

Stock Holding Corporation of India Limited
(StockHolding)



RFP Reference Number: CPCM-30/2026-27

Date: 24-Jul-2026

GeM Ref. No.: GEM/2026/B/7827352

Request for Proposal (RFP) for procurement of Laptops at StockHolding

DISCLAIMER

The information contained in this Request for Proposal (RFP) document or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of Stock Holding Corporation of India Limited (StockHolding), is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by StockHolding to any parties other than the applicants who are qualified to submit the bids (“bidders”). The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. This RFP does not claim to contain all the information each bidder may require. Each bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP and where necessary obtain independent advice. StockHolding makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. StockHolding may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP.

RFP for procurement of laptops for employees at StockHolding

RFP Document Details

Sr. No.	Description	Remarks
1	Name of Organization	Stock Holding Corporation of India Limited
2	RFP Reference Number	CPCM-30/2026-27
3	Requirement	Request for Proposal (RFP) procurement of 50 Laptops of Intel Core i7 processors (14th generation or Higher) or equivalent Processor or equivalent configuration.
4	Interest free Earnest Money Deposit (EMD) [*]	Rs. 1,00,000/- (Indian Rupees One Lakh only) by way of RTGS/NEFT/BG/FDR to be paid to Stock Holding Corporation of India Limited as Earnest Money Deposit should be submitted separately before submission of online bids on StockHolding's Bank Account No.: 004103000033442 Bank: IDBI Bank (Nariman Point Branch) IFSC: IBKL0000004. Please share the UTR or other details to us on below mentioned email address immediately after transferring EMD in StockHolding account. Bidders registered under Micro & Small Enterprises (MSE) for specific trade are exempted from EMD. Bidders shall upload the scanned copy of necessary documents as part of eligibility criteria documents.
5	Email Id for queries up to Pre-Bid Meet	CPCM@stockholding.com
6	Date of Issue of RFP Document	24-Jul-2026
7	Date, Time and place for online Pre-bid meeting	03-Aug-2026 11:00 AM For participation in pre-bid meeting, please send mail for online meeting link to CPCM@stockholding.com before 02-Aug-2026 5:00 PM
8	Last Date for Submission of Online Bid	10-Aug-2026 02:00 PM
9	Date of opening bid	10-Aug-2026 02:30 PM

This bid document is not transferable.

StockHolding reserves the right to modify/update activities/ dates as per requirements of the process.

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SUBMISSION OF PROPOSAL

StockHolding invites e-tender through GeM Portal, in two bid system (Eligibility/Technical and Commercial bid) from potential Bidders/ Reputed Institutions / Professional Firms for Request for Proposal (RFP) for procurement of laptops for employees at StockHolding.

Submission of Bids:

The online bids will have to be submitted within the time specified on website <https://gem.gov.in/> the following manner: -

1. Eligibility/Technical Bid (.pdf files)
2. Commercial Bid (.pdf files)

Invitation for bids:

This “Invitation for bid” is meant for the exclusive purpose of “Procurement of laptops for employees at StockHolding” as per the terms, conditions, and specifications indicated in this RFP and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued.

Due Diligence:

The bidder is expected to examine all instructions, Forms, Terms, Conditions, and Specifications in this RFP. Bids shall be deemed to have been made after careful study and examination of this RFP with the full understanding of its Implications. The Bid should be precise, complete with all details required as per this RFP document. Failure to furnish all information required by this RFP or is submission of Bid, not as per RFP requirements will be at the bidder's risk and may result in rejection of the bid and the decision of StockHolding in this regard will be final and conclusive and binding.

Cost of Bidding:

The bidder shall bear all costs associated with the preparation & submission of its bid and StockHolding will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

Contents of this RFP Document:

The requirements, bidding procedure, general terms & conditions are prescribed in this RFP document with various sections

- a) Bidder Details – Annexure 1
- b) Format for Eligibility Criteria - Annexure 2
- c) Format for Technical Specifications - Annexure 3
- d) Format for Price Bid (Commercial) Bids - Annexure 4
- e) Integrity Pact (Text) - Annexure 5
- f) Covering Letter of Integrity Pact - Annexure 6
- g) Compliance Statement – Annexure 7
- h) Format of Bank Guarantee – Annexure 8
- i) Undertaking cum Indemnity- Annexure 9
- j) Format of Non-Disclosure Agreement – Annexure 10

Clarifications regarding RFP Document:

- a) Before bidding, the bidders are requested to carefully examine the RFP Document and the Terms and Conditions specified therein, and if there appears to be any ambiguity, contradictions, gap(s) and/or discrepancy in the RFP Document, they should forthwith refer the matter to StockHolding for necessary clarifications.
- b) A bidder requiring any clarification for their queries on this RFP may be obtained via email to CPCM@stockholding.com
- c) StockHolding shall not be responsible for any external agency delays.
- d) StockHolding reserves the sole right for carrying out any amendments / modifications / changes in the bidding process including any addendum to this entire RFP
- e) At any time before the deadline for submission of bids / offers, StockHolding may, for any reason whatsoever, whether at its own initiative or in response to a clarification requested by bidders, modify this RFP Document.
- f) StockHolding reserves the rights to extend the deadline for the submission of bids, if required. However, no request from the bidders for extending the deadline for submission of bids, shall be binding on StockHolding.
- g) StockHolding reserves the right to amend / cancel / postpone / pre-pone the RFP without assigning any reasons.
- h) It may be noted that notice regarding corrigendum/addendums/amendments/response to bidder's queries etc., will be published on StockHolding's website only. Prospective bidders shall regularly visit StockHolding's same website for any changes/development in relation to this RFP.

Validity of offer: The offer should remain valid for a period of at least **90 days** from the date of bid submission.

The tendered Rates shall remain firm during the contract period and no price escalation shall be permitted.

Eligibility Criteria (Documents to be Submitted Online)

The purpose of this section is for bidders to provide information to demonstrate to StockHolding that its services offering satisfy StockHolding's requirements. The bidder should also demonstrate that it has the financial organizational infrastructure to fulfil the fundamental requirements set out in this RFP. Bidders not meeting the requirements or not demonstrating that they meet the eligibility criteria, may not receive further consideration during the evaluation process. A complete listing of the specific bid evaluation criteria is given below.

Sr. No.	Eligibility Criteria	Documents to be submitted (Duly attested)
1.	The Bidder should be registered Company as a Company/Proprietorship Firm / Partnership Firm or LLP.	If bidder is a registered Company, Copy of Certificate of Incorporation issued by the Registrar of Companies /relevant documents; OR If bidder is a Proprietorship Firm, Copy of relevant documents of proprietary concern; OR If Bidder is Partnership firm or LLP, Copy of Registration of Partnership Deed;
2.	The Bidder should be in a business of Supply, of laptops for at least 5 years to any Central Government Authorities / Public Sector Undertakings / State Government / BFSI sector / reputed private organizations in India as on RFP date.	Copy of Purchase Order / Work Order / MSA / Relevant documents
3.	The bidder must have a minimum average annual turnover of ₹ 25 lakhs during the financial year(s) i.e. 2022-23, 2023-24 and 2024-25.	Copy of the audited Balance Sheet and/or Certificate of the Chartered Accountant for preceding three years.
4.	Bidder should have Positive Net worth for each of the last 03 (three) audited financial years i.e. 2022- 23, 2023-24 and 2024-25	Copy of the audited Balance Sheet and/or Certificate of the Chartered Accountant specifying net worth.
5.	Bidder should have experience in supply of laptops for: 1 purchase order of Rs 40 lakhs Or 2 purchase orders of Rs. 25 lakhs and above Or 3 purchase orders of Rs. 20 lakhs and above to Central Government Authorities / Public Sector Undertakings / State Government / BFSI sector organizations/reputed private sector organizations during the last 03 (three) years.	A. Copy of Purchase Order / Work Order/MSA; and The successful completion certificate/CRAC issued by client should contain date of start, date of completion, value on completion of work etc. (or) Self- certificate attested by the authorized signatory of the bidder confirm "in-progress" status of cited project.

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6.	The Bidder should possess an Authorization Certificate directly from the OEM	Digital copy of Authorization certificate from OEM with validity date mentioned.
7.	OEM must ensure that the release date of the Hardware to be supplied is not more than Six months old and should not declare End of Support in next 5 years.	Self-declaration on Bidders' Company Letter Head
8.	OEM Datasheets of the product(s) offered in the bid	Relevant documents to be uploaded
9.	The Bidder Company should not have been blacklisted by any Government Department/ PSU or under a declaration of ineligibility during last 2 years in India for fraudulent or corrupt practices of inefficient/ ineffective performance.	Self-declaration on Bidders' Company Letter Head
10.	The bidder should have a regional/support office in the Mumbai Metropolitan Region.	Details of the bidder's office with valid GST registration in the region or Latest copy of Telephone bill/Electricity Bill/Registered Lease Deed supporting the address at the region. (In case of submission of Telephone bills/Electricity bills, the same should be at least for the last 3 (three) months.
11	The bidder should have technically qualified Engineers who have expertise and certification to support the installation of Laptop's.	Self-declaration on Bidders' Company Letter Head along with the details of the personnel.
12	The Bidder is to submit the following documents (signed and stamped): (a) Bidders Profile (Annexure -1) (b) Technical Compliance (Annexure 3) (c) Integrity Pact (Annexure – 5) (d) Covering Letter of Integrity Pact (Annexure 6) (e) Compliance Statement (Annexure 7) (f) Undertaking cum Indemnity (Annexure 9)	Duly signed and stamped annexures are to be uploaded.

BIDS PREPARATION AND SUBMISSION DETAILS

The online bids will have to be submitted within the time specified on website

<https://gem.gov.in/> . Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

Submission of Bids

- a) The required documents for Eligibility/Technical Criteria, Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
- b) The offer should be valid for a period of at least 90 days from the date of submission of bid.
- c) The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify StockHolding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.
- d) The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.
- e) Delayed and/or incomplete bid shall not be considered.
- f) There may not be any extension(s) to the last date of online submission of Eligibility Criteria details and commercial Price bids. This will be at the sole discretion of StockHolding.

Evaluation of Bids:

StockHolding will evaluate the bid submitted by the bidders under this RFP. The Bidder needs to comply with all the Eligibility criteria as mentioned in the RFP to be evaluated against evaluation criteria. The decision of StockHolding would be final and binding on all the bidders to this document.

The L-1 bidder will be determined on the basis of the lowest price quoted upon the **conclusion of reverse auction** to be carried out after the opening of commercial bids.

StockHolding may accept or reject the offer without assigning any reason what so ever at any stage of bid evaluation.

The bidder is required to comply with the requirement mentioned in the RFP. Non-compliance to this may lead to disqualification of a bidder, which would be at the discretion of StockHolding.

The bidder who quotes lowest Grand Total in the Commercial Bid after **the reverse auction** process shall be declared as L1.

It is expected that the requirement may increase/decrease depending on the basis of the anticipated growth in business and deliverables.

Award of Work:

The successful bidder will enter into a contract or Master Services Agreement (MSA) that outlines the terms and conditions specific to the delivery of the underlying service, following the issuance of the Letter of Intent (LOI) or Purchase Order (PO).

The location wise quantity details shall be furnished at the time of issue of PO. StockHolding reserves the right to increase or decrease the quantity to be ordered by up to **25 percent of bid**

quantity for a period of atleast 6 months after the issue of original purchase order. Bidders are bound to accept the orders accordingly. Not doing so shall result in forfeiture of PBG.

Scope of RfP

Introduction

Stock Holding Corporation of India Limited (hereinafter referred to as the “Stockholding”) which expression unless repugnant to the context or meaning thereof shall mean and include its successors and assigns, intends to issue this RFP document, hereinafter called RFP, to eligible Vendors, hereafter called as ‘Vendors’, to participate in the competitive bidding for Supply, Installation and Maintenance of Laptop.

Scope of Work

This Request for Proposal (RFP) document has been prepared solely for the purpose of enabling Stockholding to select a vendor for Supply, Installation & Maintenance of Laptop at Stockholding’s Offices. Stockholding, for this purpose, invites proposal from Vendors who are interested in participating in this RFP and are also in a position to comply with the technical requirement as mentioned in Project Scope. Apart from the above the vendor must also agree to all our terms & conditions mentioned under this RFP.

The selected bidder is expected to supply, install and provide maintenance for 50 Quantity Laptops equipped with Intel Core i7 processors (14th generation or Higher) to ensure high performance and future-readiness. Installation of all units will be at Mahape office including necessary configuration and integration with existing systems. Comprehensive on-site 03 years’ warranty with Accidental Damage protection (ADP) and support services for sustained operational efficiency.

Project Scope

The purpose of this RFP document is to supply, install and maintain laptops with 03 years on-site warranty with Accidental Damage protection (ADP) at Mahape & branches of StockHolding.

Stockholding desires to select a vendor for Supply, Installation & Maintenance of Laptops at Stockholding’s Offices. The summary requirements are as under:

Delivery Location	Quantity
StockHolding Corporation of India Ltd SHCIL House, P-51, TTC Industrial Area, MIDC, Mahape, Navi Mumbai 400710 Maharashtra.	50

1. Scope of Work

Detailed Configuration and total Quantity of required Laptops

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Make & Model	Quantity
Processor: Latest Intel Core i7 (14th generation or Higher) or equivalent Processor RAM: 16 GB RAM DDR4 or Higher HDD: 512 GB SSD or Higher OS: Window 11 Professional Integrated Graphics Display: 15.6" or Higher Anti-Glare FHD Warranty: 3 years on-site comprehensive warranty. Additional: Accidental Damage Protection (ADP) and backpack, Wi-Fi 6, Bluetooth 5.3, USB-C, HDMI, camera, mic etc.,	50

Technical Specification Sheet

No.	Component	Requirement (Intel Based)
1	URL for Verification	
2	Processor	Latest Intel Core i7 (14th generation or Higher) or equivalent Processor
3	Chipset	Chipset with Intel Q670 / Q770 or Higher or equivalent
4	Memory	16 GB DDR4 or higher with 16GBx1 populated Memory & minimum 2 Memory Slot available for future expansion.
5	Display	Non-Touch 15 inches with IPS Panel or Higher
6	Battery	3-cell, 55 Wh, Express Charge Capable or Higher
7	Graphics Adapter	Integrated UHD Graphics or equivalent
8	Hard Disk Drive / Internal Storage	512 GB SSD. No ODD
9	Security	Hardware TPM 2.0 or above, Chassis Lock Support
10	Power Supply	180 Watt or higher, Auto Power Sensing, 90% Efficiency or above
11	Ports	1 USB Type-C 10Gbps signaling rate; 03 qty USB Type-A 5Gbps signaling rate; 01 qty Headphone/Microphone Combo (3.5 mm TRRS), 04 qty USB 2.0 Type-A; ethernet LAN (100/1000 Mbps), 01 HDMI 1.4b; 01 DisplayPort 1.4a; Wi-Fi 6, Bluetooth 5.3 / 5.4, 3.5mm audio combo jack, audio line-in/line-out; 1 serial (optional), Trusted Platform Module (TPM) 2.0.
12	Operating System	Windows 11 Professional OS 64 bit (OEM Certified factory Pre-loaded)
13	OS Support	Comprehensive On-site for any hardware, Installation/ re-installation support for Operating System for OS corruption due to any part failure during the warranty period of 03 years.
14	OS Image	OEM has to provide OS image / partition for OS recovery in case of OS corruption.
15	Energy Efficient	EPR, RoHS, BIS, Energy Star compliant / BEEE
16	Warranty	Comprehensive on-site 03 years warranty with Accidental

		Damage Protection (ADP).
17	Warranty confirmation	OEM and Bidder has to provide confirmation on Letter Head for 03- years comprehensive on-site warranty with ADP for the supplied Laptop's with above terms & conditions.
18	Factory OS original OEM license confirmation	Bidder has to provide confirmation on Letter Head confirming that the supplied Laptops are certified & configured with factory installed OEM license of Windows 11 Pro 64bit.

- 1.1. **Maintenance Support Duration:** Comprehensive On-site warranty for Hardware including installation / re-installation support for Operating System due to OS corruption or Hard Disk Drive failure during the warranty period of 03 years and as mentioned in the Scope of Work.
- 1.2. **Warranty:** 03-years of comprehensive on-site warranty with Accidental Damage protection (ADP) and Support from the date of installation the successful bidder needs to submit warranty declaration on OEM letterhead with serial numbers of Laptops, Warranty start-end dates and the same has to be reflected on OEM's support portal.
- 1.3. **Response Time:** All service requests related to the supplied and installed Laptops shall be acknowledged the same day and attended to within the same business day or by the next business day (NBD) from the time the issue is reported, throughout the entire warranty period.
- 1.4. **Resolution Time:** All reported issues shall be **resolved within four (04) business days** from the time of reporting. In the event resolution is not feasible within this period, a **replacement system of the same or higher configuration** shall be provided. The replacement must be fully commissioned with all required **applications and peripheral devices installed and operational** to ensure business continuity. This commitment shall apply during **standard support hours (9:00 a.m. to 6:00 p.m., Monday through Saturday)** and remain valid throughout the entire warranty period. All reported issues shall be resolved **within four (04) business days** from the time of reporting or a replacement has to be given of same or higher configuration, during standard support hours (09:00 a.m. to 6:00 p.m., Monday through Saturday), throughout the entire warranty period.
- 1.5. **Delivery**
 - i Bidder to deliver the required quantity of 50 nos. of Core i7 processor (14th generation or Higher) or equivalent Processor Laptops within **06 weeks** from the date of purchase order(s). Short shipment or part shipment will be considered as delayed delivery.
 - ii All supplied Laptops must contain licensed factory installed Microsoft Windows 11 Professional 64-bit Factory Installed Operating system and the bidder should install applications with the custom image provided by Stockholding before delivery.
 - iii Successful Bidder and/or product OEM shall warrant that all goods supplied are new, unused and of the most recent or current models and shall incorporate

all latest improvements in design and materials. Successful Bidder and product OEM should further warrant that the goods supplied should have no defect arising out of faulty design, inadequate and or inferior materials or workmanship or from any act of omission of the successful bidder, when used under normal use of the supplied goods in the conditions prevalent in India.

1.6. Installation & Support: Bidder should provide following scope for providing comprehensive on-site support during warranty for installation and support:

- i Successful bidder to install the Laptops within 04 weeks from the date of delivery.
- ii Successful bidder undertakes to replace equipment, if found faulty during installation, within 7 days at no extra cost to Stockholding. Failing this, Stockholding may, at its discretion recover the amounts paid towards the equipment. Also, successful bidder and product OEM should stock necessary equipment(s) for resolution of problem.
- iii Successful bidder must provide Escalation Matrix of Telephone Numbers and email id's for PAN India Service Support on OEM letterhead.
- iv Successful bidder will undertake to install all the Laptops at the required locations. In case if any of the Laptop is transferred to any of the branches of stockholding in India, support, warranty has to be continued in the new location.
- v The installation reports should be duly filled up by the Engineer who installs the Laptop and submit to Stockholding with the signature of the Stockholding Employee and stamp of the recipient branch. It is mutually agreed that this installation report will be the main document for future reference. The day on which the user signs the report will be considered as the date of installation.
- vi Stockholding will log telephonic and/or e-mail complaints to the designated Successful bidder as per the respective contact details provided for the technical support for problem resolution. Successful bidder should appoint trained & qualified workforce through their direct offices / authorized channel partners from product OEM to resolve the complaints. Successful bidder should provide a call number (docket number) for each of the calls logged to them.
- vii During the warranty period, for any hardware failure, bidder will respond and resolve the problem as per timelines specified for response and resolution clause. During the warranty period if the Operating System (OS) problem arises, bidder will install, re-install, configure, re-configure OS with the required patches, fixes, service pack(s), updates, upgrades etc. During entire warranty period, successful bidder will provide support for OS & Motherboard driver's installation / re-installation / reconfiguration at site due to OS corruption or hard disk drive failure which attract OS & Motherboard driver's installation.
- viii In case of failure of SSD drive Laptop(s), Stockholding will retain the failed SSD drive during the warranty period and failed SSD will not be given to bidder. Bidder will provide new SSD against the failed SSD during the warranty for such cases.
- ix Successful Bidder hereby agrees to indemnify, protect and save Stockholding

- against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the bidder.
- x In case of replacement, successful Bidder will provide Laptop with equivalent or higher specifications for in case if the existing model is not available during warranty period.
 - xi All accessories must be provided directly by the OEM and must adhere to quality standards equivalent to quality and class of device provided. Connectors/adapters if provided must ensure that these do not in any way adversely impact the performance standard of any component and/or the device as a whole.
 - xii Comprehensive On-site along with ADP for Hardware, installation / re-installation support for Operating System due to OS corruption or SSD failure during the warranty period.
 - xiii Successful bidder will make their technical staff available on call to Stockholding on a 9:00 a.m. to 6:00 p.m. basis for resolution of any problem about supplied & installed Laptops as per location(s) mentioned in the respective purchase order(s).
 - xiv Check the Inventory of Newly delivered Laptops at the branch
 - xv Check the Physical condition of New Laptop (Report Damage cases to Stock holding Hardware Team via the Mahape onsite bidder team)
 - xvi Conduct POST (Power On Self-Test)
 - xvii Run provided scripts or the procedure to connect new Laptop to domain.
 - xviii Update security software (Antivirus) provided in the Laptop as per process provided.
 - xix Configure email as per process provided.
 - xx Install vpro agent and its Full Monitoring Utilities.
 - xxi Bidder will be responsible for providing required support in AMT implementation and EMA UI deployment at Stockholding".
 - xxii Take the Installation sign-off report along with signature and seal from the Branch Manager/IT-person with following details:
 - 1.6.xxii.1. System restore point to be created prior to handover of configured Laptop to user
 - 1.6.xxii.2. Detailed process and Steps will be Provided with the PO
 - xxiii Bidder to deploy 1 or more resources at Stockholding Mahape (Navi Mumbai) office during the project completion period.
 - xxiv The deployed onsite resources shall also coordinate with the respective Stockholding teams (Hardware, Networking, NTAdmin) to get the requisite technical understanding and knowledge of the systems/applications/processes required to initiate and complete the new Laptop installation at the branches.
 - xxv The bidder/bidder shall ensure the duly filled and authorized installation certificate (in triplicate) is submitted to Stockholding (Hardware team) for payments.
 - xxvi The deployed resources at Mahape should remain available onsite, till project completion and signoff.
 - xxvii Bidder to abide by labour laws, human rights and regulations in their regions

of business. Bidder to adhere to laws addressing child, forced or trafficked labour.

xxviii Any technical problem should be resolved within the defined timeline as mentioned in the 'Response Time' and 'Resolution Time' of call reported which includes time for procuring spare parts also.

