

**Stock Holding Corporation of India Limited**  
**(StockHolding)**



**RFP Reference Number: CPCM-08/2024-25**

**Date: 06-Mar-2025**

**GEM Reference No. - GEM/2025/B/6030176**

**Request for Proposal (RFP) for Courier Services for StockHolding Offices - PAN  
India**

**DISCLAIMER**

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited (StockHolding), is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by StockHolding to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. StockHolding makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. StockHolding may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

### RFP Document Details

Sr. No.	Description	Remarks
1	Name of Organization	Stock Holding Corporation of India Limited
2	RFP Reference Number	CPCM-08/2024-25
3	Requirement	RFP for Courier Services for StockHolding Offices - PAN India for 02 (two) years
4	Interest free Earnest Money Deposit (EMD) [*]	<p>Rs. 2,00,000/- (Indian Rupees Two lakhs only) by way of RTGS/NEFT to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids by way of RTGS/NEFT on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR details to us on below mentioned email address.</p> <p>Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.</p>
5	Email Id for queries up to Pre-Bid Meet	CPCM@stockholding.com
6	Date of Issue of RFP Document	06-Mar-2025
7	Date, Time and place for online Pre-bid meeting	<p>10-Mar-2025 03:00 PM</p> <p>For participation in pre-bid meeting, please send mail for online meeting link to CPCM@stockholding.com before 10-Mar-2025 01:00 PM</p>
8	Last Date for Submission of Online Bid	17-Mar-2025 04:00 PM
9	Date of opening bid	17-Mar-2025 04:30 PM

This bid document is not transferable.

StockHolding reserves the right to modify/update activities/ dates as per requirements of the process.

## Table of Contents

SUBMISSION OF PROPOSAL .....	6
ELIGIBILITY CRITERIA (Documents to be Submitted Online) .....	8
BIDS PREPARATION AND SUBMISSION DETAILS .....	10
Submission of Bids.....	10
REQUIREMENT.....	13
Scope of Work .....	13
General Terms and Conditions for the Rate Contract .....	14
Contract Duration.....	15
Other Terms and Conditions .....	15
Payment:.....	15
Taxes & levies: .....	16
Execution of Documents.....	16
Damage to articles/documents/parcels .....	16
Personal Supervision.....	16
Personnel deployed for collection of Documents/Parcels .....	16
Uniform.....	17
Liability .....	17
Assignment .....	17
Penalty .....	17
Adherence to Safety Procedures, Rules Regulations and Restriction .....	18
Earnest Money Deposit (EMD).....	19
Performance Bank Guarantee (PBG) .....	19
Force Majeure.....	19
Dispute Resolution.....	20
Right to alter RFP.....	20
Integrity Pact .....	20
Sub-Contracting .....	20
Non-Disclosure Agreement (NDA) .....	20
Indemnify.....	21
Termination Clause .....	21
Exit Management .....	21
ANNEXURE - 1 - Details of Bidder's Profile .....	22
ANNEXURE - 2 – Eligibility Criteria .....	23

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ANNEXURE - 3 – Technical Criteria.....	25
ANNEXURE - 4 - Commercial Price Bid Format .....	27
ANNEXURE - 5 – Integrity Pact.....	28
ANNEXURE - 6 - Covering Letter on bidder’s Letterhead of Integrity Pact .....	35
ANNEXURE – 7 – Compliance Statement.....	36
ANNEXURE – 8 – Format of Bank Guarantee .....	37
ANNEXURE – 9 - Area wise Details with Addresses of Locations of Stockholding Offices .....	39
ANNEXURE – 10 – Format of Non-Disclosure Agreement.....	67

## SUBMISSION OF PROPOSAL

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StockHolding invites e-tender through GeM Portal, in two bid system (Eligibility and Commercial bid) for selection of Vendor, having presence in Mumbai / Navi Mumbai / Thane for providing Courier Service to StockHolding offices located PAN India for a period of 02 (two) years as per scope specified in this document.

### Submission of Bids:

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/> the following manner:-

1. Eligibility/Technical Bid (.pdf files)
2. Commercial Bid (.pdf files)

### Invitation for bids:

This “Invitation for bid” is meant for the exclusive purpose of “Selection of Vendor for providing Courier Services to StockHolding offices –PAN India for the period of 02 (two) years” as per the terms, conditions, and specifications indicated in this RFP and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

### Due Diligence:

The bidder is expected to examine all instructions, Forms, Terms, Conditions and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or submission of Bid not as per RFP requirements will be at the bidder’s risk and may result in rejection of the bid and the decision of StockHolding in this regard will be final and conclusive and binding.

### Cost of Bidding:

The bidder shall bear all costs associated with the preparation & submission of its bid and StockHolding will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

### Contents of this RFP Document:

The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

- Bidder Details – Annexure 1
- Format for Eligibility Criteria - Annexure 2
- Format for Technical Criteria - Annexure 3
- Format for Commercial Price Bid- Annexure 4
- Integrity Pact (Text) - Annexure 5
- Covering Letter of Integrity Pact - Annexure 6
- Compliance Statement – Annexure 7

- Format of Bank Guarantee – Annexure 8
- Area wise Details with Addresses of Locations of Stockholding offices– Annexure 9
- Format of Non-Disclosure Agreement (NDA) – Annexure 10

**Clarifications regarding RFP Document:**

- Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to StockHolding for necessary clarifications.
- A bidder requiring any clarification for their queries on this RFP may be obtained via email to [CPCM@stockholding.com](mailto:CPCM@stockholding.com).
- StockHolding shall not be responsible for any external agency delays.
- StockHolding reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
- At any time before the deadline for submission of bids / offers, StockHolding may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
- StockHolding reserves the rights to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on StockHolding.
- StockHolding reserves the right to amend / cancel / postpone / pre-pone the RFP without assigning any reasons.
- It may be noted that notice regarding corrigendum/addendums/amendments/response to bidder's queries etc., will be published on StockHolding's website/GeM portal only. Prospective bidders shall regularly visit StockHolding's same website/GeM portal for any changes/development in relation to this RFP.

**Validity of offer:**

The offer should remain valid for a period of at least **90 days** from the date of submission.

**ELIGIBILITY CRITERIA (Documents to be Submitted Online)**
Guidelines to be followed prior to submitting an application-

Bidder should upload all supporting documents at the time of submission duly signed and stamped on their company's letter head.

SI. No	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should be in Courier service business for more than 5 years as on RFP date	Copy of Certificate of Incorporation issued by the Registrar of Companies and Self-Declaration on letterhead duly signed by the Authorized Signatory
2	The Bidder should have an average annual turnover of at least Rs. 80 (Eighty) Lakhs per annum for last three financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover for last three financial years.
3	The Bidder must have a minimum net worth of Rs. 20 (twenty) lakhs for each of the last three audited financial years.	Certificate from CA mentioning net worth for the past three financial years.
4	The Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
5	The Bidder should have experience in similar nature of work of Courier Service in the last three years to any Central Govt. / State Govt./ Public Sector Undertaking (PSU)/ BFSI sector / reputed private firms in India as on date of submission of bid for atleast: 03 (Three) projects each costing not less than Rs. 16 lakhs (annually) or 02 (Two) projects each costing not less than Rs. 20 lakhs (annually) or 01 (One) project costing not less than Rs. 32 lakhs <i>Please Note: "The work orders issued by one company for its multiple locations / one parent company &amp; its subsidiaries shall be treated as a single work order".</i>	Purchase Order, Completion Certificate and Satisfactory Certificate from Customer/s to be shared for project/s undertaken



6	The Bidder should have Support office in MMR (Mumbai Metropolitan Region) of Maharashtra.	Bidder to provide office address along with GST details.
7	The Bidder should have capacity to provide Courier services both domestic and international through their own network.	Relevant Documents and Declaration on Letter head to be submitted
8	The Bidder should furnish the information on past work and satisfactory performance. The Bidder must submit at least three Customer Satisfactory Performance Reports (CSPR) where the Agency has been working/worked during last three years. (In case of StockHolding, Performance certificate issued by StockHolding should be provided).	Relevant document / PO/ LOI / WO to be submitted
9	The Bidder must have an active ISO 9001 certification on the date of their application for the tender. The Bidder needs to ensure that the certification remains active for the entire period of the contract.	ISO Certificate to be submitted

## **BIDS PREPARATION AND SUBMISSION DETAILS**

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The online bids will have to be submitted within the time specified on website <https://gem.gov.in/>. Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

### **Submission of Bids**

The required documents for Eligibility Criteria, Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document

The offer should be valid for a period of at least **90 days** from the date of submission of bid.

The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify StockHolding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.

The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.

Delayed and/or incomplete bid shall not be considered.

There may not be any extension(s) to the last date of online submission of Eligibility Criteria details and commercial Price bids. This will be at the sole discretion of StockHolding.

### **Evaluation of Bids**

StockHolding will evaluate the bid submitted by the bidders under this RFP. The Bidder needs to comply with all the Eligibility criteria as mentioned in the RFP to be evaluated against evaluation criteria. Non-compliance to any of the mentioned criteria would result in outright rejection of the bidder's proposal. The decision of StockHolding would be final and binding on all the bidders to this document. Bidders who qualify in Eligibility evaluation will be eligible for Technical bid evaluation.

### **Eligibility Criteria Evaluation**

The bidder meeting the Eligibility Criteria as per Annexure 2 will be considered for Technical evaluation. Any credential/supporting detail mentioned in "Annexure 2 – Eligibility Criteria" and not accompanied by relevant proof documents will not be considered for evaluation.

### **Technical Bid Evaluation**

The Technical bids of only those bidders shall be evaluated who have satisfied the eligibility criteria and technical compliance. *StockHolding* may seek clarifications from the any or each bidder as a part of technical evaluation. All clarifications received by within stipulated time shall be considered for evaluation. In case a clarification is not received within the stipulated time, the respective technical parameter would be treated as non-compliant and decision to qualify the bidder shall be accordingly taken by the *StockHolding*.

The proposal submitted by the bidders shall, therefore, be evaluated on the following criteria:

<b>Sl. No</b>	<b>Parameter</b>	<b>Scores</b>	<b>Qualifying Scores</b>	<b>Max Scores</b>
1	The bidder should have an average annual turnover of at least Rs. 80 lakhs per annum for last 03 (three) financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	a) INR 80 lakhs to INR 5 Crores: 10 Marks b) More than INR 5 Crores and less than INR 10 Crores: 15 Marks c) More than INR 10 Crores: 20 Marks  Marks will be given based on Certificate from CA mentioning annual turnover for last 03 (three) financial years.	10	20
2	The Bidder should have experience in similar nature of work of Courier Service in India as on date of submission of bid	a) 5 – 7 years: 10 Marks b) 7 – 10 years : 15 Marks c) More than 10 Years : 20 Marks  Marks will be given based on Copy of Purchase Orders / Completion Certificate.	10	20
3	The Bidder should have experience in similar nature of work of Courier Service in the last three years to any Central Govt. / State Govt./ Public Sector Undertaking (PSU)/ BFSI sector / reputed private firms in India as on date of submission of bid	a) 1 - 3 qualifying project: 10 Marks b) 4 – 6 qualifying projects: 12 Marks c) 6 – 8 qualifying projects: 15 Marks d) More than 8 qualifying projects: 20 Marks  Marks will be given based on Copy of Purchase Orders /	10	20

		Completion Certificate.		
4	Number of own offices (Branches) & franchise Network in PAN India	a) 200 – 500: 10 Marks b) 500 – 1000: 15 Marks c) More than 1000: 20 marks  Self-Declaration on Letterhead to be submitted	10	20
5	Number of serviceable PINCODE / destinations to StockHolding offices through their own offices (Branches) & franchise Network in PAN India	a) 180 – 190: 10 Marks b) 190 – 200: 15 Marks c) More than 200: 20 marks  Self-Declaration on Letterhead to be submitted	10	20

**Note:**

- The bidder is required to provide documentary evidence for each of the above criteria.
- The technical score will be allotted by StockHolding to each bidder against each section and will be considered final.
- Only bidders who achieve the specified minimum qualifying marks across each evaluation parameters/credentials for Technical Evaluation, and Cumulative score of **50 marks** in the Technical evaluation will be qualified for Commercial bid evaluation.

**Commercial Bid Evaluation**

Selection of bidders for commercial evaluation stage –

Only bidders who achieve the specified minimum qualifying marks across each evaluation parameters/credentials for Technical Evaluation, and Cumulative score of **50 marks** in the Technical evaluation

L1 bidder will be selected based on the lowest quote submitted. In case of tie between commercials quotes submitted, the bidder with highest technical marks will be shortlisted as L1.

## REQUIREMENT

### Scope of Work

The successful bidder shall be responsible for providing Courier Services to StockHolding Offices located PAN India for a period of 02 (two) years.

