

Sr. No	Section & Clause Ref. No./Annexure No	Page No.	RFP text	Query	Response to query
1	4.Evaluation Methodology and Criteria	16	4.2 Eligibility Criteria	Kindly include CMMI LEVEL 5 certification for the bidders, which has been in the past as well . This will ensure competitive bids from similar level companies.	<i>No Change.</i>
2	4.Evaluation Methodology and Criteria	17	4.3 Technical Criteria Clause No. 02 - Relevant experience: The bidder should have successfully completed or currently executing at least 02 similar assignments in financial services organizations in India	Kindly modify as: The bidder should have successfully completed or currently executing at least 02 similar assignments in financial services/ Government organizations in India	<i>No Change.</i>
3	4.Evaluation Methodology and Criteria	17	4.3 Technical Criteria Clause No. 04 Existing Bench Strength of Technical staff (in numbers) in the organization against each skill set Per Skill Set: a) 3 to 7 staff = 10 Marks b) 7 to 12 staff = 15 Marks c) More than 12 staff = 20 Marks	We understand that the technical staff for each skill set refers to employees on bidder's payroll Please confirm.	<i>Proposed resources should be on selected bidder's payroll.</i>
4	Critical Data Sheet	3	[*] - Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.	Please confirm Medium enterprises are also exempt from submitting the EMD.	<i>EMD is exempted for MSME. But bidder(s) need to submit valid MSME Certificate as part of Technical Bid.</i>
5	4.4 Commercial Evaluation Model	18	4.4 Commercial Evaluation Model e) StockHolding shall empanel upto maximum 5 bidders. Empanelment of additional bidders beyond the minimum empanelment shall solely depend on StockHolding. StockHolding reserves the right the reject remaining bidders without giving any reasoning whatsoever.	Looking into the resource requirements, we request to kindly empanel maximum 3 bidders under this requirement.	<i>No Change.</i>
6	4.Evaluation Methodology and Criteria	16	4.2.4 Eligibility Criteria The bidder must have office in MMRDA region and shall be in the business of providing manpower to various establishments for at least 5 years.	We have office in Navi Mumbai does this area comes under MMRDA region, if not we humbly request you to amend the clause and consider Navi Mumbai also.	<i>Navi Mumbai is considered under MMRDA region.</i>
7	Resource Requirement	10	General Query	Can we have a breakup of the L1, L2, L3 & L4 tentative count of resources required (Technology wise)	<i>On need basis, empanelled bidder(s) need to deploy resources of different skill set. No pre-decided breakup of skill-wise resource count is present.</i>
8	Resource Requirement	13	Knowledge Transfer and take over from the existing outsourced resources or employees.	Will 100% knowledge transfer be given to the new resources by the existing resource/ vendor/ Stockholding Corporation. Is there any predefined period for Knowledge transfer.	<i>There is no pre-defined period for knowledge transfer. Based on different project requirement, resources with different skill set need to be deployed at StockHolding and post deployment they need to take hand-over from existing resource or StockHolding officials.</i>

9	3.6 Empanelled Bidder(s) Responsibility	14	The Onsite Resource may be expected to work in shifts/work over the weekends/ extended hours during weekdays for extended support or for development activities as per need basis	Will the vendor be paid any additional amount to compensate the employee for working extra hours or on week ends	<i>No additional compensation or Comp-off will be given for working extra hours.</i>
10	4.4 Commercial Evaluation Model	18	The bidders shall quote the man month charges in INR they will charge for their resources who will be deployed at StockHolding.	Is there a fixed scope of increment in the bill rates YoY or will it remain the same	<i>There is no fixed scope of YoY increment. Bidders should proposed Man-month rate for all required resources for 1st, 2nd and 3rd year as part of Commercial bid.</i>
11	4.4 Commercial Evaluation Model	18	Empanelment & Award of Work: Penalty for unavailability of resources will be based on computed Onsite Rate/Day	Will this deduction be applicable for approved leaves ( SL/PL/SL) as per Stockholding calendar & Leave policy	<i>No leaves are allowed for the deployed resources. However for any leave, deployed resource needs to inform StockHolding Authorized person for project management.</i>
12	4.Evaluation Methodology and Criteria	16	4.2 Eligibility Criteria: The bidder should have supplied manpower during last 5 years to any 3 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, large corporates etc.	Kindly relax the clause as- The bidder should have supplied manpower during last 5 years to any 1 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, Government Organizations, large corporates etc.	<i>Amended clause: The bidder should have supplied manpower during last 5 years to any 3 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, Government organizations, large corporates etc.</i>
13	Annexure 1,2,3,4,5,6,7,8	23-36	General Query	Do we need to send this document to the email address (PRIT@stockholding.com) or need to upload it on the Auction Tiger portal	<i>All bid documents and Annexures must be uploaded on Auction Tiger Portal.</i>
14	Section 4.2 Eligibility Criteria	Page 16, Point 5	The bidder should have supplied manpower during last 5 years to any 3 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, large corporates etc.	Kindly relax the clause as- The bidder should have supplied manpower during last 5 years to any 1 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, Government Organizations, large corporates etc.	<i>Amended clause: The bidder should have supplied manpower during last 5 years to any 3 of institutions – Capital Market Entities, Public / Private Sector Banks, all-India Financial Institutions, MNCs, Government organizations, large corporates etc.</i>
15	Section 4.3 Technical Criteria	Page 17, Point 2	Relevant experience: The bidder should have successfully completed or currently executing at least 02 similar assignments in financial services organizations in India	Kindly relax the clause as- The bidder should have successfully completed or currently executing at least 02 similar assignments in financial services/ Government Organizations in India	<i>No Change.</i>
16	4.4 Commercial Evaluation Model	Page 18	Empanelment and Award of Work d. Penalty for unavailability of resources will be based on computed Onsite Rate/Day.	Clarification required	<i>No leaves are allowed for the deployed resources. However for any leave, deployed resource needs to inform StockHolding Authorized person for project management.</i>
17	3.6 Empanelled Bidder(s) Responsibilities	Page 13	h. Holidays are applicable as per StockHolding's holiday list. Is this shared on the website	Clarification required	<i>StockHolding's holiday list will be shared with the selected bidders.</i>
18			TAT of PO to be received by Bidder after selection of candidate.	Clarification required	<i>Within 7 days</i>
19			If any employee of bidders payroll and SHCIL would like to absorb on their payroll what will be the terms.	Clarification required	<i>StockHolding comes out for regular employee based recruitments which are open for all including agency based employees. They are free to apply and if selected they can join StockHolding. No separate terms for this point.</i>
20	Eligibility Criteria Point 4	Page 16	"The bidder must have office in MMRDA region and shall be in the business of providing manpower to various establishments for at least 5 years."	Change requested: The bidder may have an office in any of the major cities in India, i.e. Mumbai, Delhi, Chennai, Hyderabad, Kolkata or Bengaluru, with the GST registration of the respective state.	<i>Mumbai is considered under MMRDA region.</i>