

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution
Stock Holding Corporation of India Limited
(StockHolding)**



RFP Reference Number: CPCM-27/2026-27

Date: 20-Jul-2026

GEM Reference No. - GEM/2026/B/7810636

**Request for Proposal (RFP) for Design, Supply, Installation, Integration, Testing and
Commissioning of a comprehensive on-premise Audio Video (AV) Solution for
StockHolding Corporation of India Ltd at Mahape and Centre Point Offices in Mumbai.**

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited (StockHolding), is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by StockHolding to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. StockHolding makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. StockHolding may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

**Design, Supply, Installation, Integration, Testing and Commissioning of a
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RFP Document Details

Sr. No.	Description	Remarks
1	Name of Organization	Stock Holding Corporation of India Limited
2	RFP Reference Number	CPCM-27/2026-27
3	Requirement	RFP for the design, supply, installation, integration, testing, and commissioning of a comprehensive Audio Video (AV) solution at StockHolding
4	Interest free Earnest Money Deposit (EMD) [*]	Rs.2,50,000/- (Indian Rupees Two lakhs Fifty Thousand only) by way of RTGS/NEFT/BG/FDR to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR details to us on below mentioned email address. Bidders registered under Micro & Small Enterprises (MSE) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.
5	Email Id for queries up to Pre-Bid Meet	CPCM@stockholding.com
6	Date of Issue of RFP Document	20-Jul-2026
7	Date, Time and place for online Pre-bid meeting	29-Jul-2026 11:00 AM For participation in pre-bid meeting, please send mail for online meeting link to CPCM@stockholding.com before 28-Jul-2026 05:00 PM
8	On-site Visit Details	Bidder to mail at CPCM@stockholding.com for performing site visit on StockHolding working days between 10 AM to 4 PM upto bid submission date
9	Last Date for Submission of Pre-bid Queries Note: Pre-bid queries submitted after the specified deadline will not be accepted.	27-Jul-2026
10	Last Date for Submission of Online Bid	11-Aug-2026 04:00 PM
11	Date of opening bid	11-Aug-2026 04:30 PM

**Design, Supply, Installation, Integration, Testing and Commissioning of a
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This bid document is not transferable.

StockHolding reserves the right to modify/update activities/ dates as per requirements of the process.

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

Table of Contents

SUBMISSION OF PROPOSAL	6
ELIGIBILITY CRITERIA (Documents to be Submitted Online)	8
BIDS PREPARATION AND SUBMISSION DETAILS	12
Submission of Bids	12
Requirement	13
Scope of Work	13
Service Level Agreement	22
Refund of Earnest Money Deposit (EMD)	24
Performance Bank Guarantee (PBG).....	24
Force Majeure	24
Dispute Resolution	25
Right to alter RFP	25
Integrity Pact	25
Sub-Contracting	25
Non-Disclosure Agreement (NDA).....	25
Indemnify	26
Termination of contract for convenience	26
Termination Clause	26
Exit Management	26
Assignment.....	27
ANNEXURE - 1 - Details of Bidder's Profile	28
ANNEXURE - 2 – Eligibility Criteria.....	29
ANNEXURE - 3 – Technical Criteria & Specifications	31
ANNEXURE - 4 – Commercial Bid Format	45
ANNEXURE - 5 – Integrity Pact	49
ANNEXURE – 6 – Compliance Statement.....	56
ANNEXURE – 7– Format of Bank Guarantee.....	57
ANNEXURE – 8 – Format of Non-Disclosure Agreement.....	59

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

SUBMISSION OF PROPOSAL

StockHolding invites e-tenders via the GeM Portal for the design, supply, installation, integration, testing, and commissioning of a comprehensive Audio Video (AV) solution across designated rooms and facilities.

Submission of Bids:

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/> the following manner:-

1. Eligibility/Technical Bid (.pdf files)
2. Commercial Bid (.pdf files)

Invitation for bids:

This “Invitation for bid” is meant for the exclusive purpose of “Procurement of comprehensive Audio Video Solution(AV) at StockHolding.” as per the terms, conditions, and specifications indicated in this RFP and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

Due Diligence:

The bidder is expected to examine all instructions, Forms, Terms, Conditions and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or submission of Bid not as per RFP requirements will be at the bidder’s risk and may result in rejection of the bid and the decision of StockHolding in this regard will be final and conclusive and binding.

Cost of Bidding:

The bidder shall bear all costs associated with the preparation & submission of its bid and StockHolding will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

Contents of this RFP Document:

The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

- a Bidder Details – Annexure 1
- b Format for Eligibility Criteria - Annexure 2
- c Technical Specifications - Annexure 3
- d Format for Commercial Bids - Annexure 4
- e Integrity Pact (Text) - Annexure 5
- f Compliance Statement – Annexure 6
- g Format of Bank Guarantee – Annexure 7
- h Format of Non-Disclosure Agreement (NDA) – Annexure 8

Clarifications regarding RFP Document:

- a Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to StockHolding for necessary clarifications.

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

- b A bidder requiring any clarification for their queries on this RFP may obtain such clarifications via email to CPCM@stockholding.com
- c StockHolding shall not be responsible for any external agency delays.
- d StockHolding reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
- e At any time before the deadline for submission of bids / offers, StockHolding may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
- f StockHolding reserves the right to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on StockHolding.
- g StockHolding reserves the right to amend / cancel / postpone / pre-pone the RFP without assigning any reasons.
- h It may be noted that notice regarding corrigendum's/addendums/amendments/response to bidder's queries etc., will be published on StockHolding's website only. Prospective bidders shall regularly visit StockHolding's same website for any changes/development in relation to this RFP.

Validity of offer:

The offer should remain valid for a period of at least **90 days** from the date of submission

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

ELIGIBILITY CRITERIA (Documents to be Submitted Online)

Guidelines to be followed prior to submitting an application-

Bidder should upload all supporting documents at the time of submission duly signed and stamped on their company's letter head.

Sl. No.	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 or a Limited Liability Partnership company under the Limited Liability Partnership Act 2008 with experience in providing AV solutions during last three years.	Copy of Certificate of Incorporation issued by the Registrar of Companies / Ministry of Corporate Affairs and Self declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
2	Bidder should have an average annual turnover of at least ₹ 2 Crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.
3	Bidder should have Positive Net worth (minimum ₹ 25 Lakhs for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25.	Certificate from CA mentioning networth or Balance Sheet for last three financial years.
4	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
5	The bidder shall be authorized by the OEM to provide and support the solution for the proposed solution.	The bidder should provide Manufacturer's Authorization Letter (MAF). If bidder is OEM itself, MAF not required.
6	The bidder should have supplied, implemented, and maintained at least 03 (three) successful projects of proposed AV solution of the OEM in India in the last 03 (three) years as on RFP date.	Copy of order and/ or completion certificate of work
7	The Bidder should have experience of successfully implementing proposed AV Solution of the OEM integrated with MS Teams / Webex / Google Meet/ Zoom/ Lifesize in at least one BFSI/ PSU/ Government / private organizations in India. Implemented Solution should not be more than 5 Years old.	Copy of order and/ or completion certificate of work
8	The bidder should have service/ support infrastructure at Mumbai MMR and should be able to provide efficient and effective support.	Bidder to provide office address along with escalation matrix.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

9	Bidder to submit signed and stamped Integrity Pact as per Annexure-5.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
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Technical Bid Evaluation:

The bidders, who do not qualify in the pre-qualification criteria, shall not be considered for technical evaluation and therefore their bids will be rejected. StockHolding shall evaluate the bids and all supporting documents/documentary evidence. Inability to submit requisite supporting documents/documentary evidence may lead to rejection. StockHolding reserves the right to reject any or all proposals.

The steps for evaluation are as follows:

- Evaluation of Technical bid will be done only for bidders who succeed in Eligibility criteria.
- StockHolding will review the technical bids of the short-listed bidders to determine whether the technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at StockHolding's discretion.
- The technical bid document will be evaluated as per the requirements specified in the RFP and technical evaluation framework as mentioned in the RFP.
- Bidders will be asked to present their experience, approach & Methodology.
- StockHolding reserves the right to check/validate the authenticity of the information provided in the Eligibility and Technical evaluation criteria and requisite support must be provided by the bidder.
- Each Technical bid will be assigned a technical score out of a maximum of 100 marks. Only the bidders who get a technical score of 60 or more overall will qualify for commercial evaluation stage. Failing to secure minimum marks shall lead to technical rejection of the bid.
- The Bids shall be evaluated in LCS method (minimum 60 marks required).
- The technical bid document will be evaluated as per the evaluation criteria mentioned in the table below:

Sl. No	Parameter	Scores	Min. Scores	Max. Scores
A. Experience of Bidder & Proposed Solution (70 Marks)				
1	The Bidder having an average annual turnover of at least ₹ 1.75 Crores per annum for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25. It should be of individual company and not of Group of Companies. Valid Document: Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.	- Greater than equal to ₹ 1.75 cr. and less than ₹4 cr. - (10 Marks) - Greater than equal to ₹ 4 cr. and less than ₹6 cr - (15 Marks) - More than ₹ 6 crores - (20 marks)	10	20
2	The Bidder should have supplied, implemented, and maintained at least 02 (three) successful projects of proposed AV solution of the OEM	2 projects: (12 Marks) 3-4 Projects: (15	12	20

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

	(value not less than ₹20 lakhs) of the OEM in India in the last 03 (three) years as on RFP date. Valid document: 1) Copy of order And 2) Completion certificate of work/Performance Certificate or Self-declaration from bidder mentioning that the concerned project is on-going	marks) • More than 4 Projects: (20 Marks)		
3	The bidder should have a minimum of 3 years of experience as of bid issue date in providing end-to-end AV-VC solutions, including deployment, maintenance, and management of conference room setups. Valid Document: Copy of Certificate of Incorporation issued by the Registrar of Companies / Ministry of Corporate Affairs and Self declaration by the bidder on it Letter Head duly signed by the Authorized Signatory	• >=3 Years and < 5 Years (12 Marks) • >=5 Years and < 8 Years (15 Marks) • > = 8 years (20 Marks)	12	20
4	Satisfactory Services Certificate by atleast one Client where AV implementation project was carried out in the last 03 (three) years in any of the BFSI/ PSU/ Government Departments in India as on RFP date. The certificate should be current and valid & specific to proposed OEM solution • Performance Certificate as satisfactory or above Valid Document: Performance Certificate	• 1 - 2 Clients: 6 Marks • 3 or more Clients: 10 Marks	6	10
5	Bidder should have deployed AV solution of the proposed OEM for minimum 6 integrated locations on any 1 project in the last 03 (three) years as on RFP date to any of the BFSI/ PSU/ Government / private organizations in India. Valid document: 1) Copy of order And 2) Completion certificate of work/Performance Certificate or Self-declaration from bidder mentioning that the concerned project is on-going	• 1 project: (6 Marks) • 2-3 Projects: (8 marks) More than 3 Projects: 10 Marks	6	10
B. Presentation & Solution Demonstration (20 Marks)				
1	Coverage and approach towards a. Understanding of the Scope of Work – 4 Marks	Technical Presentation delivered by Bidder	14	20

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

b. SLA management and Governance Structure – 4 Marks c. Solution/Product Experience of the bidder – 4 Marks d. Overall Solution & Deployment Architecture – 4 Marks e. Incident management / Service request handling – 4 Marks			
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Note:

- The bidder is required to provide documentary evidence for each of the above criteria.
- The technical score will be allotted by StockHolding to each bidder against each section and will be considered final.
- Technical proposals will be evaluated based on the total marks obtained across all technical evaluation criteria. Only those bidders who achieve a minimum cumulative score of 60 marks in the technical evaluation will qualify for the commercial bid evaluation.

Evaluation of Commercial/Financial bid:

Selection of bidders for commercial evaluation stage -

Only those bidders who achieve a minimum cumulative score of 60 marks in the technical evaluation.

L1 bidder will be selected based on the lowest quote submitted.

BIDS PREPARATION AND SUBMISSION DETAILS

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/>. Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

Submission of Bids

- 1) The required documents for Eligibility Criteria, Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
- 2) The offer should be valid for a period of at least **90 days** from the date of submission of bid.
- 3) The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify StockHolding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.
- 4) The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.
- 5) Delayed and/or incomplete bid shall not be considered.
- 6) There may not be any extension(s) to the last date of online submission of Eligibility Criteria details and commercial Price bids. This will be at the sole discretion of StockHolding.

Evaluation of Bids

First the 'Eligibility Criteria bid document' will be evaluated and only those bidders who qualify the requirements will be eligible for 'Commercial bid'. In second stage, only those bidders, who have qualified in the eligibility criteria evaluation, shall be invited for commercial evaluation.

Eligibility Criteria Evaluation (Stage 1)

The bidder meeting the Eligibility Criteria as per Annexure 2 will be considered for Commercial evaluation. Any credential/supporting detail mentioned in "Annexure 2 – Eligibility Criteria" and not accompanied by relevant proof documents will not be considered for evaluation.

Technical Evaluation (Stage 2)

The Technical bids of only those bidders shall be evaluated who have satisfied the eligibility criteria bid. *StockHolding* may seek clarifications from the any or each bidder as a part of technical evaluation. All clarifications received by within stipulated time shall be considered for evaluation. In case a clarification is not received within the stipulated time, the respective technical parameter would be treated as non-compliant and decision to qualify the bidder shall be accordingly taken by the *StockHolding*.

Commercial Bid Evaluation (Stage 3)

The Commercial offers of only those Bidders, who are short-listed after eligibility criteria evaluation, would be opened.

The bidder with the lowest quotes will be selected for the project.

**Design, Supply, Installation, Integration, Testing and Commissioning of a
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Requirement

StockHolding intends to select vendor who are interested and capable to Supply, Install & Manage comprehensive Audio Video (AV) solution across designated rooms and facilities as per Scope of work and Technical Specifications given in this RFP.

Scope of Work

- 1) StockHolding invites proposals for the design, supply, installation, integration, testing, and commissioning of a comprehensive Audio Video (AV) solution across designated rooms and facilities. The solution must be scalable, user-friendly, and aligned with current industry standards to support seamless communication, collaboration, and presentation capabilities.
- 1) The bidder has to perform Site Assessment & Design by Conducting a detailed site survey of all identified rooms, Propose, room-wise AV designs tailored to the intended use (e.g., boardroom, Discussion room, Meeting Room), Submit layout drawings, wiring schematics, and equipment placement plans, Provide all necessary AV Hardware including Displays (LED panels etc.) Audio systems (speakers, microphones and amplifiers), Video conferencing units (cameras, codecs), Control systems (touch panels and remotes), Signal management (switchers, extenders and scalers) Include all mounting accessories, cables, connectors, and power supplies etc.
- 2) The bidder has to Install and configure all AV components as per approved design.
- 3) Integrate AV systems with existing IT infrastructure where applicable.
- 4) Ensure cable management, concealment, and safety compliance.
- 5) Perform functional testing of all AV systems. Validate audio clarity, video resolution, signal switching, and control responsiveness. Submit test reports and obtain sign-off from designated StockHolding representatives.
- 6) Provide user manuals, system diagrams, and configuration details. Conduct training sessions for end-users and IT staff.
- 7) Submit warranty certificates and service contact details. Provide post-installation Manpower support for a minimum of 12 months.
- 8) The proposed solution has to be with the latest hardware, software and Licences support with 3 years' comprehensive onsite warranty and 4th and 5th year AMC, provide post-installation support for a minimum of 12 months at both the sites, Share End-of-Life (EOL) and End-of- Support (EOS) timelines for all hardware, software and licenses.
- 9) Submit a detailed Room wise solution with detailed BOM including Item description, quantity, make/model, unit price, warranty period and support terms for the entire solution. StockHolding has the right to include/exclude the number of rooms at any stage or the RFP.
- 10) StockHolding reserves the right to modify the number of rooms or scope of deployment at any stage of the RFP process.
- 11) Connectivity between Centre Point and Mahape Board Rooms is via P2P (Point to Point) link and the same has to be maintained in the new setup as well.
- 12) Supply, Installation, and Commissioning: Supply and delivery of all required video conferencing hardware, software, licenses and accessories to StockHolding offices at Mahape and Parel in Mumbai as mentioned below.
 - 1.12.1. Items may include, but are not limited to: VC endpoint(s), high-definition camera(s), microphones, speakers, touch control panel, codecs, display screens, network switch, and necessary mounting kits/cables etc.
 - 1.12.2. Installation, configuration, and integration of all equipment at designated conference rooms (details/specifications to be as per Bill of Material and Technical Specifications within this RFP).
 - 1.12.3. Commissioning and end-to-end testing to ensure all components operate

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

seamlessly with StockHolding's existing IT/Network infrastructure and meet the technical/usage objectives.

- 1.12.4. The bidder shall be responsible for end-to-end implementation and shall quote and provide any items not included in the bill of materials but required for successful commissioning of the Project. StockHolding shall not pay for any such items, which have not been quoted by the bidder in their bid but are required for successful completion of the project.

1.13 Integration & Interoperability:

1.13.1 Complete setup and integration with StockHolding's current LAN/WAN environment and compatibility with third-party VC platforms like Microsoft Teams, Zoom, Webex, Lifesize, Google Meet etc.

1.13.1 Enable seamless connection to external stakeholders, multi-party conferences, and centralised scheduling.

1.14 User Training & Documentation:

1.14.1 On-site demonstration and hands-on training to StockHolding IT staff.

1.14.2 Supply of standard operating procedures (SOPs), user manuals, quick reference guides, and system admin documentation (physical and/or electronic copies).

1.15 Warranty & Technical Support:

1.15.1 Minimum three (3) years of comprehensive OEM warranty for all hardware, software and Licenses supplied and with 4th and 5th year AMC Support.

1.15.2 Warranty period will start from the date of Final Acceptance across all designated locations.

1.15.3 Commitment to provide software/firmware updates, patches, and critical security fixes during warranty and AMC period at no additional cost.

1.16 Compliance & Certification: All devices must comply with relevant security norms (encryption, user authentication, and privacy as per Stockholding IT policy or equivalent).

2. Location, Name & Dimensions of the Board Room and other Discussion Rooms at both (Mahape & Centre Point/Parel) Offices

#	City	Room Name	Location	Dimension in feet (L* W)
1.	Centre Point/Parel, Mumbai	Board Room	3rd Floor	30*20
2.	Centre Point/Parel, Mumbai	Discussion Room	3rd Floor	17*11
3.	Centre Point/Parel, Mumbai	Discussion Room	3rd Floor	17*11
4.	Mahape, Navi Mumbai	Board Room	2nd Floor	33*14
5.	Mahape, Navi Mumbai	IT- Discussion Room	1st Floor	26*14
6.	Mahape, Navi Mumbai	DP-Discussion Room	1st Floor	14*13

Mahape Address	Parel Address
StockHolding Corporation of India Ltd, P-51 SHCIL House TTC Industrial Area, MIDC, Mahape, Navi Mumbai- 400710, Maharashtra, India	StockHolding Corporation of India Ltd 301, CentrePoint, Dr. Babasaheb Ambedkar Road, Parel, Mumbai- 400012, Maharashtra, India

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

3. Existing Infrastructure at Centre Point and Mahape Board Rooms

The present Infrastructure at CP and Mahape Board Rooms runs on Lifesize as primary and Webex as secondary solution.

1) Existing BOM at Centre Point Board Room

#	Item Description	Make	Model/ Sr. No.	Qty	Status	AMC / Warranty
1	Samsung Display - QB65B	Samsung 65"	QB65B LED Professional Display	2	Working	Under Warranty
2	Samsung TV 65"	Samsung 65"	4K UHD QB65R	1	Working	Under Warranty
3	Samsung Display - QB98T	Samsung 98"	QB98T LED Professional Display	1	Working	Under Warranty
4	Video Extender ATEN VE802			1	Working	NOT IN AMC
5	Projector Epson	Epson		1	Working	NOT IN AMC
6	Dual Lapel Mic			2	Working	NOT IN AMC
7	HDMI Splitter			1	Working	NOT IN AMC
8	CTS Table Mic	PCG Table Mic		4	Working	AMC
9	Look At Me Button – Advance			10	Working	AMC
10	Switcher 484 Marix			1	Working	NOT IN AMC
11	Crown XIJS 1002 AI-Amplifier	Crown		1	Working	NOT IN AMC
12	CTG MIC			4	Working	AMC
13	poly com sound star Analog phone	Polycom		1	Working	NOT IN AMC
14	Cue System With Apple Ipad.	APPLE		1	Working	AMC
15	Dimmer Raylogic FD -6	Raylogic		1	Not Working	AMC
16	System ON & OFF button			1	Working	AMC
17	Netgear Router			1	Working	AMC
18	CUE Controller EPSLION with I Pad			1	Working	AMC
19	Polycom VC group 700 (dt: 07.10.16)	Polycom		1	Working	AMC
20	Relay Module (Model: PowerAux): 8 Channel Relay Module complete			1	Working	AMC

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

	with power supply & accessories					
21	Barco Clickshare			1	Working	AMC
22	Click share PUG			2	Working	AMC
23	Cable Cuby VGA Port			4	Not Working	NA
24	Shom my pc button			4	NOT WORKING	NOT IN AMC
25	I/O interface			1	Working	NOT IN AMC
26	Network Switches			1	Working	NOT AMC
27	Speakers – Speakercraft			8	Working	AMC
28	Polycom Camera	Polycom	MPT Z 6	1	NOT Working	AMC
29	Remaco Interactive Digital Canvass			1	Working	AMC
30	Projector Mounting Lift-Advance			1	Working	AMC

3.2 Existing BOM at Centre Point Discussion Rooms

No	Item Description	Make	Serial Number	AMC/Warranty
1	Panasonic	Plazma TH 50 series		Not in AMC
2	Panasonic	Plazma TH 50 series		Not in AMC
3	VC - All in One Bar	Quantum Leap Lite	2021080018	Not in AMC

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

3.3 Existing BOM at Mahape Board Room

#	Item Description	Make	Model	Qty	Status	AMC / Warranty
1	Samsung Display - QB65B	Samsung 65"	QB65B LED Professional Display Plasma TH 50 series	1	Working	NOT IN AMC
2	Panasonic Display	TV 55"		1	Working	AMC
3	Laptop connectivity A H Meyer			4	Working	AMC
4	Equipment Rack Valrack			1	Working	AMC
5	Remco interactiv digital canvas			2	Working	AMC
6	Projecter Mouting Lift			1	Working	AMC
7	Extren Switcher MVX 42 -AV			1	Working	AMC
8	DVR RECORDER			2	Working	AMC
9	Speakers -Speakercrafts			8	Working	AMC
10	Look At me Button Advance			11	Working	AMC
11	ADS Amplifier			2	Working	AMC
12	Cue I/O interface			1	Working	AMC
13	Cue System with apple I pad			1	Working	AMC
14	Cue IR Probs			6	Working	AMC
15	Dimmer Raylogic FB			1	Working	AMC
16	Raylogic Keypad			1	Working	AMC
17	Thin PC from factor CPU			1	Working	AMC
18	ELMO Document Camera Model : 100XG			1	Working	AMC
19	Relay Module (Model: PowerAux): 8 Channel Relay Module complete with power supply & accessories			1	Working	AMC
20	Polycom Microphone Model HDX			1	Working	AMC
21	Polycom Camera			1	Working	AMC
22	Polycom VC group 700 (dt: 26.04.16)			1	Working	AMC
23	Polycom Tanberg Quad BRI			1	Working	AMC
24	Barco Clickshare			1	Working	AMC
25	Click share PUG			2	Working	AMC

3.4 Existing BOM at Centre Point Discussion Rooms

#	Item Description	Make	Model	Qty	Status	AMC / Warranty
1	Display	Panasonic	Plazma TH 50 series	1	Working	Not in AMC
2	Display	Panasonic		1	Working	Not in AMC

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

3	VC - All in One Bar	Quantum Leap Lite	202108 0018	1	Working	Not in AMC
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4. Buy-Back Option

The existing infrastructure located at the Centre Point and Mahape Board Rooms is to be considered under the buyback arrangement as part of the current procurement process, **except the Line Items which are in Warranty.**

To facilitate accurate assessment and informed bidding, interested vendors are encouraged to conduct a site inspection of both locations with prior intimation to the respective teams. This will allow bidders to review the current infrastructure and evaluate its condition prior to submission of proposals. StockHolding has the right to withheld any asset from this Buy Back option.

5. Room-Wise Solution and Bill of Materials (BOM) has to be provided by the bidder

The bidder shall provide a comprehensive, room-wise solution for all the rooms detailing the proposed infrastructure, equipment, and services for each designated space. This submission must include a **detailed Bill of Materials (BOM)** for the entire solution, as provided below, clearly specifying quantities, specifications, make/model, and unit pricing for all components of each room with the name of the room. Room wise requirements have been specified as below:

**Design, Supply, Installation, Integration, Testing and Commissioning of a
comprehensive on-premise Audio Video (AV) Solution**

BOQ - Board Room - Mahape :

Sr. No.	Description	Qty
1.1	SIP/H.323 Codec	1
1.2	10" Touch Panel	1
1.3	PTZ Camera	1
1.4	Microphones	4
2.1	85" Display	1
2.2	55" Display	2
3.1	OEM certified 8x1G PoE+ 110W 1x1G and 1xSFP Managed Switch	1
3.2	Splitter (1 x 4)	1
4.1	AV Grade Cables , Connectors & Miscellaneous Devices	1 - Lot
5.1	Installation, Commissioning, User Training & Configuration Set up	Lot
5.2	Three years support during warranty period by System Integrator	Lot
6.1	4th Year Comprehensive AMC	Lot
6.1	5th Year Comprehensive AMC	Lot

BOQ - DP Room - Mahape :

Sr. No.	Description	Qty
1.1	All in One Video Bar	1
1.2	10" Touch Panel	1
2.1	65" Display	1
3.1	AV Grade Cables & Accessories	1 - Lot
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot
4.2	Three years support during warranty period by System Integrator	Lot
5.1	4th Year Comprehensive AMC	Lot
5.2	5th Year Comprehensive AMC	Lot

BOQ - IT Conference Room - Mahape :

Sr. No.	Description	Qty
1.1	All in One Video Bar	1
1.2	10" Touch Panel	1
1.3	Additional Microphones with Extender Kit	1
2.1	75" Display	1
3.1	AV Grade Cables & Accessories	1 - Lot
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot
4.2	Three years support during warranty period by System Integrator	Lot
5.1	4th Year Comprehensive AMC	Lot
5.2	5th Year Comprehensive AMC	Lot

BOQ - Board Room - Lower Parel :

Sr. No.	Description	Qty
1.1	SIP/H.323 Codec	1
1.2	10" Touch Panel	1
1.3	PTZ Camera	1
1.4	Microphones	4

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

2.1	85" Display	1
2.2	55" Display	2
3.1	OEM certified 8x1G PoE+ 110W 1x1G and 1xSFP Managed Switch	1
3.2	Splitter (1 x 4)	1
4.1	AV Grade Cables , Connectors & Miscellaneous Devices	1 - Lot
5.1	Installation, Commissioning, User Training & Configuration Set up	Lot
5.2	Three years support during warranty period by System Integrator	Lot
6.1	4th Year Comprehensive AMC	Lot
6.1	5th Year Comprehensive AMC	Lot

BOQ - Conference Room 1 - Lower Parel :

Sr. No.	Description	Qty
1.1	All in One Video Bar	1
1.2	10" Touch Panel	1
2.1	65" Display	1
3.1	AV Grade Cables & Accessories	1 - Lot
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot
4.2	Three years support during warranty period by System Integrator	Lot
5.1	4th Year Comprehensive AMC	Lot
5.2	5th Year Comprehensive AMC	Lot

BOQ - Conference Room 2 - Lower Parel :

Sr. No.	Description	Qty
1.1	All in One Video Bar	1
1.2	10" Touch Panel	1
2.1	65" Display	1
3.1	AV Grade Cables & Accessories	1 - Lot
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot
4.2	Three years support during warranty period by System Integrator	Lot
5.1	4th Year Comprehensive AMC	Lot
5.2	5th Year Comprehensive AMC	Lot

StockHolding reserves the right to **include or exclude any room(s) at any stage** of the RFP process, based on evolving requirements or site conditions. Accordingly, the solution must be modular and adaptable to accommodate such changes without impacting the overall integrity or functionality of the proposed system.

6. Project Management & Deliverables

Submission of an implementation schedule/plan, including milestones and responsibilities, upon award of contract. Submission of delivery challans, installation reports, and joint sign-off for handover.

Sr. No.	Task	Deadlines
1	Delivery of Hardware, Software, Licenses as mentioned in BOM	Within 6 weeks from date of acceptance of Purchase Order.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

2	Completion of Installation, Commissioning, Testing, Training and Final Project Completion & GO-Live report along with acceptance of the same by StockHolding.	Within 8 weeks from date of acceptance of Purchase Order.
3	User Training	Within 10 weeks from date of acceptance of Purchase Order.

7. Payment Terms & Conditions:

The Bidder must accept the payment terms proposed by StockHolding. The commercial bid submitted by the Bidders must be in conformity with the payment terms proposed by the StockHolding. Any deviation from the proposed payment terms would not be accepted. StockHolding shall have the right to withhold any payment due to the Bidder, in case of delays or defaults on the part of the Bidder. Such withholding of payment shall not amount to a default on the part of StockHolding.

The payment shall be released upon successful completion of the following milestones across all designated locations as follows: -

Sr. No.	Milestone	Payment
1	Delivery of Hardware, Software, Licenses as mentioned in BOM	50%
2	Completion of Installation, Commissioning, Testing, Training and Final Acceptance, submission of project completion, GO- Live report along with acceptance of the same by StockHolding.	40%
3	User Training	10%

The bidders are hereby informed that the payment specified above represents the total value of the systems and/or equipment, after deduction of applicable buyback charges, and excludes the cost of Comprehensive Annual Maintenance Contract (CAMC).

Comprehensive Annual Maintenance Contract (CAMC) charges for the 4th and 5th years shall be paid on an annual basis, upon submission of duly authorized invoices by StockHolding officials. StockHolding reserves the absolute right, at its sole discretion, to enter into or decline to enter into a Comprehensive Annual Maintenance Contract (CAMC) with the successful bidder at the quoted rates upon completion of the initial three-year warranty period.

There shall be no escalation in the prices once the prices are fixed and agreed to by StockHolding and the Bidder. StockHolding will pay invoices within 45 days from the date of receipt of accepted invoices. Any dispute regarding the invoice will be communicated to the selected Bidder within 15 days from the date of receipt of the invoice. After the dispute is resolved, StockHolding shall make payment within 15 days from the date the dispute stands resolved.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

Service Level Agreement

This Service Level Agreement (SLA) covers the support and resolution of hardware, Software and License issues in the Video Conferencing Solution procured through GeM. The SLA is applicable for the entire duration of the 3 Years comprehensive onsite warranty and 2 years comprehensive onsite AMC.

1. SLA Components

1) Support Window

Parameter	Value
Support Coverage	For Severity Level P1 (Critical) – 24x7 support is required. For Others - 6 days/week (Mon–Sat)
Support Timing	9:00 AM – 6:00 PM IST
On-site Support	As required for critical/high-severity faults

2) Fault Classification and Response/Resolution Time

Severity Level	Definition	Response Time	Resolution Time
High	Complete system down or not usable; no workaround; business operations impacted or Major component failure, partial functionality, degraded performance, limited workaround	2 hours	8 hours
Medium	Non-critical issues with a workaround, e.g., one endpoint camera not working	1 business day	3 business days
Low	Minor issues, cosmetic defects, documentation errors	2 business days	5 business days

2. Penalty Structure

a) Penalty Structure on Uptime Availability

- 1) The Bidder is expected to provide uninterrupted VC services to StockHolding as per the requirements of this RFP.
- 2) Selected vendor will sign Service Level Agreement (SLA) with StockHolding to ensure 99.5% uptime of entire system for individual sites as per SLA.
- 3) In case the uptime is not maintained with the uptime as stipulated, StockHolding shall charge the penalties as under:

Per Site Availability	Penalty (on monthly basis)
< 99.5% up to 99%	2,000/-
< 99% up to 98%	5,000/-
< 98% up to 97%	10,000/-
< 97%	25,000/-

- 4) The uptime will be calculated as per the formula given below:
$$\text{Uptime (\%)} = \frac{(\text{Sum of total hours during month} - \text{Sum of downtime hours during month}) \times 100}{\text{Sum of total hours during month}}$$

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

Total hours in a month will be taken as: 24hrs* no. of days in respective month.

5) Exclusions: Down time due to following situations will not be considered for the purpose of penalty calculation:

- Scheduled maintenance by the service provider with prior intimation
- Force majeure events including on site power and network failures.

b) Penalty Structure on Severity Tickets

In case the breach of tickets response and resolution time, StockHolding shall charge the penalties as under:

Severity Level	Penalty Structure
High Severity Issues	₹ 5,000/- for every breach of the SLA.
Medium Severity Issues	₹ 2,000/- for every breach of the SLA.
Low Severity Issues	₹ 1,000/- for every breach of the SLA.

c) Penalty Structure on Delivery Schedule

Sr. No.	Task	Penalty Structure
1	Delivery of Hardware	If the Bidder fails to deliver the Systems and/or equipment specified in the Purchase Order (PO) at any of the six delivery locations within 06 weeks from the date of acceptance of the Purchase Order, StockHolding shall impose a penalty of 0.5% per week or part thereof. The penalty will be calculated based on the total value of the systems and/or equipment, excluding AMC support value and buyback charges, irrespective of delivery location. Delivery Sign Off will be considered when all devices are delivered at the respective locations and shall be supported by delivery challans.
2	Commissioning of the Edge devices and GO-Live of the Project	If the Bidder fails to install and/or commission the Systems and/or equipment specified in the Purchase Order (PO) at any of the delivery locations within 08 weeks from the date of acceptance of the Purchase Order, StockHolding shall impose a penalty of 0.5% per week or part thereof. The penalty will be calculated based on the total value of the systems and/or equipment, excluding AMC support value and buyback charges, irrespective of delivery location. Implementation Sign Off shall be considered when all devices are commissioned at the respective locations and the platform is Go-Live declared.
3	User Training	If the Bidder fails to impart user training as specified in the Purchase Order (PO) at any of the designated locations within 10 weeks from the date of acceptance of the Purchase Order, StockHolding shall impose a penalty of 0.5% per week or part thereof. The penalty will be calculated based on the total value of

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

		the systems and/or equipment, excluding AMC support value and buyback charges, irrespective of delivery location.
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Note: For all the above tasks viz. Delivery of Hardware, Commissioning of the Edge devices & GO- Live of the Project and User Training, the penalty shall be subject to a maximum of 10% on the total value of the systems and/or equipment, excluding AMC support value and buyback charges.

General Terms and Conditions

Refund of Earnest Money Deposit (EMD)

- a. EMD will be refunded through NEFT or return of BG/FDR to the successful bidder on providing an acceptance confirmation against the PO issued by StockHolding.
- b. In case of unsuccessful bidders, the EMD will be refunded to them through NEFT or return of BG/FDR within 30 days after selection and confirmation of successful bidder, subject to internal approval of StockHolding.

Performance Bank Guarantee (PBG)

Successful Bidder shall, at own expense, deposit with the StockHolding, within fifteen (15) days on issuance of PO, a Bank Guarantee (BG) for the value of 5% of the Contract Value from scheduled commercial banks as per Annexure - 8. This Bank Guarantee shall be valid up to 60 days beyond the completion of the contract period and claim period shall be valid 12 months beyond the expiry of BG. No payment will be due to the successful bidder based on performance, until the BG is submitted. A penalty of Rs. 5,000 per day will be imposed on the successful bidder for any delay in issuing the PBG within the specified timeline.

Bank Guarantee may be discharged / returned by StockHolding upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the Bank Guarantee.

Stock Holding Corporation of India Limited reserves the right to invoke the BG in the event of non-performance by the successful bidder.

Force Majeure

Neither the StockHolding nor the Bidder shall be responsible for any failure to fulfil any term or condition of the CONTRACT if and to the extent that fulfilment has been delayed or temporarily prevented by a Force Majeure occurrence, defined as "Force Majeure". For purposes of this clause, "Force Majeure" mean an event beyond the control of the Parties and which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

The Party seeking to rely on Force Majeure shall promptly, within 5 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defence with particulars detailed in writing to the other Party and shall demonstrate that it has taken and is taking all reasonable measures to mitigate the events of Force Majeure. And, all Parties will endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. Each PARTY shall bear its own cost in relation to the force majeure occurrence.

However, any failure or lapse on the part of the Bidder to mitigate the damage that may be caused due to the above-mentioned events or the failure to provide adequate disaster management/recovery or any failure in setting up a contingency mechanism would not constitute force Majeure, as set out above.

If the duration of delay exceeds ninety (90) consecutive or one hundred eighty (180) cumulative days, StockHolding and the Bidder shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding above, the decision of the StockHolding, shall be final and binding on the bidder.

Dispute Resolution

In the event of any dispute arising out of or in connection with this Order, the parties shall use their best endeavour to resolve the same amicably AND if the dispute could not be settled amicably, the matter shall be settled in the court under Mumbai jurisdiction only. The final payment will be released only after the Bidder complies with above-mentioned clause

Right to alter RFP

- a. StockHolding reserves the right to alter the RFP terms and conditions at any time before submission of the bids.
- b. StockHolding reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on all bidders.

Integrity Pact

The Bidder will have to enter in to an Integrity Pact with StockHolding. The format (text) for the Integrity Pact is provided as Annexure-5. The Bidder will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory of the Bidder.

Sub-Contracting

The selected service provider/ vender shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project.

Non-Disclosure Agreement (NDA)

The successful bidder shall execute Non-Disclosure Agreement (NDA) as per Annexure – 9 (shall be provided to the winning bidder), which contains all the services and terms and conditions of the services to be extended as detailed herein.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

The support obligations under the agreement will be of OEM. All the expenses related to execution of the document such as the applicable stamp duty and registration charges if any shall be borne by the successful bidder.

Indemnify

The Bidder should hereby indemnify, protect and save StockHolding against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the Bidder. Any publicity by Bidder in which name of StockHolding is used should be done only with the explicit permission of StockHolding.

Termination of contract for convenience

StockHolding reserves the right to terminate the contract, in whole or in part, at any time and for its convenience, during the contract period, by providing 90 days' prior written notice. The notice of termination shall specify that termination is for StockHolding's convenience, the extent to which performance of the vendor under the contract is terminated and the date upon which such termination becomes effective. The vendor shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.

Termination Clause

- 1) StockHolding reserves right to terminate the contract without assigning any reason whatsoever by giving 90 days prior written notice to successful bidder and against any of the following conditions –
 - a) If at any point of time, the services of bidders are found to be non-satisfactory;
 - b) If total penalty amount exceeds 10% of total contract value;During the Termination notice period successful bidder must adhere to all the conditions mentioned in the 'Exit Management' clause.
- 2) StockHolding reserves the right to recover any dues payable by the selected Bidder from any amount outstanding to the credit of the selected bidder, including the adjustment of pending bills and/or invoking the Performance Bank Guarantee under this contract.

Exit Management

- a. Purpose: In the case of termination of the Contract, the Exit Management procedure should start 90 days before the expiry or termination of contract.
- b. Plan: An Exit Management Plan, provided in writing by the Bidder to the StockHolding within 60 days of the acceptance of the Purchase Order/Contract, will outline the Bidder's support during the termination or expiration of the contract, along with the company's exit strategy. Following this, the exit plan must be reviewed and updated annually.
- c. Bidder shall provide the Termination/Expiration Assistance regardless of the reason for termination or expiration.
- d. Bidder shall fully and timely comply with the Exit Plan.
- e. Bidder shall not make any changes to the Services under this Agreement and shall continue to provide all Services to comply with the Service Levels.
- f. Confidential Information, Security and Data: The Bidder will promptly on the commencement of the exit management period supply to StockHolding the following:
 - 1) Information relating to the current services rendered.
 - 2) Documentation relating to Project's Intellectual Property Rights.
 - 3) Project Data and Confidential Information.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

- 4) All current and updated project data as is reasonably required for purposes of transitioning the services to its Replacement Bidder in a readily available format specified by StockHolding.

Assignment

Either Party may, upon written approval of the other, assign its rights and obligations hereunder to: (i) its Parent Corporation (as defined below) or an Affiliate; and (ii) a third party entity in connection with the transfer of all or substantially all of the business and assets of that party to such entity. For purposes of this Agreement, a “Parent Corporation” shall mean a company or entity owning over 50% of a Party and an “Affiliate” shall mean a company directly or indirectly controlling, controlled by, or under common control with, a Party. Except as provided above in this Section, either Party may assign its rights and obligations under this Agreement to a third party only upon receiving the prior written consent of the other Party, which consent may be reasonably conditioned but will not be unreasonably withheld or delayed. The Parties agree that no assignments will be made unless the assignee agrees to accept in full the responsibilities and obligations of the assigning Party.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

**ANNEXURE - 1 - Details of Bidder's Profile
(To be submitted along with technical bid on Company letter head)**

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Sl. No	Parameters	Response	
1	Name of the Firm/Company		
2	Year of Incorporation in India		
3	Names of the Partners/Directors		
4	Company PAN no		
5	Company GSTN no.		
6	Addresses of Firm/Company		
	a) Head Office		
	b) Local Office in Mumbai (if any)		
7	Authorized Contact person		
	a) Name and Designation		
	b) Telephone number		
	c) E-mail ID		
8	Years of experience in implementation of the AV Solution in India		
9	Financial parameters		
	Business Results (last three years)	Annual Turnover	Net Worth
		(₹ in Crores)	(₹ in Crores)
	2022-23		
	2023-24		
	2024-25		
	(Only Company figures need to be mentioned not to include group/subsidiary Company figures)	(Mention the above Amount in INR only)	

N.B. Enclose copies of Audited Balance Sheet/CA Certificate along with enclosures

Dated this..... Day of 2026

(Signature)

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

ANNEXURE - 2 – Eligibility Criteria

Sl. No.	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 or a Limited Liability Partnership company under the Limited Liability Partnership Act 2008 with experience in providing AV solutions during last three years.	Copy of Certificate of Incorporation issued by the Registrar of Companies / Ministry of Corporate Affairs and Self declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
2	Bidder should have an average annual turnover of at least ₹ 2 Crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.
3	Bidder should have Positive Net worth (minimum ₹ 25 Lakhs for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25.	Certificate from CA mentioning networth or Balance Sheet for last three financial years.
4	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
5	The bidder shall be authorized by the OEM to provide and support the solution for the proposed solution.	The bidder should provide Manufacturer's Authorization Letter (MAF). If bidder is OEM itself, MAF not required.
6	The bidder should have supplied, implemented, and maintained at least 03 (three) successful projects of proposed AV solution of the OEM in India in the last 03 (three) years as on RFP date.	Copy of order and/ or completion certificate of work
7	The Bidder should have experience of successfully implementing proposed AV Solution of the OEM integrated with MS Teams / Webex / Google Meet/ Zoom/ Lifesize in at least one BFSI/ PSU/ Government / private organizations in India. Implemented Solution should not be more than 5 Years old.	Copy of order and/ or completion certificate of work
8	The bidder should have service/ support infrastructure at Mumbai MMR and should be able to provide efficient and effective support.	Bidder to provide office address along with escalation matrix.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

9	Bidder to submit signed and stamped Integrity Pact as per Annexure-5.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
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Note: All self-certificates shall be duly signed and Stamped by Authorized signatory of the Bidder Firm unless specified otherwise.

- a. Bidder response should be complete, Yes/No answer is not acceptable.
- b. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Dated this..... Day of 2026
(Signature)

(In the capacity of)
Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

ANNEXURE - 3 – Technical Criteria & Specifications

Sl. No	Parameter	Scores	Min. Scores	Max. Scores
A. Experience of Bidder & Proposed Solution (70 Marks)				
1	The Bidder having an average annual turnover of at least ₹ 1.75 Crores per annum for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25. It should be of individual company and not of Group of Companies. Valid Document: Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.	- Greater than equal to ₹ 1.75 cr. and less than ₹4 cr. - (10 Marks) - Greater than equal to ₹ 4 cr. and less than ₹6 cr - (15 Marks) - More than ₹ 6 crores - (20 marks)	10	20
2	The Bidder should have supplied, implemented, and maintained at least 02 (three) successful projects of proposed AV solution of the OEM (value not less than ₹20 lakhs) of the OEM in India in the last 03 (three) years as on RFP date. Valid document: 1) Copy of order And 2) Completion certificate of work/Performance Certificate or Self-declaration from bidder mentioning that the concerned project is on-going	2 projects: (12 Marks) 3-4 Projects: (15 marks) - More than 4 Projects: (20 Marks)	12	20
3	The bidder should have a minimum of 3 years of experience as of bid issue date in providing end-to-end AV-VC solutions, including deployment, maintenance, and management of conference room setups. Valid Document: Copy of Certificate of Incorporation issued by the Registrar of Companies / Ministry of Corporate Affairs and Self declaration by the bidder on it Letter Head duly signed by the Authorized Signatory	>=3 Years and < 5 Years (12 Marks) >=5 Years and < 8 Years (15 Marks) > = 8 years (20 Marks)	12	20
4	Satisfactory Services Certificate by atleast one Client where AV implementation project was carried out in the last 03 (three) years in any of the BFSI/ PSU/ Government Departments in India as on RFP date.	1 - 2 Clients: 6 Marks 3 or more Clients: 10 Marks	6	10

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

	The certificate should be current and valid & specific to proposed OEM solution • Performance Certificate as satisfactory or above Valid Document: Performance Certificate			
5	Bidder should have deployed AV solution of the proposed OEM for minimum 6 integrated locations on any 1 project in the last 03 (three) years as on RFP date to any of the BFSI/ PSU/ Government / private organizations in India. Valid document: 1) Copy of order And 2) Completion certificate of work/Performance Certificate or Self-declaration from bidder mentioning that the concerned project is on-going	• 1 project: (6 Marks) • 2-3 Projects: (8 marks) - More than 3 Projects: 10 Marks	6	10

B. Presentation & Solution Demonstration (20 Marks)

1	Coverage and approach towards a. Understanding of the Scope of Work – 4 Marks b. SLA management and Governance Structure – 4 Marks c. Solution/Product Experience of the bidder – 4 Marks d. Overall Solution & Deployment Architecture – 4 Marks e. Incident management / Service request handling – 4 Marks	Technical Presentation delivered by Bidder	14	20
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Note:

- The bidder is required to provide documentary evidence for each of the above criteria.
- The technical score will be allotted by StockHolding to each bidder against each section and will be considered final.
- Technical proposals will be evaluated based on the total marks obtained across all technical evaluation criteria. Only those bidders who achieve a minimum cumulative score of 60 marks in the technical evaluation will qualify for the commercial bid evaluation.

Technical Specifications: Below required technical specifications are mandatory in nature.

For Discussion Rooms

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

Video Conference Device			Compliance (Y/N)
1	Package	It should be All-In-One Video Bar (with Integrated Microphones, Speakers, 4K Codec, Dual 4K Camera with Privacy Cover/Shutter) and Wireless Remote Control from the same OEM.	
2	Video Standards and Resolutions	Support H.323 & SIP standards for communications. support interoperability and bandwidth saving using video compression H.264 AVC, H.264 High Profile, H.265 support 4K30 fps, 1080p30 fps, 720p 30 fps.	
3	Content Standards and Resolutions	Support both wired and wireless content sharing using standard based H.239 and BFCP. It should also support audio from Laptop used for content sharing. It should transmit content to the far end location up to 4K15fps. It should support inbuilt feature for wireless content sharing from Windows, MacOS, Android, iOS Smartphones & Tables without downloading any application on the user device. Support Content Annotation and WhiteBoarding / BlackBoarding capability when connected to Touch Enabled Display/Monitor.	
4	Audio Standards and Features	support G.711, G.728, G.729A, G.722, G.722.1, G.719 or better have inbuilt technology to create virtual boundary within the room to capture only the voices within a defined space in the room and blocking any human or non-human voice getting generated outside this virtual audio boundary during video calls. inbuilt technology to identify and eliminate non-human distracting noises such as keyboard typing, paper shuffling and wrapper crinkling during video calls.	
5	Video and Audio Inputs	1 x HDMI input to share 4K/Full HD content from PC/Laptop/Document camera/PTZ Camera. 2 x HDMI/USB inputs to connect additional PTZ cameras from same OEM to capture whiteboard/presenter and podium area in future whenever required. 1 x 3.5 mm/RCA audio input	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

6	Video and Audio Outputs	2 x HDMI output for connecting primary and secondary 4K(UHD)/Full HD displays. 1 x 3.5 mm/RCA audio output 1 x 10/100/1000 Ethernet port 1 x USB to support system software upgrade Bluetooth 5.0 and WiFi 802.11a/b/g/n/ac (MIMO) for Wireless Content Sharing for Guests using their Smartphones and Tablets (Android and iOS)	
7	Camera	The camera should support automatic speaker framing and group framing. The integrated camera system should have minimum dual cameras with 20-megapixel 4K sensors and 7x Digital Zoom or more and 140° FOV. Integrated, motorized privacy shutters. The camera system should automatically scan the room and seamlessly command the cameras to appropriately frame the users/speaker during a call without any manual intervention up to a range of 25 feet or more. Camera should have an AI capability where it can create up to six zoomed-in tiles for individual participant seating in the same room. Camera should have an AI capability to configure the length, breadth, and exclusion zone for automatic camera framing technologies Video Conference Camera and Codec should be controlled using same remote control/touch panel.	
8	Microphone and Speaker	Inbuilt Microphones and Stereo Speakers Inbuilt mic should have at least 20 ft of pickup range It should have a provision to connect at least three external digital microphones with mute/unmute button and LED indication from same OEM. Bidder needs to supply one digital mic on day 1.	
9	USB Pass-Thru Mode	The system should have inbuilt functionality to use the VC system as an external camera and microphones when connected to a Laptop/PC over a single USB cable without using any external hardware components to connect to any Cloud Based VC platform like Cisco Webex, Zoom, Blue Jeans, Microsoft Teams, Google Meet, etc. The system should be able to support up to 1080p30fps video transmit in USB Pass-thru mode. It should be possible to Mute/Unmute all the microphones and control camera functionality	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

		from the same remote control/touch control panel during USB passthrough mode. The system should be supplied with 5 mtrs. single USB cable from the same OEM for USB Pass-thru mode for seamless functionality.	
10	Network Features	H.323 and SIP bandwidth supporting up to 6 Mbps or more. Must support IPv4 and IPv6 from day one on both H.323 and SIP. Auto Gatekeeper Discovery, Lost Packet Recovery (LPR) technology, IP Precedence and DiffServ, Configurable MTU size	
11	Security	Media Encryption (H.323, SIP): AES-128, AES-256, H.235.6 support Authenticated access to admin menus and web interface access Local account password policy configuration Global Directory/Centralized Directory/LDAP support H.460.18, H.460.19, SSL, TLS	
12	Cloud Integration	It should be possible to natively register the VC system with Microsoft Teams Room and Zoom Room account for native cloud- based video calling features and experience. USB Pass-Thru mode functionality should also be available when the system is running in Microsoft Teams Room / Zoom Room mode.	
13	Additional Feature	It should be able to achieve 1080p resolution at 1024 Kbps while making video call with same set of endpoints.	
14	Management	It should be possible to provision the VC device to a cloud-based management software available from same OEM to monitor manage and software upgrade the inventory from a central location. In case of any license required same need to supply along with the device. The management portal should be able to provide health status of the video conferencing device, allow configuration changes and utilisation reports for effective management of the device. It should allow to set policies for different devices depending on location, model no., etc and manage software updates for all devices centrally.	
15	Warranty	The complete solution should be from the same OEM with 3 Years comprehensive onsite warranty and 2 years comprehensive onsite AMC from day one.	
16	Cables and Connector	HDMI (3D, Deep Colour, 4K); HDCP 1.4 compliant Superior video quality – up to 4K (4096 x 2160 @30Hz) Gold-plated connectors for reliable transmissions	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

	For Board Rooms		
1	Package	UHD 2160p (4K) PTZ Camera, 4K Codec, Omnidirectional Digital Microphone and Touch Control Panel from the same OEM.	
2	Video Standards and Resolutions	Support H.323 & SIP standards for communications. support interoperability and bandwidth saving using video compression H.264 AVC, H.264 High Profile, H.265 support 4K 30fps, 1080p 60 fps, 1080p 30 fps , 720p 60 fps , 720p 30 fps.	
3	Content Standards and Resolutions	Support both wired and wireless content sharing using standard based H.239 and BFCP. It should also support audio from Laptop used for content sharing. Transmit content to the far end location up to 4K15fps. Support inbuilt feature for wireless content sharing from Windows, MacOS, Android, iOS Smartphones & Tables without downloading any application on the user device. support Content Annotation and White Boarding/Blackboarding capability when connected to Touch Enabled Display/Monitor.	
4	Audio Standards and Features	support G.711, G.728, G.729A, G.722, G.722.1, G.719 or better have inbuilt technology to identify and eliminate non-human distracting noises such as keyboard typing, paper shuffling and wrapper crinkling during video calls. Automatic Gain Control and Automatic Noise Suppression	
5	Video and Audio Inputs	1 x HDMI/HD/CI/USB input for connecting main 4K Camera 1 x HDMI input to share 4K/Full HD content from PC/Laptop/Document camera/PTZ Camera. It should have additional USB port for connecting minimum 2 more cameras or it should support AV over IP to connect multiple cameras. It should support minimum 6 digital omnidirectional mics. The bidder needs to quote 3 digital omnidirectional microphones with mute/unmute soft touch button on the microphone. Each microphone should have at least 15 feet pickup range. 1 x RCA/3.5mm stereo line-in	
6	Video and Audio Outputs	2 x HDMI outputs for connecting primary and secondary 4K(UHD)/Full HD displays. 1 x RCA/3.5 mm stereo line-out	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