### During the contract period, the bidder shall be responsible for the following:

1. The Authorized representative of the bidder will collect documents/parcels/letters from StockHolding offices PAN India. Authorized representatives must be on the direct payroll of the on-boarded bidder.
2. The bidder should collect documents/parcels/letters on all working days (i.e. Monday to Friday between 5 to 5.30 pm) and on holidays in case of urgent requirements. In such cases, flexible timings will be provided. The time schedule is to be strictly adhered for the collection of consignments. In the event of delay or failure to report for collection of the mail / consignments, StockHolding, at its discretion, may get the service done through other means or alternate couriers at the cost of the bidder.
3. The bidder should inform StockHolding if the authorized representative is unavailable to collect the packets from the respective StockHolding offices at the time mentioned. Alternate replacement of the representative should be sent immediately for the collection.
4. The bidder will be required to furnish Proof of Delivery (POD) of the parcels/letters collected.
5. The bidder will ensure that all the parcels/letters are delivered to the recipient to whom it is meant for and in no case is delivered to anybody other than the recipient.
6. The bidder will furnish proof of delivery of parcels/letters every week after getting signature of the recipient, their name and telephone number.
7. The bidder will return the undelivered parcels/mail in maximum two weeks and in good condition.
8. **Domestic Courier:** The bidder will arrange to deliver documents/parcels/letters within defined timelines as under:
  - Intra City –Within 24 hours (1 calendar day)
  - Inter City –Within 48 hours, (2 calendar days) in all major cities which are connected by Air
  - Remote stations- Within 96 hours (4 calendar days)

### **International Courier –**

Within 6 – 7 calendar days

9. The bidder must ensure that the consignments are delivered intact and in good condition.
10. The facility for tracking the courier/consignment through company website/mobile app etc. should be available.
11. The bidder shall maintain privacy of the documents. No unauthorized person shall have access to any document.
12. No delivery to be made to Security person and there should be no door dropping or dropping in the Letter box.
13. All undelivered consignments at day end should be held in Safe Custody under Lock & Key. Under no circumstances it should be left with the Courier Boy.

14. The bidder should be able to provide the courier service to any StockHolding's department/Branch/Region at the existing rates as and when required.
15. No document should be held by the bidder for any reason and if any article is not delivered, the bidder must return the document immediately to the sender.

#### **General Terms and Conditions for the Rate Contract**

1. The Tender shall be unconditional and any conditional/incomplete Tender shall not be accepted.
2. The prices quoted in Tender should be inclusive of other charges e.g. delivery charges / courier charges etc. to all locations
3. The bidder should be able to service all StockHolding branches as provided in the branch list.
4. The bidder must fill the rates per unit and total cost per item correctly. In case of erroneous calculations, the bid will be rejected.
5. No escalation in rates on any account shall be permitted during the contract period.
6. No advance payment shall be released to the successful bidder.
7. All disputes relating to this delivery / pick up/ pricing or the services rendered there under or otherwise arising there from between the bidder and StockHolding shall be resolved through mutual discussion and subject to the same, the court or competent jurisdiction situated within the limits of the City of Mumbai shall have jurisdiction.
8. The successful bidder will have to execute an Integrity pact with the Corporation. The format of the same is available on the website of the Corporation.
9. The Bidder, whose tender, is finally accepted & approved, will have to execute the Contract documents with StockHolding or as may be decided by StockHolding from time to time.
10. StockHolding reserves the right to ask for any further details for arriving at a decision. StockHolding reserves the right to waive any minor deviation or omission.
11. The Successful bidder shall not place any condition on the corporation for minimum quantity.
12. Rates should be quoted on door delivery basis according to the unit asked for strictly as per the format of price schedule.
13. StockHolding shall not be responsible for handling, clearing, transport or any other overhead charges etc. All such charges need to be borne by the on-boarded bidder. All deliverables should be honoured as stipulated in the purchase order.
14. StockHolding reserves the right for verifications of any original documents of the Tender submitted.
15. The Bidder should be either sole proprietary concern/ partnership firm or company registered with copy of registration to be attached the Registrar of firms/ registrar of Companies whichever applicable.
16. Joint Venture is not allowed.
17. The Bidder should have 24x7 helpline service.
18. The Bidder must have a tracking facility to track the consignment through SMS and/or internet based.
19. The Bidder should submit documentary evidence in support of fulfilling the eligibility criteria.

20. Any time prior to the last date for receipt of forms, StockHolding reserves the right, for any reason, to modify the terms and conditions by issuing an addendum/corrigendum. Any such amendment issued along with the original document will constitute revised document and the same will be uploaded on the StockHolding's website and the Bidder is advised to visit the website frequently to check for any amendments.
21. If the bidder uses the services of their franchisees, then all invoices raised to StockHolding shall be from the Vendor only and payments will be made to the Vendor of the tender only.
22. The franchisees cannot deny pick up of limited packets and has to provide the services irrespective of any volumes.
23. No fixed volume guarantee would be given for packets dispatched from Mumbai as well as reverse pickups PAN India.

### **Contract Duration**

- 1) 02 (Two) years from the date of work order.
- 2) StockHolding may choose to extend the contract period for another 1 year based on satisfactory performance from the successful bidder.

### **Other Terms and Conditions**

#### **Payment:**

- a. Monthly payment will be made after deducting penalty, if any and upon raising the bill on completion of the service. No advance will be made under any circumstances.
- b. The payment will be made only against invoices and PODs duly stamped and signed by the user department of StockHolding. Invoices shall be raised as per the following details
  1. Administration Department at Navi Mumbai - Mahape Office:  
For the parcel pick-ups at Mahape Office.
  2. Administration Department at Mumbai - Centre Point Office:  
For the parcel pick-ups at Centre Point Office.
  3. StockHolding Fort Branch:  
For the parcel pick-ups at branches Offices in and around Mumbai except Mahape & Centre Point Offices.
  4. Individual StockHolding Branches outside Mumbai:  
For the parcel pick-ups at PAN India branches. (On as is where is basis).
- c. The bidder should maintain all information and provide MIS in excel format for deliverables returned and delivered (date wise, region wise, etc.) on monthly basis for payment processing.
- d. The bidder shall permit StockHolding to hold or deduct the amount from bill for non-performance or part performance or failure to discharge obligations under this contract.
- e. In case GST is not paid by the vendor, StockHolding will recover the same from the next bill or any other works carried out by the vendor.
- f. The Successful bidder shall execute the documents related to this contract on stamp paper as per proforma prescribed by StockHolding.

**Taxes & levies:**

- a. Applicable TDS will be deducted (recovered) from the payment(s).
- b. The Successful Bidder shall permit StockHolding to hold or deduct the amount from bill for non-performance or part performance or failure to discharge obligations under this contract.
- c. Taxes will be paid by the StockHolding separately. In case GST is not paid by the bidder, StockHolding will recover the same from the next bill or any other works carried out by the bidder.
- d. Payments will be released only after submission and verification of the required Bank Guarantee (BG). No payment will be made to successful bidder, until the BG is submitted.

**Execution of Documents**

- a. The Bidder should sign the Contract and complete the execution of all other documents within 15 business days of the acceptance of LOI / PO.
- b. The signing of Contract should be accompanied by the submission of Performance Bank Guarantee, or any other legal Document etc. The successful bidder will have to execute an Integrity pact with the StockHolding.
- c. Payment of any Stamp duty would be as per laws applicable in the State of Maharashtra.
- d. The Bidder shall bear all costs and expenses for the execution, stamp duty and submission of the contract and agreements. StockHolding shall not be responsible or liable for reimbursing / compensating these costs and expenses.
- e. The incidental expenses of execution of the Contract as well as the conditions stipulated in the contract shall be strictly adhered to and any breach / violation thereof shall entail termination of the Contract without prejudice to the other right of StockHolding including but not limited to the right to levy / impose and recover penalties as specified in this RFP or Contract.

**Damage to articles/documents/parcels**

The bidder shall be responsible for any damage to the articles/documents/parcels entrusted to the bidder, when such damage is, in the opinion of StockHolding caused due to negligence or carelessness or any fault on bidder's part or that of its Manager or Workmen or Agent and the bidder shall be liable to pay StockHolding such amount in respect of such damage as may be assessed by the officials of StockHolding.

**Personal Supervision**

It shall be the bidder's responsibility to ensure that the obligations under the terms of this agreement are duly performed and observed.

**Personnel deployed for collection of Documents/Parcels**

The bidder or his personnel shall not any time do, cause or permit any nuisance at the site/ do anything which shall cause unnecessary disturbance or inconvenience to the employees/occupants/visitors/guests.



The bidder shall be responsible for all acts done by the personnel engaged by him and for maintenance of proper discipline by his personnel at the premises of StockHolding. Any act of indiscipline/misconduct/theft/pilferage on the part of any personnel engaged by the bidder resulting any loss to StockHolding in kind or cash will be viewed seriously and StockHolding have the right to levy damages or fine from the bidder or even terminate the contract forthwith.

The bidder shall ensure that there should be Area Supervisors assigned at all locations of StockHolding, who should attend to complaints personally. The Supervisor should be courteous to all the employees of StockHolding.

It should be ensured by the bidder, to provide uninterrupted services on all working days during the period of contract.

### **Uniform**

The personnel visiting Stockholding offices for parcel pickups shall always appear in uniform, neat and tidy, from the day the contract commences. The uniform should have a logo of the bidder.

### **Liability**

The bidder shall be responsible for and pay the expenses for providing medical treatment / compensation to their workmen who may suffer any bodily injury / loss of life during the course of their business while carrying out their contractual obligations, as a result of any accident, within the StockHolding premises. StockHolding will not in any case be liable to entertain any claim thereto.

### **Assignment**

Either Party may, upon written approval of the other, assign its rights and obligations hereunder to: its Parent Corporation (as defined below) or an Affiliate; and (ii) a third party entity in connection with the transfer of all or substantially all of the business and assets of that party to such entity. For purposes of this Agreement, a “Parent Corporation” shall mean a company or entity owning over 50% of a Party and an “Affiliate” shall mean a company directly or indirectly controlling, controlled by, or under common control with, a Party. Except as provided above in this Section, either Party may assign its rights and obligations under this Agreement to a third party only upon receiving the prior written consent of the other Party, which consent may be reasonably conditioned but will not be unreasonably withheld or delayed. The Parties agree that no assignments will be made unless the assignee agrees to accept in full the responsibilities and obligations of the assigning Party.

### **Penalty**

- a. The delay in delivery of packets / parcels beyond the stipulated time as per clause 8 of scope of work above except on account of circumstances beyond the control of the agency such as

law & order, natural calamity, Covid-19 pandemic, Acts of God etc. StockHolding reserves the right to impose penalty, as under, if it is not satisfied with the explanation tendered by the courier agency:

1. 50% cut in the charges payable for delayed delivery:
    - i. Up to 01 (one) day for local delivery intracity.
    - ii. Up to 02 (Two) days in case of intercity delivery.
    - iii. Up to 04 (four) days for remote stations in PAN India.
    - iv. Up to 07 (seven) days for International delivery.
  2. 75% cut in the charges payable for the delays beyond the above timeframe mentioned in Clause 1 of Penalty.
  3. Non-collection of packet / parcel from Branches / offices on day to day basis as per terms of agreement shall attract penalty of Rs.500.00 (Rs. Five hundred only) per day.
  4. Non-delivery/wrong delivery/loss of packets / parcels shall attract penalty of Rs.200.00 (Rs. Two hundred only) per packet / parcel in addition to actual loss, if any, suffered by StockHolding.
  5. In case StockHolding is required to make alternate arrangements, due to failure of service by the courier agency on any occasion, the entire cost of such alternate arrangement made by StockHolding shall be recovered from the courier agency.
- b. In the event of the Penalty exceeding 10% of the annual contract value, StockHolding reserves the right to cancel the contract. In such an event, no damages or compensation, whatsoever, will be payable to the bidder.

#### **Adherence to Safety Procedures, Rules Regulations and Restriction**

- a. Bidder shall take all measures necessary or proper to protect the personnel, work and facilities and shall observe all reasonable safety rules and instructions.
- b. The Bidder shall report as soon as possible any evidence, which may indicate or is likely to lead to an abnormal or dangerous situation and shall take all necessary emergency control steps to avoid such abnormal situations.
- c. Bidder shall also adhere to all requirement/regulations of the StockHolding during the execution of the work.
- d. The bidder shall report as soon as possible any evidence, which may indicate or is likely to lead to an abnormal or dangerous situation and shall take all necessary emergency control steps to avoid such abnormal situations.
- e. The bidder shall also adhere to all requirement/regulations of the StockHolding during the execution of the work.

**Earnest Money Deposit (EMD)**

- EMD will be refunded through NEFT to the successful bidder on providing (a) an acceptance confirmation against the PO issued by StockHolding and (b) submission of Performance Bank Guarantee wherever applicable and should be valid for 60 days beyond the contract period.
- In case of unsuccessful bidders, the EMD will be refunded to them through NEFT within 15 days after selection of successful bidder subject to internal approval of StockHolding.

**Performance Bank Guarantee (PBG)**

Successful Bidder shall, at own expense, deposit with StockHolding, within fifteen (15) days on issuance of PO, a Bank Guarantee (BG) for the value of 5% of the Contract Value from scheduled commercial banks as per Annexure - 8. This Bank Guarantee shall be valid up to 60 days beyond the completion of the contract period. No payment will be due to the successful bidder based on performance, until the BG is submitted and claim period shall be valid 12 months beyond the expiry of BG. A penalty of Rs. 5,000 per day will be imposed on the successful bidder for any delay in issuing the PBG within the specified timeline.