2. Delivery and Installation

The successful vendor shall complete delivery and installation within a period of **10 weeks (6 weeks for delivery and 4 weeks for installation)** from the date of purchase order.

3. Payment Terms

Sr. No.	Milestone	Activities
1	60% payment on delivery on completion of following activities	Submission of original tax invoice and delivery challan duly certified by Stockholding branch officials
2	Delivery, Installation & Warranty Confirmation 30% payment on completion of following activities	1) 3-years warranty confirmation should be reflected on product OEM portal for the warranty of procured laptops. Bidder should provide softcopy of worksheet of serial numbers for the supplied laptops w.r.t. respective location(s). 2) Installation and submission of installation report(s) for the supplied laptops from the bidder on their letter head mentioning the asset details as per the format shared by the Stockholding. All the above documents are to be submitted at Stockholding, Mahape office for payment purpose.
3	Support Cost 10% payment shall be released in the following proportions as Support Cost after completion of 1 st , 2 nd and 3 rd year warranty period. 1 st year: 3% 2 nd Year: 3% 3 rd Year: 4%	Payments shall be released upon submission of invoices duly certified by Stockholding branch officials after the completion of the 1 st , 2 nd and 3 rd year warranty period. The warranty and support period shall commence from the date of installation of the all the laptops as per purchase order.

4. Penalty Structure

Sr No	Task	Penalty Structure
1	Delivery Delay	Stockholding will impose Penalty at minimum 0.5% of the purchase value per equipment per day subject to maximum of 5% may be levied for delay on undelivered equipment or part thereof on delayed delivery beyond delivery schedule

2	Installation Delay	Stockholding will impose Penalty at minimum 0.5% of the purchase value per equipment per day subject to maximum of 10% may be levied beyond installation schedule on uninstalled equipment for delay or part thereof in delayed installation
3	Support Delay	Stockholding will impose Penalty at minimum 1% of purchase order value of each equipment per day delay in adhering to SLA terms for the response, resolution and support as mentioned in Scope of Work and SLA may be levied subject to maximum of 10% of the Purchase Order Value and will be recovered by invoking the PBG or to be paid by the winning Bidder before Stockholding releases 100% PBG based on mutual understanding between Stockholding and the winning Bidder.

Performance Bank Guarantee (PBG)

Successful Bidder shall, at own expense, deposit with StockHolding, within fifteen (15) days on issuance of PO, a Bank Guarantee (BG) for the value of 5% of the Contract Value including GST from scheduled commercial banks as per Annexure - 8. This Bank Guarantee shall be valid up to 60 days beyond the completion of the contract period and claim period shall be valid 12 months beyond the expiry of BG. No payment will be due to the successful bidder based on performance, until the BG is submitted. A penalty of ₹ 5,000 per day will be imposed on the successful bidder for any delay in issuing the PBG within the specified timeline.

Bank Guarantee may be discharged / returned by StockHolding upon being satisfied that there has been due performance of the obligations of the Bidder under the contract. However, no interest shall be payable on the Bank Guarantee.

Stock Holding Corporation of India Limited reserves the right to invoke the BG in the event of non-performance by the successful bidder.

Force Majeure

Neither the StockHolding nor the Bidder shall be responsible for any failure to fulfil any term or condition of the CONTRACT if and to the extent that fulfilment has been delayed or temporarily prevented by a Force Majeure occurrence, defined as "Force Majeure". For purposes of this clause, "Force Majeure" mean an event beyond the control of the Parties and which prevents a Party from complying with any of its obligations under this Contract, including but not limited to: acts of God not confined to the premises of the Party claiming the Force Majeure, flood, drought, lightning or fire, earthquakes, strike, lock-outs beyond its control, labour disturbance not caused at the instance of the Party claiming Force Majeure, acts of government or other competent authority, war, terrorist activities, military operations, riots, epidemics, civil commotions etc.

The Party seeking to rely on Force Majeure shall promptly, within 5 days, notify the other Party of the occurrence of a Force Majeure event as a condition precedent to the availability of this defence with particulars detailed in writing to the other Party and shall demonstrate that it has

taken and is taking all reasonable measures to mitigate the events of Force Majeure. And, all Parties will endeavour to agree on an alternate mode of performance in order to ensure the continuity of service and implementation of the obligations of a party under the Contract and to minimize any adverse consequences of Force Majeure. Each PARTY shall bear its own cost in relation to the force majeure occurrence.

However, any failure or lapse on the part of the Bidder to mitigate the damage that may be caused due to the above-mentioned events or the failure to provide adequate disaster management/recovery or any failure in setting up a contingency mechanism would not constitute force Majeure, as set out above.

If the duration of delay exceeds ninety (90) consecutive or one hundred eighty (180) cumulative days, StockHolding and the Bidder shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding above, the decision of the StockHolding, shall be final and binding on the bidder.

Dispute Resolution

All disputes relating to this contract between the bidder and StockHolding shall be resolved through mutual discussion and if the dispute is not amicably settled, the same shall be referred for arbitration under the provisions of the Indian Arbitration and Conciliation Act 1996 by mutually appointing one Arbitrator and the arbitration proceeding shall be held in Mumbai in English / local language. Subject to the same, the court or competent jurisdiction situated within the limits of Mumbai respectively.

The final payment will be released only after the Bidder complies with above-mentioned clause.

Right to alter RFP

- a. StockHolding reserves the right to alter the RFP terms and conditions at any time before submission of the bids.
- b. StockHolding reserves the right to modify, amend, alter and/or cancel the entire RFP at any stage without assigning any reason whatsoever. We further understand and accept that StockHolding's decision in this regard will be final and binding on all bidders.

Integrity Pact

All Bidders will have to enter in to an Integrity Pact with StockHolding. The format (text) for the Integrity Pact is provided as Annexure-5. The Bidder will have to submit a signed and stamped copy of the Integrity Pact by the authorized signatory of the Bidder.

Sub-Contracting

The Bidder shall not be entitled to sub-contract / outsource/ assign or otherwise transfer this agreement or any benefits, rights, obligations or interests herein whether in whole or in part to any other agency without the prior written consent of StockHolding. Bidder shall inform StockHolding in case of transfer of ownership of their company and it will be under discretion of StockHolding about the continuation of agreement.

Non-Disclosure Agreement (NDA)

All bidders shall execute Non-Disclosure Agreement (NDA) (as per Annexure-10), which contains all the services and terms and conditions of the services to be extended as detailed herein. The Non-Disclosure Agreement (NDA) should be on minimum Rs. 100/- Stamp Paper.

All the expenses related to execution of the document such as the applicable stamp duty and registration charges if any shall be borne by the successful bidder.

Indemnify

The Bidder should hereby indemnify, protect and save StockHolding against all claims, losses, costs, damages, expenses, action suits and other proceedings, resulting from infringement of any patent, trademarks, copyrights etc. or such other statutory infringements in respect of all the equipment offered by the Bidder. Any publicity by Bidder in which name of StockHolding is used should be done only with the explicit permission of StockHolding.

Termination of contract for convenience

StockHolding reserves the right to terminate the contract, in whole or in part, at any time and for its convenience, during the contract period, by providing 90 days' prior written notice. The notice of termination shall specify that termination is for StockHolding's convenience, the extent to which performance of the vendor under the contract is terminated and the date upon which such termination becomes effective. The vendor shall be entitled to receive payment for the Services rendered (delivered) up to the effective date of termination.

Termination Clause

1. StockHolding reserves right to terminate the contract by giving 90 days prior written notice in advance against any of the following conditions –
 - a. If penalty amount is equal to or more than 10% of total contract value; during the Termination notice period successful bidder must adhere to all the conditions mentioned in the 'Exit Management' clause.
 - b. If at any point of time, the services of bidders are found to be non-satisfactory;
 - c. If at any point of time, StockHolding finds out deviation to sub-contracting clause;
2. Notwithstanding the above, StockHolding may at any time terminate the Contract by giving Notice to the successful bidder if the successful bidder becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to the successful bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to StockHolding.
3. Apart from above cases, StockHolding reserves the right to recover any dues payable by the successful bidder from any amount outstanding to the credit of the selected bidder, including the adjustment of pending bills and/or invoking the Performance Bank Guarantee under this contract.

Exit Management

- Purpose: In the case of termination of the Contract, the Exit Management procedure should start 30 days before the expiry or termination of contract. Termination notices need to be formally issued.
- Bidder shall fully and timely compliance with the Exit Plan.
- Service Continuity and Quality Assurance: Bidder shall continue providing high-quality services until the contract ends. Ensure there is no degradation in service levels during the exit period, especially in terms of work quality, safety, etc. Perform regular quality checks and compliance to ensure expectations are met throughout the notice period.
- Handover of Assets and Premises:
 - a) Return of StockHolding's Assets:
 - i. Inventory and return all assets belonging to StockHolding; in good condition.
 - ii. Ensure the return of all StockHolding assets is completed before the final day of service.
 - iii. Document the handover with sign-off from both parties.
 - b) Facility Handover:
 - i. Clean and prepare the branch space for handover to StockHolding.
- Confidential Information, Security and Data:

The Bidder will promptly on the commencement of the exit management period supply to StockHolding the following:

 - a) Information relating to the current services rendered.
 - b) Documentation relating to Project's Intellectual Property Rights.
 - c) Project Data and Confidential Information.
 - d) All current and updated project data as is reasonably required for purposes of transitioning the services to its Replacement Bidder in a readily available format specified by StockHolding.

Assignment

Either Party may, upon written approval of the other, assign its rights and obligations hereunder to: (i) its Parent Corporation (as defined below) or an Affiliate; and (ii) a third-party entity in connection with the transfer of all or substantially all of the business and assets of that party to such entity. For purposes of this Agreement, a "Parent Corporation" shall mean a company or entity owning over 50% of a Party and an "Affiliate" shall mean a company directly or indirectly controlling, controlled by, or under common control with, a Party. Except as provided above in this Section, either Party may assign its rights and obligations under this Agreement to a third party only upon receiving the prior written consent of the other Party, which consent may be reasonably conditioned but will not be unreasonably withheld or delayed. The Parties agree that no assignments will be made unless the assignee agrees to accept in full the responsibilities and obligations of the assigning Party.

ANNEXURE - 1 - Details of Bidder's Profile
(To be submitted along with technical bid on Company letter head)

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

Sl. No	Parameters	Response	
1	Name of the Firm/Company		
2	Year of Incorporation in India		
3	Names of the Partners/Directors		
4	Company PAN No.		
5	Company GSTN No.		
6	Addresses of Firm/Company		
	a) Head Office		
	b) Local Office		
7	Authorized Contact person		
	a) Name and Designation		
	b) Telephone number		
	c) E-mail ID		
8	Years of experience in similar services		
9	Financial parameters		
	Business Results (last three years)	Annual Turnover	Net Worth
		(Rs. in Crores)	(Rs. in Crores)
	2022-23		
	2023-24		
	2024-25		
	(Only Company figures need to be mentioned not to include group/subsidiary Company figures)	(Mention the above Amount in INR only)	
10	Indicate, if involved in any arbitration at present or in the past and mention present status.	Yes/No	
11	Any civil or criminal suit(s) arisen in the contract of works executed during last 3 years if yes, please give brief description.	Yes/No	

Dated this..... Day of 2026

(Signature)
(In the capacity of)

ANNEXURE - 2 – Eligibility Criteria

Sr. No.	Eligibility Criteria	Documents to be submitted (Duly attested)
1.	The Bidder should be registered Company as a Company/Proprietorship Firm / Partnership Firm or LLP.	If bidder is a registered Company, Copy of Certificate of Incorporation issued by the Registrar of Companies /relevant documents; OR If bidder is a Proprietorship Firm, Copy of relevant documents of proprietary concern; OR If Bidder is Partnership firm or LLP, Copy of Registration of Partnership Deed;
2.	The Bidder should be in a business of Supply, of laptops for at least 5 years to any Central Government Authorities / Public Sector Undertakings / State Government / BFSI sector / reputed private organizations in India as on RFP date.	Copy of Purchase Order / Work Order / MSA / Relevant documents
3.	The bidder must have a minimum average annual turnover of ₹ 25 lakhs during the financial year(s) i.e. 2022-23, 2023-24 and 2024-25.	Copy of the audited Balance Sheet and/or Certificate of the Chartered Accountant for preceding three years.
4.	Bidder should have Positive Net worth for each of the last 03 (three) audited financial years i.e. 2022- 23, 2023-24 and 2024-25	Copy of the audited Balance Sheet and/or Certificate of the Chartered Accountant specifying net worth.
5.	Bidder should have experience in supply of laptops for: 1 purchase order of Rs 40 lakhs Or 2 purchase orders of Rs. 25 lakhs and above Or 3 purchase orders of Rs. 20 lakhs and above to Central Government Authorities / Public Sector Undertakings / State Government / BFSI sector organizations/reputed private sector organizations during the last 03 (three) years.	B. Copy of Purchase Order / Work Order/MSA; and The successful completion certificate/CRAC issued by client should contain date of start, date of completion, value on completion of work etc. (or) Self- certificate attested by the authorized signatory of the bidder confirm “in-progress” status of cited project.
6.	The Bidder should possess an Authorization Certificate directly from the OEM	Digital copy of Authorization certificate from OEM
7.	OEM must ensure that the Hardware to be supplied will not be End of Sale in next 1 year and End of Support in next 5 years.	Self-declaration on Bidders’ Company Letter Head
8.	OEM Datasheets of the product(s) offered in the bid	Relevant documents to be uploaded

RFP for procurement of laptops for employees at StockHolding

9.	The Bidder Company should not have been blacklisted by any Government Department/ PSU or under a declaration of ineligibility during last 2 years in India for fraudulent or corrupt practices of inefficient/ ineffective performance.	Self-declaration on Bidders' Company Letter Head
10.	The bidder should have a regional/support office in the Mumbai Metropolitan Region.	Details of the bidder's office with valid GST registration in the region or Latest copy of Telephone bill/Electricity Bill/Registered Lease Deed supporting the address at the region. (In case of submission of Telephone bills/Electricity bills, the same should be at least for the last 3 (three) months.
11	The bidder should have technically qualified Engineers who have expertise and certification to support the installation of Laptop's.	Self-declaration on Bidders' Company Letter Head along with the details of the personnel.
12	The Bidder is to submit the following documents (signed and stamped): (g) Bidders Profile (Annexure -1) (h) Technical Compliance (Annexure 3) (i) Integrity Pact (Annexure – 5) (j) Covering Letter of Integrity Pact (Annexure 6) (k) Compliance Statement (Annexure 7) (l) Undertaking cum Indemnity (Annexure 9)	Duly signed and stamped annexures are to be uploaded.

Note:

- a. All self-certificates shall be duly signed and Stamped by Authorized signatory of the Bidder Firm unless specified otherwise.
- b. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. StockHolding will not make any separate request for submission of such information.

Dated this..... Day of 2026
(Signature)

(In the capacity of)
Duly authorized to sign bid with seal for & on behalf of (Name & Address of the Bidder)

ANNEXURE - 3 – Technical Specifications Sheet

No.	Component	Requirement (Intel Based)	Offered Specification	Compliance (Y/N)	Deviation (if any)
1	URL for Verification				
2	Processor	Latest Intel Core i7 (14th generation or Higher) or equivalent Processor			
3	Chipset	Chipset with Intel Q670 / Q770 or Higher or equivalent			
4	Memory	16 GB DDR4 or higher with 16GBx1 populated Memory & minimum 2 Memory Slot available for future expansion.			
5	Display	Non-Touch 15 inches with IPS Panel or Higher			
6	Battery	3-cell, 55 Wh, Express Charge Capable or Higher			
7	Graphics Adapter	Integrated UHD Graphics or equivalent			
8	Hard Disk Drive / Internal Storage	512 GB SSD. No ODD			
9	Security	Hardware TPM 2.0 or above, Chassis Lock Support			
10	Power Supply	180 Watt or higher, Auto Power Sensing, 90% Efficiency or above			
11	Ports	1 USB Type-C 10Gbps signaling rate; 03 qty USB Type-A 5Gbps signaling rate; 01 qty Headphone/Microphone Combo (3.5 mm TRRS), 04 qty USB 2.0 Type-A; ethernet LAN (100/1000 Mbps), 01 HDMI 1.4b; 01 DisplayPort 1.4a; Wi-Fi 6, Bluetooth 5.3 / 5.4, 3.5mm audio combo jack, audio line-in/line-out; 1 serial (optional), Trusted Platform Module (TPM) 2.0.			
12	Operating System	Windows 11 Professional OS 64 bit (OEM Certified factory Pre-loaded)			

RFP for procurement of laptops for employees at StockHolding

13	OS Support	Comprehensive On-site for any hardware, Installation / re- installation support for Operating System for OS corruption due to any part failure during the warranty period of 03 years.			
14	OS Image	OEM has to provide OS image / partition for OS recovery in case of OS corruption.			
15	Energy Efficient	EPR, RoHS, BIS, Energy Star compliant / BEEE			
16	Warranty	Comprehensive on-site 03 years warranty with Accidental Damage Protection (ADP).			
17	Warranty confirmation	OEM and Bidder has to provide confirmation on Letter Head for 03- years comprehensive on-site warranty with ADP for the supplied Laptop's with above terms & conditions.			
18	Factory OS original OEM license confirmation	Bidder has to provide confirmation on Letter Head confirming that the supplied Laptops are certified & configured with factory installed OEM license of Windows 11 Pro 64bit.			

ANNEXURE - 4 - Commercial Price Bid Format

Sr. No.	Description	Count Nos.	Unit Rate in ₹	Amount in ₹
Laptop with 3 years warranty				
1	Laptop with 3 years onsite Comprehensive warranty and ADP (specify Make and Model)	50		
2	GST (₹)	50		
	Total Cost with GST (₹)			

Note:

- Price inclusive of GST is to be quoted as 'Total Cost with GST in ₹' while uploading financial bids on GeM portal. There should be no discrepancy in the financial bid document and the price reflected on GeM portal.
- Bidder with the lowest price upon the conclusion of the **reverse auction** shall be declared L1.
- Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly.
- Payment will be on pro-rata basis based on actual number of successful supplies done.
- StockHolding reserves the right to increase or decrease the quantity to be ordered by up to **25 percent of bid quantity for a period of atleast 6 months** after the issue of original purchase order at the same cost, terms and conditions. Bidders are bound to accept the orders accordingly. Not doing so shall result in forfeiture of PBG.
- Bidder has to quote for all the above listed items, incase no rate is filled; StockHolding reserves the right to reject the Commercial Bid.

ANNEXURE - 5 – Integrity Pact

(_____ Name of the Department / Office) RFP
No. _____ for _____

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on _____ day of the _____, between, on one hand, StockHolding ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part **And** M/s. _____

_____ (with complete address and contact details) represented by Shri _____ (i.e. Bidders hereinafter called the '**Counter Party**') which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender (RFP) process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India. **NOW THEREFORE**, To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “- Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures. The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

I. Commitment of the Principal / Buyer

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

- a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender (RFP) or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
 - b) The Principal/Owner will, during the Tender (RFP) Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender (RFP) Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender (RFP) Process or the Contract execution.
 - c) The Principal / Owner shall endeavor to exclude from the Tender (RFP) process any person, whose conduct in the past been of biased nature.
2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / StockHolding will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

II. Commitments of Counter Parties/Bidders

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender (RFP) Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / StockHolding or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / StockHolding for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / StockHolding.
4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.

5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / StockHolding that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / StockHolding or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Eligibility Criteria, as given at **Annexure**. If bids are invited through a Consultant a Declaration has to be submitted along with the Eligibility Criteria as given at **Annexure**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of StockHolding /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / StockHolding as part of the business relationship, regarding plans, proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also Undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / StockHolding, or alternatively, if any relative of an official / employee of Principal / StockHolding has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender (RFP).
15. The term `relative` for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / StockHolding

17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender (RFP) Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender (RFP) process or the contract, if already awarded, can be terminated for such reason.

III. Disqualification from Tender (RFP) Process and exclusion from Future Contracts

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / StockHolding is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender (RFP) Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / StockHolding. Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / StockHolding.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / StockHolding's absolute right to resort to and impose such exclusion.
3. Apart from the above, the Principal / StockHolding may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / StockHolding.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ StockHolding may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

IV. Consequences of Breach Without prejudice to any rights that may be available to the Principal / StockHolding / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / StockHolding / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. **Forfeiture of EMD / Security Deposit :** If the Principal / StockHolding / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender (RFP) Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / StockHolding / Owner apart from exercising any legal rights that may have accrued to the Principal / StockHolding / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.
2. **Criminal Liability:** If the Principal / Owner / StockHolding obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC

Act, or if the Principal / Owner / StockHolding has substantive suspicion in this regard, the Principal /

StockHolding / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

V. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-bidders.
2. The Principal / StockHolding / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / StockHolding / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / StockHolding and the Bidder/Counter Parties, along with the Tender (RFP) or violate its provisions at any stage of the Tender (RFP) process, from the Tender (RFP) process.

VI. Independent External Monitor (IEM)

1. The Principal / Owner / StockHolding has appointed Shri Shekhar Prasad Singh, IAS (Retd.) as Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.
2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, StockHolding Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender (RFP) documentation related papers / files of the Principal / StockHolding / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender (RFP) Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.
4. In case of tender (RFP)s having value of 25 lakhs or more, the Principal / StockHolding / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender (RFP) and shall keep the IEM apprised of all the developments in the Tender (RFP) Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /StockHolding and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit nonbinding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

6. The IEM will submit a written report to the CEO&MD, StockHolding. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / StockHolding and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, StockHolding Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, StockHolding has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word `IEM` would include both singular and plural.

VII. Duration of the Integrity Pact (IP)

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded. If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD StockHolding

VIII. Other Provisions

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the StockHolding /Principal / Owner who has floated the Tender (RFP).
2. Changes and supplements in any Procurement / Services Contract / Tender (RFP) need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / StockHolding in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

IX. Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender (RFP) / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

(For and on behalf of Principal / Owner / StockHolding)

(For and on behalf of Bidder / Counter Party / Contractor)

WITNESSES:

1. _____ (Signature, name and address)

ANNEXURE - 6 - Covering Letter on bidder's Letterhead of Integrity Pact

To,

Sub: RFP REF NO: CPCM-30/2026-27 dated 24-Jul-2025 Procurement of laptops for employees at
StockHolding

Dear Sir,

DECLARATION

Stock Holding Corporation of India Limited (StockHolding) hereby declares that StockHolding has adopted Integrity Pact (IP) Program as advised by Central Vigilance Commission vide its Letter No. ----- Dated ----- and stands committed to following the principles of transparency, equity and competitiveness in public procurement. The subject Notice Inviting Tender (RFP) (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender (RFP) documents, failing which the tender (RFP)er / bidder will stand disqualified from the tender (RFP)ing process and the bid of the bidder would be summarily rejected. This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the StockHolding

Yours faithfully,

For and on behalf of Stock Holding Corporation of India Limited
(Authorized Signatory)

**ANNEXURE – 7 – Compliance Statement
(To be submitted on Company Letter Head)**

RFP REF NO: CPCM-30/2026-27 dated 24-Jul-2025 for Procurement of laptops for employees of StockHolding

DECLARATION

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by the StockHolding. We also agree that the StockHolding reserves its right to reject the bid, if the bid is not submitted in proper format as per subject RFP.

Sr. No.	Item / Clause of the RFP	Compliance (Yes / No)	Remarks/Deviations (if any)
1	Objective of the RFP		
2	Scope of Work		
3	Eligibility Criteria		
4	Non-Disclosure Agreement		
5	Payment Terms		
6	Bid Validity		
7	Integrity Pact		
8	All General & Other Terms & Conditions in the RFP		
9	Requirement		

(If Remarks/Deviations column is left blank it will be construed that there is no deviation from the specifications given above)

Date:

Signature with seal

Name & Designation:

ANNEXURE – 8 – Format of Bank Guarantee

This Bank Guarantee is executed by the ----- (Bank name) a Banking Company incorporated under the Companies Act, 1956 and a Scheduled Bank within the meaning of the Reserve Bank of India Act, 1934 and having its head office at ----- and branch office at ----- (hereinafter referred to as the “Bank”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) and Branch office at ----- in favour of Stock Holding Corporation of India Limited, a Company incorporated under the Companies Act, 1956 and having its Registered Office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400 012 (hereinafter referred to as “StockHolding”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns) at the request of -----, a Company incorporated under the Companies Act, 1956 and having its Registered Office at ----- (hereinafter referred to as the “Service Provider”, which term shall mean and include, unless to repugnant to the context or meaning thereof, its successors and permitted assigns).

Whereas

- A. StockHolding has, pursuant to the Tender No. _____, issued the Purchase Order dated _____ to the Service Provider for providing _____
- B. In terms of the said Tender, the Service Provider has agreed to furnish to StockHolding, a Bank guarantee for Rs. _____ /- (Rupees _____ only) till _____ (date).
- C. The Bank has, at the request of the Service Provider, agreed to give this guarantee as under:

NOW IN CONSIDERATION OF THE FOREGOING:

1. We, the Bank, at the request the Service Provider, do hereby unconditionally provide this guarantee to StockHolding as security for due performance and fulfilment by the Service Provider of its engagements, commitments, operations, obligations or liabilities including but not limited to any sums / obligations / claims due by the Service Provider to StockHolding for meeting, satisfying, discharging or fulfilling all or any obligation or liability of the Service Provider, under the said Tender / Purchase Order.
2. We, the Bank, hereby guarantee and undertake to pay StockHolding up to a total amount of Rs. _____/- (Rupees _____ only) under this guarantee, upon first written demand of StockHolding and without any demur, protest and without any reference to the Service Provider.
3. Any such demand made by StockHolding shall be conclusive and binding on the Bank as regards the amount due and payable notwithstanding any disputes pending before any court, Tribunal, or any other authority and/ or any other matter or thing whatsoever as the liability of the Bank under these presents being absolute and unequivocal.
4. We, the Bank, agree that StockHolding shall have the fullest liberty without consent of the Bank to vary the terms of the said Tender/ Purchase Order or to postpone for any time or time to time exercise of any powers vested in StockHolding against the Service Provider and to forbear or enforce any of the Terms & Conditions relating to the said Tender / Purchase

Order and the Bank shall not be relieved from its liability by the reason of any such variation, or extension being granted to the Service Provider or for any forbearance, act or omission or any such matter or thing whatsoever.

5. We, the Bank, agree that the guarantee herein contained shall be irrevocable and shall continue to be enforceable until it is discharged.
6. This Guarantee shall not be affected by any change in the Constitution of the Bank or the Service Provider or StockHolding.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN ABOVE:

1. The liability of the bank under this guarantee is restricted to a sum of Rs. _____/- (Rupees _____ only).
2. This Bank Guarantee will be valid for a period up to _____ (date).
3. A written claim or demand for payment under this Bank Guarantee on or before _____ (date) is the only condition precedent for payment of part/full sum under this guarantee.

For Issuing Bank

Name of Issuing Authority:

Designation of Issuing Authority:

Employee Code:

Contact Number:

Email ID:

ANNEXURE – 9 – Undertaking cum Indemnity

xx-xxx-2026

To,
Stock Holding Corporation of India Ltd.

Dear Sir/Madam,

We , M/s _____, represented through our authorised representative Mr./Ms. _____, having our registered office at _____, do hereby solemnly undertake as follows:

- 1) That we shall comply with and abide by all labour related and other compliances/rules and regulations required by Stock Holding Corporation of India Limited (“StockHolding”) at all times.
- 2) That we shall ensure adherence to all instructions, compliances, directions and audit requirements issued by StockHolding time to time.
- 3) That non-compliance of any requirement, rules and regulations as mentioned above may lead to any action deemed appropriate by StockHolding including invocation of bank guarantee & penalty.
- 4) That in consideration of the above, I Mr./Ms. _____ on behalf of M/s _____, do hereby undertake that I (including my executors, administrators and assigns) shall at all times indemnify, defend and hold harmless StockHolding, its respective directors, officers, representatives, employees and agents (collectively known as indemnified persons) from and against any and all losses, damages, claims, fines, fees, penalties, interest obligations, deficiencies, and expenses (including amounts paid in settlement, interest, court costs, out-of-pocket fees and expenses of investigators, attorneys, accountants, financial advisors and other experts, and other out-of-pocket expenses of litigation) suffered or incurred by the Indemnified Persons, as a result of, arising from, or in connection with or relating to (a) any matter inconsistent with, or any breach or inaccuracy of any representation, warranty, covenant (b) failure to perform (whether in

whole or part) any obligation required to be performed by me pursuant to this indemnity or (c) any claims or demands raised or made, or proceedings initiated, by any third party against StockHolding in relation to the subject matter of this indemnity bond.

- 5) That this indemnity bond shall be subject to the exclusive jurisdiction of the courts of Mumbai only.
- 6) I hereby declare that I have not intentionally or deliberately evaded or concealed any relevant information from StockHolding.
- 7) I hereby state that M/sis liable for any action by StockHolding in case of any of the covenants mentioned above holds to be untrue.
- 8) I solemnly affirm that the statements made herein above are correct and true to the best of my knowledge and belief.

Date: this ____ day of _____ 2026.

Signature _____

Witnesses

1

Signature _____

2.

Signature _____

ANNEXURE – 10 – Format of Non-Disclosure Agreement

This Non-Disclosure Agreement (hereinafter “Agreement”) is executed on this _____ day of _____, 20xx by and between

Stock Holding Corporation of India Limited, a company incorporated under the Companies Act, 1956 and having its registered office at 301, Centre Point, Dr. Babasaheb Ambedkar Road, Parel, Mumbai 400012 (hereinafter referred to as “**StockHolding**” which expression shall mean and include its successors and assigns), of the One Part;

And

Company Name, a company incorporated under the Companies Act, 1956 and having its registered office / corporate office at **Complete Address** (hereinafter referred to as “**Company Name**” which expression shall mean and include its successors and assigns), of the Other Part.

(StockHolding and **Company Name** are individually referred to as ‘Party’ and collectively as ‘Parties’.)

The Party disclosing Confidential Information under this Agreement shall be referred to as Disclosing Party and the Party receiving Confidential Information shall be referred to as Receiving Party.

1. **Purpose:** Whereas, the Parties wish to explore possible business opportunity, during which either Party will be required to disclose certain Confidential Information to the other.
2. **Confidential Information and Exclusions:** Confidential Information shall mean and include (a) any information received by the Receiving Party which is identified by Disclosing Party as confidential or otherwise; (b) all information including technical, data security, cyber security business, financial and marketing information, data, analysis, compilations, notes, extracts, materials, reports, drawings, designs, specifications, graphs, layouts, plans, charts, studies, memoranda or other documents, know-how, ideas, concepts, strategies, trade secrets, product or services, results obtained by using confidential information, prototype, client or Contractor list, projects, employees, employees skills and salaries, future business plans disclosed by Disclosing Party whether orally or as embodied in tangible materials. Confidential Information shall however exclude any information which a) is in the public domain; (b) was known to the Party of such disclosure or becomes known to the Party without breach of any confidentiality agreement; (c) is independently developed by the Party without use of Confidential Information disclosed herein; (d) is disclosed pursuant judicial order or requirement of the governmental agency or by operation of law, provided that the recipient party gives disclosing party a written notice of any such requirement within ten (10) days after the learning of any such requirement, and takes all reasonable measure to avoid disclosure under such requirement.
3. **Confidentiality Obligations:** The Receiving Party shall, at all times maintain confidentiality and prevent disclosure of Confidential Information of Disclosing party with at least the same degree of care as it uses to protect its own confidential information

but in no event with less than reasonable care. The Receiving Party shall keep the Confidential Information and Confidential Materials and any copies thereof secure and in such a way so as to prevent unauthorized access by any third party. The Receiving Party agrees not to disclose, transmit, reproduce or make available any such Confidential Information to any third parties and shall restrict disclosure of Confidential Information only to a limited group of Recipient's directors, concerned officers, employees, attorneys or professional advisors who need to have access to the Confidential Information for the purposes of maintaining and supporting the services and each of whom shall be informed by Receiving Party of the confidential nature of Confidential Information and agree to observe the same terms and conditions set forth herein as if specifically named a Party hereto. The Receiving Party shall not, unless otherwise agreed herein, use any such Confidential Information and Confidential Materials for its own benefit or the benefit of others or do anything prejudicial to the interests of the Disclosing Party or its customers or their projects. The Receiving Party shall not use the Confidential Information in any way to create a derivative work out of it or reverse engineer or use for any commercial purpose or for any purpose detrimental to the Disclosing Party. The Receiving Party shall not make copies of Confidential Information unless the same are reasonably necessary. The Receiving Party shall immediately notify Disclosing Party in the event of any unauthorized use or disclosure of the Confidential Information and reasonably support Disclosing Party in taking necessary remedial action.

4. **No Warranty:** All Confidential Information is provided 'as is.' Neither Party makes any warranty, express, implied or otherwise, regarding its accuracy, completeness or performance.
5. **No License:** Each Party recognizes that nothing in this Agreement is construed as granting it any proprietary rights, by license or otherwise, to any Confidential Information or to any intellectual property rights based on such Confidential Information.
6. **Return:** The Receiving Party who receives the Confidential Information and Confidential Materials agrees that on receipt of a written demand from the Disclosing Party:
 - a. Immediately return all written Confidential Information, Confidential Materials and all copies thereof provided to, or produced by it or its advisers, as the case may be, which is in Receiving Party's possession or under its custody and control; (SUCH RETURN OF DOCUMENTS SHOULD BE DONE BY SIGNING A LETTER).
 - b. To the extent practicable, immediately destroy all analyses, compilations, notes, studies, memoranda or other documents prepared by it or its advisers to the extent that the same contain, reflect or derive from Confidential Information relating to the Disclosing Party;
 - c. So far as it is practicable to do so immediately expunge any Confidential Information relating to the Disclosing Party or its projects from any computer, word processor or other device in its possession or under its custody and control; and
 - d. To the extent practicable, immediately furnish a certificate signed by its director or other responsible representative confirming that to the best of his/her

knowledge, information and belief, having made all proper enquiries the requirements of this paragraph have been fully complied with.

- e. Receiving party will attempt to maintain, to the best possible extent, physical and logical segregation of the Confidential Information of the data of the Receiving party from data of any third party.
7. **Term:** The term of this Agreement shall be ____ (___) years from _____ (the Effective Date). Either Party may terminate this Agreement by giving a thirty (30) days written notice to the other. The confidentiality obligations stated in this Agreement shall survive for a period of three (3) years from the date of termination or expiration of this Agreement.
8. **Remedies:** The Confidential Information and Confidential Materials and all copies thereof, in whatsoever form shall at all times remain the property of the Disclosing Party and its disclosure hereunder shall not confer on the Receiving Party any rights whatsoever beyond those contained in this document.
- The Parties acknowledge and agree that the Disclosing Party will suffer substantial and irreparable damage, not readily ascertainable or compensable in monetary terms, in the event of any breach of any provision of this Agreement by the Receiving Party. The Receiving Party therefore agrees that, in the event of any such breach, the Disclosing Party shall be entitled, without limitation of any other remedies otherwise available to it, to obtain an injunction or other form of equitable relief from any court of competent jurisdiction.
9. **Governing Law and Jurisdiction:** This Agreement may be governed and construed in accordance with the laws of India and shall be subject to the jurisdiction of courts in Mumbai, India.
10. **Miscellaneous:** This Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes all prior commitments/ understanding in this regard and may not be amended or modified except by a writing signed by a duly authorized representative of the respective Parties. This Agreement may be executed in several counterparts (physical or electronic form), each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. This Agreement may not be assigned or transferred except by a mutual written consent of both the Parties.

For Stock Holding Corporation of India Limited	For Company Name
Name:	Name:
Title:	Title:

RFP for procurement of laptops for employees at StockHolding

In the Presence of	
Name:	Name:
Title:	Title: