Ink Signed MAF	<u>Additional Clause:</u> Bidder to provide ink Signed MAF. This is to ensure quality and all the components are certified and manufactured from the same OEM.
		Ink Signed and Stamped Declaration of Win 11 professional pre installed - This will help us enable the genuinity of the Operating system and ensuring no counterfeiting OS is used	<u>Additional Clause:</u> Bidder to provide ink Signed declaration related to Windows 11 Licenses on the OEM Letterhead.
		Ink Signed and Stamped Declaration of Service Escalation Matrix and Service Centres	<u>Additional Clause:</u> It is madatory to have ink Signed Declaration on OEM's letter head for the PAN India service matrix and process for call logging.
		Bidder Turnover should be 70% of RFP Value	No Change
		Ink Signed and stamped Declaration of OEM letterhead for Make In India Declaration	<u>Revised Clause:</u> Bidder to provide ink Signed Make in India Declaration on the OEM Letterhead. The bidder shall ensure that desktops are supplied in compliance with the Make in India Purchase Preference specifications as outlined in the GeM bid document
		Ink Signed and stamped declaration on OEM Letterhead: Keyboard, Mouse & Monitor should be from the same OEM (stickers should not be allowed)	<u>Additional Clause:</u> Bidder to provide Ink Signed and Stamped Declaration on OEM Letterhead for Keyboard, Mouse and Monitor being supplied from the same OEM with 04 years onsite comprehensive warranty.
		OEM Online diagnostics tool should be available for the quoted model (third party not allowed).	<u>Additional Clause:</u> The quoted Desktop model must feature native OEM-provided hardware diagnostics tools (available via pre-boot environment/BIOS and/or operating system level) for hardware health checks and troubleshooting. Diagnostics provided by third-party software vendors shall not be accepted.

				FCC,CE, RoHS, UL, EPEAT India Gold, Energy Star 8, MIL STD 810H	<u>Additional Clause:</u> The quoted Desktop model must comply with international safety, environmental, and durability standards, holding valid certifications for FCC, CE, RoHS, UL, BIS India,Energy Star, MIL-STD 810H, EPEAT India Gold (or Silver), and TCO 9.0 / 10.0 (or equivalent global sustainability certifications)
				Ink Signed and stamped declaration on OEM Letterhead: Technical Compliance	<u>Additional Clause:</u> Bidder to provide Ink Signed Declaration on the OEM Letterhead.
				Ink Signed and stamped declaration of ai powered asset management on OEM Letterhead	<u>Clarification:</u> No Change
17			General	Make in India preference. Make in India products are preferred as per the GEM document.- Is it mandatory or Made in India is also fine.	<u>Revised Clause:</u> Bidder to provide ink Signed Make in India Declaration on the OEM Letterhead. The bidder shall ensure that desktops are supplied in compliance with the Make in India Purchase Preference specifications as outlined in the GeM bid document
18	31	Annexure 3. Technical Compliance	18. Ports 1 USB Type-C 10 Gbps signaling rate; 03 qty USB Type-A 5 Gbps signaling rate; 01 qty Headphone/Microphone Combo (3.5 mm TRRS), 04 qty USB 2.0 Type-A; 01 HDMI 1.4b; 01 DisplayPort 1.4a; 01 RJ-45; 1 power connector; 1 audio line-in/line-out; 1 serial (optional), Trusted Platform Module (TPM) 2.0.	As per point 18, serial port is optional. So should we consider adding it or should we quote system without serial port.	<u>Clarification:</u> <u>No Change</u>
19				The Laptop quote clearly sought Hardware TPM and so replicating same ask for Desktops too. Kindly confirm if Serial port is mandatory or not required. - Kindly request for amending to Ports : (1) USB 3.2 Gen 1 Type-C@port; (3) USB 3.2 Gen 1 port; (4) USB 2.0 ports; (1) DisplayPort 1.4 port; (1) HDMI 2.1 (TDMS) port; (1) RJ45 Ethernet port;(1) Global headset jack; Trusted Platform Module (TPM) Hardware 2.0	<u>Revised Clause:</u> <u>Rare end</u> Minimum 5× (USB 3.0/3.1/3.2 Gen 1, 05Gbps or higher) USB 3.0 or Higher. Minimum 1x RJ45 100/1000 Mbps Minimum 1x Display port (DP 1.4a or DP 2.0) Minimum 2x HDMI Port at the rare end <u>Front Side</u> Minimum 1× 10Gbps (USB 3.2 Gen 2) Type C Minimum 1× 3.5mm TRRS comboAudio Jack Minimum 2x USB 3.0/3.1/3.2 Gen 1 or Thunderbolt 4