Bank Guarantee may be discharged / returned by StockHolding upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the Bank Guarantee.

Stock Holding Corporation of India Limited reserves the right to invoke the BG in the event of non-performance by the successful bidder.

**Force Majeure**

Neither StockHolding nor the Bidder shall be responsible for any failure to fulfil any term or condition of the CONTRACT if and to the extent that fulfilment has been delayed or temporarily prevented by a Force Majeure occurrence, defined as "Force Majeure". For purposes of this clause, "Force Majeure" mean an event beyond the control of the Parties and which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc.

The Party seeking to rely on Force Majeure shall promptly, within 5 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defence with particulars detailed in writing to the other Party and shall demonstrate that it has taken and is taking all reasonable measures to mitigate the events of Force Majeure. And, all Parties will endeavor to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to

minimize any adverse consequences of Force Majeure. Each PARTY shall bear its own cost in relation to the force majeure occurrence.

However, any failure or lapse on the part of the Bidder to mitigate the damage that may be caused due to the above-mentioned events or the failure to provide adequate disaster management/recovery or any failure in setting up a contingency mechanism would not constitute force Majeure, as set out above.

If the duration of delay exceeds ninety (90) consecutive or one hundred eighty (180) cumulative days, StockHolding and the Bidder shall hold consultations with each other in an endeavour to find a solution to the problem. Notwithstanding above, the decision of the StockHolding, shall be final and binding on the bidder.

### **Dispute Resolution**

In the event of any dispute arising out of or in connection with this Order, the parties shall use their best endeavour to resolve the same amicably AND if the dispute could not be settled amicably, the matter shall be settled in the court under Mumbai jurisdiction only. The final payment will be released only after the Bidder complies with above-mentioned clause

### **Right to alter RFP**

- a. StockHolding reserves the right to alter the RFP terms and conditions at any time before submission of the bids.
- b. StockHolding reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on all bidders.

### **Integrity Pact**

The Bidder will have to enter in to an Integrity Pact with StockHolding. The format (text) for the Integrity Pact is provided as Annexure-5. The successful Bidder will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory of the successful Bidder.

### **Sub-Contracting**

The selected service provider/ bidder shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required under this project.

### **Non-Disclosure Agreement (NDA)**

The successful bidder shall execute Non-Disclosure Agreement (NDA) (as per Annexure 10), which contains all the services and terms and conditions of the services to be extended as detailed herein.

All the expenses related to execution of the document such as the applicable stamp duty and registration charges if any shall be borne by the successful bidder.

**Indemnify**

Each Party agrees to indemnify, defend and hold harmless the other Party and its officers, directors, employees and agents from and against any and all losses, liabilities, claims, obligations, costs, expenses (including, without limitation, reasonable attorney's fees), which result from, arise in connection with or are related in any way to a.) the breach or violation of any representations & warranties, obligations, made by it under this Agreement; or b.) claims by third parties.

**Termination Clause**

- a. The performance of the bidder shall be reviewed by Stockholding and in case the services are not found to be satisfactory, StockHolding reserves the right to terminate the contract even before the expiry of the contract period by giving 90 days' notice and without assigning any reason.
- b. However, the contract is liable for immediate termination on violation on any of the provision by the bidders. StockHolding reserves the right to terminate the contract in the instance of insolvency and bankruptcy of the bidders. The bidder shall not be entitled to any compensation for early termination.
- c. During the Termination notice period successful bidder must adhere to all the conditions mentioned in the 'Exit Management' clause.
- d. StockHolding reserves the right to recover any dues payable by the selected Bidder from any amount outstanding to the credit of the selected bidder, including the adjustment of pending bills and/or invoking the Performance Bank Guarantee under this contract.

**Exit Management**

- a. Purpose: In the case of termination of the Contract, the Exit Management procedure should start 90 days before the expiry or termination of contract. Termination notices need to be formally issued.
- b. Bidder shall provide the routine services regardless of the reason for termination or expiration.
- c. Bidder shall fully and timely compliance with the Exit Plan.

**ANNEXURE - 1 - Details of Bidder's Profile**  
**(To be submitted along with technical bid on Company letter head)**

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Sl. No	Parameters	Response	
1	Name of the Firm/Company		
2	Year of Incorporation in India		
3	Names of the Partners/Directors		
4	Company PAN no		
5	Company GSTN no. (please attach annexures for all states )		
6	Addresses of Firm/Company		
	a) Head Office		
	b) Local Office in Mumbai(if any)		
7	Authorized Contact person		
	a) Name and Designation		
	b) Telephone number		
	c) E-mail ID		
8	Years of experience in providing Courier Services		
9	<b>Financial parameters</b>		
	Business Results (last three years)	Annual Turnover	Net Worth
		(Rs. in Crores)	(Rs. in Crores)
	2021-22		
	2022-23		
2023-24			
	(Only Company figures need to be mentioned not to include group/subsidiary Company figures)	(Mention the above Amount in INR only)	
10	ISO 9001 certification details		

N.B. Enclose copies of Audited Balance Sheet/CA Certificate along with enclosures  
Dated this..... Day of ..... 2025

(Signature)  
(In the capacity of)

## ANNEXURE - 2 – Eligibility Criteria

SI. No	Criteria	Documents to be submitted by Bidder
1	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should be in Courier service business for more than 5 years as on RFP date	Copy of Certificate of Incorporation issued by the Registrar of Companies and Self-Declaration on letterhead duly signed by the Authorized Signatory
2	The Bidder should have an average annual turnover of at least Rs. 80 (Eighty) Lakhs per annum for last three financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover for last three financial years.
3	The Bidder must have a minimum net worth of Rs. 20 (twenty) lakhs for each of the last three audited financial years.	Certificate from CA mentioning net worth for the past three financial years.
4	The Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on its Letter Head duly signed by the Authorized Signatory
5	The Bidder should have experience in similar nature of work of Courier Service in the last three years to any Central Govt. / State Govt./ Public Sector Undertaking (PSU)/ BFSI sector / reputed private firms in India as on date of submission of bid for atleast: 03 (Three) projects each costing not less than Rs. 16 lakhs (annually) or 02 (Two) projects each costing not less than Rs. 20 lakhs (annually) or 01 (One) project costing not less than Rs. 32 lakhs <i>Please Note: "The work orders issued by one company for its multiple locations / one parent company &amp; its subsidiaries shall be treated as a single work order".</i>	Purchase Order, Completion Certificate and Satisfactory Certificate from Customer/s to be shared for project/s undertaken
6	The Bidder should have Support office in MMR (Mumbai Metropolitan Region) of Maharashtra.	Bidder to provide office address along with GST details.

7	The Bidder should have capacity to provide Courier services both domestic and international through their own network.	Relevant Documents and Declaration on Letter head to be submitted
8	The Bidder should furnish the information on past work and satisfactory performance. The Bidder must submit at least three Customer Satisfactory Performance Reports (CSPR) where the Agency has been working/worked during last three years. (In case of StockHolding, Performance certificate issued by StockHolding should be provided).	Relevant document / PO/ LOI / WO to be submitted
9	The Bidder must have an active ISO 9001 certification on the date of their application for the tender. The Bidder needs to ensure that the certification remains active for the entire period of the contract.	ISO Certificate to be submitted

Note:

- a. All self-certificates shall be duly signed and Stamped by Authorized signatory of the Bidder Firm unless specified otherwise.
- b. Bidder response should be complete, Yes/No answer is not acceptable.
- c. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Dated this..... Day of ..... 2025

(Signature)

(In the capacity of)

Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)



## ANNEXURE - 3 – Technical Criteria

Sl. No	Parameter	Scores	Qualifying Scores	Max Scores
1	The bidder should have an average annual turnover of at least Rs. 80 lakhs per annum for last 03 (three) financial years (2021-22, 2022-23 and 2023-24). It should be of individual company and not of Group of Companies	a) INR 80 lakhs to INR 5 Crores: 10 Marks b) More than INR 5 Crores and less than INR 10 Crores: 15 Marks c) More than INR 10 Crores: 20 Marks  Marks will be given based on Certificate from CA mentioning annual turnover for last 03 (three) financial years.	10	20
2	The Bidder should have experience in similar nature of work of Courier Service in India as on date of submission of bid	a) 5 – 7 years: 10 Marks b) 7 – 10 years : 15 Marks c) More than 10 Years : 20 Marks  Marks will be given based on Copy of Purchase Orders / Completion Certificate.	10	20
3	The Bidder should have experience in similar nature of work of Courier Service in the last three years to any Central Govt. / State Govt./ Public Sector Undertaking (PSU)/ BFSI sector / reputed private firms in India as on date of submission of bid	a) 1 - 3 qualifying project: 10 Marks b) 4 – 6 qualifying projects: 12 Marks c) 6 – 8 qualifying projects: 15 Marks d) More than 8 qualifying projects: 20 Marks  Marks will be given based on Copy of Purchase Orders / Completion Certificate.	10	20

4	Number of own offices (Branches) & franchise Network in PAN India	a) 200 – 500: 10 Marks b) 500 – 1000: 15 Marks c) More than 1000: 20 marks  Self-Declaration on Letterhead to be submitted	10	20
5	Number of serviceable PINCODE / destinations to StockHolding offices through their own offices (Branches) & franchise Network in PAN India	a) 180 – 190: 10 Marks b) 190 – 200: 15 Marks c) More than 200: 20 marks  Self-Declaration on Letterhead to be submitted	10	20

**Note:**

- The bidder is required to provide documentary evidence for each of the above criteria.
- The technical score will be allotted by StockHolding to each bidder against each section and will be considered final.
- Only bidders who achieve the specified minimum qualifying marks across each evaluation parameters/credentials for Technical Evaluation, and Cumulative score of **50 marks** in the Technical evaluation will be qualified for Commercial bid evaluation.

**ANNEXURE - 4 - Commercial Price Bid Format**  
**Commercial Price Bid Format**

<b>Courier rates for PAN India StockHolding Branches</b>				
<b>Sr. No.</b>	<b>Category</b>	<b>Estimated Weight in kgs (per year)(W)</b>	<b>Rate (R)</b>	<b>Total (W * R)</b>
1	0-500 gms	62000		
2	501 gms -1 kg	6000		
3	1.01-5 kgs	7500		
4	5.01 kgs and above	500		
			<b>Total for 1 Year (A)</b>	
			<b>Total for 2 Years (B=A*2) (Excl. GST)</b>	
			<b>GST</b>	
			<b>Total for 2 Years (Incl. GST)</b>	

\* The Registered and Corporate Office of Stock Holding Corporation of India Ltd. is based at Centre Point, Parel and the Operations office is based at SHCIL House, Mahape.

**Note:**

- 1) The lowest bidder in Commercial bid will be based on the Total for 2 Years (Incl. GST).
- 2) The bidder have to quote for all the items mentioned in the financial bid. The said is a Rate Contract i.e. No quantity is mentioned nor is any minimum quantity guaranteed in the Rate Contract. Payment will be done on actuals.
- 3) Bidders should account for a variance of  $\pm 10\%$  in the count when submitting their quotes for the RFP.
- 4) StockHolding may choose to extend the contract period for another 1 year based on satisfactory performance from the successful bidder.
- 5) Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly. Please note that any Commercial Offer, which is conditional and / or qualified or subjected to suggestions or incomplete, will also be summarily rejected. This offer shall not contain any deviation in terms & conditions or any specifications, if so such an offer will also be summarily rejected.
- 6) All payments will be made in INR.
- 7) The rates should remain uniform across all locations PAN India.

**ANNEXURE - 5 – Integrity Pact**  
**(To be executed on plain paper and submitted only by the successful bidder)**

( \_\_\_\_\_ Name of the Department / Office) RFP  
 No. \_\_\_\_\_ for \_\_\_\_\_

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on \_\_\_\_\_ day of the \_\_\_\_\_, between, on one hand, StockHolding ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part **And** M/s. \_\_\_\_\_

\_\_\_\_\_ (with complete address and contact details) represented by Shri \_\_\_\_\_ (i.e. Bidders hereinafter called the **Counter Party** ) which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

## **I. Commitment of the Principal / Buyer**

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-
  - a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
  - b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
  - c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.
2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

## **II. Commitments of Counter Parties/Bidders**

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the

Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.

4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Eligibility Criteria, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Eligibility Criteria as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).

15. The term `relative` for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.

### **III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts**

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.
3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

**IV. Consequences of Breach** Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. Forfeiture of EMD / Security Deposit : If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered

opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.

2. **Criminal Liability:** If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal / StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

#### **IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties**

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-bidders.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

#### **VI. Independent External Monitor (IEM)**

1. The Principal / Owner / StockHolding has appointed competent and credible Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender (RFP) Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.
4. In case of tender (RFP)s having value of 5 crore or more, the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.



5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner / StockHolding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit nonbinding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the CEO&MD, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word `IEM` would include both singular and plural.

### **VII. Duration of the Integrity Pact (IP)**

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding

### **VIII. Other Provisions**

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the StockHolding / Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

### **IX. Legal and Prior Rights**

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender

(RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

-----  
(For and on behalf of Principal / Owner / StockHolding

-----  
(For and on behalf of Bidder / Counter Party / Contractor)

**WITNESSES:**

1. \_\_\_\_\_ (Signature, name and address)

2. \_\_\_\_\_ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.

**ANNEXURE - 6 - Covering Letter on bidder's Letterhead of Integrity Pact**

To,

-----  
Sub: RFP REF NO: CPCM-08/2024-25 dated 06-Mar-2025 for RFP of Courier Services of StockHolding offices-PAN India for 02 (two) years

Dear Sir,

**DECLARATION**

Stock Holding Corporation of India Limited (StockHolding) hereby declares that StockHolding has adopted Integrity Pact (IP) Program as advised by Central Vigilance Commission vide its Letter No. ----- Dated ----- and stands committed to following the principles of transparency, equity and competitiveness in public procurement. The subject Notice Inviting Tender (RFP) (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender (RFP) documents, failing which the tender (RFP)er / bidder will stand disqualified from the tender (RFP)ing process and the bid of the bidder would be summarily rejected. This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the StockHolding

Yours faithfully,

For and on behalf of StockHolding Corporation of India Limited  
(Authorized Signatory)

**ANNEXURE – 7 – Compliance Statement  
(To be submitted on Company Letter Head)**

RFP REF NO: CPCM-08/2024-25 dated 06-Mar-2025 for RFP of Courier Services for StockHolding offices –PAN India for 02 (two) years

**DECLARATION**

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by the StockHolding. We also agree that the StockHolding reserves its right to reject the bid, if the bid is not submitted in proper format as per subject RFP.

<b>Sr. No.</b>	<b>Item / Clause of the RFP</b>	<b>Compliance (Yes / No)</b>	<b>Remarks / Deviations (if any)</b>
1	Objective of the RFP		
2	Scope of Work		
3	Eligibility Criteria		
4	Service Level Agreement (SLA)		
5	Non-Disclosure Agreement		
6	Payment Terms		
7	Bid Validity		
8	Integrity Pact		
9	All General & Other Terms & Conditions in the RFP		
10	Requirement		

The bidder shall submit the ‘Compliance Statement’ (i.e. compliance yes/no) along with technical bid document with Authorized signatory and stamp.

(If Remarks/Deviations column is left blank it will be construed that there is no deviation from the specifications given above)

Date:

Signature with seal

Name & Designation:

**ANNEXURE – 8 – Format of Bank Guarantee**

This Bank Guarantee is executed by the ----- (Bank name) a Banking Company incorporated under the Companies Act, 1956 and a Scheduled Bank within the meaning of the Reserve Bank of India Act, 1934 and having its head office at ----- and branch office at \_\_\_\_\_ (hereinafter referred to as the “Bank”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) and Branch office at \_\_\_\_\_ in favour of Stock Holding Corporation of India Limited, a Company incorporated under the Companies Act, 1956 and having its Registered Office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400 012 (hereinafter referred to as “StockHolding”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) at the request of \_\_\_\_\_, a Company incorporated under the Companies Act, 1956 and having its Registered Office at (hereinafter referred to as the “Service Provider”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns).

**Whereas**

- A. StockHolding has, pursuant to the Tender No. \_\_\_\_\_, issued the Purchase Order dated \_\_\_\_\_ to the Service Provider for providing \_\_\_\_\_
- B. In terms of the said Tender, the Service Provider has agreed to furnish to StockHolding, a Bank guarantee for Rs. \_\_\_\_\_ /- (Rupees \_\_\_\_\_ only) till \_\_\_\_\_ (date).
- C. The Bank has, at the request of the Service Provider, agreed to give this guarantee as under.

**NOW IN CONSIDERATION OF THE FOREGOING:**

1. We, the Bank, at the request the Service Provider, do hereby unconditionally provide this guarantee to StockHolding as security for due performance and fulfilment by the Service Provider of its engagements, commitments, operations, obligations or liabilities including but not limited to any sums / obligations / claims due by the Service Provider to StockHolding for meeting, satisfying, discharging or fulfilling all or any obligation or liability of the Service Provider, under the said Tender / Purchase Order.
2. We, the Bank, hereby guarantee and undertake to pay StockHolding up to a total amount of Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_ only) under this guarantee, upon first written demand of StockHolding and without any demur, protest and without any reference to the Service Provider.
3. Any such demand made by StockHolding shall be conclusive and binding on the Bank as regards the amount due and payable notwithstanding any disputes pending before any court, Tribunal, or any other authority and/ or any other matter or thing whatsoever as the liability of the Bank under these presents being absolute and unequivocal.
4. We, the Bank, agree that StockHolding shall have the fullest liberty without consent of the Bank to vary the terms of the said Tender/ Purchase Order or to postpone for any time or time to time exercise of any powers vested in StockHolding against the Service

Provider and to forbear or enforce any of the Terms & Conditions relating to the said Tender / Purchase Order and the Bank shall not be relieved from its liability by the reason of any such variation, or extension being granted to the Service Provider or for any forbearance, act or omission or any such matter or thing whatsoever.

5. We, the Bank, agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable until it is discharged.
6. This Guarantee shall not be affected by any change in the Constitution of the Bank or the Service Provider or StockHolding.

**NOTWITHSTANDING ANYTHING CONTAINED HEREIN ABOVE:**

1. The liability of the bank under this guarantee is restricted to a sum of Rs. \_\_\_\_\_/- (Rupees \_\_\_\_\_ only).
2. This Bank Guarantee will be valid for a period up to \_\_\_\_\_ (date).
3. A written claim or demand for payment under this Bank Guarantee on or before \_\_\_\_\_ (date) is the only condition precedent for payment of part/full sum under this guarantee.

**For Issuing Bank**

Name of Issuing Authority:

Designation of Issuing Authority:

Employee Code:

Contact Number:

Email ID:

### ANNEXURE – 9 - Area wise Details with Addresses of Locations of Stockholding Offices

#### StockHolding's Offices:

Sr. No.	Region Name	Location	Address	Pin Code	Std No.	Telephone
1	HO-Department	Center Point	301,Center Point Dr.Babasaheb Ambedkar Road Parel,Mumbai	400012	22	6177 9401
2	HO-Department	Mahape	SHCIL HOUSE, P - 51 T.T.C. Industrial Area,MIDC Mahape,Navi Mumbai	400710	22	2778 8000

#### Mumbai Branches

Sr. No.	Location	Address	Contact Details
1	Fort	12/14, UTI Building, Bank Street Cross Lane, Near Old Custom House, Fort, Mumbai 400023	22622677
2	Andheri	Shop No. 4, Parsian Apartments, V.P. Road, Off. S.V. Road, Andheri West, Mumbai 400058	26230910
3	Borivali	Shop No. 3, Tulsi Baug, CHSL, Mayfair 14, Behind Prabhodhankar Thackeray Naatya Mandir, Ramdas Surtale Marg, Off. Chandavarkar Road, Borivali (W), Mumbai 400092	28332104 / 2085
4	Chembur	Ramesh Niwas, 01st Floor, Road No.20, Near Ambedkar Udyan,Opp. Coral Classic, Chembur-East, Mumbai 400071	25288358
5	Dadar T.T - Mumbai	Room No 2, G-2 , Ground Floor, Trisandhya -B , Chs Dadasaheb Phalke Road, Dadar-East Mumbai 400014	24151706/07
6	Dombivali	Swanand Building, First Floor, Above Bank of Baroda ATM, Rajaji Path Road, Ramnagar, Dombivali ( E ), 421201	2446986/2446868 /2446878
7	Ghatkopar	Vishwa C.H.S., Ground Floor, Junction of R B. Mehta Rd & Hingwala Lane, Ghatkopar (East), Mumbai 400077	25137653
8	Goregaon	G-2, Unique Towers, Gr. Flr. Opp. Kamath Club, Off. S. V. Road, Goregaon (West), Mumbai 400062	28787336

9	Kharghar	Shop No-3,Shree Ambika Heritage Plot No.1,Sec-1,Opp. Kharghar Railway Station, Kharghar, Navi Mumbai 410210	27741333/34/36
10	Kalyan	Shop No. 1, Ground Floor, Gayatri Sankul, Oak Baug, Near Kalyan Railway Station, Kalyan West, Pin 421301	2315422/24
11	Mahalaxmi	Orbit Heights, C Wing, Shop No.5, Ground Floor, Javji Dadaji Marg, Tardeo Road, Mumbai 400007	23538221/ 47491997
12	Mulund	Shop No.11, Ground Floor, Manisha Pride, Junction of J N Road, and R H B Road, Mulund West, Mumbai 400080	25907618/259076 17/25620703/25 676339
13	Nariman Point	Stock Holding Corporation of India Ltd Raheja Chambers, Off number 15, ground floor Free Press Journal Marg, Nariman Point, Mumbai 400021	22852977
14	Parel	Shop No 4 Tirupati Chs Dr Ss Road Opp IT Office Lalbaug Parel, Mumbai 400012	24707289/241153
15	Thane	Shop No. 8 & 9, Ground Floor, Pride Enclave, Apollo Society, Vishnu Nagar, Naupada, Thane West - 400602	45167011/7017
16	Vasai	Shop No.113,1st Floor,North Lanes Business Centre, Vartak College Road,Next to Railway Station, Vasai (West), District- Palghar, Pin 401202	2333417/18/19
17	Vashi	Block no 2, Ground Floor, Type C-1, Building no 12 Sector -2, Near Abhyudaya Bank, Opp.Shanti Centre Vashi, Navi Mumbai, Pin 400703	27821105 06 07
18	Vikhroli	25, Ground Floor Hazari Baug, Station Road Vikhroli -West, Mumbai 400083	25779282
19	Vile Parle	104, Shyamkamal, 'A' Wing, 1st Floor, Opp. Vile Parle Rly. Stn., Vile Parle (East), Mumbai 400057	26161101

**All Branches:**

Sr. No.	Location	Address	Telephone / Fax no.
	<b>ANDHRA PRADESH:</b>		
1	GUNTUR	SECOND FLOOR , RAGHU MANSIONS,	6642898
	0863	4TH LINE 1 ST CROSS ROAD,	6640898
		BRODIPET, GUNTUR - 522 002	2246450
2	KAKINADA	D No:5-1-61/1, AYYAPPA TOWERS,	2347774 / 2347775
	0884	SECOND FLOOR, MAIN ROAD,	2347773
		SURYARAO PETA,KAKINADA - 533 001	
3	KURNOOL	FLAT NO. A 10 , FIRST FLOOR,	278738
	08518	BHUPAL COMPLEX , PARK ROAD,	278739



		KURNOOL - 518 001	278740/41
4	NELLORE	MOONLAND APTS, H No.16/1102,	2343481
	0861	GROUND FLOOR, K V AGRAHARAM,	2343480
		POGATHOTA, NELLORE - 524 001	2346204/2343435
5	RAJAHMUNDRY	7-28-32, SECOND FLOOR,	2439476
	0883	JUPUDY COMPLEX, T.NAGAR,	2476761
		RAJAHMUNDRY - 533 101	2478846
6	TIRUPATI	SHOP NO. 10, FIRST FLOOR ,	2220202
	0877	SRIDEVI COMPLEX, TILAK ROAD,	2222724
		TIRUPATI - 517 501	
7	VIJAYAWADA	DOOR No. 27 - 14 - 52, FF-1 (1st Floor),	2579004
	0866	MAHA LAKSHMI TOWERS,	6666898
		RAJAGOPALACHARI STREET,	
		GOVERNERPET, VIJAYAWADA - 520 002	2579002
8	VISHAKAPATNAM	D No. 38-15-153/SF, PAVAN ENCLAVE,	2752070 /
	0891	C-6, SECOND FLOOR, DABA GARDEN,	2716577
		VISHAKAPATNAM - 530 020	2716578/79/80
	<b>ASSAM :</b>		
9	GUWAHATI	BESIDE BLUEDART OFFICE, GROUND FLOOR,	2460587 /88
	0361	MANIRAM DEWAN LANE, JADAV BORA COMPLEX,	2464212 /13
		G S ROAD, ULUBARI, GUWAHATI - 781 007	2454213
10	JORHAT	K D BUILDING, FIRST FLOOR,	8761828957
	0376	RUPAHI ALI , GARALI,	
		JORHAT - 785 001	
11	SILCHAR	16/17, PROGRESSIVE HEIGHTS	230126, 230120
	03842	HOSPITAL ROAD, SILCHAR	
		CACHAR, ASSAM- 788 005	
12	TINSUKIA	1ST FLOOR, RAJ TOWER, S R LOHIA ROAD	2336010

	0374	NEAR BLOOD BANK TINSUKIA - 786 125	9678317476
	<b>BIHAR :</b>		
13	BHAGALPUR 0641	BHARTI BHAWAN, IST FLOOR PATAL BABU ROAD, BHAGALPUR-812 001	2409406 2300416
14	MUZAFFARPUR 0621	SBJ TOWER, GROUND FLOOR, NEAR KOTAK BANK ATM JAWAHAR LAL ROAD, MUZAFFARPUR - 842 001	2246222 2246422
15	PATNA 0612	301- 305 ASHIANA PLAZA, BUDH MARG, PATNA - 800 001	2231167/2211752 2201129
	<b>CHANDIGARH:</b>		
16	CHANDIGARH 0172	SCO 154-155, SECOND FLOOR, DEEPAK TOWER BUILDING, SECTOR 17-C, CHANDIGARH - 160 017	2702545 2542807
	<b>CHATTISGARH:</b>		
17	BHILAI 0788	SHOP NO. 86, FIRST FLOOR, PUSHPA GULAB PLAZA COMMERCIAL COMPLEX, BESIDE SBI NEHRU NAGAR, EAST BHILAI DIST. DURG , CHATTISGARH- 490 020	2292014 2292015
18	BILASPUR 07752	SHOP NO. F-8, FIRST FLOOR, T M BUSINESS PARK, OPPOSITE KUNDAN PALACE SHRIKANT VERMA MARG BILASPUR, CHATTISGARH - 495 001	412039 220322
19	RAIPUR	OFFICE NO.102, 1ST FLOOR, SKYPARK COMPLEX,	2534212

	0771	OPP. BANTHIA NURSING HOME, RAVI NAGAR, RAIPUR - 492 001	4034155
	<b>GOA:</b>		
20	PANJIM	2ND FLOOR, TAMBA BUILDING	2421496 / 2421497
	0832	DR. ATMARAM BORKAR ROAD PANAJI GOA : 403001	
	<b>GUJARAT:</b>		
21	AHMEDABAD	403, 4TH FLOOR,	26464747 / 26464760
	079	IFCI BHAVAN, NEAR LAL BUNGLOW, C G ROAD, AHMEDABAD - 380 006	26467032
22	AHMEDABAD	OFFICE NO.6, 1ST FLOOR, RATNA COMPLEX,	25462718/254506 77
	079	OPP. BANK OF BARODA, MANINAGAR CROSS ROAD, MANINAGAR, AHMEDABAD - 380 008	25462716 / 25462717
23	AHMEDABAD	209, SECOND FLOOR, SHUKAN MALL,	27502790 / 27571390
	079	NEAR VISAT PETROL PUMP, MOTERA, SABARMATI, AHMEDABAD - 380 005	27701390
24	AHMEDABAD	106,SUKHSAGAR COMPLEX,	27556730 / 31/32
	079	NEAR FORTUNE LANDMARK HOTEL, USMANPURA, ASHRAM ROAD, AHMEDABAD - 380 013	
25	AHMEDABAD	FF-5, FIRST FLOOR, JYOTI PLAZA,	26762554/267625 58
	079	SHYAMAL CROSS ROAD, SATELLITE, AHMEDABAD-380015	26762552/267625 53

26	ANAND	204, AMBE GOLD, NEAR GOVERNMENT CIRCUIT HOUSE,	266610 / 266611
	02692	AMUL DAIRY ROAD, ANAND - 388 001	266640 / 266641
27	BHARUCH	119/A, FIRST FLOOR	268632/33
	02642	BLUECHIP COMPLEX, SEVASHRAM ROAD, ABOVE CANARA BANK, BHARUCH - 392 001	
28	BHAVNAGAR	G/2, VASUNDHARA COMPLEX, FIRST FLOOR,	2471113/ 14
	0278	OPP. DAKSHINAMURTHY SCHOOL, WAGHAWADI ROAD, BHAVNAGAR - 364 002	2471114 (Telefax)
29	GANDHINAGAR	SECOND FLOOR, PLOT NO. 447,	23248578/79/80/8 1/82
	079	ABOVE DR. PRAKASH JOSHI'S HOSPITAL, NEAR NARNARAYAN PETROL PUMP,	23248579 (Telefax)
		GH-5,SECTOR 16,GANDHINAGAR – 382 016	
30	GANDHIDHAM	SHOP NO:05, GROUND FLOOR,	226585 / 86
	02836	OM CORNER, BANKING AREA, GANDHIDHAM, KUTCH-370201	220700 (Telefax)
31	JAMNAGAR	OFFICE NO 6,7 & 8, GROUND FLOOR,	2770125
	0288	MADHAV DARSHAN COMPLEX, OPP. CRICKET BUNGLOW, GURUDWARA ROAD, JAMNAGAR – 361 001	2661756/1159/116 9
32	JUNAGADH	34,35,GROUND FLOOR, PLATINUM COMPLEX,	2652748
	0285	JAYASHREE TALKIES ROAD, KALWA CHOWK, JUNAGADH – 362 001	2629748 2651027
33	MEHSANA	27,28,29 1st FLOOR,SHETH PUNJIRAM CHAMBERS	232622

	02762	AERODRAM CROSS ROAD,RADHANPUR ROAD	232623
		MEHSANA - 384 002	
34	NAVSARI	2288/102, FIRST FLOOR, NANU VISHNU DHAM,	249425
	02637	SWAMI VIVEKANAND ROAD,	249401/403
		KANSARWAD, NAVSARI - 396 445	
35	PORBANDAR	PURUSHARTH, GROUND FLOOR,	2215884 / 30
	0286	B/H. AROON PHOTO STUDIO, M. G. ROAD,	2215831
		PORBANDAR – 360 575	
36	RAJKOT	SHREE SADGURU COMPLEX,	2478004/2478006
	0281	1ST FLOOR, NEAR SWAMINARAYAN TEMPLE,	
		KALAWAD ROAD, RAJKOT - 360 007	
37	SURAT	H-207, MANTHAN, NR. GUJARAT GAS CIRCLE,	2788995
	0261	ABOVE CENTRAL BANK OF INDIA,	2788996
		ADAJAN, SURAT- 395 009	
38	SURAT	201, SHREE SHYAM CHAMBERS,	2321281 / 2
	0261	OPP. SUB JAIL,	2321283 (Fax)
		RING ROAD, SURAT - 395 002	
39	SURAT	UG-7, UPPER GROUND FLOOR, ECO FUTURZ,	2260131/32
	0261	OPP. SAMARTH AQUISTIC, NEW CITYLIGHT ROAD,	2260133/34
		SURAT-395007	
40	VADODARA	305-308, PARADISE COMPLEX,	2363516 / 419
	0265	THIRD FLOOR,	
		SAYAJIGUNJ, VADODARA – 390 020	
41	VADODARA	FF-12, FIRST FLOOR, TRIDENT	2353073 / 74 / 75
	0265	RACECOURSE ROAD	
		VADODARA – 390 007	

42	VADODARA	FF-8,9 ,SHRUSHTI AVENUE,OPP AMRAPALI	2489831
	0265	NR JYOTI PARK,WATER TANK ROAD KARELIBAG, VADODARA-390018	2489832/33/34
43	VISNAGAR	SHOP NO. 5, FIRST FLOOR, JYOT COMPLEX	227610 / 20/ 30/ 40
	02765	M N COLLEGE ROAD, VISNAGAR - 384 315	
44	MORBI	SHOP NO. 2, FIRST FLOOR	299413/14/15
	02822	YADUNANDAN COMPLEX, NEAR RNSB RAVAPAR ROAD	
		MORBI -363641	
<b>HARYANA :</b>			
45	AMBALA	5502, 1ST FLOOR, SURYA TOWER, OPP. NIGAR CINEMA	2645358 / 66 / 67
	0171	NICHOLSON ROAD, AMBALA CANTT - 133 001	
46	GURUGRAM	SHOP NO. 251, CENTRAL ARCADE, FIRST FLOOR, OPP. SAHARA MALL, DLF PHASE II,	2387956 / 59 4068690
	0124	GURUGRAM - 122 002	
47	KARNAL	SCO : 16,FIRST FLOOR, OPPOSITE MAHILA	2253875/2262734
	0184	ASHRAM COMPLEX, BEHIND OLD BUS STAND, KARNAL - 132 001	2251706
48	PANCHKULA	S.C.O-48, FIRST FLOOR,SECTOR-11, PANCHKULA- 134 112	4635063 4639064
	0172		
<b>HIMACHAL PRADESH:</b>			
49	SHIMLA	201, P.C. CHAMBERS, RITZ CINEMA ROAD, NEAR MALL ROAD, SHIMLA - 171 001	2803737 (Telefax) 2804747
	0177		

50	SOLAN	PLATINUM MALL, GROUND FLOOR,	225464
	01792	SOUTH ENCLAVE, SAPROON BYE PASS,	225465
		SOLAN - 173 211	
<b>JAMMU &amp; KASHMIR :</b>			
51	JAMMU	83 A/D EXTN. NEAR POLICE LINES,	2455058. 2455053
	0191	GANDHI NAGAR, JAMMU - 180 004	2454473, 2439676 (Fax)
52	SRINAGAR	FIRST FLOOR, PRINCE RESIDENCY,	2466655
	0194	B B CANTT, BROADWAY SONWAR	2466650
		BATWARA, SRINAGAR -190004	2953920
<b>JHARKHAND:</b>			
53	BOKARO	C1 – 22 C, CITY CENTER, SECTOR IV,	231960
	06542	BOKARO STEEL CITY - 827 004	231950
54	DHANBAD	101, SHANTI BHAWAN,	2300185/
	0326	BANK MORE, DHANBAD - 826 001	2300184 / 2308820
55	HAZARIBAGH	ABOVE CENTRAL BANK OF INDIA,	222674
	06546	MALVIYA MARG, BODOM BAZAR,	222847
		HAZARIBAGH - 825 301	
56	JAMSHEDPUR	SHANTI NIKETAN BUILDING, 2ND FLOOR,	2420437
	0657	1 S.B. SHOP AREA, BISTUPUR,	2420438
		MAIN ROAD, JAMSHEDPUR - 831 001	2422633
57	RANCHI	3RD FLOOR , ARJAN PLACE	2331632,2330938
	0651	5 MAIN ROAD, RANCHI - 834 001	2330013
<b>KARNATAKA :</b>			
58	BAGALKOT	MELLIGIRI TOWERS	220100 / 03
	08354	SHOP NO. 37 & 38	
		BAGALKOT 587101	
59	BENGALURU	BANGALORE STOCK EXCHANGE LTD.,	2299 5246 / 49

	080	STOCK EXCHANGE TOWERS, 51, 1ST CROSS, J.C. ROAD, BENGALURU - 560 027	2299 5236 22995211
60	BENGALURU	AHAD CHAMBERS, No:406, GROUND FLOOR, 080 7TH BLOCK, OPP RAHEJA ARACDE KORAMANGALA, BANGALORE-560095 ,	2552 9149 2552 9150
61	BENGALURU	SHOP 7, FIRST FLOOR, 080 44, 33rd CROSS, 4th T BLOCK, JAYANAGAR, BANGALORE- 560 011	22453800 22453900
62	BENGALURU	NO-10, 1ST FLOOR, 3RD CROSS LANE, 080 NEAR HALLIMANE HOTEL, MALLESHWARAM BENGALURU - 560 003	23461225 23560525
63	BENGALURU	ANKAD BUILDING, 1ST FLOOR, NO.960, 080 LIG 2ND PHASE, 16TH 'B' CROSS, YELAHANKA NEW TOWN, BANGALORE- 560064	28562334 28562335
64	BELGAUM	BASAVAKRUPA 1, CLUB ROAD, 0831 OPP. CIVIL HOSPITAL, NEAR HANSRAJ SUPER MARKET, BELGAUM - 590 002	2469817 / 2469818 2432102 2432101 (Fax)
65	BALLARY	DOOR NO : 342 / 1 A/1, 08392 CHIRANJIVI NILAYA, SHUBHA MAHAL, GANDHI NAGAR, BALLARY - 583 101	257660 257664
66	DAVANAGERE	FIRST FLOOR, ABOVE MAHALAXMI BOOK DEPOT 08192 AKKAMAHADEVI ROAD, NEAR AVK COLLEGE P J EXTENSION, DAVANGERE - 577 002	236964 / 5 234442
67	DHARWAD	GROUND FLOOR, SRI RANGA TOWER, 0836 RAM NAGAR CROSS, NEAR NTTF,	2435635 / 2435636



		P. B ROAD, DHARWAD - 580 001	
68	GULBARGA	G1 & G2, SHRUSHTI ARCADE,	279711
	08472	OPP. St. MARY's CHURCH, COURT ROAD, Off S B TEMPLE ROAD GULBARGA - 585 102	279710 (Fax)
69	HASSAN	DOOR NO: 2324/2115 ,DYUTHI ARCADE,	232117 / 232118
	08172	OPP K.E.B OFFICE ,2ND MAIN,K.R.PURAM,HASSAN-573201,	
70	HUBBALI	FIRST FLOOR, VARSHA COMPLEX,	2212050 / 2253106
	0836	NEXT TO CORPORATION BANK, BEHIND BHAVANI ARCADE,	2253112
		OPP. BASAVA VANA, NEAR OLD BUS STAND, HUBBALI - 580 029	2253113
71	KARKALA	SHOP NO. 12, DOOR NO. 127/23,	234650 / 234651
	08258	FIRST FLOOR, SHARADA PALACE, MARKET ROAD, KARKALA - 574 104	
72	KUNDAPUR	DOOR NO. 433/1/5, FIRST FLOOR,	234557 / 234558
	08254	NEAR MANJUNATH NURSING HOME, MASTI KATTE, MAIN ROAD, KUNDAPUR - 576 201	
73	MANGALURU	SHOP NO 6 & 7, SECOND FLOOR, MANASA TOWER,	2494986
	0824	KODIALBAIL, M G ROAD, P V S CIRCLE MANGALURU - 575 003	2495220 / 24
74	MYSURU	LAKSHMAN PLAZA,	2333860
	0821	442/ 3/ 4 , FIRST FLOOR, NEAR RAMASWAMY CIRCLE, CHAMARAJA DOUBLE ROAD, MYSURU - 570 024	2333926 2330243
75	RAICHUR	11/2/59/A-1, SHREYANSH TOWER, FIRST FLOOR,	225049

	08532	ABOVE BANK OF MAHARASHTRA, M.G. ROAD, RAICHUR - 584 101	225050
76	SHIMOGA 08182	FIRST FLOOR, SANGAPPA COMPLEX, GARDEN AREA, 3RD CROSS, NEAR STATE BANK OF INDIA OPP GANESH TRADERS, SHIMOGA - 577 201	227785 / 86
77	UDUPI 0820	LAXMI PRASAD BUILDING, 1st FLOOR OPP MESCOM, MARUTI VEETHIKA ROAD UDUPI - 576 101	2535404 / 2535405 2520275
	<b>KERALA:</b>		
78	CALICUT 0495	METRO TOWERS, 19/2084 - B/20, FIRST FLOOR, OPP JAYALAKSHMI SILKS, P.V. SWAMY ROAD, CHALAPPURAM P.O., CALICUT - 673 002	2300373 2304473
79	KANNUR 0497	SECOND FLOOR, K.V.R. TOWER, SOUTH BAZAR, KANNUR - 670 002	2712323 2712333
80	KOCHI 0484	SAFEENA MANSION, GROUND FLOOR RAVIPURAM JN, OPP. KANOOS THEATRE, M G ROAD, ERNAKULAM-682016	2363022 to 25 2363026
81	KOLLAM 0474	E-2-24/25, SECOND FLOOR, COMMERCIAL COMPLEX, EAST BLOCK, BISHOP JEROME NAGAR, CHINNAKADA, KOLLAM - 691 001	2768158 2768159
82	KOTTAYAM 0481	MADAPPALLIL, ROOM NO. 572 F FIRST FLOOR, SHASTRI ROAD KOTTAYAM - 686 001	2303670 / 2303671 2304394

83	THIRUVANANTHAPU RAM	T.C No. 16/1999(1), GROUND FLOOR	2543032
	0471	SUHA RESIDENCY, POONTHI ROAD	2543133
		KUMARAPURAM, MEDICAL COLLEGE PO	
		THIRUVANANTHAPURAM-695011	
84	THRISSUR	POOMA COMPLEX, THIRD FLOOR,	2445658
	0487	M.G.ROAD, THRISSUR - 680 001	2445657
	<b>MADHYA PRADESH:</b>		
85	BHOPAL	FIRST FLOOR, ALANKAR COMPLEX,	4221321
	0755	PLOT NO. 11, ZONE - II,	4220338
		M P NAGAR, BHOPAL - 462 011	
86	GWALIOR	Stock Holding Corporation of India Limited	4065111
	0751	Orion Tower, Ground Floor,	4077783
		Plot No. 11, City Centre, Gwalior - 474011	
87	INDORE	220-221, D. M. TOWERS,	4900049
	0731	RACE COURSE ROAD,	4900050
		INDORE - 452 003	
88	JABALPUR	7, ANKITA COMPLEX,	4014944
	0761	2ND FLOOR , OPP PRABHU VANDANA TALKIES,	4007444
		CIVIC CENTRE , JABALPUR - 482 002	
89	UJJAIN	OFFICE NO : 104, 1st FLOOR,	4014174
	0734	SIDDHIVINAYAK TRADE CENTRE,	2515961
		OPPOSITE SHAHEED PARK, FREEGANJ, UJJAIN - 456 010	
	<b>MAHARASHTRA:</b>		
90	AHMEDNAGAR	HOUSE NO. 2440, FIRST FLOOR,	2471443
	0241	ABOVE INDUSIND BANK, TELIKHUNT,	
		AHMEDNAGAR- 414 001	
91	AMRAVATI	BLOCK NO. 82, GULSHAN TOWER,	2568986 / 2560470

	0721	MOFUSSIL PLOTS, NEAR PANCHSHEEL TALKIES, JAISTAMBH CHOWK, AMRAVATI - 444 601	
92	AURANGABAD	RAGBHIR CHAMBERS, 1ST FLOOR, 0240 ABOVE IDBI BANK, VIDYA NAGAR, JALNA ROAD, AURANGABAD - 431 005	2992585 / 2992586
93	CHANDRAPUR	2ND FLOOR, RAGHUVANSHI COMPLEX, 07172 NEAR AZAD GARDEN, MAIN ROAD, CHANDRAPUR - 442 402	274202 / 276460
94	CHINCHAWAD	OFFICE NO - 40, GROUND FLOOR, TAPASWI PLAZA 020 NEAR KHANDOBA CHOWK, OLD MUMBAI - PUNE HIGHWAY, CHINCHWAD PUNE 411019	66113168 / 70
95	ICHALKARANJI	GOMTESH, SHOP No. 2 0230 MALTI NIWAS, MURGUNDE BUILDING, SHAHU CORNER ROAD, ICHALKARANJI - 416 115	2421594 / 2421595
96	JALGAON	3&4, OM CHAMBERS, ABOVE ATHARVA DENTAL CLINIC, 0257 OPP. DISTRICT & SESSION COURT, GANESH COLONY ROAD JALGAON - 425 001	2222687/88/90/91
97	KOLHAPUR	AYODHYA TOWERS, FOURTH FLOOR, 0231 511 KH 'E' WARD, NEAR DABHOLKAR CORNER, STN ROAD, KOLHAPUR - 416 001	2663123 / 2663124 2666180
98	NAGPUR	3 rd FLOOR, SARAF COURT, 0712 OPP YASHWANT STADIUM, DHANTOLI NAGPUR-440 012	6643460/61/62

99	NAGPUR	FIRST FLOOR, VISHNU COMPLEX,	2765406 /405
	0712	OPP. RAHATE HOSPITAL,	
		C A ROAD, NAGPUR - 440 008	
100	NANDED	SHOP NO 6, 1ST FLOOR, KOTHARI COMPLEX	232962
	02462	SHIVAJI NAGAR, NANDED - 431 602	
101	NASHIK	F-8, FIRST FLOOR, SUYOJIT SANKUL,	2571535
	0253	ADJACENT TO RAJIV GANDHI BHAVAN,	2311058
		(NMC), SHARANPUR ROAD, NASHIK - 422 002	
102	PIMPLE SAUDAGAR	SHOP NO.171, VISION 9 MALL, 1ST FLOOR,	27206494 / 6495
	020	NEAR KUNAL I CON, PIMPLE SAUDAGAR	
		PIMPRI-CHINCHAWAD- 411 027	
103	PUNE	UNIT NO.102, 1ST FLOOR, "KAMAYANI",	25521842 / 43
	020	V.M. JOSHI MARG, OFF J.M. ROAD,	25520418
		PUNE - 411 005	
104	PUNE	5/33, AGARKAR NAGAR, BOAT CLUB ROAD,	26050115 / 116
	020	NEAR ALANKAR THEATRE,	
		PUNE - 411 001	
105	SANGLI	GOMTESH PADMAVATI,	2623251 / 52 / 53
	0233	111/112 MAHAVEER NAGAR,	
		SANGLI - 416 416	
106	YAWATMAL	SHOP NO.18,19,20,21, FIRST FLOOR,	244884 / 250276
	07232	SUPER BAZAR, SBI SQUARE,	
		YAWATMAL - 445 001	
107	MUMBAI	SHOP No.4 , PARISIAN APARTMENTS,	26230910
	(Andheri)	V.P ROAD , NEXT TO ZOROASTRIAN CO-OP BANK,	26230912
	022	OFF S.V.ROAD, ANDHERI (WEST),	26230909(Fax)
		MUMBAI - 400 058	

108	MUMBAI	SHOP NO.3, TULSI BAUG CHSL, MAYFAIR 14,	28332104 / 28332085
	(Borivali)	BEHIND PRABHODHANKAR THACKERAY NAATYA MANDIR	28334067 (Fax)
	022	RAMDAS SURTALE MARG, OFF. CHANDAVARKAR ROAD,	
		BORIVALI (W), MUMBAI - 400 092	
109	MUMBAI	1ST FLOOR, RAMESH NIWAS, PLOT NO-60/A	25288358 / 25290439
	(Chembur)	ROAD NO-20, NEAR SBI, OPP CORAL CLASSIC	25290542
	022	CHEMBUR EAST, MUMBAI - 400 071	
110	MUMBAI	G-2, GROUND FLOOR, TRISANDHYA,	24151706
	(Dadar)	B WING, DADASAHEB PHALAKE ROAD, DADAR EAST	24151707
	022	MUMBAI 400 014	
111	MUMBAI	SWANAND BUILDING, FIRST FLOOR, ABOVE BANK OF BARODA ATM,	2446986
	(Dombivali)	RAJAJI PATH ROAD, RAMNAGAR,	2446868
	0251	DOMBIVLI (EAST) - 421201	2446878
112	MUMBAI	12/14, UTI BUILDING,	22622677
	(Fort)	BANK STREET, CROSS LANE,	61772200
	022	NEAR OLD CUSTOM HOUSE, FORT,	61772202
		MUMBAI - 400 023	
113	MUMBAI	VISHWA CHS, GR. FLOOR,	21020790 / 21021795
	(Ghatkopar)	JUNCTION OF RB MEHTA ROAD & HINGWALA LANE,	21021800
	022	GHATKOPAR (EAST),	21023822 (Telefax)
		MUMBAI - 400 077	
114	MUMBAI	G-2, UNIQUE TOWERS, GR. FLOOR,	28787336 / 41
	(Goregaon)	OPP. KAMATH CLUB, S V ROAD,	28787338
	022	GOREGAON (WEST), MUMBAI - 400 062	
115	MUMBAI	SHOP NO 1, GROUND FLOOR,	2315422/24

	(Kalyan) 0251	GAYATRI SANKUL, OAK BAUG, NEAR KALYAN RAILWAY STATION, KALYAN WEST, THANE - 421 301	
116	MUMBAI	SHOP NO 3, GROUND FLOOR, SHREE AMBICA HERITAGE	27741333/277413 34
	(Kharghar) 022	PLOT NO 1, SECTOR 1, NEAR KHARGHAR STATION KHARGHAR NAVI MUMBAI 410210	27741335/277413 36
117	MUMBAI	ORBIT HEIGHTS, C WING	23538221
	(Mahalaxmi) 022	SHOP NO. 5, GROUND FLOOR JAVJI DADAJI MARG TARDEO ROAD MUMBAI - 400 007	47491997
118	MUMBAI	SHCIL HOUSE, PLOT NO. P-51,	61778100 /01/ 02/ 03/
	(Mahape) 022	T.T.C. INDUSTRIAL AREA, MIDC, MAHAPE, NAVI MUMBAI- 400 710	04/ 05/ 06/ 07/ 08/ 09
119	MUMBAI	SHOP NO.11, GROUND FLOOR, MANISHA PRIDE,	25907618/259076 17
	(Mulund) 022	JUNCTION OF J. N. ROAD AND R.H.B. ROAD, MULUND WEST MUMBAI - 400 080	25620703/256763 39
120	MUMBAI	RAHEJA CHAMBERS, OFFICE NUMBER 15,	61774202/617742 03
	(Nariman Point) 022	GROUND FLOOR, FREE PRESS JOURNAL MARG, NARIMAN POINT, MUMBAI - 400 021	61774204
121	MUMBAI	301, CENTRE POINT,	61779400 /01 / 02/ 03/
	(Parel) 022	DR. BABASAHEB AMBEDKAR ROAD, PAREL, MUMBAI - 400 012	04/05/06/07/08/09
122	MUMBAI	SHOP NO. 4, GROUND FLOOR, TIRUPATI CHS,	24115313

	(Parel Branch)	BESIDE UNION BANK OF INDIA AND PUNJAB NATIONAL BANK	24707289
	022	DR. S. S. RAO ROAD, LALBAUGH, PAREL- 400012	
123	MUMBAI	Shop No. 8 & 9, Ground Floor,	45167011 / 45167017
	(Thane)	Pride Enclave, Apollo Society, Vishnu Nagar,	/ 45166930 / 45166993.
	022	NAUPADA, THANE WEST – 400 602	
124	MUMBAI	SHOP NO-113, FIRST FLOOR,	2333417
	(Vasai)	NORTH LANE BUSINESS CENTRE,	2303418
	0250	NEXT TO RAILWAY STATION, VARTAK COLLEGE ROAD,	2303419
		VASAI WEST - 401202	
125	MUMBAI	BLOCK NO.2, GROUND FLOOR, TYPE C-1, BUILDING NO.12,	27821105/6/7//8
	(Vashi)	SECTOR – 2, NEAR ABHYUDAYA BANK, OPP. SHANTI CENTRE,	
	022	VASHI, NAVI MUMBAI - 400 703	
126	MUMBAI	25 HAZARI BAUG,	61774205 / 61774206
	(Vikhroli)	GROUND FLOOR, STATION ROAD,	61774207
	022	VIKHROLI WEST, MUMBAI - 400 083	
127	MUMBAI	104, SHYAM KAMAL, A - WING, 1ST FLOOR,	61774209 / 61774210
	(Vileparle)	OPP. VILE PARLE STATION, VILE PARLE (EAST),	61774211
	022	MUMBAI - 400 057	
	<b>NEW DELHI:</b>		
128	NEW DELHI	IFCI TOWER, 5TH FLOOR,	26425335/ 37
	011	A WING, 61, NEHRU PLACE	46527123, 46529123
		NEW DELHI - 110 019	
129	NEW DELHI	8A, MILAP BUILDING, GROUND FLOOR,	23359517 / 18/ 19



	011	BAHADUR SHAH ZAFAR MARG, ITO	43546864/435468 63
		NEW DELHI - 110 002	23351550
130	NEW DELHI	103, FIRST FLOOR, SUNEJA TOWER - I,	25507316 / 25507326
	011	JANAK PURI DISTRICT CENTRE, JANAK PURI, NEW DELHI - 110 058	25507314
131	NEW DELHI	GROUND FLOOR, SHOP GF- 13,	26193384 / 26193418
	011	BUILDING NO.3, ANSAL CHAMBERS - I, BHIKAJI CAMA PLACE, NEW DELHI - 110 066	26193385 47094140
132	NEW DELHI	504, 5 TH FLOOR, ITL TOWERS, Block -C,	27357134 / 41060280
	011	NETAJI SUBHASH PLACE, OPP. WAZIRPUR DEPOT, PITAMPURA, DELHI - 110 034	
133	NEW DELHI	68/2, SECOND FLOOR,	23324909 /23324901
	011	ABOVE MEHRA SONS JEWELLERS, JANPATH, NEW DELHI - 110 001	
134	NEW DELHI	401, FOURTH FLOOR, ASHISH CORPORATE TOWER,	41094774
	011	KARKARDOOMA COMMUNITY CENTRE, KARKARDOOMA, NEW DELHI - 110 092	46150672
	<b>ODISHA :</b>		
135	BHUBANESWAR	NO.101, 1ST FLOOR, TKR BUSINESS CENTER,	2431107, 2431713
	0674	PLOT NO 2132/4711, ABOVE ICICI BANK LIMITED, VIVEKANAND MARG, P O OLD TOWN, BHUBANESWAR -751 002	
136	CUTTACK	1ST FLOOR, LEFT WING, SUMITRA PLAZA	2321837/ 2328720 /21

	0671	CUTTACK, ODISHA - 753012	
137	ROURKELA	PLOT NO. 307/2050,	2500051/ 56/ 59
	0661	BEHIND PANI MARKET COMPLEX, UDIT NAGAR, ROURKELA - 769 012	
138	ANGUL	GROUND FLOOR, OM TOWER	350646
	06764	SHANKAR CINEMA ROAD, ANGUL ODISHA – 759122	
	<b>PUNJAB:</b>		
139	AMRITSAR	SCO-4, 1st FLOOR, DEEP COMPLEX,	2402227
	0183	COURT ROAD, AMRITSAR - 143 001	2210103 (Telefax)
140	BHATINDA	MC 4373, FIRST FLOOR ,	2253846
	0164	OPP INDIAN OVERSEAS BANK, KIKAR BAZAR, BHATINDA - 151 005	2235846
141	JALANDHAR	1ST FLOOR, S.C.O 33,	2453076
	0181	MULTANI TOWERS, PUDA COMPLEX, OPP. TEHSIL COMPLEX, JALANDHAR - 144 001	2243974 (Telefax)
142	LUDHIANA	501, 5TH FLOOR,	5018016/ 5022016
	0161	S.C.O 18, OPP. LUDHIANA STOCK EXCHANGE, FEROZE GANDHI MARKET, LUDHIANA - 141 001	2422157
143	MOGA	NIFD CAMPUS,	223896
	01636	531/9, NEW TOWN, OPP. D M COLLEGE, MOGA - 142 001	233296 (Telefax)
144	MOHALI	SCF-33, 1ST FLOOR, PHASE 5,	4655065
	0172	MOHALI - 160 059	2272123 (Telefax)
145	PATHANKOT	MANAV COMPLEX, SCO:S-7/39-40,	2250802
	0186	UPPER GROUND FLOOR, PATEL CHOWK, PATHANKOT, PUNJAB-145001	2250803

146	PATIALA	NO. 6 & 7, LEELA BHAVAN MARKET,	2201890
	0175	PATIALA - 147 001	2304678 (Telefax)
147	PHAGWARA	14-A, OHRI TOWER,	262981
	01824	1ST FLOOR ABOVE IDBI/ICICI BANK, G.T ROAD	262725
		PHAGWARA -144401	
	<b>RAJASTHAN:</b>		
148	AJMER	GROUND FLOOR, MUDGAL HEIGHTS,	2431290
	0145	OPP. SWASTIK HP PETROL PUMP, RAJENDRAPURA	2630648
		AGRA GATE, JAIPUR ROAD, AJMER – 305 001	2632086
149	ALWAR	SIDDHIVINAYAK CORPORATE,	2348459
	0144	1st FLOOR, PLOT NO. 6	2348614
		LAJPAT NAGAR, SCHEME NO. 2	2348615
		ALWAR - 301 001	
150	BIKANER	CHUGH MANSION,	2540131 / 2549506
	0151	FIRST FLOOR, OPP. DRM OFFICE, NEAR RAILWAY STADIUM,	2546330
		BIKANER - 334 001	
151	JAIPUR	UNIT NO. 1-C, FIRST FLOOR	4919602-604
	0141	NAWAL TOWER, J.L.N. MARG, OPP. CLARKS AMER,	
		MALVIYA NAGAR, JAIPUR - 302 017	
152	JAIPUR	SANGAM TOWER,	4551404 / 05 / 06
	0141	SECOND FLOOR, OFFICE NO. 213, CHURCH ROAD, JAIPUR - 302 001	
153	JODHPUR	FIRST FLOOR, 54, GULAB BHAWAN,	2636609
	0291	CHOPASNI ROAD,	2636710
		NEAR KANKARIYA BUILDING, JODHPUR - 342 003	

154	KOTA	344, MEWARA PLAZA, FIRST FLOOR,	2360863
	0744	SHOPPING CENTRE, RAWAT BHATA-GUMAN PURA ROAD,	2361356
		KOTA - 324 007	
155	SRIGANGANAGAR	53-B 3RD FLOOR OPP BAKSHI COMPUTER CENTRE	2482202
	0154	NEAR RAVINDRA PATH MAIN ROAD	2483202
		SRIGANGANAGAR-335 001	
156	UDAIPUR	11-12, GROUND FLOOR, ANAND PLAZA,	2429530
	0294	NEAR AYAD BRIDGE,	2429575 / 2429509
		UNIVERSITY ROAD, UDAIPUR – 313 001	2492575
	<b>TAMILNADU:</b>		
157	CHENNAI	JUSTICE BASHEER AHMED SAYEED BLDG.,	40100200
	044	3RD FLOOR, 45, MOORE STREET,	25340725 / 25340766
		SECOND LINE BEACH,	
		CHENNAI - 600 001	
158	CHENNAI	202, II FLOOR, CHALLA MALL, COMPLEX,	2432 8380
	044	11/11/A, SIR THEAGARAYA ROAD, T. NAGAR,	42051774
		CHENNAI - 600 017	
159	CHENNAI	51/25, 1ST FLOOR, GANDHI NAGAR	24420602
	044	FIRST MAIN ROAD	45504085
		ADYAR, CHENNAI - 600 020	
160	CHENNAI	W 101, 1ST FLOOR,	42051772
	044	II AVENUE , ANNA NAGAR,	26282835
		CHENNAI - 600 040	26280154
161	CHENNAI	SHOP NO.1 B GROUND FLOOR,	24986972
	044	NO. 4/180, TNHB COMPLEX,	43536409
		LUZ CORNER, MYLAPORE ,CHENNAI- 600 004	
162	CHENNAI	SHOP NO 8 & 9, FIRST FLOOR,	22260569
	044	NO 68/22A, KAKKAN STREET,	42034948
		TAMBARAM WEST, CHENNAI – 600 045	

163	CHENNAI	ARUT JOTHI TOWERS, 1ST FLOOR,	22520191
	044	NO. 2&9, SHAKTHI NAGAR, MOUNT	42014260
		POONAMALLEE HIGH ROAD, PORUR,	
		CHENNAI - 600 116	
164	CHENNAI	3 A, FIRST FLOOR, THARAMANI 100 FEET ROAD,	22431016
	044	TANSI NAGAR, VELACHERY,	22431017
		CHENNAI- 600042	
165	CHENNAI	NAVIN ISWARYA, GROUND FLOOR,	24731385
	044	NEW NO.84, OLD NO. 48,	24731386
		BRINDAVAN STREET, WEST MAMBALAM,	43066959
		CHENNAI-600033	
166	COIMBATORE	U -101 1ST FLOOR,	2241606 / 2241609
	0422	RAHEJA CENTRE, 1073/74,	2241654
		AVINASHI ROAD,	
		COIMBATORE - 641 018	
167	ERODE	159 A , FIRST FLOOR , ABOVE ADAYAR ANANDA BHAVAN	2213823
	0424	PARIMALAM COMPLEX , METTUR ROAD ,	2214026
		ERODE - 638 011	
168	KARAIKUDI	No.45, 3RD FLOOR, SPK CORPORATE CENTRE	232180
	04565	SHANMUGHARAJA ROAD,	232190
		KARAIKUDI – 630 001	
169	KARUR	128/A, VANITHA TOWERS,	240528
	04324	1ST FLOOR, KOVAI ROAD,	240438
		KARUR - 639 002	240628
170	MADURAI	C-1, 3RD FLOOR,	2350178
	0452	A.R. PLAZA,	2342184
		16-17, NORTH VELI STREET,	2342174
		MADURAI - 625 001	2342178
171	PUDUCHERRY	201 MISSION STREET, 1ST FLOOR,	2331751
	0413	PUDUCHERRY - 605 001	2331755

			2331752
172	SALEM	SHOP NO 5/1, 1ST FLOOR, SRI LAKSHMI COMPLEX,	2418648 / 49 / 50 /58
	0427	No.76, CHERRY ROAD, OPP TO GOVERNMENT	
		ARTS COLLEGE, SALEM – 636 007	
173	TRICHY	RAMANATHAN ARCADE,	2740928
	0431	FIRST FLOOR, NO.16, K C ROAD,	2741927
		THENNUR	2741930
		TRICHY - 620 017	
174	TUTICORIN	ANBUNATHAN MEDICAL COMPLEX, 1st FLOOR,	2327638
	0461	285/8 D, WGC ROAD,	2301497
		TUTICORIN - 628 002	2327639
	<b>TELANGANA :</b>		
175	HYDERABAD	G-6 TO G-10, GROUND FLOOR,	69042000/01/02/03/04
	040	SWARNA JAYANTHI COMMERCIAL COMPLEX,	
		NEAR HUDA MAITRIVANAM,AMEERPET,	
		HYDERABAD - 500 038	
176	HYDERABAD	#16 11 762 /1 to 15	29551203
	040	1st FLOOR, LEGEND RINDA CAPITAL,	29551197
		MOOSRAMBAGH	
		DILSUKHNAGAR, HYDERABAD - 500 060	
177	HYDERABAD	3-6-269, G-6 & 7,MYM MONEY CENTRE,	23261526
	040	OPP. TELUGU ACADEMY, HIMAYAT NAGAR,	23261527
		HYDERABAD - 500 029	23261138
178	KUKATPALLY	SHOP NO. 3-3-6, SHOP NO. 5	23063560
	040	SIDDHARTHA TOWERS, OPP PILLAR NO. 789	23163560
		BAGH AMEER, SUMITHRA NAGAR	
		KUKATAPALLY, HYDERABAD - 500 072	
179	NIZAMABAD	BLOCK-E, FIRST FLOOR, KAVITA COMPLEX,	232233
	08462	GODOWN ROAD, NIZAMABAD - 503 001	232255

180	SECUNDERABAD	No.9-1-199/2/55/B	27803394 / 95 / 96
	040	SONA ACCORD, GROUND FLOOR, ST.MARY'S ROAD, SECUNDERABAD - 500 003	27809994 / 95
181	WARANGAL	SHOP No.16, FIRST FLOOR, H.No. 5-9-36/37, MAYURI BVSS COMPLEX, OPP. PUBLIC GARDEN, LASHKAR BAZAR, HANAMKONDA MAIN ROAD,WARANGAL - 506 001	2553318
	0870		
	<b>TRIPURA :</b>		
182	AGARTALA	1ST FLOOR, 88, MOTOR STAND ROAD, OPP.PETROL PUMP, 0381	2300089
		AGARTALA, TRIPURA WEST – 799 001	
	<b>UTTAR PRADESH:</b>		
183	AGRA	6, AWAGARH HOUSE, M.G ROAD. CIVIL LINES AGRA-282 002	2524126/2524127/ 2520325 / 2520013
	0562		
184	BAREILLY	167- A , FIRST FLOOR, OPPOSITE HOTEL D GRAND 0581	2510168
		CIVIL LINES, STATION ROAD BAREILLY – 243001	2510169
185	JHANSI	HOUSE NO. 968 (OLD NO.372), FIRST FLOOR, 0510	2330233
		SHANTI COMPLEX GWALIOR ROAD CIVIL LINES, JHANSI - 284 001	2333233 2331233
186	PRAYAGRAJ (ALLAHABAD)	G-4, L.D.A. CENTRE, GROUND FLOOR, 0532	2560178 / 2560023
		2 SARDAR PATEL MARG, CIVIL LINES, PRAYAGRAJ - 211 001	2560088
187	GHAZIABAD	118/3	2796097
	0120	MODEL TOWN EAST	2796098

		G.T ROAD	2796099
		GHAZIABAD 201 001	4340886
188	GORAKHPUR	OFFICE NO. 16,17,18, III FLOOR,	2341809
	0551	THE MALL' CROSS ROAD, BANK ROAD ,	
		GORAKHPUR - 273 001	
189	GREATER NOIDA	303, THIRD FLOOR,	2396117
	120	KAISON'S SQUARE TOWER,	2396118
		ALPHA 1, COMMERCIAL BELT,	
		GREATER NOIDA - 201308	
190	KANPUR	GROUND FLOOR, KRISHNA TOWERS,	2338296/2230613
	0512	15 / 63 , CIVIL LINES,	2306084
		KANPUR - 208 001	8189000136/ 8189000137
191	LUCKNOW	36/15, FIRST FLOOR,	4011810 / 4044571
	0522	OPP ROHIT BHAWAN,	7510001989
		6 SAPRU MARG,	
		LUCKNOW - 226 001	
192	MEERUT	T-306, THIRD FLOOR, GANGA PLAZA,	2656274 / 2649919
	0121	BEGUM BRIDGE ROAD,	2449918/ 2656036
		MEERUT - 250 002	
193	MUGHALSARAI	SHOP NO 1, 1ST FLOOR, B.N.COMPLEX,	257542
	05412	BESIDE CORPORATION BANK, CIRCUS MOD,	
		G.T.ROAD, MUGHALSARAI	
		CHANDAULI- 232101	
194	NOIDA	208, SECOND FLOOR,	4217077 / 78 /33
	0120	P-5, OCEAN PLAZA, SECTOR 18	4102444
		NOIDA (U.P) - 201301	
195	VARANASI	KUBER COMPLEX, FOURTH FLOOR,	2226818 / 2226897



	0542	D - 58/2, RATH YATRA, VARANASI - 221 010	2226098
196	VARANASI	S 2/639-18, HASHMI COMPLEX, CLUB ROAD,	2280302
	0542	KACHAHARI, VARANASI - 221 002	
197	MATHURA	TERA TOWER, 1st FLOOR	2974920/21
	0565	BHUTESHWAR ROAD,	
		MATHURA, U.P - 281004	
198	MORADABAD	DAS BUILDING, GROUND FLOOR,	2414700/ 2414701
	0591	RAJ MAHAL ROAD, CIVIL LINES	
		MORADABAD, U.P - 244001	
199	ALIGARH	32-A F 1st FLOOR, MANGALAM COMPLEX	2979400/2979500
	0571	SAMAD ROAD, ALIGARH	2979600
		U.P - 202001	
200	SAHARANPUR	F10, THRILL MARKET	2711455/2711466
	0132	FIRST FLOOR, COURT ROAD	
		SAHARANPUR, U.P - 247001	
	<b>UTTARAKHAND :</b>		
201	DEHRADUN	FIRST FLOOR 59/3	2710248/ 2652558
	0135	RAJPUR ROAD, ABOVE IDBI BANK	2710215
		DEHRADUN- 248 001	2740122/ 2740123
202	HARIDWAR	FIRST FLOOR,KUMAR COMPLEX	265941 / 266504
	01334	CHANDRA ACAHARYA CHOWK, RANIPUR MORE,	
		HARIDWAR - 249 407	
203	HALDWANI	U-38 , DURGA CITY CENTER,	282392 / 282393
	05946	BHOTIA PARAO, NAINITAL ROAD,	
		HALDWANI - 263 139	
	<b>WEST BENGAL :</b>		
204	KOLKATA	8, INDIA EXCHANGE PLACE, NIC BUILDING	40250716/ 21/ 22

	033	4th FLOOR KOLKATA -700001	
205	SALT LAKE	MODULE NO. 107, WEBEL TOWER -1 ,	23671600
	033	FIRST FLOOR, BLOCK-BN, PLOT NO. 04,	23671606
		SECTOR -V, SALT LAKE, KOLKATA 700091	
206	KALYANI	B -9/21 (CA) NEEMTALA, GROUND FLOOR, CENTRAL PARK (NEAR OLD POLICE STATION)	25823074/ 75/ 76
	033	KALYANI, NADIA DISTRICT	25824448
		WEST BENGAL 741235	
207	HALDIA	AKASH GANGA COMMERCIAL COMPLEX,	272067 / 272166
	03224	UNIT NO. 3/17, THIRD FLOOR, DURGACHAK,	
		HALDIA, DIST - EAST MIDNAPORE -721 602	
208	RASHBEHARI	PURABI APARTMENT, GROUND FLOOR- GA,	46034980 / 81
	033	( NEXT TO FRANK ROSS),28, RASHBEHARI AVANUE,	
		KOLKATA – 700026.	
	<b>CUSTODY BRANCH</b>		
209	GIFT IFSC GANDHINAGAR	GIFT- IFSC INTERNATIONAL CUSTODIAN UNIT	65212501/02/03/0 4/05
	079	OFFICE NO. - 308/A, 3RD LEVEL, HIRANANDANI SIGNATURE TOWER	
		GIFT-IFSC, GIFT CITY, DIST. GANDHINAGAR	
		GUJARAT - 382355	

**Note:**

In case there is change of address, addition of new branches, it will be notified to the vendor as when required.

The bidder should have proper presence in terms of providing courier services at the locations indicated in the enclosed list and should be able to undertake the services for new locations, if required in future.

**ANNEXURE – 10 – Format of Non-Disclosure Agreement**

This Non-Disclosure Agreement (hereinafter “Agreement”) is executed on this \_\_\_\_\_ day of \_\_\_\_\_, 20xx by and between

**Stock Holding Corporation of India Limited**, a company incorporated under the Companies Act, 1956 and having its registered office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400012 (hereinafter referred to as “**StockHolding**” which expression shall mean and include its successors and assigns), of the One Part;

And

**Company Name**, a company incorporated under the Companies Act, 1956 and having its registered office / corporate office at **Complete Address** (hereinafter referred to as “**Company Name**” which expression shall mean and include its successors and assigns), of the Other Part. (StockHolding and **Company Name** are individually referred to as ‘Party’ and collectively as ‘Parties’.)

The Party disclosing Confidential Information under this Agreement shall be referred to as Disclosing Party and the Party receiving Confidential Information shall be referred to as Receiving Party.

1. **Purpose:** Whereas, the Parties wish to explore possible business opportunity, during which either Party will be required to disclose certain Confidential Information to the other.
2. **Confidential Information and Exclusions:** Confidential Information shall mean and include (a) any information received by the Receiving Party which is identified by Disclosing Party as confidential or otherwise; (b) all information including technical, data security, cyber security business, financial and marketing information, data, analysis, compilations, notes, extracts, materials, reports, drawings, designs, specifications, graphs, layouts, plans, charts, studies, memoranda or other documents, know-how, ideas, concepts, strategies, trade secrets, product or services, results obtained by using confidential information, prototype, client or vendor list, projects, employees, employees skills and salaries, future business plans disclosed by Disclosing Party whether orally or as embodied in tangible materials. Confidential Information shall however exclude any information which a) is in the public domain; (b) was known to the Party of such disclosure or becomes known to the Party without breach of any confidentiality agreement; (c) is independently developed by the Party without use of Confidential Information disclosed herein; (d) is disclosed pursuant judicial order or requirement of the governmental agency or by operation of law, provided that the recipient party gives disclosing party a written notice of any such requirement within ten (10) days after the learning of any such requirement, and takes all reasonable measure to avoid disclosure under such requirement.
3. **Confidentiality Obligations:** The Receiving Party shall, at all times maintain confidentiality and prevent disclosure of Confidential Information of Disclosing party with at least the same degree of care as it uses to protect its own confidential information but in no event with less than reasonable care. The Receiving Party shall keep the Confidential Information and Confidential Materials and any copies thereof secure and in such a way so as to prevent unauthorized access by any third party. The Receiving

Party agrees not to disclose, transmit, reproduce or make available any such Confidential Information to any third parties and shall restrict disclosure of Confidential Information only to a limited group of Recipient's directors, concerned officers, employees, attorneys or professional advisors who need to have access to the Confidential Information for the purposes of maintaining and supporting the services and each of whom shall be informed by Receiving Party of the confidential nature of Confidential Information and agree to observe the same terms and conditions set forth herein as if specifically named a Party hereto. The Receiving Party shall not, unless otherwise agreed herein, use any such Confidential Information and Confidential Materials for its own benefit or the benefit of others or do anything prejudicial to the interests of the Disclosing Party or its customers or their projects. The Receiving Party shall not use the Confidential Information in any way to create a derivative work out of it or reverse engineer or use for any commercial purpose or for any purpose detrimental to the Disclosing Party. The Receiving Party shall not make copies of Confidential Information unless the same are reasonably necessary. The Receiving Party shall immediately notify Disclosing Party in the event of any unauthorized use or disclosure of the Confidential Information and reasonably support Disclosing Party in taking necessary remedial action.

4. **No Warranty:** All Confidential Information is provided 'as is.' Neither Party makes any warranty, express, implied or otherwise, regarding its accuracy, completeness or performance.
5. **No License:** Each Party recognizes that nothing in this Agreement is construed as granting it any proprietary rights, by license or otherwise, to any Confidential Information or to any intellectual property rights based on such Confidential Information.
6. **Return:** The Receiving Party who receives the Confidential Information and Confidential Materials agrees that on receipt of a written demand from the Disclosing Party:
  - a. Immediately return all written Confidential Information, Confidential Materials and all copies thereof provided to, or produced by it or its advisers, as the case may be, which is in Receiving Party's possession or under its custody and control; (SUCH RETURN OF DOCUMENTS SHOULD BE DONE BY SIGNING A LETTER).
  - b. To the extent practicable, immediately destroy all analyses, compilations, notes, studies, memoranda or other documents prepared by it or its advisers to the extent that the same contain, reflect or derive from Confidential Information relating to the Disclosing Party;
  - c. So far as it is practicable to do so immediately expunge any Confidential Information relating to the Disclosing Party or its projects from any computer, word processor or other device in its possession or under its custody and control; and
  - d. To the extent practicable, immediately furnish a certificate signed by its director or other responsible representative confirming that to the best of his/her knowledge, information and belief, having made all proper enquiries the requirements of this paragraph have been fully complied with.
  - e. Receiving party will attempt to maintain, to the best possible extent, physical and logical segregation of the Confidential Information of the data of the Receiving party from data of any third party.
7. **Term:** The term of this Agreement shall be \_\_\_\_ (\_\_\_) years from \_\_\_\_\_ (the Effective Date). Either Party may terminate this Agreement by giving a thirty (30) days

written notice to the other. The confidentiality obligations stated in this Agreement shall survive for a period of three (3) years from the date of termination or expiration of this Agreement.

8. **Remedies:** The Confidential Information and Confidential Materials and all copies thereof, in whatsoever form shall at all times remain the property of the Disclosing Party and its disclosure hereunder shall not confer on the Receiving Party any rights whatsoever beyond those contained in this document. The Parties acknowledge and agree that the Disclosing Party will suffer substantial and irreparable damage, not readily ascertainable or compensable in monetary terms, in the event of any breach of any provision of this Agreement by the Receiving Party. The Receiving Party therefore agrees that, in the event of any such breach, the Disclosing Party shall be entitled, without limitation of any other remedies otherwise available to it, to obtain an injunction or other form of equitable relief from any court of competent jurisdiction.
9. **Governing Law and Jurisdiction:** This Agreement may be governed and construed in accordance with the laws of India and shall be subject to the jurisdiction of courts in Mumbai, India.
10. **Miscellaneous:** This Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior commitments/ understanding in this regard and may not be amended or modified except by a writing signed by a duly authorized representative of the respective Parties. This Agreement may be executed in several counterparts (physical or electronic form), each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. This Agreement may not be assigned or transferred except by a mutual written consent of both the Parties.

For Stock Holding Corporation of India Limited	For Company Name
Name:	Name:
Title:	Title:
In the Presence of	
Name:	Name:
Title:	Title: