

Response to Pre-Bid Queries for RFP

RFP Ref. No.	CPCM-04/2024-25 Date: 28-Jan-2025 GEM Bid No. GEM/2025/B/5880041				
RFP Name	RFP for Appointment of Vendor for availing Manpower Services in Karnataka Region at StockHolding				
Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
1	28 to 30	ANNEXURE - 4 - Commercial Price Bid Format	Cost Calculation Sheet – Breakup of Category wise cost per Outsource	The Manpower is mentioned in the GEM is presently available or recruit the same	The query is not clear. However, the selected bidder should deploy resources within 02 (two) weeks of issuing the Purchase Order
2	3	RFP Document Details Point No.4 Interest free Earnest Money Deposit (EMD) [*]	Rs.25,00,000/- (Indian Rupees Twenty Five Lakhs only) by way of RTGS/NEFT to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids by way of RTGS/NEFT on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR details to us on below mentioned email address. Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.	EMD Rs.25,00,000/- We have exemption as per GEM GTC copy of circular attached. Our turnover is more than Rs.500 cr.	Exemption of EMD as per GeM circular is accepted
3	17	Other Terms and Conditions	Point No.4 Payment	Payment terms are centralised or branch wise/zonal wise	Invoice processing will be done by the respective regional office
4	28 to 30	ANNEXURE - 4 - Commercial Price Bid Format	Cost Calculation Sheet – Breakup of Category wise cost per Outsource	As per Annexure 4 Commercial price bid format is differ as per GEM format. In the GEM format you have not given all the components mentioned as per annexure, request you to amend the same	Since GeM has certain restrictions, we have uploaded the commercial bid format in Annexure for better understanding. Bidder is supposed to quote final amount with GST on GeM and give a breakup of items in the Annexure
5			General	Replacement of manpower: If any DEO or Customer Service Executive is absent more than 7 days then only we can give replacement as these resources are cannot deploy due to skill set is different as per your office procedure. Just replacement of similar experience DEO or Customer Service Executive is below 7 days is not feasible. In such case penalties cannot be imposed.	Amendment in RFP Penalty for Delay Penalty for unavailability of resources beyond seven days @ Rs. 1,000/- per day per person can be imposed on the bidder due to unavailability of resource as per the contract. In addition on such days, StockHolding reserves the rights to carry out these jobs by any other bidder at the risk and cost of the bidder. In the event of the compensation for delay exceeding 10% of the contract value, StockHolding reserves the right to terminate the contract. In such an event, no damages or compensation, whatsoever, will be payable to the bidder
6			General	No. of working days 30 days mentioned - As we understand 26 days working days plus 4 Sundays non-working days also can claim for payment of wages by the outsourcing employees. - clarify.	Working days will be considered in a month excluding Sundays
7			General	Attendance will be certified and send by the concerned Branch Manager.	Attendance will be certified by StockHolding official/s
8			General	Supervision: Since number of branches are more and outsourcing staff requirement is less. Day to Day Overall Supervision of staff is maintained by the Stock Holding or not. It is not possible for Service provider due to margins.	Supervision will be done by Stockholding official/s
9			General	We find a breakup of CTC Components given in this - kindly clarify the purpose of this detail.	Bidder has to comply to the latest/last Minimum wages act issued by the concerned authority for CTC Components
10			General	Estimated Number of Overtime Hours per Resource per Month - This cannot be presumed and will be adhered based on site requirement complying the limit as mentioned in the appropriate labour act	No overtime applicable
11	30	ANNEXURE - 4 - Commercial Price Bid Format	Cost Calculation Sheet – Breakup of Category wise cost per Outsource. Note:	Number of working days in a month : 30 - This detail is for computing which component please clarify	Working days will be considered in a month excluding Sundays
12				Number of working days in a month : 30 - Generally the days in month varies 30 / 31/29 where do we need to use this computation kindly advise	
13			General	The Minimum daily wages considered is 625 which doesnot match with the last MW Revision which is 626 for Data entry operator and driver	Vendor to quote rates as per latest/last Minimum wages act issued by the concerned authority
16			General	Will the Minimum wages revision during the contract tenure be given by Stock holding as and when it becomes applicable along with the applicable service charges. kindly confirm	Changes in rates as per the Minimum Wages Act or any statutory requirement of Govt. will be allowed with supporting document for such change

17			General	Will the difference in the computation of statutory charges being effected by the government during the Contract period be reimbursed by the client with applicable service charges - kindly confirm	Changes in rates as per the Minimum Wages Act or any statutory requirement of Govt. will be allowed with supporting document for such change. Vendor Service charges percentage component will remain constant as per the quote submitted
18	17	Other Terms and Conditions	Penalty for Delay	Can stock holding give us any reasonable TAT to address this failing which the penalty can be levied	No Change
19	11	Award of Work	Resignation Notice Period would be 3 months with replacement.	We understand that the replacement should be given within 3 months and trained on job before the existing employee is relieved from his duties who serves a notice period of 90 days - kindly confirm/correct our understanding	The statement is correct
20	9	Eligibility Criteria	Point No. 9 The Bidder should have registrations under EPF Act, ESI Act, 1948, Shops & Establishment Act, Profession Tax Act, Labour Welfare Fund Act or any other local laws applicable to them presently or in future. The Bidder shall be making proper compliances with the applicable Labor laws such as EPF Act, 1952, ESI Act, 1948, LWF Act, Shops & Establishment Act, Payment of Bonus Act, 1965, Maternity Benefit Act, 1961, Payment of Gratuity Act, 1971, Contract Labor (R & A) Act, 1970, POSH Act, Minimum Wages Act, Payment of Wages Act, Profession Tax Act and all other Labor Laws which will be applicable to bidder in future. The Bidder should regularly submit all documents / Registers/ Challans in support of compliance with the Labor Laws to the Company.	Speaks about the acts to be adhered by the bidding vendor. Kindly advise about the National and Festival Holiday computation	The Bidder needs to adhere to all the laws as mentioned in the RFP. Holidays as per Negotiable Instruments Act in vogue shall be considered as paid holiday for personnel deployed in StockHolding premises during the service period
21			General	Do we need to submit any specific licenses, certificates for each of the category that is being offered in the tender other than the qualifications mentioned in the RFP document - please clarify	The Bidder should fulfill the criteria mentioned in the RFP and adhere to the terms and conditions throughout the tenure of the contract period
22			General	Can we include the Medicaclaim or insurance for Non-ESIC Employees while bidding for the contract - please confirm	Mediclaclaim or Insurance as per Employee Compensation Act to be covered for deployed resources who do not fall under ESIC. And selected bidder has to bear the cost on their own.