7	Other Interfaces	1 x 10/100/1000 Ethernet port 1 x USB to support system software upgrade Bluetooth 5.0 and WiFi 802.11a/b/g/n/ac (MIMO) for Wireless Content Sharing for Guests using their Smartphones and Tablets (Android and iOS)	
8	Camera	The camera should support group framing and presenter tracking. The camera should support minimum 12X Optical Zoom, PAN +/-170°, Tilt +/- 30° & minimum 10 camera presets. The camera should support 4K UHD resolution. Video Conference Camera and Codec should be controlled using same touch panel.	
9	Touch Panel	Display: 10-inch Screen or higher Aspect ratio: 16 x 10 Resolution: WXGA (1280 x 800) Power over Ethernet (PoE)	
10	Network Features	H.323 and SIP bandwidth supporting up to 6 Mbps or more. Must support IPv4 and IPv6 from day one on both H.323 and SIP. Auto Gatekeeper Discovery, Lost Packet Recovery (LPR) technology, IP Precedence and DiffServ, Configurable MTU size	
11	USB Pass-Thru Mode	The system should have inbuilt functionality to use the VC system as an external camera and microphones when connected to a Laptop/PC over a single USB cable without using any external hardware components to connect to any Cloud Based VC platform like Cisco Webex, Zoom, BlueJeans, Microsoft Teams, Google Meet, etc. The system should be able to support up to 1080p30fps video transmit in USB Pass-thru mode. It should be possible to Mute/Unmute all the microphones and control camera functionality from the same touch control panel during USB pass-through mode. The system should be supplied with 5 mtrs. single USB 2.0 cable from the same OEM for USB Pass-thru mode for seamless functionality.	
12	Security	Media Encryption (H.323, SIP): AES-128, AES-256, H.235.6 support Authenticated access to admin menus, web interface and APIs Local account password policy configuration Global Directory/Centralized Directory/LDAP support H.460.18, H.460.19, SSL, TLS	
13	Cloud Integration	It should be possible to natively register the VC system with Microsoft Teams Room and Zoom Room account for native cloud- based video calling features and experience. USB Pass-Thru mode functionality should also be available when	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

		the system in running in Microsoft Teams Room / Zoom Room mode.	
14	Management	It should be possible to provision the VC device to a cloud-based management software available from same OEM to monitor manage and software upgrade the inventory from a central location. In case of any license required same need to supply along with the device. The management portal should be able to provide health status of the video conferencing device, allow configuration changes and utilisation reports for effective management of the device. It should allow to set policies for different devices depending on location, model no., etc and manage software updates for all devices centrally.	
15	Additional Feature	It should able to achieve 1080p resolution at 1024 Kbps while making video call with same set of endpoints.	
16	Warranty	The complete solution should be from the same OEM with 3 Years comprehensive onsite warranty and 2 years comprehensive onsite	
17	Network Switch	8-Port Gigabit Ethernet High-Power PoE+ Smart Switch with 2 Dedicated SFP Ports (190W)	
18	Cables and Connector	HDMI (3D, Deep Colour, 4K); HDCP 1.4 compliant Superior video quality – up to 4K (4096 x 2160 @30Hz) Gold-plated connectors for reliable transmissions	

Display Specifications of different Size

Sr. No.	Description	Specification Parameter	Compliance (Y/N)
1	Screen Size	65"	
2	Technology	LED Backlit-VA	
3	Native Resolution (Pixels)	3840 x 2160 (UI-ID)	
4	Aspect Ratio	16:09	
5	Brightness	350 cd/m2 (Minimum)	
6	Native Contrast Ratio (Minimum)	4000:1 or more	
7	Viewing Angle (Horizontal: Vertical)	178:178	
8	Response Time (G to G)	8ms or less	
9	Orientation	Portrait and Landscape	
10	Haze	2% or More	
11	Speaker	Inbuilt 10 w + 10 w	
12	MTBF	50,000 hrs. Minimum	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

13	Operating system from same display oem	Yes	
14	HDMI (2.0)	3 or more	
15	USB Port	2 ports or more	
16	LAN RJ45 (Required)	1 Port	
17	External control	RS232C(in/out) thru stereo jack	

18	Wi-Fi	Embedded	
19	Web Browser	Built in required	
20	Media Player	Embedded	
21	Built In Storage	8 GB or more	
22	Signage Software	Inbuilt signage software from Same OEM	
23	Duty Cycle	16x7	
24	IP Rating	IP5x	
25	Mounting arrangement	Wall Mount	
26	Certifications	BIS,FCC,EMC-Class B,UL,ENERGY STAR	
27	Power consumption Typical[W/h]	110[W/h] or lesser	
28	Operating Temperature Range (Degree C)	0 - 40	
29	Operating Humidity (%RH)	10%	
30	cord, remote control, user manual, wall mount bracket	Yes	
31	On Site OEM Warranty (Year)	3 years	
32	Swivel Mount	swivel mount has a full motion with an angle of 12 degree (+ or -) and it holds up to 40 kg to fit 32" to 65" displays.	

Sr no	Description	Specification Parameter	Compliance (Y/N)
1	Screen Size	50"	
2	Technology	LED Backlit-VA	
3	Native Resolution (Pixels)	3840 x 2160 (UI-ID)	
4	Aspect Ratio	16:09	
5	Brightness	350 cd/m2 (Minimum)	
6	Native Contrast Ratio (Minimum)	4000:1 or more	
7	Viewing Angle (Horizontal: Vertical)	178:178	
8	Response Time (G to G)	8ms or less	
9	Orientation	Portrait and Landscape	
10	Haze	2% or More	
11	Speaker	Inbuilt 10 w + 10 w	
12	MTBF	50,000 hrs. Minimum	
13	Operating system from same display oem	Yes	

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

14	HDMI (2.0)	3 or more	
15	USB Port	2 ports or more	
16	LAN RJ45 (Required)	1 Port	
17	External control	RS232C(in/out) thru stereo jack	
18	Wi-Fi	Embedded	
19	Web Browser	Built in required	
20	Media Player	Embedded	
21	Built In Storage	8 GB or more	
22	Signage Software	Inbuilt signage software from Same OEM	
23	Duty Cycle	16x7	
24	IP Rating	IP5x	
25	Mounting arrangement	Wall Mount	
26	Certifications	BIS,FCC,EMC-Class B,UL,ENERGY STAR	

27	Power consumption Typical[W/h]	110[W/h] or lesser	
28	Operating Temperature Range (Degree C)	0 - 40	
29	Operating Humidity (%RH)	10%	
30	cord, remote control, user manual, wall mount bracket	Yes	
31	On Site OEM Warranty (Year)	3 years	
32	Swivel Mount	swivel mount has a full motion with an angle of 12 degree (+ or -) and it holds up to 40 kg to fit 32" to 65" displays.	

Sr no	Description	Specification Parameter	Compliance (Y/N)
1	Screen Size	75"	
2	Technology	LED Backlit-VA	
3	Native Resolution (Pixels)	3840 x 2160 (UI-ID)	
4	Aspect Ratio	16:09	
5	Brightness	350 cd/m2 (Minimum)	
6	Native Contrast Ratio (Minimum)	4000:1 or more	
7	Viewing Angle (Horizontal: Vertical)	178:178	
8	Response Time (G to G)	8ms or less	
9	Orientation	Portrait and Landscape	
10	Haze	2% or More	
11	Speaker	Inbuilt 10 w + 10 w	
12	MTBF	50,000 hrs. Minimum	
13	Operating system from same display oem	Yes	
14	HDMI (2.0)	3 or more	
15	USB Port	2 ports or more	

**Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise
Audio Video (AV) Solution**

16	LAN RJ45 (Required)	1 Port	
17	External control	RS232C(in/out) thru stereo jack	
18	Wi-Fi	Embedded	
19	Web Browser	Built in required	
20	Media Player	Embedded	
21	Built In Storage	8 GB or more	
22	Signage Software	Inbuilt signage software from Same OEM	
23	Duty Cycle	16x7	
24	IP Rating	IP5x	
25	Mounting arrangement	Wall Mount	
26	Certifications	BIS,FCC,EMC-Class B,UL,ENERGY STAR	
27	Power consumption Typical[W/h]	110[W/h] or lesser	
28	Operating Temperature Range (Degree C)	0 - 40	
29	Operating Humidity (%RH)	10%	
30	cord, remote control, user manual, wall mount bracket	Yes	
31	On Site OEM Warranty (Year)	3 years	
32	Swivel Mount	swivel mount has a full motion with an angle of 12 degree (+ or -) and it holds up to 40 kg to fit 32" to 65" displays.	

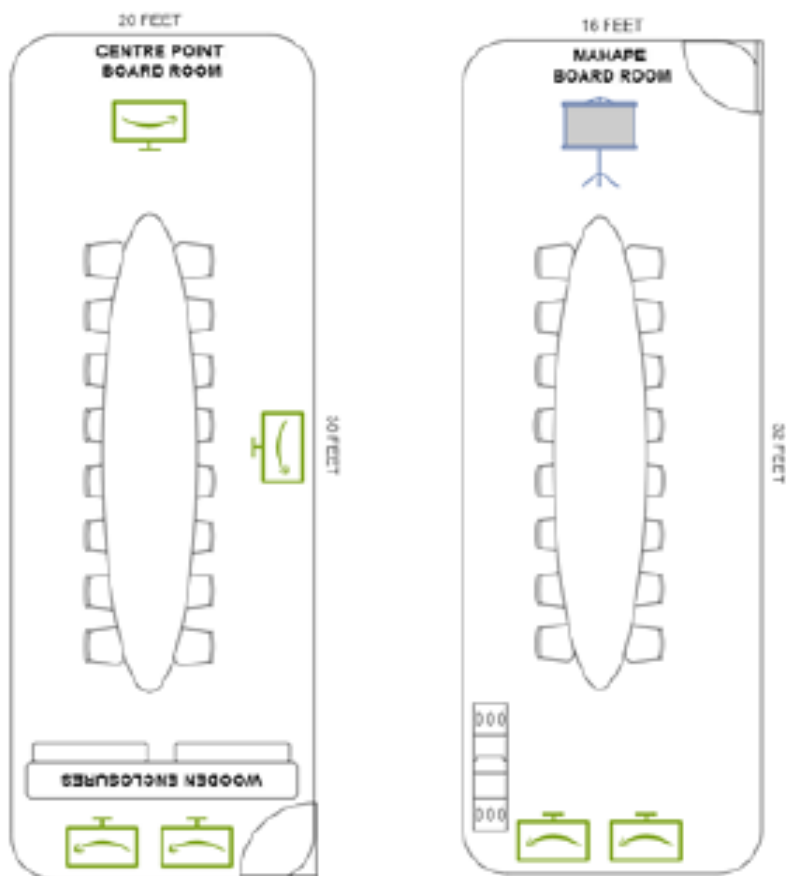
Sr no	Description	Specification Parameter	Compliance (Y/N)
1	Screen Size	55"	
2	Technology	LED Backlit-VA	
3	Native Resolution (Pixels)	3840 x 2160 (UI-ID)	
4	Aspect Ratio	16:09	
5	Brightness	350 cd/m2 (Minimum)	
6	Native Contrast Ratio (Minimum)	4000:1 or more	
7	Viewing Angle (Horizontal: Vertical)	178:178	
8	Response Time (G to G)	8ms or less	
9	Orientation	Portrait and Landscape	
10	Haze	2% or More	
11	Speaker	Inbuilt 10 w + 10 w	
12	MTBF	50,000 hrs. Minimum	
13	Operating system from same display oem	Yes	
14	HDMI (2.0)	3 or more	
15	USB Port	2 ports or more	
16	LAN RJ45 (Required)	1 Port	
17	External control	RS232C(in/out) thru stereo jack	
18	Wi-Fi	Embedded	

**Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise
Audio Video (AV) Solution**

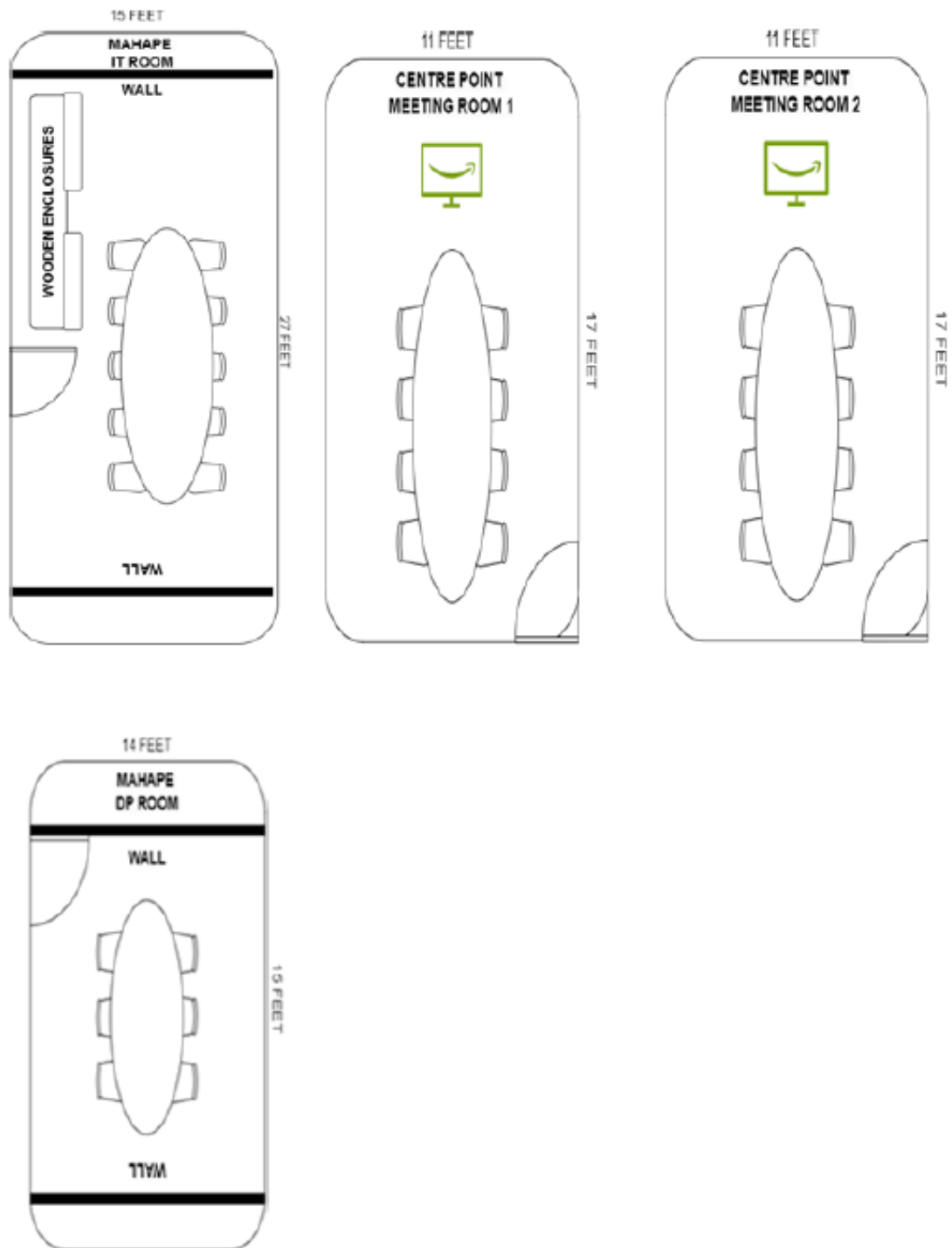
19	Web Browser	Built in required	
20	Media Player	Embedded	
21	Built In Storage	8 GB or more	
22	Signage Software	Inbuilt signage software from Same OEM	
23	Duty Cycle	16x7	
24	IP Rating	IP5x	
25	Mounting arrangement	Wall Mount	
26	Certifications	BIS,FCC,EMC-Class B,UL,ENERGY STAR	
27	Power consumption Typical[W/h]	110[W/h] or lesser	
28	Operating Temperature Range (Degree C)	0 - 40	
29	Operating Humidity (%RH)	10%	
30	cord, remote control, user manual, wall mount bracket	Yes	
31	On Site OEM Warranty (Year)	3 years	
32	Swivel Mount	swivel mount has a full motion with an angle of 12 degree (+ or -) and it holds up to 40 kg to fit 32" to 65" displays.	

Note: The bidder is required to provide documentary evidence for each of the above criteria.

14. Draft Room Layout Diagrams (Only for Graphical Representation)



Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution



Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

ANNEXURE - 4 – Commercial Bid Format

Table A: AV Solution

[A] BOQ - Board Room - Mahape					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	SIP/H.323 Codec	1			
1.2	10" Touch Panel	1			
1.3	PTZ Camera	1			
1.4	Microphones	4			
2.1	85" Display	1			
2.2	55" Display	2			
3.1	OEM certified 8x1G PoE+ 110W 1x1G and 1xSFP Managed Switch	1			
3.2	Splitter (1 x 4)	1			
4.1	AV Grade Cables, Connectors & Miscellaneous Devices	1 - Lot			
5.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
5.2	Three years support during warranty period by System Integrator	Lot			
Total – A (₹)					

[B] BOQ - DP Room - Mahape					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	All in One Video Bar	1			
1.2	10" Touch Panel	1			
2.1	65" Display	1			
3.1	AV Grade Cables & Accessories	1 - Lot			
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
4.2	Three years support during warranty period by System Integrator	Lot			
Total – B (₹)					

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

[C] BOQ - IT Conference Room - Mahape					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	All in One Video Bar	1			
1.2	10" Touch Panel	1			
1.3	Additional Microphones with Extender Kit	1			
2.1	75" Display	1			
3.1	AV Grade Cables & Accessories	1 - Lot			
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
4.2	Three years support during warranty period by System Integrator	Lot			
Total – C (₹)					

[D] - BOQ - Board Room - Lower Parel					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	SIP/H.323 Codec	1			
1.2	10" Touch Panel	1			
1.3	PTZ Camera	1			
1.4	Microphones	4			
2.1	85" Display	1			
2.2	55" Display	2			
3.1	OEM certified 8x1G PoE+ 110W 1x1G and 1xSFP Managed Switch	1			
4.1	Splitter (1 x 4)	1			
4.2	AV Grade Cables , Connectors & Miscellaneous Devices	1 - Lot			
5.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
5.2	Three years support during warranty period by System Integrator	Lot			
Total – D (₹)					

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

[E] BOQ - Conference Room 1 - Lower Parel					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	All in One Video Bar	1			
1.2	10" Touch Panel	1			
2.1	65" Display	1			
3.1	AV Grade Cables & Accessories	1 - Lot			
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
4.2	Three years support during warranty period by System Integrator	Lot			
Total – E (₹)					

[F] BOQ - Conference Room 2 - Lower Parel					
Sr. No.	Description	Qty	Cost with 3 years warranty (₹)	GST Charges (₹)	Amount inclusive of GST and warranty (₹)
1.1	All in One Video Bar	1			
1.2	10" Touch Panel	1			
2.1	65" Display	1			
3.1	AV Grade Cables & Accessories	1 - Lot			
4.1	Installation, Commissioning, User Training & Configuration Set up	Lot			
4.2	Three years support during warranty period by System Integrator	Lot			
Total – F (₹)					

[G] AMC Charges for year 4 & 5.

Sr. No.	Item	Cost (₹)	GST Charges (₹)	Amount inclusive of GST (₹)
1	AMC for the 4th Year			
2	AMC for the 5th Year			
Total – G (₹)				

Any additional components like Mounting brackets, stands, or wall mounts suitable for the specific display units should be accounted for in the quoted price. All connecting cables, connectors, adaptors, and power cords etc., cables, wiring, civil work (if any) and labour work has to be done by the bidder at no extra cost to StockHolding.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

[H] Price schedule for Buy Back

Sr. No.	Product Name	Total Price (all inclusive in ₹)
H	Buy Back of all existing components which are in AMC / Not in AMC	

[I] Total Price and TCO for 5 years

Description	Total Cost in ₹
[A] BOQ - Board Room – Mahape – Total A	
[B] BOQ - DP Room - Mahape – Total B	
[C] BOQ - IT Conference Room - Mahape – Total C	
[D] BOQ - Board Room - Lower Parel – Total D	
[E] BOQ - Conference Room 1 - Lower Parel – Total E	
[F] BOQ - Conference Room 2 - Lower Parel – Total F	
[G] AMC Charges for year 4 & 5 – Total G	
[H] Price schedule for Buy Back – Total H	
Total : I (₹) = A + B + C + D + E + F + G - H	

Note:

- a Price arrived at Total-I above is to be quoted in the financial bid on GeM portal. The duly filled above annexure should be uploaded as financial document. The vendors are to ensure that there is no discrepancy in the price quoted on GeM and the uploaded supporting financial document
- b Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly.
- c All payments will be made in INR.
- d Stockholding reserves full right to enter or to not enter into an AMC agreement with the bidder upon the expiry of the 3 year warranty period.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

ANNEXURE - 5 – Integrity Pact

(To be executed on plain paper and submitted only by the bidder)

(_____ **Name of the Department / Office**) **RFP**
No. _____ **for** _____

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on _____ day of the _____, between, on one hand, StockHolding, a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and _____ assigns) _____ of _____ the _____ First _____ Part _____ **And** M/s. _____

_____ (with complete address and contact details) represented by Shri _____ (i.e. Bidders hereinafter called the '**Counter Party**') which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

I. Commitment of the Principal / Buyer

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

- a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
- b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
- c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.

2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

II. Commitments of Counter Parties/Bidders

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.

2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.

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4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Eligibility Criteria, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Eligibility Criteria as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).
15. The term `relative` for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/

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PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.

18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.

III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.

2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.

3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.

4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

IV. Consequences of Breach Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. **Forfeiture of EMD / Security Deposit :** If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.

2. **Criminal Liability:** If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal /

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StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-bidders.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

VI. Independent External Monitor (IEM)

1. The Principal / Owner / StockHolding has appointed Shri Shekhar Prasad Singh, IAS (Retd.) as Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender (RFP) Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.
4. In case of tender (RFP)s having value of 50 lakhs or more , the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /StockHolding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit nonbinding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the CEO&MD, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word `IEM` would include both singular and plural.

VII. Duration of the Integrity Pact (IP)

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding

VIII. Other Provisions

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the StockHolding /Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

IX. Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender (RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses: -

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(For and on behalf of Principal / Owner / StockHolding

(For and on behalf of Bidder / Counter Party / Contractor)

WITNESSES:

1. _____ (Signature, name and address)

2. _____ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.

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ANNEXURE – 6 – Compliance Statement

(To be submitted on Company Letter Head)

Sub: RFP REF NO: CPCM-27/2026-27 – Procurement of comprehensive on-premise Audio Video (AV) Solution for StockHolding Corporation of India Ltd

DECLARATION

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by StockHolding. We also agree that StockHolding reserves its right to reject the bid, if the bid is not submitted in proper format as per subject RFP.

Sr. No.	Item / Clause of the RFP	Compliance (Yes / No)	Remarks / Deviations (if any)
1	Objective of the RFP		
2	Scope of Work		
3	Eligibility Criteria		
4	Service Level Agreement (SLA)		
5	Non-Disclosure Agreement		
6	Payment Terms		
7	Bid Validity		
8	Integrity Pact		
9	All General & Other Terms & Conditions in the RFP		
10	Requirement		

(If Remarks/Deviations column is left blank it will be construed that there is no deviation from the specifications given above)

Date: Signature with seal

Name & Designation:

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

ANNEXURE – 7– Format of Bank Guarantee

This Bank Guarantee is executed by the ----- (Bank name) a Banking Company incorporated under the Companies Act, 1956 and a Scheduled Bank within the meaning of the Reserve Bank of India Act, 1934 and having its head office at ----- and branch office at ----- (hereinafter referred to as the “Bank”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) and Branch office at ----- in favour of Stock Holding Corporation of India Limited, a Company incorporated under the Companies Act, 1956 and having its Registered Office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400 012 (hereinafter referred to as “StockHolding”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) at the request of -----, a Company incorporated under the Companies Act, 1956 and having its Registered Office at ----- (hereinafter referred to as the “Service Provider”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns).

Whereas

- A. StockHolding has, pursuant to the Tender No. _____, issued the Purchase Order dated _____ to the Service Provider for providing _____
- B. In terms of the said Tender, the Service Provider has agreed to furnish to StockHolding, a Bank guarantee for Rs. _____ /- (Rupees _____ only) till _____ (date).
- C. The Bank has, at the request of the Service Provider, agreed to give this guarantee as under.

NOW IN CONSIDERATION OF THE FOREGOING:

- 1. We, the Bank, at the request the Service Provider, do hereby unconditionally provide this guarantee to StockHolding as security for due performance and fulfilment by the Service Provider of its engagements, commitments, operations, obligations or liabilities including but not limited to any sums / obligations / claims due by the Service Provider to StockHolding for meeting, satisfying, discharging or fulfilling all or any obligation or liability of the Service Provider, under the said Tender / Purchase Order.
- 2. We, the Bank, hereby guarantee and undertake to pay StockHolding up to a total amount of Rs. _____ /- (Rupees _____ only) under this guarantee, upon first written demand of StockHolding and without any demur, protest and without any reference to the Service Provider.
- 3. Any such demand made by StockHolding shall be conclusive and binding on the Bank as regards the amount due and payable notwithstanding any disputes pending before any court, Tribunal, or any other authority and/ or any other matter or thing whatsoever as the liability of the Bank under these presents being absolute and unequivocal.

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4. We, the Bank, agree that StockHolding shall have the fullest liberty without consent of the Bank to vary the terms of the said Tender/ Purchase Order or to postpone for any time or time to time exercise of any powers vested in StockHolding against the Service Provider and to forbear or enforce any of the Terms & Conditions relating to the said Tender / Purchase Order and the Bank shall not be relieved from its liability by the reason of any such variation, or extension being granted to the Service Provider or for any forbearance, act or omission or any such matter or thing whatsoever.
5. We, the Bank, agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable until it is discharged.
6. This Guarantee shall not be affected by any change in the Constitution of the Bank or the Service Provider or StockHolding.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN ABOVE:

1. The liability of the bank under this guarantee is restricted to a sum of Rs. _____/- (Rupees _____ only).
2. This Bank Guarantee will be valid for a period up to _____ (date).
3. A written claim or demand for payment under this Bank Guarantee on or before _____ (date) is the only condition precedent for payment of part/full sum under this guarantee.

For Issuing Bank

Name of Issuing Authority:

Designation of Issuing Authority:

Employee Code:

Contact Number:

Email ID:

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ANNEXURE – 8 – Format of Non-Disclosure Agreement

This Non-Disclosure Agreement (hereinafter “Agreement”) is executed on this _____ day of _____, 20xx by and between

Stock Holding Corporation of India Limited, a company incorporated under the Companies Act, 1956 and having its registered office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400012 (hereinafter referred to as “**StockHolding**” which expression shall mean and include its successors and assigns), of the One Part;

And

Company Name, a company incorporated under the Companies Act, 1956 and having its registered office / corporate office at **Complete Address** (hereinafter referred to as “**Company Name**” which expression shall mean and include its successors and assigns), of the Other Part. (StockHolding and **Company Name** are individually referred to as ‘Party’ and collectively as ‘Parties’.)

The Party disclosing Confidential Information under this Agreement shall be referred to as Disclosing Party and the Party receiving Confidential Information shall be referred to as Receiving Party.

1. **Purpose:** Whereas, the Parties wish to explore possible business opportunity, during which either Party will be required to disclose certain Confidential Information to the other.
2. **Confidential Information and Exclusions:** Confidential Information shall mean and include (a) any information received by the Receiving Party which is identified by Disclosing Party as confidential or otherwise; (b) all information including technical, data security, cyber security business, financial and marketing information, data, etc.
3. analysis, compilations, notes, extracts, materials, reports, drawings, designs, specifications, graphs, layouts, plans, charts, studies, memoranda or other documents, know-how, ideas, concepts, strategies, trade secrets, product or services, results obtained by using confidential information, prototype, client or vendor list, projects, employees, employees skills and salaries, future business plans disclosed by Disclosing Party whether orally or as embodied in tangible materials. Confidential Information shall however exclude any information which a) is in the public domain; (b) was known to the Party of such disclosure or becomes known to the Party without breach of any confidentiality agreement; (c) is independently developed by the Party without use of Confidential Information disclosed herein; (d) is disclosed pursuant judicial order or requirement of the governmental agency or by operation of law, provided that the recipient party gives disclosing party a written notice of any such requirement within ten (10) days after the learning of any such requirement, and takes all reasonable measure to avoid disclosure under such requirement.
4. **Confidentiality Obligations:** The Receiving Party shall, at all times maintain confidentiality and prevent disclosure of Confidential Information of Disclosing party with at least the same degree of care as it uses to protect its own confidential information but in no event with less than reasonable care. The Receiving Party shall keep the Confidential Information and Confidential Materials and any copies thereof secure and in such a way so as to prevent unauthorized access by any third party. The Receiving Party agrees not to disclose, transmit, reproduce or make available any such Confidential Information to any third parties and shall restrict disclosure of Confidential Information only to a limited group of Recipient's directors,

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concerned officers, employees, attorneys or professional advisors who need to have access to the Confidential Information for the purposes of maintaining and supporting the services and each of whom shall be informed by Receiving Party of the confidential nature of Confidential Information and agree to observe the same terms and conditions set forth herein as if specifically named a Party hereto. The Receiving Party shall not, unless otherwise agreed herein, use any such Confidential Information and Confidential Materials for its own benefit or the benefit of others or do anything prejudicial to the interests of the Disclosing Party or its customers or their projects. The Receiving Party shall not use the Confidential Information in any way to create a derivative work out of it or reverse engineer or use for any commercial purpose or for any purpose detrimental to the Disclosing Party. The Receiving Party shall not make copies of Confidential Information unless the same are reasonably necessary. The Receiving Party shall immediately notify Disclosing Party in the event of any unauthorized use or disclosure of the Confidential Information and reasonably support Disclosing Party in taking necessary remedial action.

5. **No Warranty:** All Confidential Information is provided 'as is.' Neither Party makes any warranty, express, implied or otherwise, regarding its accuracy, completeness or performance.
6. **No License:** Each Party recognizes that nothing in this Agreement is construed as granting it any proprietary rights, by license or otherwise, to any Confidential Information or to any intellectual property rights based on such Confidential Information.
7. **Return:** The Receiving Party who receives the Confidential Information and Confidential Materials agrees that on receipt of a written demand from the Disclosing Party:
 - a. Immediately return all written Confidential Information, Confidential Materials and all copies thereof provided to, or produced by it or its advisers, as the case may be, which is in Receiving Party's possession or under its custody and control; (SUCH RETURN OF DOCUMENTS SHOULD BE DONE BY SIGNING A LETTER).
 - b. To the extent practicable, immediately destroy all analyses, compilations, notes, studies, memoranda or other documents prepared by it or its advisers to the extent that the same contain, reflect or derive from Confidential Information relating to the Disclosing Party;
 - c. So far as it is practicable to do so immediately expunge any Confidential Information relating to the Disclosing Party or its projects from any computer, word processor or other device in its possession or under its custody and control; and
 - d. To the extent practicable, immediately furnish a certificate signed by its director or other responsible representative confirming that to the best of his/her knowledge, information and belief, having made all proper enquiries the requirements of this paragraph have been fully complied with.
 - e. Receiving party will attempt to maintain, to the best possible extent, physical and logical segregation of the Confidential Information of the data of the Receiving party from data of any third party.
8. **Term:** The term of this Agreement shall be ____ (____) years from _____ (the Effective Date). Either Party may terminate this Agreement by giving a thirty (30) days written notice to the other. The confidentiality obligations stated in this Agreement shall survive for a period of three (3) years from the date of termination or expiration of this Agreement.
9. **Remedies:** The Confidential Information and Confidential Materials and all copies thereof, in whatsoever form shall at all times remain the property of the Disclosing Party and its disclosure hereunder shall not confer on the Receiving Party any rights whatsoever beyond those contained in this document.

Design, Supply, Installation, Integration, Testing and Commissioning of a comprehensive on-premise Audio Video (AV) Solution

The Parties acknowledge and agree that the Disclosing Party will suffer substantial and irreparable damage, not readily ascertainable or compensable in monetary terms, in the event of any breach of any provision of this Agreement by the Receiving Party. The Receiving Party therefore agrees that, in the event of any such breach, the Disclosing Party shall be entitled, without limitation of any other remedies otherwise available to it, to obtain an injunction or other form of equitable relief from any court of competent jurisdiction.

10. **Governing Law and Jurisdiction:** This Agreement may be governed and construed in accordance with the laws of India and shall be subject to the jurisdiction of courts in Mumbai, India.

11. **Miscellaneous:** This Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior commitments/ understanding in this regard and may not be amended or modified except by a writing signed by a duly authorized representative of the respective Parties. This Agreement may be executed in several counterparts (physical or electronic form), each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. This Agreement may not be assigned or transferred except by a mutual written consent of both the Parties.

For Stock Holding Corporation of India Limited	For Company Name
Name:	Name:
Title:	Title:
In the Presence of	
Name:	Name:
Title:	Title: