Sr. No	Section & Clause Ref. No. / Annexure No	Page No.	RFP text	Query	Response to query
1	Bill of Material	9	See table below	Provide correct model numbers.	HP Tape Libarary model is HP MSL 2024. For KVM Switch and Console there is no model number availabale.
2	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	Tecal RH2288HV2 – As per the Model Number, it is showing Rack server.	RH2288HV2 is rack server only
3	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	San Storage S260T V1 Enclosure (SPE31C0224) – How many HDDs are connected to this Enclosure??	34 Disks of 600 GB and 14 Disks of 900 GB
4	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	Tandberg NEOs Storage Library T24 – How many Tape drives are connected to this unit. It is a FC or SAS interface connectivity??	There are 2 Tape drives in library
5	Eligibility Criteria (point 5)	7	The bidder should have undertaken assignment support and maintenance of similar hardware for minimum of 03 (three) projects during last 03 (three) years as mentioned in RFP	Kindly consider the bidder should have undertaken assignment support and maintenance of similar hardware for minimum of 02 (two) projects during last 03 (three) years as mentioned in RFP	No Change.
6	RFP Document Details (point 4)	3	Rs.1,00,000/- (Indian Rupees One Lakh only) by way of RTGS/NEFT to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately	As our company crosses 500 Cr we are exempted from EMD as per. General Terms and Conditions on GeM 4.0 (Version 1.16) dt 17th July 2024. Hence kindly suggest whether we have to submit EMD.	For EMD exemption, kindly provide us a letter as part of Technical bid just justification and proof.
7	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	We required Model numbers for all assets which are missing in shared details. Example : HPE Tape Library and drive model details (HH or FH) , Cisco server model no.	Provided the model for HP and Tandberg Tape Library.
8	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	Can we get logs details for HPE /Tandberg Tape Library ?	Yes we can provide
9	General Query	NA	General Query	Model numbers for all the networking inventory (these are supporting hardware to check compatibility)	N/A
10	Bill of Material	9	Huawei Servers and Storage, CommVault Software, Tandberg, HP MSL 2024 Backup Tape Library	Require Commvault software AMC details like Commvault CommCell ID , Backup Front End Capacity details. Also Can we get claritiy on Commvault support start date & End date.	Comcell ID is FC388
11	General Query	NA	General Query	Can bidder bid for partial hardware list ? Since some hardware is not under Make In India Initiative.	No. Partial bidding is not accepted.
12	Bill of Material	9	1. CommVault Backup Software for Tape Library - Media Agent 2. CommVault Backup Software for Tape Library with 24 x7 Support Spremium - 23	Kindly share the serial no /existing license details	See table below
13	Bill of Material	9	1. HP Storage Library 2. HP Tape Drive	Kindly share model details	HP MSL 2024 is the model of HP Tape Library

Row 1 RFP text table:

Sr. No.	OEM	Type	Model No	Serial No
5	HP	Backup	HP Tape Drive	HUJ44424TA HUJ4442611
6	Avon	Switch	KVM Console	Z8E1-067E0-0015
7	Avon	Switch	KVM Switch	Z3E9-077DL-0051
14	Tanberg	Backup	Tanberg Tape Drive	HUJ4522RAN/HUJ4522RAT
15	Avon	Switch	KVM Console	Z8E6-046E0-0041
16	Avon	Switch	KVM Switch	Z3E9-077DL-0051

Row 12 Response to query table:

SKU Name	SKU	SKU Bundle	SKU Parts Part Number Name	Perm. Qty	Eval. Qty	Quantity Permanent	Evaluation
20 Server Cell Starter Bundle	BP-APP	SB-CELL-C-20	kit: MS SQL DB Client on Win (reqs W-FS iDA separately)	2	0	2	0
20 Server Cell Starter Bundle	BP-CS-ADO-2T	SB-CELL-C-20	kit: CommCell-Basic; CS, SNMP,CCM,CN-Basic, Explorer views and 2T of ADO dedupe capacity	1	0	1	0
20 Server Cell Starter Bundle	BP-FS-WL	SB-CELL-C-20	Kit: FS (W) Protection Client + DCE/OFH	20	0	20	0
20 Server Cell Starter Bundle	BP-MA	SB-CELL-C-20	Kit: MediaAgent-W, Basic disk/ shared tape library connector plus 1 direct drive support included	1	0	1	0
Application Protection, Class 1 client instance	DP-APPC1-1	N/A	kit: Application Protection, Class 1 client instance	1	0	1	0
File Protection, Server Class client pack	DP-FS-1	N/A	kit: 1 common Server-class client instance to support physical or a virtual host File System.	11	0	11	0
Media Agent instance, with data mover and media mgmt options	MA-DMR-S	N/A	kit: 1 Common Media Agent instance for data mover/media management role (DMR).	2	0	2	0

SKU's / Part Numbers

Description	Part Number	Quantity Permanent	Evaluation
Tape Drive, direct or SAN attached	MM-TDR-1	2	0
Advanced Disk Option featuring Deduplication Disk 1TB Tier-A (1-49TB) Store Capacity, CommCell Dedupe Store Capacity License	MM-ADO-1T-A	1	0

14		Backup Software for Tape Library - Media Agent	Kindly helo us to get the configuration, licenses details and start and end date of the of CommVault	Backup Software is Commvault. HP Tape Library model is HP MSL 2024. For KVM Switch and Console there is no model number availabale.
		Backup Software for Tape Library with 24 x7 Suppor	Kindly helo us to get the configuration, licenses details and start and end date of the of CommVault	
		KVM Console	Require Model no	
		KVM Switch	Require Model no	
		Tanberg NEOs Storage Library T24	Requie configuration of Tanberg NEOs Storage	
		HP Tape Drive	Require Model no	
		KVM Console	Require Model no	
		KVM Switch	Require Model no	
		HP Storage Library	Reqired Model no and configuration	