

Stock Holding Corporation of India Limited
(StockHolding)



RFI Reference Number: RFI/IT-02/2023-24

Date: 16. January. 2024

Request for Information (RFI)
For
Conducting Proof of Concept (PoC)
On
On-Premise Email-gateway

DISCLAIMER

This **Request for Information (RFI)** is NOT a Request for Proposal, Invitation for Bid, or announcement of a solicitation. It is intended for information or planning purposes only. There is no bid package or solicitation document associated with this announcement. Response to this RFI is strictly voluntary and will not affect any potential participant's ability to submit an offer if a solicitation is released. Any requests for a solicitation package will be disregarded. The Corporation does not intend to award a contract on the basis of this RFI or otherwise pay for the information solicited. No entitlement to payment of direct or indirect costs or charges by the Corporation will arise as a result of preparing submissions in response to this RFI and the Corporation use of such information. Respondents of this RFI may be requested to provide additional information/details based on their initial submittals.

This Request for Information (RFI) is being floated by the Stockholding on behalf of Information Technology Department, for the purpose of identifying organizations who are willing to participate in “**Conducting POC on On-premise Email-gateway solution**” with robust, implementable, innovative, cost effective and scalable technology options.

1. Background

StockHolding would like to request information from experienced and reputable vendors/service providers specializing in “**on-premise Email-gateway**” solutions for implementation of Email gateway.

2. Objective

The primary objective of this Request for Information (RFI) is to gain a better understanding of the Email Gateway solution for Data Centre (DC) and Disaster Recovery Centre (DR) available in the market and the associated cost models. To keep pace with technological advances, it is necessary to periodically evaluate existing Email Gateway solution through detailed Proof of Concept (PoC) of new solution available in the market.

PoC Period: PoC need to be completed with-in 30 days after declaration of shortlisted vendors.

Scope of Work (SOW):

We are interested in receiving proposals “**on-premise Email-gateway**” Solution supporting the following key objectives:

- a) **Incoming Mail Policy:** Cisco Email Security provides comprehensive filtering for both incoming and outgoing emails. This includes the ability to enforce security policies based on Sender and recipient Email ID.
- b) **Content Filters:** Content Filter feature designed to enhance email security by inspecting and controlling the content of emails based on criteria.
 - a. Attachment Filtering: Administrators can define policies to filter and control specific types of attachments based on file extensions or content types.
 - b. Keyword Filtering: Content filters can be configured to identify and block emails containing specific keywords or phrases.
- c) **Message Filters:** Message filters allow administrators to set rules for processing and filtering incoming and outgoing messages based on various criteria such as sender, recipient, subject, or message content.
- d) **DLP Policy:** Cisco Email Security often includes DLP features to prevent the unauthorized transmission of sensitive data. Administrators can create policies to detect and control the flow of sensitive information within emails.
- e) **Outbreak Filters:** This feature designed to detect and mitigate email-based outbreaks or widespread threats. The purpose of Outbreak Filters is to quickly identify and respond to emerging threats, such as email-borne malware or phishing campaigns, to prevent their rapid spread across an organization.
- f) **Graymail:** Graymail management aims to address the challenge of dealing with legitimate but potentially less relevant or unwanted emails that users may receive.
- g) **IP Reputation (HAT):** IP Reputation is a mechanism used to assess the trustworthiness of the IP addresses involved in sending or relaying email messages.

- h) **URL Defang:** "URL Defang" in the context of Cisco Email Security Appliances (ESA) typically refers to a security feature designed to neutralize or "defang" potentially malicious URLs found in email messages.

3. Shortlisting Criteria

Below is the list of Eligibility criteria that would be followed to short list bidders.

Sl. No.	Criteria	Documents to be provided
1	The Bidder should be a company registered under the Indian Companies Act, 2013 and operational for the last five years.	Certificate of incorporation
2	The Bidder should have minimum 3 years of similar experience for related projects	Work Orders confirming year and area of activity
3	Minimum 03 (three) references where bidder has implemented similar projects for last 3 years	1. Relevant Purchase Orders (or) 2. Client reference details for at least 3 projects
4	Vendor to have registered office in Mumbai / Navi-Mumbai / Thane for providing service	Relevant document confirming the same is required

4. Solution Requirements

Interested vendors/service providers are requested to submit the following:

1. A detailed proposal outlining your approach to achieving the stated objectives.
2. Details of proposed solution for achieving the needed objectives as per below requirement –

5. Procedure for Submission of RFI

All interested, capable and responsible sources that wish to respond to this RFI are required to email their responses (.doc or .pdf format) to PRIT@stockholding.com not later than 18:00 HRS IST, 24th January 2024. "POC on On-premise Email-gateway solution" must be included in the subject line. Telephonic responses will not be accepted.

We look forward to receiving your submission and potentially collaborating with your team to optimize our Email gateway solution, reduce costs, and enhance security. Should you have any questions or require further clarification, please do not hesitate to reach out to us at PRIT@stockholding.com.

6. Instruction to Bidders

6.1 Language of RFI Preparation

The RFI response prepared by the RFI Participants and all correspondence and documents relating to the RFI responses exchanged by the RFI Participants and StockHolding, shall be written in the **English** language.

6.2 Clarification

If deemed necessary, StockHolding may seek clarifications on any aspect from the participants. However, that would not entitle the RFI Participants to change or cause any change in the substance of the response submitted.

6.3 Right to Accept/Reject any or all RFI Responses

StockHolding reserves the right to accept or reject any RFI and to annul the tender process and reject all RFI responses at any time prior to award of the contract, without thereby incurring any liability to the affected RFI Participants or any obligation to inform the affected RFI Participants of the grounds for StockHolding's action.

StockHolding reserves the right to accept or reject any/all RFI solution if the solutions are not up to the mark.

6.4 General Instructions -

- StockHolding shall not pay for any information or administrative costs incurred in response to this RFI. All costs associated with responding to this RFI will be solely at the participant's expense.
- This RFI is a separate and independent process and is issued solely for information and planning purposes. It does not constitute a Request for Proposal (RFP) or a promise to issue a RFP in the future.
- This RFI does not commit the StockHolding to contract for any supply or service whatsoever. StockHolding is not currently seeking proposals and will not accept unsolicited proposals.
- The response to this RFI will not be used to pre-qualify vendors.