

Response to Pre-Bid Queries for RFP					
RFP Ref. No.		CPCM-08/2025-26 Date:02nd July 2025 GEM Bid No. GEM/2025/B/6407152			
RFP Name		Request for Proposal (RFP) for Appointment of Vendor for availing Manpower Services in Uttar Pradesh and Uttarakhand Region at StockHolding			
Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
1	7	Eligibility Criteria	The Bidder should be a registered Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013.	Allow to participate the firm to bid as a Joint Venture (JV) : Joint Venture with similar nature of company fulfil the eligibility criteria. Allow to participate the firm to bid as a Authorised channel partner with authority letter of a company fulfil the eligibility criteria and doing business of similar nature. In the joint venture we will be the applicant and providing PBG and for technical qualification and operational support second joint venturing company which is a private limited firm registered in India will be providing their financials and other supports. In both the above cases company with whom we will be collaborating is having 600 cr plus turnover and 3000 plus outsource staff in similar type of contract. This joint venture will definitely provide us more efficiency to operate on larger scale and optimise our cost of service also.	No change. Same as RFP.
2	3	RFP Document Details Sr. No. 4	Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.	We fall in medium category under MSME, please confirm whether we will be exempted from EMD payment or not.	Yes, Bidders registered under Micro, Small and Medium Enterprises (MSME) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.
3	7	Evaluation Methodology Sr. No. 7	In case of multiple L1 bidders, L1 bidder shall be the one who have scored highest marks in Technical Bid	What methodology applicable if multiple bidders have same technical Scores	Selection will be made based on the methodology defined in the RFP document and GeM portal
4	7	Eligibility Criteria Sr. No. 2	The bidder must be reputed and an established entity in the business of providing skilled or semi-skilled staff for Outsourcing services with a minimum 05 years' experience to any Central Government Authorities / Public Sector Undertakings / State Government / BFSI sector / reputed private organizations in India as on RFP date	Experience/Work order copy of 2020 is sufficient for same. Pls clarify	Copy of Purchase Order / Work Order/MSA from the last five years as on RFP date will be considered for evaluation
5	22	ANNEXURE - 1 - Details of Bidder's Profile Sr. No. 11	Certificate of registration under Shops & Establishments Act	Shops & Establishments Act certificate of which state required ? Pls clarify.	Shops & Establishments certificate of Uttar Pradesh and Uttarakhand State

Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
6	17	4. Payment	Payment	Within how many days the payment against submitted invoice will be made	Payment will be made within 30 days of the submission of monthly invoice along with Monthly /Quarterly Compliance Certificate as mentioned in Annexures 9 and 10 in the RFP document. However, Stockholding will not pay any interest/compensation/penalty incase of delay beyond those 30 days period.
7	General		Quote Criteria	Need clarity if there is any minimum bench mark like 3.85% - 7% for bidding	There is no minimum benchmark set for Service charges by Stockholding
8	8	Eligibility Criteria Sr. No. 6	The bidder must have office in Uttar Pradesh and Uttarakhand State	we have a centralized GST registration (PAN India basis) and PF registration, and we are currently providing services to various Central Government clients, wherein GST is paid from Maharashtra. we also hold valid GST registrations in Delhi and Uttar Pradesh. We hereby undertake that, upon award of the contract, we will obtain GST registration in the state of Uttarakhand immediately after receiving the contract. we respectfully request you to kindly consider our bid as technically eligible for participation in this tender	No Change. Undertaking will not be permitted. Valid GST Certificate of Uttar Pradesh and Uttarakhand State is to be uploaded
9	8	Eligibility Criteria Sr. No. 6	The bidder must have office in Uttar Pradesh and Uttarakhand State	We kindly request that bidders be allowed to submit an undertaking to establish an office in UP and UK within 60 days of issuance of the LoI, instead of requiring an existing office at the time of bid submission. This will allow wider participation and not just limiting it to local SI. Also post LoI office opening will ensure that local employment & ease of operation factor is also addressed.	
10	8	Eligibility Criteria Sr. No. 6	The bidder must have office in Uttar Pradesh and Uttarakhand State	<p>This is to respectfully raise a query and submit a request regarding the eligibility requirement for submission of GST registration certificates of both Uttar Pradesh and Uttarakhand under the subject tender.</p> <p>We would like to inform you that our company, Singh Intelligence Security Pvt. Ltd., is duly registered under Uttar Pradesh GST, and the corresponding certificate is already enclosed with our bid documents.</p> <p>However, we currently do not possess a GST registration for Uttarakhand, as our Proper operations in that state have not yet commenced. The registration process will be initiated only upon award of the contract.</p> <p>Through this communication, we kindly seek clarification and request your permission to participate in the tender by submitting an undertaking in lieu of the Uttarakhand GST certificate. We assure you that in the event we are awarded the contract, we will obtain and submit the valid Uttarakhand GST registration certificate within 30 days from the date of award.</p>	No Change. Undertaking will not be permitted. Valid GST Certificate of Uttar Pradesh and Uttarakhand State is to be uploaded

Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
11	8	Eligibility Criteria Sr. No. 6	The bidder must have office in Uttar Pradesh and Uttarakhand State	In the bid, you require GST certificate of UP and Uttarakhand. Since we have taken a centralised GST Number of Delhi through which we are depositing GST contribution to govt. since last couple of years. We also have GST certificate of UP apart from rent agreement of Uttarakhand (Haridwar), this clause needs to be relaxed.	No Change. Valid GST Certificate of both the states-Uttar Pradesh and Uttarakhand is to be uploaded
12	47-50	ANNEXURE – 12	Format of Non-Disclosure Agreement	It is not clarified that Non Disclosure Undertaking need to be submitted now or by the successful bidder.	Non-Disclosure Agreement (NDA) is to be submitted by the Successful Bidder
13	General			Are the resources already appointed and the project deals with only Staffing requirements, or the entire headcount needs to be recruited by the Staffing provider	The Vendor will be responsible for providing manpower resources as per StockHolding's requirement. However, StockHolding retains the final authority to select the candidates, ensuring that the selected personnel meets specific needs and standard.
14	15	Responsibilities of the bidder	d. The bidder must identify one-point contact for addressing all pertinent issues at their Ahmedabad location.	With reference to below mentioned point – “The bidder must identify one-point contact for addressing all pertinent issues at their Ahmedabad location” – Is there any specific requirement for Ahmedabad.	Kindly check Corrigendum 1 for RFP published on website
15	8	Eligibility Criteria	Relaxation for Startups/MSME/DPIIT-Recognised Enterprises	As per Government directives and notifications concerning MSME and DPIIT-registered vendors, relaxation may be considered in turnover and prior experience requirements, without compromising the quality or integrity of the procurement process.	No Change
16	General			CVC Guidelines – OM No. 12-02-1-CTE-6 dated 17.12.2002 According to the said Office Memorandum, the PQ criteria must relate solely to the bidder's capability and resources, and no bidder should be disqualified for reasons unrelated to their ability to execute the contract satisfactorily. The memorandum emphasises: •Financial standing (based on last 3 years' ITCC and audited financials) •Performance on similar contracts in the last 2 years •Capability with respect to personnel, plant, and equipment	No Change. Same as RFP.
17	General			GeM Procurement Policy Handbook – Clause 2.3.4.1 The analytics-led approach of the GeM platform promotes data-driven decisions and encourages inclusion of MSMEs and startups by analysing trends and improving policy implementation. Relaxations under these policies should also reflect in the current tender's PQ parameters.	No Change

Sr. No.	Page No.	RFP Clause	Clause Description	Query	StockHolding Remarks
18	8 & 24	Eligibility Criteria	<p>The Bidder should have registrations under EPF Act, ESI Act, 1948, Shops &amp; Establishment Act, Profession Tax Act, Labour Welfare Fund Act or any other local laws applicable to them presently or in future. The Bidder shall be making proper compliances with the applicable Labor laws such as EPF Act, 1952, ESI Act, 1948, LWF Act, Shops &amp; Establishment Act, Payment of Bonus Act, 1965, Maternity Benefit Act, 1961, Payment of Gratuity Act, 1971, Contract Labor (R &amp; A) Act, 1970, POSH Act, Minimum Wages Act, Payment of Wages Act, Profession Tax Act and all other Labor Laws which will be applicable to bidder in future. The Bidder should regularly submit all documents / Registers/ Challans in support of compliance with the Labor Laws to the Company</p>	<p>please clarify if Shops &amp; Establishments Act of both should be there before or after RFP publishing date</p>	<p>Shop &amp; Establishment to be valid as on RFP publishing Date</p>