Stock Holding Corporation of India Limited
(StockHolding)

RFP Reference Number: CPCM-34/2026-27

GEM Reference Number: GEM/2026/B/7855159

Date: 30-Jul-2026

Request for Proposal for Requirement of Firewall Analyzer Tool at StockHolding

DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited *(StockHolding)*, is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by *StockHolding* to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. *StockHolding* makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. *StockHolding* may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

RFP Document Details

Sr. No.	Description	Remarks
1	Name of Organization	Stock Holding Corporation of India Limited
2	RFP Reference Number	CPCM-34/2026-27
3	Requirement	RFP for Requirement of Firewall Analyzer Tool at StockHolding
4	Interest free Earnest Money Deposit (EMD)	₹6,50,000/- (Indian Rupees Six Lakhs Fifty Thousand only) by way of RTGS/NEFT/BG/FDR to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR details to us on below mentioned email address. Bidders registered under Micro & Small Enterprises (MSE) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.
5	Email Id for queries up to Pre-Bid Meet	CPCM@stockholding.com
6	Date of Issue of RFP Document	30-Jul-2026
7	Date, Time and place for online Pre-bid meeting	06-Aug-2026 03:00 PM For participation in pre-bid meeting, please send mail for online meeting link to CPCM@stockholding.com before 06-Aug-2026 02:00 PM
8	Last Date for Submission of prebid queries	05-Aug-2026
9	Last Date for Submission of Online Bid	17-Aug-2026 12:00 PM
10	Date of opening bid	17-Aug-2026 12:30 PM

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Bids Preparation and Submission Details

Overview –
StockHolding has its registered office at Mumbai, main operations office at Navi Mumbai and operates through its over 200 retail branches all over India.

Submission of Proposal:
StockHolding invites e-tender through GeM Portal, in two bid system (Technical and Commercial bid), from bidders having sufficient experience participate for Supply, Implementation and Maintenance of Firewall Rule Monitoring/Analyzer Tool.

Submission of Bids:
The online bids will have to be submitted within the time specified on website https://gem.gov.in/ the following manner: -

1. Technical Bid (.pdf files)
2. Commercial Bid (.pdf files)

Invitation for bids:
This "Invitation for bid" is for participation in the competitive bidding for Supply, Implementation and Maintenance of Firewall Rule Monitoring/Analyzer Tool at StockHolding as per the terms, conditions, and specifications indicated in this RFP and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

Due Diligence:
The bidder is expected to examine all instructions, Forms, Terms, Conditions and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or submission of Bid not as per RFP requirements will be at the bidder's risk and may result in rejection of the bid and the decision of StockHolding in this regard will be final and conclusive and binding.

Cost of Bidding:
The bidder shall bear all costs associated with the preparation & submission of its bid and StockHolding will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

Contents of this RFP Document:
The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

a) Bidder Details – Annexure 1
b) Format for Eligibility Criteria - Annexure 2
c) Technical Criteria & Compliance – Annexure 3
d) Format for Commercial Bids - Annexure 4
e) Integrity Pact (Text) - Annexure 5
f) Compliance Statement – Annexure 6
g) Format of Bank Guarantee – Annexure 7
h) Format of Non-Disclosure Agreement (NDA) – Annexure 8

Clarifications regarding RFP Document:

a) Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to StockHolding for necessary clarifications.
b) A bidder requiring any clarification for their queries on this RFP may obtain such clarifications via email to CPCM@stockholding.com
c) StockHolding shall not be responsible for any external agency delays.
d) StockHolding reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
e) At any time before the deadline for submission of bids / offers, StockHolding may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
f) StockHolding reserves the right to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on StockHolding.
g) StockHolding reserves the right to amend / cancel / postpone / pre-pone the RFP without assigning any reasons.
h) It may be noted that notice regarding corrigendum's/addendums/amendments/response to bidder's queries etc., will be published on StockHolding's website only. Prospective bidders shall regularly visit StockHolding's same website for any changes/development in relation to this RFP.

Validity of offer:

The offer should remain valid for a period of at least 90 days from the date of submission

ELIGIBILITY CRITERIA (Documents to be Submitted Online):

Guidelines to be followed prior to applying-
Bidder should upload all supporting documents at the time of submission duly signed and stamped on their company's letter head.

Sr. No.	Criteria	Documents to be submitted by Bidder
1	The bidder should be a company registered under Indian Companies Act, 1956 or a Partnership Firm registered under Indian Partnership Act, 1932 with experience in providing similar services for past 5 years.	Copy of Certificate of Incorporation issued by the Registrar of Companies and Self-declaration by the bidder on it Letter Head duly signed by the Authorized Signatory.
2	**Experience in Similar Engagements:** The proposed solution must have been implemented by respective bidder in at least two Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India during last -3- years as on RFP date.	• Work Orders / Purchase Orders / Contracts copy • Completion certificate / Client reference letter OR Go-live / acceptance email
3	Bidder should have an average annual turnover of at least ₹1.8 crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.
4	Bidder should have Positive Net worth of at least ₹65 lakhs for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25.	Certificate from CA mentioning networth or Balance Sheet for last three financial years.
5	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on it Letter Head duly signed by the Authorized Signatory
6	The bidder, in case of SI, should be OEM certified or authorized agent / reseller / partner of the OEM.	If the bidder is the OEM, a self-declaration must be provided confirming that the bidder is the original equipment manufacturer of the proposed solution; In case the bidder is not OEM of the offered solution, then a certificate from

		OEM certifying that Bidder is authorized partner of the OEM.
7	The bidder should have service/ support infra-structure at Mumbai MMR and should be able to provide efficient and effective support.	Office details along with escalation matrix to be submitted
8	**Qualified / Certified Resources:** Bidder must have minimum 2 nos. of qualified / certified resources for implementation and management of the proposed solution	• CVs or Resumes of proposed resources / Relevant certification copies • Self-declaration that proposed resources are on bidder's payroll
9	The Bidder to submit signed & stamped Integrity Pact as per Annexure- 5.	Self-declaration from bidder on their letter head duly signed by authorized signatory

BIDS PREPARATION AND SUBMISSION DETAILS

The online bids will have to be submitted within the time specified on website https://gem.gov.in/. Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

Submission of Bids

1) The required documents for Eligibility Criteria, Technical Criteria and Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria, Technical Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
2) The offer should be valid for a period of at least 90 days from the date of submission of bid.
3) The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify StockHolding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.
4) The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.
5) Delayed and/or incomplete bid shall not be considered.
6) There may not be any extension(s) to the last date of online submission of Eligibility Criteria & Technical Criteria details and commercial Price bids. This will be at the sole discretion of StockHolding.

Evaluation of Bids

StockHolding will evaluate the bid submitted by the bidders under this RFP. The eligibility bid submitted by the Bidder will be evaluated against the Eligibility criteria set forth in the RFP. The Bidder needs to comply with all the eligibility criteria mentioned in the RFP to be evaluated for evaluation. Noncompliance to any of the mentioned criteria would result in outright rejection of the bidder's proposal. The decision of StockHolding would be final and binding on all the bidders to this document.

StockHolding may accept or reject an offer without assigning any reason what so ever. The bidder is required to comply with the requirement mentioned in the RFP. Non-compliance to this may lead to disqualification of a bidder, which would be at the discretion of StockHolding.

a) Please note that all the information desired needs to be provided. Incomplete information may lead to non-consideration of the proposal.
b) The information provided by the bidders in response to this RFP document will become the property of StockHolding.

Evaluation Process

First the 'Eligibility Criteria bid document' will be evaluated and only those bidders who qualify the requirements will be eligible for 'Technical bid'. In the second stage, for only those bidders who meets the 'Eligibility Criteria', technical bids will be evaluated, and a technical score would be arrived at. In third stage, only those bidders, who have qualified in the technical evaluation, shall be invited for commercial evaluation.

Eligibility Criteria Evaluation (Stage 1)

The bidder meeting the Eligibility Criteria as per Annexure 2 will be considered for Technical evaluation. Any credential/supporting detail mentioned in "Annexure 2 – Eligibility Criteria" and not accompanied by relevant proof documents will not be considered for evaluation. All credential letters should be appropriately bound, labelled and segregated in the respective areas. There is no restriction on the number of credentials a bidder can provide.

Technical Bid Evaluation (Stage 2)

The Technical bids of only those bidders shall be evaluated who have satisfied the eligibility criteria bid. StockHolding may seek clarifications from the any or each bidder as a part of technical evaluation requirements as mentioned in Annexure 3. All clarifications received by within stipulated time shall be considered for evaluation. In case a clarification is not received within the stipulated time, the respective technical parameter would be treated as non-compliant and decision to qualify the bidder shall be accordingly taken by the StockHolding.

The proposal submitted by the bidders shall, therefore, be evaluated on the following criteria:

Sr. No.	Criteria	Supporting Documentation	Technical Score Matrix	Max Marks
A. Experience, Turnover, Resource Strength & Technical Compliance				
1	Turnover from relevant / similar services: Bidder should have an average annual turnover of at least ₹1.8 crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	A Certificate duly certified by the statutory auditor of the Bidder clearly mentioning the annual turnover of the bidder.	a) INR 1.8 Crores to INR 5 Crores: 6 Marks b) More than INR 5 Crores and less than INR 10 Crores: 8 Marks c) More than INR 10 Crores: 10 Marks	10 Marks
2	**Experience in Similar Engagements:** The proposed solution must have been implemented by respective bidder in at least two Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India during last -3- years as on RFP date.	• Work Orders / Purchase Orders / Contracts copy • Completion certificate / Client reference letter OR Go-live / acceptance email	a) 2 projects: 6 Marks b) 3 - 5 projects: 8 Marks c) More than 5 projects: 10 Marks	10 Marks

3	**Relevant Projects experience**: Bidder's experience in implementation of the proposed solution to any of the Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India.	• Work Orders / Purchase Orders / Contracts copy	a) Less than 3 Years: 6 Marks b) More than 3 and less than 7 Years: 8 Marks c) More than 7 years: 10 Marks	10 Marks
4	**Qualified / Certified Resources:** Bidder must have qualified / certified resources for implementation and management of the proposed solution	• CVs/Resumes of proposed resources / Relevant certification copies • Self-declaration that proposed resources are on bidder's payroll	a) 2 resources – 6 Marks b) 3 - 4 resources – 8 Marks c) More than 4 resources – 10 Marks	10 Marks
5	The technical specifications for proposed Firewall Analyzer Tool Solution **comprises 39 mandatory and 7 optional** features as per Annexure-3. Note: Non-compliance with any mandatory feature shall render the bid technically non-responsive.	Self-declaration from bidder on their letter head duly signed by authorized signatory	a) **Mandatory Features (25 Marks)**: Bidders complying with all 39 mandatory features shall be awarded 25 marks. b) **Optional Features (5 Marks)**: A maximum of 5 marks shall be awarded on a pro-rata basis based on the number of the 7 optional features complied with by the bidder.	30 Marks
B. Technical Presentation (30 marks)				
6	The bidder shall make a technical presentation and live demonstration of the proposed Firewall Analyzer Tool. Marks shall be awarded based on the demonstrated capabilities of the proposed solution.	Based on Technical Proposal & Presentation given by bidder (Total Time – 30 Minutes)	The evaluation shall be based on the – a) Understanding of the Project requirements – 5 marks b) Features of the proposed Solution – 5 marks c) Product Architectu	30 Marks

			re & Deployment Plan – 5 marks, d) Alerting & Incident Management – 5 marks e) Integration, Scalability & Support – 5 Marks f) Reporting and compliance features – 5 marks	
			Total Score	**100 Marks**

Note:

- The bidder is required to provide documentary evidence for each of the above criteria.
- StockHolding shall verify the credentials submitted with the respective issuer and understand the credentials claimed for the purpose of evaluation and awarding marks.
- The bidder to submit appropriate credentials [other than self- certification] in respect of each of the item.
- Technical proposals will be evaluated based on the total marks obtained across all technical evaluation criteria. Only those bidders who achieve a **minimum cumulative score of 70 marks** in the technical evaluation will qualify for the commercial bid evaluation.

Commercial Bid Evaluation (Stage 3)

The Commercial offers of only those Bidders, who are short-listed after technical evaluation, would be opened.

Best Value Bid Determination and Final Evaluation (Stage 4)

A composite score shall be calculated for those bidders whose bids are found to be in order.

The weightage for the composite evaluation is as described below:
a. Technical – 70%
b. Commercial – 30%

For Quality and Cost based Evaluation (QCBS), the following formula will be used for evaluation of the bids

*Bn = 0.7 * (Tn/Thigh * 100) + 0.3 * (Cmin/Cb * 100)*

Where;
Bn = Overall score of bidder under consideration
Tn = Technical score for the bidder under consideration

Thigh = Highest Technical score achieved against criteria among all eligible bids
Cb = Evaluated Bid Cost (as calculated above) for the bidder under consideration
Cmin = Lowest Evaluated Bid Cost (as calculated above) among the financial proposals under consideration.

The bidder achieving the maximum overall score will be selected for the project.

Introduction

Stock Holding Corporation of India Limited (hereinafter referred to as the "StockHolding") which expression unless repugnant to the context or meaning thereof shall mean and include its successors and assigns, intends to issue this RFP document, hereinafter called RFP, to eligible Vendors, hereafter called as 'Bidder/s', to participate in the competitive bidding for Supply, Implementation and Maintenance of Firewall Rule Monitoring/Analyzer Tool.

(1) Scope of Work

The purpose of this RFP document is to supply, installation and maintenance of L3, L4 & L7 Devices like Firewall, Routers, Switches, SDWAN Controller etc. monitoring / analyzer tool at Stockholding's DC & DR. The successful bidder needs to supply, implement & maintain firewall rule monitoring/analyzer tool at Stockholding's DC & DR for total 29 licenses for 3 years' period: The product and solution should follow the SEBI CSCRF guidelines.

Considering the enormity of the assignment, any service which forms a part of the Project Scope that is not explicitly mentioned in scope of work as excluded would form part of this RFP, and the Bidder is expected to provide the same at no additional cost to the Stockholding. The Bidder needs to consider and envisage all the services that would be required in the Scope and ensure the same is delivered to the Stockholding. Stockholding will not accept any plea of the Bidder at a later date for omission of services on the pretext that the same was not explicitly mentioned in the RFP.

(2) Project Scope

The purpose of this RFP document is to integrate L3, L4 & L7 Devices like Firewall, Routers, Switches, etc. in the Firewall analyzer tool. After installation the successful bidder needs to provide certification & training to Stockholding's identified people (5 team members) regarding installation, configuration, operation, basic troubleshooting, etc. as per Stockholding's requirement by OEM certified trainer without additional cost to the Stockholding. The Solution should be feasible to integrate with SDWAN Controller in Future.

Please note the total number of devices (active/standby) in the Topology Map:

Total no. Devices 42 which includes following:

1. Total no of Firewalls – 21 [10 clustered i.e. 10x2=20 and 1 standalone] (across all sites)
2. Total number of L3 Devices – 12 Routers and 9 Switches (across all sites)
3. Virtual Machine for installation of the platform shall be provided by Stockholding
4. The platform shall be implemented at both DC and DR sites.
5. All Sites means locations which have routers/switches/firewalls – Mahape DC Location, Fort, Centre Point and Bengaluru DR location

The broad scope of work of the firewall analyzer tools is as follows:

S#	Particulars	Mandatory / Optional
1.	Product should support all major OEM Firewall, Routers, Switches, SDWAN Controller etc., and devices such as Juniper, Cisco, Palo Alto, Checkpoint, Fortinet etc. Credential should be required with least privilege possible. The Product should support L3, L4 & L7 Devices	Mandatory
2.	Solution should Support the Geographical distributed device architecture where remote agents can be configured to fetch Device Configuration & Logs locally and then be compressed before sending them to Central Manager for an analysis.	Mandatory
3.	Solution should be based on single or multiple device architecture; all modules of the proposed solution should be installed on a physical/virtual appliance, and the access (from whitelisted IP addresses) should be web/GUI-based (with 2FA) as well as CLI-based	Mandatory
4.	Solution should support L3, L4 & L7 Devices Security Policy Risk Analysis by analyzing all possible traffic (successful & failed/deny/drop connection). Risk Identification from Non-Secured to Secured Zones enforcing strong network segmentation.	Mandatory
5.	Solution should support Topology aware risk identification in multi-layer environments. For Eg – Check whether telnet or TCP_445 is allowed from internal network to DMZ across all multi-vendor Firewalls	Mandatory
6.	Solution should support Traffic-based Discovery e.g.: "is TCP/139 (Microsoft NetBIOS) allowed"	Mandatory
7.	Customization of risk databases by creating user defined risk items & user defined document remarks	Mandatory
8.	Solution should support parameter-based Risk identification and provide the report, e.g., "Over “n” IP addresses are allowed to send Outbound e-mail directly or "n” IP addresses are having 445 traffic enabled.	Mandatory
9.	Solution should allow whitelisting the Risky Traffic	Mandatory
10.	Solution should be capable to define an expiry date for Whitelisted traffic, for example “a given Risky Rule should be whitelisted for a period of 1 month”	Mandatory
11.	Solution should support aggregating all devices to a single logical unit/group to generate a group-based report using a single risk profile	Mandatory
12.	Solution should provide Security Score and Overall Security Score trend of an integrated device	Mandatory
13.	Solution should allow GUI based customization of Baseline compliance profiles (or as defined by Stockholding) for the Firewalls (profile for single or multiple firewalls) and generate the report highlighting violations, if any.	Mandatory

S#	Particulars	Mandatory / Optional
14.	Solution should provide below compliance/Audit reports for Individual and for group of firewalls – • ISO 27001 Compliance • SOC2 Type2 Compliance • Base line Configuration Compliance (As per CIS Benchmark)	Mandatory
15.	Solution should generate a baseline configuration compliance report that compares device configurations to predefined baselines and reports exceptions	Mandatory
16.	Alerts should be sent for all the policy / Configuration changes made on the Firewalls to configured device. Solution must alert administrator in case of any firewall rule changes it should also capture the before and after change details	Mandatory
17.	Generate Reports and charts clearly displaying changes in Baseline Compliance with every single requirement in the Baseline Configuration Profile	Mandatory
18.	Solution should provide Policy Optimization Compliance • Redundant special case rules • Unused rule items & objects for last 1 year • Disabled rules • Time-inactive rules • Duplicate rules, objects and services • Rules without logging • Rules with empty comments and improper comments	Mandatory
19.	Solution should provide information on rule reordering with actionable modification recommendation	Mandatory
20.	Solution must be able to suggest position of the most valuable rule /object by analyzing the rule usage when a rule is being created in a firewall	Mandatory
21.	Solution should provide report on Object usage within the Rule for Cleanup	Mandatory
22.	Solution should provide report on both unattached and unused rules / objects.	Mandatory
23.	Solution should suggest consolidation of Rules for optimizing the rules set for better manageability, audit and performance	Mandatory
24.	Generate an enterprise-wide interactive network map by analyzing routing information of supported L3, L4 and L7 devices	Mandatory
25.	Visualization of traffic flow (allow/drop) over the network (traffic simulation)	Mandatory
26.	Solution should provide routing-only query to assess how the network traffic is routed within in the network map	Optional
27.	Solution should provide Route lookup from a selected device directly to a chosen destination to quickly troubleshoot any connectivity issues arising in daily operation	Optional

S#	Particulars	Mandatory / Optional
28.	Solution should have pre-configured reports and charts. It should also support customization of Reports and Charts	Mandatory
29.	The Solution should integrate with the Stockholding's proposed ITSM solution where a new Traffic Change Request would be triggered. All approvals should be managed within the Stockholding's proposed ITSM Solution. The Solution should have a mechanism to search for all the tickets related to a given rule configured on Firewall.	Mandatory
30.	Solution should support automatic implementation of new policies & removal of unused policies from the integrated device	Optional
31.	Solution should support automatic CLI creation for new policies and should push them directly on integrated Devices	Optional
32.	Solution should support automatic removal of an existing ACLs on integrated Devices	Optional
33.	Solution should automatically validate the change requests to save time and effort in validating recommended policy implementation	Optional
34.	Solution should have Rule Removal workflow which should allow to select the rule directly off the firewall policy with auto removal capability. Rule usage (last use date, frequency of use) information is automatically collected and included in the ticket, for easier approval/rejection of the change request	Optional
35.	The report of these rule-based reviews should be available in document format (PDF, word, excel and CSV are acceptable formats)	Mandatory
36.	Should have the functionality to provide the masked / without masked dump of each device individually for audit/ review purpose.	Mandatory
37.	Should raise alerts on the policy which are having some risk based on the configured input like policy for port 80, 1521.etc.	Mandatory
38.	Solution should be able to compare policy as well as Firewall, Routers, Switches, SDWAN Controller etc. Rules/ACL on primary and secondary device (if integration is separate) including analysis across DC and DR systems to avoid any gap	Mandatory
39.	Device should support for integrating with LDAP/RADIUS/ TACAS+ authentication, etc. along with multi factor authentication (2FA).	Mandatory
40.	The proposed solution should support generating different reports of various integrated devices for both IPv4/IPv6 addresses, i.e. Source IP, Destination IP, Interface Usage, Service, Ports, Zone, remarks in documentation etc.	Mandatory
41.	Solution should Summarize the VPN features, Optimization and cleanup of VPN Rules, Obtain active VPN users, user-specific & user group specific VPN usage, ACL, sessions, etc.	Mandatory
42.	Product must store historical log for a minimum of 12 months for querying and reporting purposes, and it should support archiving of log files at user defined intervals.	Mandatory
43.	The proposed product should be capable of analyzing historical	Mandatory

S#	Particulars	Mandatory / Optional
	trends in Rules/ACL and object usage, protocol usage, etc. over a varying period of time.	
44.	The proposed tool should support login with PAM (Privilege Access Management) solution	Mandatory
45.	The proposed tool should be able to integrate with NTP for time synchronization, DC-DR sync & auto self config backup.	Mandatory
46.	Solution should be able to create multiple objects at the same time for backlisted IPs interns deploying the policies in the Firewall, Routers, Switches etc.	Mandatory

(3) <u>Delivery and Implementation</u>

The successful vendor shall complete implementation & integration within a period of 12 weeks from the date of purchase order.

(4) <u>Project Management and Implementation</u>

1) As per Stockholding's requirement, the bidder shall arrange team of experts to carry out trouble shooting if required, at the time of implementation or in case of any issues with the equipment deployed in coordination with Stockholding.
2) Bidder should engage OEM's resources during the implementation phase.
3) Bidder has to engage their own resources along with Project Manager during the Project Implementation in phased manner and should provide onsite team of required no. of skilled resources for implementation of solution during the contract period.
4) Bidder must confirm that key project personnel to be deployed in this project have been sufficiently involved in similar past installations and have adequate experience thereof.
5) Bidder should ensure Onsite Resources for Management and co-ordination.
6) Bidder should submit the escalation matrix for implementation and support during the contract period, keep Stockholding informed, if any changes take place.

(5) <u>Acceptance Test</u>

Acceptance Test shall comprise of completion of following activities:

1) For each installed equipment and IR template should be prepared along with the technical specifications and its value as per quoted product.
2) Stockholding personnel will check the working system value against the product value before signing the acceptance of the installation of equipment
3) In case Stockholding is not satisfied with installation / configuration, party must reinstall and / or reconfigure the entire / partial solution.
4) Running of AT Schedule as per agreed AT Plan for systems
5) All the License document along with Manual of the equipment's installed should be duly submitted.
6) The price payable to the bidder shall be inclusive of carrying out any modifications changes / upgrades to the application and other software or equipment that is required to be made in order to comply with any statutory or regulatory requirements or any industry-wide changes (including any changes suggested in VAPT observations)

arising during the subsistence of the contract / agreement, and Stockholding shall not pay any additional cost for the same. Version upgrades that do not necessitate technology refresh or architectural change will come under this scope. Stockholding will carry out VA/PT Audit and will share the observations/open points with the successful bidder. The bidder has to close the observations if any.

(6) Documentation and Training Deliverables

1) Project Documentation – Solution Architecture, Implementation & Roll-out plan.
2) SOP Document for operating all the solution components.
3) User Manual and Training material.
4) Onsite Professional Training for 5 members

(7) Contract Duration

The contract will be valid for 3 years

(8) Delivery Timelines

1) Software Delivery – Within 4 weeks from PO Acceptance Date
2) Implementation and Go-Live – Within 12 weeks from PO Acceptance Date

(9) Go-Live

1) Go-Live Date will be constituted as and when the Firewall Analyzer platform is fully deployed in the production environment in strict compliance with Stockholding's security baselines and data residency/localization mandates. All appliances and their associated rules to be onboarded and ingested into the firewall analyzer platform. Bidder to ensure that the report is run against the ingested firewall rules and the report to display the observations accordingly.
2) Disaster recovery replication must be configured, tested, and verified.
3) The Successful Bidder will offer Onsite Comprehensive Warranty for the software & Solution against all defects arising out of faulty design, materials and workmanship for a period of 3 (three) years from Commissioning (Go-live date) and duly signed Go-Live Acceptance Certificate as per Scope. This will apply even in case of delayed implementation.
4) The bidder has to ensure that the Warranty shall start from the Go-Live Date of the platform.
5) Warranty and Licenses shall be in the name of Stock Holding Corporation of India Limited. Warranty and License Certificates are mandatory to be produced to clear invoices.

(10) Payment Milestones

Sr. No.	Milestone	Payment
1	Software Licenses Cost	80% of the license cost on delivery of Software Licenses

		20% of the licenses cost after go-live sign off
2	Implementation Cost	100% After Go-Live closure signoff from Stockholding
3	AMC / ATS	Payable 100% in advance at the beginning of the year.
4	a) User Manual and Training material. b) Onsite Professional Training for 5 members	100% Post (a) & (b) activities both are completed
5	Vendor/Partner Support Charges	To be paid quarterly after adjusting for penalties if any. Payment will be made after the end of quarter.

(11) Taxes & levies

Applicable taxes payable at actual as per prevailing rate of taxes as per Government notification. Applicable deduction if any may / will be recovered (deducted) from the payment(s)

(12) Penalty Structure for Delivery Schedule

Sr. No.	Task	Penalty Structure
1	Delivery of Software	If the Bidder fails to deliver any or all of the Software Licenses mentioned in the Purchase order (PO) within 4 weeks from the day of acceptance of Purchase Order, Stockholding shall deduct 0.5% percent per week or part thereof of respective purchase order cost subject to maximum deduction of 10% of the purchase order value
2	GO-Live of the Project	If the Bidder fails make the project implementation Go-Live within 12 weeks from the day of acceptance of purchase order, Stockholding shall deduct 1% percent per week or part thereof of respective purchase order cost subject to maximum deduction of 10% of the purchase order value of the delayed equipment or unperformed services.
3	a) User Manual and Training material b) Onsite Professional Training for 5 members	If the Bidder fails to impart user training (a & b) as mentioned in the Purchase order (PO) within 2 weeks of post Go-Live, Stockholding shall deduct 0.5% percent per week or part thereof of respective purchase order cost subject to maximum deduction of 10% of the purchase order value.

Note:

a) Applicable taxes on all the penalty amounts mentioned above shall be payable.
b) Applicable penalties shall be levied as per the defined service level agreement (SLA) for the services provided. For all the above cases, the total penalty shall be subject to a maximum of 10% of the total contract value.

(13) Service Level Agreement

Stockholding expects that the successful bidder to adhere to the following minimum Service Levels:

1) Any fault/ issue/ defect failure intimated by Stockholding through any mode of communication like call/e-mail/fax etc. are to be acted upon, so as to adhere to the service levels. Business/ Service Downtime and Deterioration shall be the key considerations for determining "Penalties" that would be levied on the Successful bidder.
2) Time bound problem addressing team (onsite/offsite) for the complete contract period.
3) Bidder to arrange for updation required in the system to meet the changes suggested by SEBI/ Govt. of India/ regulatory authorities towards compliance as part of ATS at no extra cost to Stockholding for the entire contract period. Any delay in meeting the timelines would result in penalty.

Bidder will have to guarantee a minimum uptime of 99.9%, calculated on a monthly basis. Application (As a whole / any module of the application) availability will be 99.9% on 24x7x365.

The penalty will be calculated as per the details given below.

- **Uptime percentage** - 100% less Downtime Percentage
- **Downtime percentage** - Unavailable Time divided by Total Available Time, calculated on a monthly basis.
- **Total Available Time** – 24 hrs per day for seven days a week excluding planned downtime
- **Unavailable Time** - Time involved while the solution is inoperative or operates inconsistently or erratically.

Uptime (%)	Penalty of (%) of Contract Value
>=99	0%
Less than 99	5% of total Quarterly Vendor/Partner Support Charges for the measurement period up to 10% of Annual PO amount to be made by Quarter end

The uptime percentage would be calculated on monthly basis and the calculated amount would be adjusted from every subsequent quarter payment.

(14) Refund of Earnest Money Deposit (EMD)

a) EMD will be refunded through NEFT or return of BG/FDR to the successful bidder on providing an acceptance confirmation against the PO issued by StockHolding.

b) In case of unsuccessful bidders, the EMD will be refunded to them through NEFT or return of BG/FDR within 30 days after selection and confirmation of successful bidder, subject to internal approval of StockHolding.

(15) Force Majeure:

Neither StockHolding nor the Bidder shall be responsible for any failure to fulfil any term or condition of the CONTRACT if and to the extent that fulfilment has been delayed or temporarily prevented by a Force Majeure occurrence, defined as "Force Majeure". For purposes of this clause, “Force Majeure” mean an event beyond the control of the Parties and which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc.

The Party seeking to rely on Force Majeure shall promptly, within 5 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defence with particulars detailed in writing to the other Party and shall demonstrate that it has taken and is taking all reasonable measures to mitigate the events of Force Majeure. And, all Parties will endeavor to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. Each PARTY shall bear its own cost in relation to the force majeure occurrence.

However, any failure or lapse on the part of the Bidder to mitigate the damage that may be caused due to the above-mentioned events or the failure to provide adequate disaster management/recovery or any failure in setting up a contingency mechanism would not constitute force Majeure, as set out above.

If the duration of delay exceeds ninety (90) consecutive or one hundred eighty (180) cumulative days, StockHolding and the Bidder shall hold consultations with each other in an endeavour to find a solution to the problem. Notwithstanding above, the decision of the StockHolding, shall be final and binding on the bidder.

(16) Dispute Resolution

In the event of any dispute arising out of or in connection with this purchase order, the parties shall use their best endeavour to resolve the same amicably AND if the dispute could not be settled amicably, the matter shall be settled in the court under Mumbai jurisdiction only. The final payment will be released only after the bidder complies with above-mentioned clause

(17) Right to alter RFP

a) StockHolding reserves the right to alter the RFP terms and conditions at any time before submission of the bids.

b) StockHolding reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on all bidders.

(18) Integrity Pact

The bidder will have to enter into an Integrity Pact with StockHolding Corporation of India Limited. The format (text) for the Integrity Pact is provided as Annexure - 5. The bidder will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory.

(19) Non-Disclosure Agreement (NDA)

The successful bidder will sign a Non-Disclosure Agreement (NDA) with Stock Holding Corporation of India Limited for the contract period as per Annexure - 7. The draft text of the NDA will have to be approved by legal department of Stock Holding Corporation of India Limited

(20) Indemnify

The bidder should hereby indemnify, protect and save *StockHolding* against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the bidder. Any publicity by bidder in which name of *StockHolding* is used should be done only with the explicit permission of *StockHolding*.

(21) Termination of contract for convenience

StockHolding reserves the right to terminate the contract, in whole or in part, at any time and for its convenience, during the contract period, by providing 90 days' prior written notice. The notice of termination shall specify that termination is for StockHolding's convenience, the extent to which performance of the bidder under the contract is terminated and the date upon which such termination becomes effective. The bidder shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.

(22) Termination Clause

1. StockHolding reserves right to terminate the contract by giving 90 days prior written notice in advance against any of the following conditions –
   a. If penalty amount is equal to or more than 10% of total contract value; during the Termination notice period successful bidder must adhere to all the conditions mentioned in the 'Exit Management' clause.
   b. If at any point of time, the services of bidders are found to be non-satisfactory;
   c. If at any point of time, StockHolding finds out deviation to sub-contracting clause;
2. Notwithstanding the above, StockHolding may at any time terminate the Contract by giving Notice to the successful bidder if the successful bidder becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the successful bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to StockHolding.
3. Apart from above cases, StockHolding reserves the right to recover any dues payable by the successful bidder from any amount outstanding to the credit of the selected bidder, including the adjustment of pending bills and/or invoking the Performance Bank Guarantee under this contract.

(23) Exit Management

1. Purpose: In the case of termination of the Contract, the Exit Management procedure will start 90 days before the expiry or termination of contract.
2. Plan: An Exit Management Plan, provided in writing by the Bidder to the StockHolding within 60 days of the acceptance of the Purchase Order/Contract, will outline the Bidder's support during the termination or expiration of the contract, along with the company's exit strategy. Following this, the exit plan must be reviewed and updated annually. The plan must include and not limited to the below points:
   a) Transition schedule and milestones
   b) List of deliverables and responsibilities
   c) Data and asset transfer procedures
   d) Key personnel and support arrangements
   e) Risk mitigation and continuity planning
3. Bidder's Obligation during the exit period –
   a) Continue Services: Continue to provide contracted services during the exit period to ensure uninterrupted operations.
   b) Handover of Assets and Equipment: Return or hand over all hardware (e.g., desktops, accessories) as per the inventory.
   c) Documentation and Knowledge Transfer: Provide complete documentation including configuration details, service logs, support records, warranty status, and SOPs.
   d) Training and Support: Provide necessary training/support to the StockHolding during the transition phase.
   e) Third-party Coordination: Cooperate with any third parties designated by the StockHolding for the transition.
4. Bidder shall provide the Termination/Expiration Assistance regardless of the reason for termination or expiration.
5. Bidder shall fully and timely comply with the Exit Plan.

6. Bidder shall not make any changes to the Services under this Agreement and shall continue to provide all Services to comply with the Service Levels.
7. Any terms related to confidentiality, warranty, liabilities, and dispute resolution shall survive the termination of the contract as applicable.

Failure to comply with the Exit Management obligations may result in penalties, including recovery of payable dues or invocation of Performance Bank Guarantee under this contract as deemed appropriate by the StockHolding.

(24) Sub-Contracting

No Sub-Contracting is allowed for this RFP.

(25) Performance Bank Guarantee (BG)

Successful Bidder shall, at own expense, deposit with the StockHolding, within Fifteen (15) days on issuance of PO, a Bank Guarantee (BG) for the value of 5% (Five per cent) of the Contract value (including GST) from scheduled commercial banks as per Annexure - 8. This Bank Guarantee shall be valid up to 60 days beyond the completion of the contract period. The BG claim period will be 12 months from BG expiry date. No payment will be due to the successful bidder based on performance, until the BG verification is pending. A penalty of ₹5,000 per day will be imposed on for any delay in issuing the PBG within the specified timeline

Bank Guarantee may be discharged / returned by StockHolding upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the Bank Guarantee. StockHolding reserves the right to invoke the BG in the event of non-performance by the successful bidder.

(26) Options Order Clause

The Purchaser reserves the right to extend the contract period and/or increase the ordered quantum of goods/services up to 25 percent at any time till the completion date of the contract, by giving reasonable notice and reasonable extension in delivery period for increased quantum, even though the quantum ordered initially has been delivered in full before the completion period of contract.

(27) Assignment

Either Party may, upon written approval of the other, assign its rights and obligations hereunder to: (i) its Parent Corporation (as defined below) or an Affiliate; and (ii) a third party entity in connection with the transfer of all or substantially all of the business and assets of that party to such entity. For purposes of this Agreement, a "Parent Corporation" shall mean a company or entity owning over 50% of a Party and an "Affiliate" shall mean a company directly or indirectly controlling, controlled by, or under common control with, a Party. Except as provided above in this Section, either Party may assign its rights and obligations under this Agreement to a third party only upon receiving the prior written consent of the other Party, which consent may be reasonably conditioned but will not be unreasonably withheld or delayed. The Parties agree that no assignments will be made unless the assignee agrees to accept in full the responsibilities and obligations of the assigning Party.

Annexure – 1 - Details of Bidder's Profile

(To be submitted along with technical compliance on Company letter head)

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

<table>
<tr><th>Sl. No.</th><th>Parameters</th><th colspan="2">Response</th></tr>
<tr><td>1</td><td>Name of the Firm/Company</td><td colspan="2"></td></tr>
<tr><td>2</td><td>Year of Incorporation in India</td><td colspan="2"></td></tr>
<tr><td>3</td><td>Names of the Partners/Directors</td><td colspan="2"></td></tr>
<tr><td>4</td><td>Company PAN no</td><td colspan="2"></td></tr>
<tr><td>5</td><td>Company GSTN no. (please mention for all states)</td><td colspan="2"></td></tr>
<tr><td>4</td><td>Name and Address of the Principal Banker</td><td colspan="2"></td></tr>
<tr><td rowspan="3">5</td><td>Addresses of Firm/Company</td><td colspan="2"></td></tr>
<tr><td>a) Head Office</td><td colspan="2"></td></tr>
<tr><td>b) Local Office in MMRDA region</td><td colspan="2"></td></tr>
<tr><td rowspan="4">6</td><td>Authorized Contact person</td><td colspan="2"></td></tr>
<tr><td>a) Name and Designation</td><td colspan="2"></td></tr>
<tr><td>b) Telephone number</td><td colspan="2"></td></tr>
<tr><td>c) E-mail ID.</td><td colspan="2"></td></tr>
<tr><td rowspan="12">7</td><td>Financial parameters</td><td colspan="2"></td></tr>
<tr><td>Business Results (last two years)</td><td>Annual Turnover (Rs. in Crores)</td><td>Net Worth (Rs. in Crores)</td></tr>
<tr><td>2022-23</td><td></td><td></td></tr>
<tr><td>2023-24</td><td></td><td></td></tr>
<tr><td>2024-25</td><td></td><td></td></tr>
<tr><td>(Only Company figures need to be mentioned not to include group/subsidiary Company figures}</td><td colspan="2">(Mention the above Amount in INR only)</td></tr>
<tr><td>Details of Reference Customer</td><td></td><td></td></tr>
<tr><td>Customer Name and Contact No.</td><td>Brief Details of services supplied</td><td>PO number and Date (Attached PO with masked price)</td></tr>
<tr><td>1</td><td></td><td></td></tr>
<tr><td>2</td><td></td><td></td></tr>
<tr><td>3</td><td></td><td></td></tr>
</table>

N.B. Enclose copies of Audited Balance Sheet along with enclosures

Dated this........ Day of 2026

(Signature)

(In the capacity of)
Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

Note:

1. Letter of Authorization shall be issued by either Managing Director having related Power of Attorney issued in his favour or a Director of the Board for submission of Response to RFP/ Tender.
2. All self-certificates shall be duly signed and Stamped by Authorized signatory of the bidder Firm unless specified otherwise.
3. Bidder response should be complete; Yes/No answer is not acceptable…
4. Details of clients and relevant contact details are mandatory. Bidder may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Annexure – 2 - Eligibility Criteria

(Documents to be submitted online along with Technical Compliance)

Sr. No.	Criteria	Documents to be submitted by Bidder
1	The bidder should be a company registered under Indian Companies Act, 1956 or a Partnership Firm/LLP registered under Indian Partnership Act, 1932 with experience in providing similar services for past 5 years.	Copy of Certificate of Incorporation issued by the Registrar of Companies and Self-declaration by the bidder on it Letter Head duly signed by the Authorized Signatory.
2	**Experience in Similar Engagements:** The proposed solution must have been implemented by respective bidder in at least two Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India during last -3- years as on RFP date.	• Work Orders / Purchase Orders / Contracts copy • Completion certificate / Client reference letter OR Go-live / acceptance email
3	Bidder should have an average annual turnover of at least ₹1.8 crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	Certificate from CA mentioning annual turnover or Balance Sheet for last three financial years.
4	Bidder should have Positive Net worth of at least ₹65 lakhs for all the last 03 (three) audited financial years i.e. 2022-23, 2023-24 and 2024-25.	Certificate from CA mentioning networth or Balance Sheet for last three financial years.
5	Bidder should not be blacklisted by any Government, Government Body, PSU, Bank, Autonomous body and any other entity for any reasons within last 2 years from the RFP date.	Self-declaration by the bidder on it Letter Head duly signed by the Authorized Signatory
6	The bidder, in case of SI, should be OEM certified or authorized agent / reseller / partner of the OEM.	If the bidder is the OEM, a self-declaration must be provided confirming that the bidder is the original equipment manufacturer of the proposed solution; In case the bidder is not OEM of the offered solution, then a certificate from OEM certifying that Bidder is authorized partner of the OEM.
7	The bidder should have service/ support infra-structure at Mumbai MMR and should be able	Office details along with escalation matrix to be submitted

	to provide efficient and effective support.	
8	**Qualified / Certified Resources:** Bidder must have minimum 2 nos. of qualified / certified resources for implementation and management of the proposed solution	• CVs or Resumes of proposed resources / Relevant certification copies • Self-declaration that proposed resources are on bidder's payroll
9	The Bidder to submit signed & stamped Integrity Pact as per Annexure- 5.	Self-declaration from bidder on their letter head duly signed by authorized signatory

Note:

a. All self-certificates shall be duly signed and Stamped by Authorized signatory of the Bidder Firm unless specified otherwise.
b. Bidder response should be complete, Yes/No answer is not acceptable.
c. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Dated this........ Day of 2026
(Signature)

(In the capacity of)
Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

Annexure – 3 – Technical Criteria & Compliance

Sr. No.	Criteria	Supporting Documentation	Technical Score Matrix	Max Marks
A. Experience, Turnover, Resource Strength & Technical Compliance				
1	Turnover from relevant / similar services: Bidder should have an average annual turnover of at least ₹1.8 crores per annum for last three audited financial years (2022-23, 2023-24 and 2024-25). It should be of individual company and not of Group of Companies	A Certificate duly certified by the statutory auditor of the Bidder clearly mentioning the annual turnover of the bidder.	a) INR 1.8 Crores to INR 5 Crores: 6 Marks b) More than INR 5 Crores and less than INR 10 Crores: 8 Marks c) More than INR 10 Crores: 10 Marks	10 Marks
2	**Experience in Similar Engagements:** The proposed solution must have been implemented by respective bidder in at least two Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India during last -3- years as on RFP date.	• Work Orders / Purchase Orders / Contracts copy • Completion certificate / Client reference letter OR Go-live / acceptance email	a) 2 projects: 6 Marks b) 3 - 5 projects: 8 Marks c) More than 5 projects: 10 Marks	10 Marks
3	**Relevant Projects experience**: Bidder's experience in implementation of the proposed solution to any of the Banks / Financial Institution / Government Organization environment with minimum 5 firewall devices in India.	• Work Orders / Purchase Orders / Contracts copy	a) Less than 3 Years: 6 Marks b) More than 3 and less than 7 Years: 8 Marks c) More than 7 years: 10 Marks	10 Marks
4	**Qualified / Certified Resources:** Bidder must have qualified / certified resources for implementation and management of the proposed solution	• CVs/Resumes of proposed resources / Relevant certification copies • Self-declaration that proposed resources are on bidder's payroll	a) 2 resources – 6 Marks b) 3 - 4 resources – 8 Marks c) More than 4 resources – 10 Marks	10 Marks
5	The technical specifications for proposed Firewall Analyzer Tool Solution **comprises 39 mandatory and 7 optional**	Self-declaration from bidder on their letter head duly signed by authorized signatory	a) **Mandatory Features (25 Marks)**: Bidders complying with all 39	30 Marks

	features as per Annexure-3. Note: Non-compliance with any mandatory feature shall render the bid technically non-responsive.		mandatory features shall be awarded 25 marks. b) **Optional Features (5 Marks)**: A maximum of 5 marks shall be awarded on a pro-rata basis based on the number of the 7 optional features complied with by the bidder.	
B. Technical Presentation (30 marks)				
6	The bidder shall make a technical presentation and live demonstration of the proposed Firewall Analyzer Tool. Marks shall be awarded based on the demonstrated capabilities of the proposed solution.	Based on Technical Proposal & Presentation given by bidder (Total Time – 30 Minutes)	The evaluation shall be based on the – a) Understanding of the Project requirements – 5 marks b) Features of the proposed Solution – 5 marks c) Product Architecture & Deployment Plan – 5 marks, d) Alerting & Incident Management – 5 marks e) Integration, Scalability & Support – 5 Marks f) Reporting and compliance features – 5 marks	30 Marks
			Total Score	**100 Marks**

Note:

- The bidder is required to provide documentary evidence for each of the above criteria.
- StockHolding shall verify the credentials submitted with the respective issuer and understand the credentials claimed for the purpose of evaluation and awarding marks.

- The bidder to submit appropriate credentials [other than self- certification] in respect of each of the item.
- Technical proposals will be evaluated based on the total marks obtained across all technical evaluation criteria. Only those bidders who achieve a **minimum cumulative score of 70 marks** in the technical evaluation will qualify for the commercial bid evaluation.

Technical Compliance:

The broad scope of work of the firewall analyzer tools is as follows:

S#	Particulars	Mandatory / Optional	Compliance (Y/N)
1.	Product should support all major OEM Firewall, Routers, Switches, SDWAN Controller etc., and devices such as Juniper, Cisco, Palo Alto, Checkpoint, Fortinet etc. Credential should be required with least privilege possible. The Product should support L3, L4 & L7 Devices	Mandatory	
2.	Solution should Support the Geographical distributed device architecture where remote agents can be configured to fetch Device Configuration & Logs locally and then be compressed before sending them to Central Manager for an analysis.	Mandatory	
3.	Solution should be based on single or multiple device architecture; all modules of the proposed solution should be installed on a physical/virtual appliance, and the access (from whitelisted IP addresses) should be web/GUI-based (with 2FA) as well as CLI- based	Mandatory	
4.	Solution should support L3, L4 & L7 Devices Security Policy Risk Analysis by analyzing all possible traffic (successful & failed/deny/drop connection). Risk Identification from Non-Secured to Secured Zones enforcing strong network segmentation.	Mandatory	
5.	Solution should support Topology aware risk identification in multi-layer environments. For Eg – Check whether telnet or TCP_445 is allowed from internal network to DMZ across all multi-vendor Firewalls	Mandatory	
6.	Solution should support Traffic-based Discovery e.g.: "is TCP/139 (Microsoft NetBIOS) allowed"	Mandatory	
7.	Customization of risk databases by creating user defined risk items & user defined document remarks	Mandatory	
8.	Solution should support parameter-based Risk identification and provide the report, e.g., "Over “n” IP addresses are allowed to send Outbound e-mail directly or "n” IP addresses are having 445 traffic enabled.	Mandatory	

S#	Particulars	Mandatory / Optional	Compliance (Y/N)
9.	Solution should allow whitelisting the Risky Traffic	Mandatory	
10.	Solution should be capable to define an expiry date for Whitelisted traffic, for example "a given Risky Rule should be whitelisted for a period of 1 month"	Mandatory	
11.	Solution should support aggregating all devices to a single logical unit/group to generate a group-based report using a single risk profile	Mandatory	
12.	Solution should provide Security Score and Overall Security Score trend of an integrated device	Mandatory	
13.	Solution should allow GUI based customization of Baseline compliance profiles (or as defined by Stockholding) for the Firewalls (profile for single or multiple firewalls) and generate the report highlighting violations, if any.	Mandatory	
14.	Solution should provide below compliance/Audit reports for Individual and for group of firewalls – • ISO 27001 Compliance • SOC2 Type2 Compliance • Base line Configuration Compliance (As per CIS Benchmark)	Mandatory	
15.	Solution should generate a baseline configuration compliance report that compares device configurations to predefined baselines and reports exceptions	Mandatory	
16.	Alerts should be sent for all the policy / Configuration changes made on the Firewalls to configured device. Solution must alert administrator in case of any firewall rule changes it should also capture the before and after change details	Mandatory	
17.	Generate Reports and charts clearly displaying changes in Baseline Compliance with every single requirement in the Baseline Configuration Profile	Mandatory	
18.	Solution should provide Policy Optimization Compliance • Redundant special case rules • Unused rule items & objects for last 1 year • Disabled rules • Time-inactive rules • Duplicate rules, objects and services • Rules without logging • Rules with empty comments and improper comments	Mandatory	
19.	Solution should provide information on rule reordering with actionable modification recommendation	Mandatory	

S#	Particulars	Mandatory / Optional	Compliance (Y/N)
20.	Solution must be able to suggest position of the most valuable rule /object by analyzing the rule usage when a rule is being created in a firewall	Mandatory	
21.	Solution should provide report on Object usage within the Rule for Cleanup	Mandatory	
22.	Solution should provide report on both unattached and unused rules / objects.	Mandatory	
23.	Solution should suggest consolidation of Rules for optimizing the rules set for better manageability, audit and performance	Mandatory	
24.	Generate an enterprise-wide interactive network map by analyzing routing information of supported L3, L4 and L7 devices	Mandatory	
25.	Visualization of traffic flow (allow/drop) over the network (traffic simulation)	Mandatory	
26.	Solution should provide routing-only query to assess how the network traffic is routed within in the network map	Optional	
27.	Solution should provide Route lookup from a selected device directly to a chosen destination to quickly troubleshoot any connectivity issues arising in daily operation	Optional	
28.	Solution should have pre-configured reports and charts. It should also support customization of Reports and Charts	Mandatory	
29.	The Solution should integrate with the Stockholding's proposed ITSM solution where a new Traffic Change Request would be triggered. All approvals should be managed within the Stockholding's proposed ITSM Solution. The Solution should have a mechanism to search for all the tickets related to a given rule configured on Firewall.	Mandatory	
30.	Solution should support automatic implementation of new policies & removal of unused policies from the integrated device	Optional	
31.	Solution should support automatic CLI creation for new policies and should push them directly on integrated Devices	Optional	
32.	Solution should support automatic removal of an existing ACLs on integrated Devices	Optional	
33.	Solution should automatically validate the change requests to save time and effort in validating recommended policy implementation	Optional	

S#	Particulars	Mandatory / Optional	Compliance (Y/N)
34.	Solution should have Rule Removal workflow which should allow to select the rule directly off the firewall policy with auto removal capability. Rule usage (last use date, frequency of use) information is automatically collected and included in the ticket, for easier approval/rejection of the change request	Optional	
35.	The report of these rule-based reviews should be available in document format (PDF, word, excel and CSV are acceptable formats)	Mandatory	
36.	Should have the functionality to provide the masked / without masked dump of each device individually for audit/ review purpose.	Mandatory	
37.	Should raise alerts on the policy which are having some risk based on the configured input like policy for port 80, 1521.etc.	Mandatory	
38.	Solution should be able to compare policy as well as Firewall, Routers, Switches, SDWAN Controller etc. Rules/ACL on primary and secondary device (if integration is separate) including analysis across DC and DR systems to avoid any gap	Mandatory	
39.	Device should support for integrating with LDAP/RADIUS/ TACAS+ authentication, etc. along with multi factor authentication (2FA).	Mandatory	
40.	The proposed solution should support generating different reports of various integrated devices for both IPv4/IPv6 addresses, i.e. Source IP, Destination IP, Interface Usage, Service, Ports, Zone, remarks in documentation etc.	Mandatory	
41.	Solution should Summarize the VPN features, Optimization and cleanup of VPN Rules, Obtain active VPN users, user-specific & user group specific VPN usage, ACL, sessions, etc.	Mandatory	
42.	Product must store historical log for a minimum of 12 months for querying and reporting purposes, and it should support archiving of log files at user defined intervals.	Mandatory	
43.	The proposed product should be capable of analyzing historical trends in Rules/ACL and object usage, protocol usage, etc. over a varying period of time.	Mandatory	
44.	The proposed tool should support login with PAM (Privilege Access Management) solution	Mandatory	

S#	Particulars	Mandatory / Optional	Compliance (Y/N)
45.	The proposed tool should be able to integrate with NTP for time synchronization, DC-DR sync & auto self config backup.	Mandatory	
46.	Solution should be able to create multiple objects at the same time for backlisted IPs interns deploying the policies in the Firewall, Routers, Switches etc.	Mandatory	

Note: Any bid failing to meet any mandatory requirement shall be treated as technically non-responsive and shall not be considered for further evaluation.

Annexure - 4 - Commercial bid format

S#	Items	Qty	Unit Rate (₹)	Year 1 Amount (₹)	Year 2 Amount (₹)	Year 3 Amount (₹)	TOTAL Amount (₹)
1	Software Licenses Cost						
2	One Time Implementation & Integration Cost				Not Applicable	Not Applicable	
3	AMC/ATS (Annual Technical Support)						
4	a) Manual and Training material b) Onsite Professional Training for 5 members				Not Applicable	Not Applicable	
5	Vendor / Partner Support Cost						
Total Amount for 3 years (₹)							
GST (₹)							
Total Amount for 3 years with GST (₹)							

Note:
a) Price to be quoted is for 03 (three) years including GST while uploading financial bids on GeM portal.
b) Applicable penalty will / may be recovered from the payment.
c) Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly. Please note that any Commercial Offer, which is conditional and / or qualified or subjected to suggestions, will also be summarily rejected. This offer shall not contain any deviation in terms & conditions or any specifications, if so such an offer will also be summarily rejected.
d) If Stockholding desires to deploy additional licenses in more devices beyond the quantity mentioned in this RFP during this 3-years period, no further implementation cost shall be paid by Stockholding and Bidder shall provide implementation support to implement additional licenses at no extra cost to Stockholding.
e) The AMC/ATS cost for the additional license deployed will be considered the year wise cost provided by the bidder in their commercial divided by number of licenses deployed for the current requirement as per the quantity mentioned in the commercial.
f) In case of subscription-based licensing model, bidder to provide consolidated cost of License and AMC/ATS charges per year.

Optional Cost Component - Rate Card for Additional Purchase of Licenses:

S#	Items	Qty	Unit Rate (₹)	Year 1 Amount (₹)	Year 2 Amount (₹)	Year 3 Amount (₹)	TOTAL Amount (₹)
1	Software License Cost						
2	ATS (Annual Technical Support)						

Note:

1. Submission of the above cost component by the bidder is optional and intended solely for StockHolding's reference. It shall not be considered for the purpose of bid evaluation.
2. No additional Vendor / Partner support charges will be paid in case support is required for additional license onboarding.
3. In case of subscription-based licensing model, bidder to provide consolidated cost of License and AMC/ATS charges per year.

Dated this........ Day of 2026

(Signature)

(In the capacity of)
Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

Annexure - 5 – Integrity Pact

(To be executed on plain paper and submitted by the bidder)

(________________________________ Name of the Department / Office) RFP No.__________ for____________________________

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on ______ day of the ______________________, between, on one hand, StockHolding ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part **And** M/s.____
____(with complete address and contact details)represented by Shri ____ (i.e. Bidders hereinafter called the **`Counter Party'**) which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to "- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

I. Commitment of the Principal / Buyer

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.

2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

II. Commitments of Counter Parties/Bidders

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the

Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.

4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to the be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Eligibility Criteria, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Eligibility Criteria as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee

of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).

15. The term `relative‟ for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.

III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.
3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

IV. Consequences of Breach Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. Forfeiture of EMD / Security Deposit : If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.
2. Criminal Liability: If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal /
StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-bidders.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

VI. Independent External Monitor (IEM)

1. The Principal / Owner / StockHolding has appointed Shri Shekhar Prasad Singh, IAS (Retd.) as Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor"s Tender (RFP) Documentation / papers / files. The IEM is under contractual

obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.

4. In case of tender (RFP)s having value of 50 lakhs or more, the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /StockHolding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit nonbinding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the CEO&MD, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word `IEM" would include both singular and plural.

VII. Duration of the Integrity Pact (IP)

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding

VIII. Other Provisions

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the StockHolding /Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

IX. Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender (RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITHNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

----
(For and on behalf of Principal / Owner / StockHolding

(For and on behalf of Bidder / Counter Party / Contractor)

WITNESSES:

1.____ (Signature, name and address)

2.____ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.

Annexure - 6 - Compliance Statement

(To be submitted along with technical bid)

Subject: RFP No: CPCM-34/2026-27 dated 30-Jul-2026 for Requirement of Firewall Analyzer Tool at StockHolding

DECLARATION

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by StockHolding. We also agree that *StockHolding* reserves its right to reject the bid, if the bid is not submitted in proper format as per RFP.

Sr. No.	Item / Clause of the RFP	Confirmed and Accepted by Bidder (Yes / No)
1	Eligibility Criteria	
2	Service Level Agreement (SLA) / Scope of Work	
3	Non-Disclosure Agreement	
4	Payment Terms	
5	Bid Validity, Order Cancellation, Exit Clause	
6	StockHolding's Right to alter RFP	
7	Force Majeure	
8	Integrity Pact	
9	All General & Other Terms & Conditions in the RFP	
10	Requirement with terms and conditions	
11	Bid Formats Technical & commercial Bid	
12	Annexures in the RFP	

Dated this........ Day of 2026

(Signature)

(In the capacity of)

Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

Annexure – 7 – Format of Bank Guarantee

This Bank Guarantee is executed by the ------------------------- (Bank name) a Banking Company incorporated under the Companies Act, 1956 and a Scheduled Bank within the meaning of the Reserve Bank of India Act, 1934 and having its head office at ------------------------ and branch office at _______________(hereinafter referred to as the "Bank", which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) and Branch office at _________________ in favour of Stock Holding Corporation of India Limited, a Company incorporated under the Companies Act, 1956 and having its Registered Office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400 012 (hereinafter referred to as "StockHolding", which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) at the request of ________________, a Company incorporated under the Companies Act, 1956 and having its Registered Office at (hereinafter referred to as the "Service Provider", which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns).

Whereas

A. StockHolding has, pursuant to the Tender No. ___________, issued the Purchase Order dated __________ to the Service Provider for providing _________________
B. In terms of the said Tender, the Service Provider has agreed to furnish to StockHolding, a Bank guarantee for Rs. ____________ /- (Rupees _______________ only) till _________ (date).
C. The Bank has, at the request of the Service Provider**,** agreed to give this guarantee as under.

NOW IN CONSIDERATION OF THE FOREGOING:

1. We, the Bank, at the request the Service Provider, do hereby unconditionally provide this guarantee to StockHolding as security for due performance and fulfilment by the Service Provider of its engagements, commitments, operations, obligations or liabilities including but not limited to any sums / obligations / claims due by the Service Provider to StockHolding for meeting, satisfying, discharging or fulfilling all or any obligation or liability of the Service Provider, under the said Tender / Purchase Order.

2. We, the Bank, hereby guarantee and undertake to pay StockHolding up to a total amount of Rs. ________/- (Rupees _______________ only) under this guarantee, upon first written demand of StockHolding and without any demur, protest and without any reference to the Service Provider**.**
3. Any such demand made by StockHolding shall be conclusive and binding on the Bank as regards the amount due and payable notwithstanding any disputes pending before any

court, Tribunal, or any other authority and/ or any other matter or thing whatsoever as the liability of the Bank under these presents being absolute and unequivocal.

4. We, the Bank, agree that StockHolding shall have the fullest liberty without consent of the Bank to vary the terms of the said Tender/ Purchase Order or to postpone for any time or time to time exercise of any powers vested in StockHolding against the Service Provider and to forbear or enforce any of the Terms & Conditions relating to the said Tender / Purchase Order and the Bank shall not be relieved from its liability by the reason of any such variation, or extension being granted to the Service Provider or for any forbearance, act or omission or any such matter or thing whatsoever.
5. We, the Bank, agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable until it is discharged.
6. This Guarantee shall not be affected by any change in the Constitution of the Bank or the Service Provider or StockHolding.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN ABOVE:

1. The liability of the bank under this guarantee is restricted to a sum of Rs. _________/- (Rupees ________________ only).
2. This Bank Guarantee will be valid for a period up to _______________ (date).
3. A written claim or demand for payment under this Bank Guarantee on or before _______________ (date) is the only condition precedent for payment of part/full sum under this guarantee.

For Issuing Bank

Name of Issuing Authority:

Designation of Issuing Authority:

Employee Code:

Contact Number:

Email ID:

Annexure – 8 – Format of Non-Disclosure Agreement

This Non-Disclosure Agreement (hereinafter "Agreement") is executed on this ______ day of ____________, **20xx** by and between

Stock Holding Corporation of India Limited, a company incorporated under the Companies Act, 1956 and having its registered office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400012 (hereinafter referred to as "**StockHolding**" which expression shall mean and include its successors and assigns), of the One Part;

And

Company Name, a company incorporated under the Companies Act, 1956 and having its registered office / corporate office at **Complete Address** (hereinafter referred to as "**Company Name**" which expression shall mean and include its successors and assigns), of the Other Part.
(StockHolding and **Company Name** are individually referred to as 'Party' and collectively as 'Parties'.)

The Party disclosing Confidential Information under this Agreement shall be referred to as Disclosing Party and the Party receiving Confidential Information shall be referred to as Receiving Party.

1. **Purpose**: Whereas, the Parties wish to explore possible business opportunity, during which either Party will be required to disclose certain Confidential Information to the other.
2. **Confidential Information and Exclusions**: Confidential Information shall mean and include (a) any information received by the Receiving Party which is identified by Disclosing Party as confidential or otherwise; (b) all information including technical, data security , cyber security business, financial and marketing information, data, 80
3. analysis, compilations, notes, extracts, materials, reports, drawings, designs, specifications, graphs, layouts, plans, charts, studies, memoranda or other documents, know-how, ideas, concepts, strategies, trade secrets, product or services, results obtained by using confidential information, prototype, client or vendor list, projects, employees, employees skills and salaries, future business plans disclosed by Disclosing Party whether orally or as embodied in tangible materials. Confidential Information shall however exclude any information which a) is in the public domain; (b) was known to the Party of such disclosure or becomes known to the Party without breach of any confidentiality agreement; (c) is independently developed by the Party without use of Confidential Information disclosed herein; (d) is disclosed pursuant judicial order or requirement of the governmental agency or by operation of law, provided that the recipient party gives disclosing party a written notice of any such requirement within ten (10) days after the learning of any such requirement, and takes all reasonable measure to avoid disclosure under such requirement.
4. **Confidentiality Obligations**: The Receiving Party shall, at all times maintain confidentiality and prevent disclosure of Confidential Information of Disclosing party

with at least the same degree of care as it uses to protect its own confidential information but in no event with less than reasonable care. The Receiving Party shall keep the Confidential Information and Confidential Materials and any copies thereof secure and in such a way so as to prevent unauthorized access by any third party. The Receiving Party agrees not to disclose, transmit, reproduce or make available any such Confidential Information to any third parties and shall restrict disclosure of Confidential Information only to a limited group of Recipient's directors, concerned officers, employees, attorneys or professional advisors who need to have access to the Confidential Information for the purposes of maintaining and supporting the services and each of whom shall be informed by Receiving Party of the confidential nature of Confidential Information and agree to observe the same terms and conditions set forth herein as if specifically named a Party hereto. The Receiving Party shall not, unless otherwise agreed herein, use any such Confidential Information and Confidential Materials for its own benefit or the benefit of others or do anything prejudicial to the interests of the Disclosing Party or its customers or their projects. The Receiving Party shall not use the Confidential Information in any way to create a derivative work out of it or reverse engineer or use for any commercial purpose or for any purpose detrimental to the Disclosing Party. The Receiving Party shall not make copies of Confidential Information unless the same are reasonably necessary. The Receiving Party shall immediately notify Disclosing Party in the event of any unauthorized use or disclosure of the Confidential Information and reasonably support Disclosing Party in taking necessary remedial action.

5. **No Warranty**: All Confidential Information is provided 'as is.' Neither Party makes any warranty, express, implied or otherwise, regarding its accuracy, completeness or performance.
6. **No License**: Each Party recognizes that nothing in this Agreement is construed as granting it any proprietary rights, by license or otherwise, to any Confidential Information or to any intellectual property rights based on such Confidential Information.
7. **Return**: The Receiving Party who receives the Confidential Information and Confidential Materials agrees that on receipt of a written demand from the Disclosing Party:
    a. Immediately return all written Confidential Information, Confidential Materials and all copies thereof provided to, or produced by it or its advisers, as the case may be, which is in Receiving Party's possession or under its custody and control; (SUCH RETURN OF DOCUMENTS SHOULD BE DONE BY SIGNING A LETTER).
    b. To the extent practicable, immediately destroy all analyses, compilations, notes, studies, memoranda or other documents prepared by it or its advisers to the extent that the same contain, reflect or derive from Confidential Information relating to the Disclosing Party;
    c. So far as it is practicable to do so immediately expunge any Confidential Information relating to the Disclosing Party or its projects from any computer, word processor or other device in its possession or under its custody and control; and
    d. To the extent practicable, immediately furnish a certificate signed by its director or other responsible representative confirming that to the best of his/her

knowledge, information and belief, having made all proper enquiries the requirements of this paragraph have been fully complied with.

e. Receiving party will attempt to maintain, to the best possible extent, physical and logical segregation of the Confidential Information of the data of the Receiving party from data of any third party.

8. **Term**: The term of this Agreement shall be ____ (___) years from ___________ (the Effective Date). Either Party may terminate this Agreement by giving a thirty (30) days written notice to the other. The confidentiality obligations stated in this Agreement shall survive for a period of three (3) years from the date of termination or expiration of this Agreement.
9. **Remedies**: The Confidential Information and Confidential Materials and all copies thereof, in whatsoever form shall at all times remain the property of the Disclosing Party and its disclosure hereunder shall not confer on the Receiving Party any rights whatsoever beyond those contained in this document.
The Parties acknowledge and agree that the Disclosing Party will suffer substantial and irreparable damage, not readily ascertainable or compensable in monetary terms, in the event of any breach of any provision of this Agreement by the Receiving Party. The Receiving Party therefore agrees that, in the event of any such breach, the Disclosing Party shall be entitled, without limitation of any other remedies otherwise available to it, to obtain an injunction or other form of equitable relief from any court of competent jurisdiction.
10. **Governing Law and Jurisdiction**: This Agreement may be governed and construed in accordance with the laws of India and shall be subject to the jurisdiction of courts in Mumbai, India.
11. **Miscellaneous**: This Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior commitments/ understanding in this regard and may not be amended or modified except by a writing signed by a duly authorized representative of the respective Parties. This Agreement may be executed in several counterparts (physical or electronic form), each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. This Agreement may not be assigned or transferred except by a mutual written consent of both the Parties.

For Stock Holding Corporation of India Limited	**For Company Name**
Name:	Name:
Title:	Title:
In the Presence of	
Name:	Name:
Title:	Title: