

# e - Tender for Surveillance System



Mode of Tender: e-Tender on GEM Portal

BID NO: GEM/2024/B/466

Date of Issue: 20th September 2024

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**DOCUMENT CONTROL SHEET**

<b>Name of the company</b>	StockHolding Corporation of India Ltd.	
<b>Bid No.</b>	SHCIL/CPT/RFP/24-25/	
<b>Date of Issue:</b>	20th September 2024	
<b>Last date for submission of Pre-Bid Queries</b>	23rd September 2024	
<b>Pre Bid Meeting</b>	24th September 2024, Time: 11:00 A.M.	
<b>Last Date and time for submission of Bids (Technical and Financial)</b>	Date:	07th October, 2024 (Online)
	Time:	5:00 PM
<b>Earnest Money Deposit (EMD)</b>	INR	50,000/- (Re Fundable)
<b>Schedule for Opening of Technical Bids</b>	Date:	7th October, 2024 (Online)
	Time:	5:30 PM
<b>Schedule for Opening of Commercial Bids</b>	<b>Date &amp; Time will be intimated to the shortlisted Bidders</b>	
<b>Bill Validity</b>	90 days from the last date of bid submission.	
<b>Place of Pre-bid meeting/ Opening of Bids / address for Communication &amp; Contact Person</b>	<b>Stock Holding Corporation of India SCHIL House, Plot No, P-51, TTC Industrial Area MIDC, Mhape, Navi Mumbai, 400710</b>	
	<b>Contact Person: Paresh Mohite</b>	

**Note:**

1. This tender document is the property of STOCK HOLDING (SHCIL) & is not transferable.
2. This bid document has 35 pages.
3. If a holiday is declared on the dates mentioned above, the bids shall be received / opened on the next working day at the same time specified above and at the same venue unless communicated otherwise.

**DISCLAIMER**

The information contained in this Request for Proposal "RFP" or information provided subsequently to bidder(s) or applicants whether verbally or in documentary form by or on behalf of STOCK HOLDING Corporation of India Limited ("STOCK HOLDING"), is provided to the bidder(s) on the terms and conditions set out in this BID document and all other terms and conditions subject to which such information is provided.

This BID document is not an agreement and is neither an offer nor an invitation by STOCK HOLDING to any parties other than the applicants who are qualified to submit the bids ("Bidders"). The purpose of this BID is to provide the Bidder(s) with information to assist them in formulation of their proposals ("Bids"). This BID does not claim to contain all the information each Bidder may require. Each Bidder may conduct its own independent investigations and analysis and is free to check the accuracy, reliability and completeness of the information in this BID. STOCK HOLDING makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this BID. STOCK HOLDING may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this BID.

The information contained in the BID document is selective and is subject to update, expansion, revision and amendment. STOCK HOLDING does not undertake to provide any Bidder with access to any additional information or to update the information in this BID or to correct any inaccuracies therein, which may become apparent. STOCK HOLDING reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this BID and/or the bidding process, without assigning any reasons whatsoever. Such change will be intimated or made accessible to all Bidders. Any information contained in this document will be superseded by any later written information on the same subject made available / accessible to all recipients by STOCK HOLDING.

STOCK HOLDING reserves the right to reject any or all the expression of interest / proposals / Bids received in response to this BID at any stage without assigning any reason whatsoever. The decision of STOCK HOLDING shall be final, conclusive and binding on all the parties.

It may be noted that notice regarding corrigenda, addendums, amendments, time-extensions, clarifications, response to bidder's queries etc., if any to BID, will not be published through any advertisement in newspapers or any other media. Bidders shall regularly visit STOCK HOLDING's website for any changes / development in relation to this BID.

### **1. BACKGROUND**

STOCK HOLDING Corporation of India Limited ("STOCK HOLDING") was incorporated as a Public Limited Company in 1986. STOCK HOLDING is a subsidiary of IFCI Limited and promoted by the public financial institutions and Insurance majors. STOCK HOLDING began by offering custodial and post trading services, adding depository services and other services to its portfolio over a period of time. STOCK HOLDING has established itself in India as a One-stop solution provider in the Financial Services domain.

### **2. PURPOSE OF BID**

The purpose of the BID is to select a Vendor, based in Mumbai / Navi Mumbai / Thane to provide an Upgradation Of Surveillance System compatible with Existing System for STOCK HOLDING at Mahape), as per scope specified in this document.

### **3. EARNEST MONEY DEPOSIT (EMD)**

The Bidder shall furnish, as part of its EMD of Rs. 50,000/- (Rupees Fifty Thousand only) by way of demand draft or pay order from any scheduled commercial bank drawn in favor of "STOCK HOLDING Corporation of India Limited", payable at Mumbai. The Demand Draft (DD) should be submitted at Mahape on or before last date for submission of BIDs.

**Rejection of Bid:** Any submitted bid not accompanied by EMD as mentioned above, shall be summarily rejected by STOCK HOLDING, without any further correspondence.

The EMD shall not bear any interest.

**The EMD shall be forfeited:**

1. if a Bidder withdraws his bid during the bid validity period; or
2. if a Bidder makes any statement or encloses any form which turns out to be false, incorrect and/or misleading at any time prior to signing of contract and/or conceals or suppresses material information; or
3. if the Successful Bidder fails to sign the contract and or furnish Performance Bank Guarantee and other guarantee(s)/security in the form and manner to the satisfaction of STOCK HOLDING, as mentioned in the Bid Documents; or
4. In the event of any evasion, avoidance, refusal or delay on the part of the Successful Bidder to sign and execute the Contract/Order/ Purchase Order/ Service Order or any document, as may be required by STOCK HOLDING in case the Bid is accepted. Any decision in this regard by STOCK HOLDING shall be final, conclusive and binding on the Bidder.
5. If the Vendor does not fulfill the execution of the contract

**The EMD is to be submitted at the Address mentioned in control sheet, ON or Before Last day of submission of BID.**

### **4. DISCHARGE OF EMD**

1. STOCK HOLDING shall promptly request the Successful Bidder to provide Performance Bank Guarantee. EMD of such Bidder shall be discharged on signing of the Contract and upon furnishing the Performance Bank Guarantee to the satisfaction of STOCK HOLDING.
2. The EMD of all unsuccessful Bidder(s) shall be discharged / returned as promptly as possible as but not later than 120 (One Twenty) days after the Bidding Process is complete.

### **5. PERIOD OF VALIDITY**

1. Bids should be valid for 120 (One Twenty) days from the last date of submission. A Bid valid for a shorter period may be rejected by STOCK HOLDING as non-responsive. Any decision in this regard by STOCK HOLDING shall be final, conclusive and binding on the Bidder.

## **6. AMENDMENT OF BID DOCUMENT**

1. STOCK HOLDING reserves the right in its sole discretion of inclusion of any addendum to this entire Bid process. The Bidders shall not claim as a right for requiring STOCK HOLDING to do the aforesaid.
2. At any time before the deadline for submission of Bids / offers, STOCK HOLDING may, for any reason, whether at its own initiative or in response to a clarification requested by prospective Bidders, modify this Bid Document and all such modifications shall be binding on them.
3. If required in order to allow prospective Bidders reasonable time in which they need to take the amendment into account in preparing their Bids, STOCK HOLDING at its sole discretion reserves the rights to extend the deadline for the submission of Bids. However, no request from the Bidder, shall be binding on STOCK HOLDING for the same. STOCK HOLDING's decision in this regard shall be final, conclusive and binding on all the Bidders.

## **7. STOCK HOLDING'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS**

STOCK HOLDING reserves the right to accept / reject any bid and to annul the Bid process at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for STOCK HOLDING's action. Any decision in this regard by STOCK HOLDING shall be final, conclusive and binding on the Bidder.

## **8. EXECUTION OF DOCUMENTS**

1. After STOCK HOLDING notifies the Successful Bidder that its bid has been accepted; the Bidder should sign the Contract and complete the execution of all other documents within 21 business days of the acceptance of Work Order.
2. The signing of Contract should be accompanied by the submission of Performance Bank Guarantee, or any other legal Document etc. also the successful bidder will have to execute an Integrity pact with the Corporation. The format of the same is attached to this document and has to be uploaded while submitting the Tender.
3. Payment of stamp duty would be as per laws applicable in the State of Maharashtra.
4. The Bidder shall bear all costs and expenses for the execution, stamp duty and submission of the contract and agreements. STOCK HOLDING shall not be responsible or liable for reimbursing / compensating these costs and expenses.
5. The incidental expenses of execution of the Contract as well as the conditions stipulated in the contract shall be strictly adhered to and any breach / violation thereof shall entail termination of the Contract without prejudice to the other right of STOCK HOLDING including but not limited to the right to levy / impose and recover penalties as specified in this Bid or Contract.

## **9. PERFORMANCE BANK GUARANTEE**

1. The value of the Performance Bank Guarantee will be 5% of the total annual estimated contract value.
2. The successful Bidder shall furnish the Performance Bank Guarantee within 21 business days of the receipt of acceptance of the Work Order.
3. The bidder shall submit a Performance Bank Guarantee at execution of the contract. It shall be valid for a period until the end contract period with 3 months buffer i.e. contract period + 3 months with an additional claim period of three months from the date of acceptance of the Work Order.
4. The Performance Bank Guarantee should be issued by a scheduled commercial bank and directly forwarded to STOCK HOLDING.
5. Failure to provide the Performance Bank Guarantee shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD, in which event STOCK HOLDING may award the Contract to the next best evaluated Bidder or call for new Bids. Any decision in this regard by STOCK HOLDING shall be final, conclusive and binding on the Bidder.
6. STOCK HOLDING reserves the right to invoke Performance Bank Guarantee on Vendor's failure to complete its obligations under and in accordance with the Contract.

## **10. TERMINATION OF CONTRACT**

1. The performance of the Vendor shall be reviewed on monthly basis and in case the supply/ services are not found to be satisfactory or not meeting Service Level Requirement, STOCK HOLDING reserves the right to terminate the contract without any compensation even before the expiry of the contract period by giving 60 days' notice and without assigning any reason.  
Any decision in this regard of STOCK HOLDING shall be final, conclusive & binding on the Bidder. However, the contract is liable for immediate termination on violation on any of the provision by the Vendors. STOCK HOLDING reserves the right to terminate the contract in the instance of insolvency and bankruptcy of the Vendors. The Vendor shall not be entitled to any compensation for early termination.
2. The bidder agrees that in the event of termination of this agreement, the bidder shall continue to provide services in the same manner for the notice period. The bidder agrees to co-operate with STOCK HOLDING for the smooth transfer of the subject matter of this agreement to any other party appointed for the purpose by STOCK HOLDING.
3. Where the Bidder's ability to survive as an independent corporate entity is threatened or is lost owing to any reason whatsoever, including inter-alia the filing of any bankruptcy proceedings against the Bidder, any failure by the Bidder to pay any of its dues to its creditors, the institution of any winding up proceedings against the Bidder or the happening of any such events that are adverse to the commercial viability of the Bidder. In the event of the happening of any events of the above nature, the STOCK HOLDING shall reserve the right to take any steps as are necessary, to ensure the business continuity.
4. Termination for Insolvency: The STOCK HOLDING may at any time terminate the Contract by giving written notice to the Bidder, without compensation to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the STOCK HOLDING.
5. Termination for Default: The STOCK HOLDING, without prejudice to any other right or remedy for breach of Contract, by a written notice of default sent to the Vendor, may terminate the Contract in whole.

## **11. DISPUTE RESOLUTION**

1. The Parties shall use their best efforts to amicably settle all disputes arising out of or in connection with this Contract in the following manner:
  - 1.1. The Party raising the dispute shall address to the other Party a notice requesting an amicable settlement of the dispute within ten (10) days of receipt of the notice.
  - 1.2. The matter will be referred for negotiation between Authorized Representative from STOCK HOLDING and Vendor. The matter shall then be resolved by them and the agreed course of action documented within a further period of 30 days.
2. The Parties agree that any dispute between the Parties, which cannot be settled by negotiation in the manner, described above, may be resolved exclusively by arbitration and such dispute may be submitted by either party to arbitration within 30 days of the failure of negotiations. Arbitration shall be held in Mumbai, India and conducted in accordance with the provision of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof. Each Party to the dispute shall appoint 1 arbitrator each and the two arbitrators shall jointly appoint the third or the presiding arbitrator. The arbitration proceedings shall be conducted in the English language. Subject to the above, the courts of law at Mumbai alone shall have the jurisdiction in respect of all matters connected with the Contract. The arbitration award shall be final, conclusive and binding upon the Parties and judgment may be entered thereon, upon the application of either party to a court of competent jurisdiction. Each Party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides.
3. The Bidder shall not be entitled to suspend the provision of the Services or the completion of the job, pending resolution of any disputes between the Parties and shall continue to render the Services in accordance with the provisions of the Contract notwithstanding the existence of any dispute between the Parties or the subsistence of any arbitration or other proceedings.

4. The provision under this section survives the contract.

## **12. ADHERENCE TO SAFETY PROCEDURES, RULES REGULATIONS AND RESTRICTION**

1. Bidder shall comply with the provision of all laws including labor and industrial laws, rules, regulations and notifications issued there under from time to time. All safety and labor and industrial laws enforced by statutory agencies and by STOCK HOLDING shall be applicable in the performance of this Contract and Bidder shall abide by these laws. The Vendor shall keep STOCK HOLDING indemnified for any loss, damage, claims, costs, charges, expenses, etc. arising out of and/or suffered on account of actions, litigations, proceedings, suits, arising out of breach of the above laws.
2. The Vendor shall comply with the provision of all Labor Laws, which are applicable to the Vendor or its employees and shall be solely responsible for liabilities arising out of such compliance, non-compliance or implementation or non-implementation. The Vendor will furnish proof of compliance of all labor laws, including obtaining license, filing of monthly/quarterly and annual returns and other statutory requirement within 15 days from the due date and furnish calculations and proof of payments made to all Government/Statutory Authorities under EPF, ESIC etc. Within 10 days of the statutory time limits allowed under the respective acts and all other statutory rules as amended from time to time.
3. The Vendor shall take all measures necessary or proper to protect the personnel, work and facilities and shall observe all reasonable safety rules and instructions. The vendor shall provide tool kit and safety kit to Electricians.
4. The Vendor shall obtain at his own cost any license or permission or any sort whatsoever (namely labor license, ESIC, PFs, Service Tax, and Income Tax etc.)
5. The Vendor shall report as soon as possible any evidence, which may indicate or is likely to lead to an abnormal or dangerous situation and shall take all necessary emergency control steps to avoid such abnormal situations.
6. The Vendor shall also adhere to all requirement/regulations of the STOCK HOLDING during the execution of the work.
7. The Vendor shall indemnify STOCK HOLDING from all liabilities arising out of any payment made by STOCK HOLDING to government (Central/State, Semi Government) Statutory Authority or any payment made under any statute/notification of the Government (Central/State). Statutory authorities in respect of his employees or in respect any claims made by the Vendors' employees against STOCK HOLDING.
8. The Vendor shall be responsible for maintenance of proper records as required under the provision of various labor laws/Statutory Acts applicable to the Vendor and contract employees such as attendance register, overtime register, advance register, register of deduction for damage and loss, register of fines, accident register etc. and produce them for inspection as and when demanded by STOCK HOLDING or any appropriate labor authorities.
9. The Vendor should provide a declaration for accidental insurance coverage for their workers.
10. The Service Provider should have registrations under EPF and MP Act, 1952, ESI Act, 1948, Shops & Establishment Act, Profession Tax Act, Labor Welfare Fund Act or any other local laws applicable to them presently or in future. The Service Provider shall be making proper compliances with the applicable Labor laws such as EPF and MP Act, 1952, ESI Act, 1948, LWF Act, Shops & Establishment Act, Payment of Bonus Act, 1965, Maternity Benefit Act, 1961, Payment of Gratuity Act, 1971, Contract Labor (R & A) Act, 1970, POSH Act, Minimum Wages Act, Payment of Wages Act, Profession Tax Act and all other Labor Laws which will be applicable to service provider in future. The Service Provider should regularly submit all documents / Registers/ Challans in support of compliance with the Labor Laws to the Company.

## **13. GOVERNING LAW**

This Contract shall be governed in accordance with the laws of India. These provisions shall survive the Contract.

## **14. JURISDICTION OF COURTS**

The Courts of India at Mumbai have exclusive jurisdiction to determine any proceeding in relation to this Contract. These provisions shall survive the Contract.



### **15. Right to alter RFP**

Right to alter RFP: (a) STOCK HOLDING reserves the right to alter the RFP terms and conditions at any time before submission of the bids (b) STOCK HOLDING reserves the right to cancel the entire RFP at any stage at its sole discretion.

## **16. SCOPE OF WORK**

Scope of Work for Surveillance System Upgrade and Maintenance during one year warranty period without extra cost.

### **1. Configuration, Documentation, and Existing Camera Addressing:**

- Conduct a comprehensive assessment of all existing cameras.
- Reconfigure cameras for optimal performance.
- Document the current setup and any changes made.
- Allocate network bandwidth to ensure efficient data transmission.
- Perform rack dressing to organize and secure cables.

### **2. Replacement of Existing Network Recorder:**

- Remove and replace the current network recorder with a new recorder meeting the specified requirements.
- Ensure the new recorder supports 90 days of backup storage.
- Implement RAID 5 redundancy to enhance data protection and reliability.

### **3. Centralized Monitoring Software Installation and Configuration:**

- Install centralized monitoring software for real-time surveillance and management.
- Configure the software to integrate with existing and new hardware.
- Ensure the software provides a user-friendly interface for monitoring and management.
- Centralized System to be configured to eventually control all branches CCTV Also.
- Installation and Configuration of new cameras as and when required (cost of additional cameras over and above the BOQ will be at actuals)

### **4. Deployment of a Full-time Resident Engineer:**

- Assign a full-time resident certified engineer to Stock Holding, Mahape.
- The engineer will provide on-site support and maintenance.
- Responsibilities include troubleshooting, system updates, user training, and Branches CCTV

System onboarding on software.

5. User and Role Creation:

- Create user profiles and roles as per Stock Holding's requirements.
- Configure access levels and permissions to ensure security and proper system use.
- Provide training and documentation for the end-users on role-based access.

6. Spare Availability:

- Maintain a 10% inventory of spare parts at Stock Holding, Mahape.
- Ensure that critical components are readily available to minimize downtime.

7. Harden and Secure surveillance system deployment as per government guidelines.

This scope of work outlines the detailed tasks and responsibilities required for the security system upgrade and ongoing support at Stock Holding, Mahape.

**17. PROCEDURE FOR SUBMISSION OF APPLICATION FOR TECHNICAL AND FINANCIAL BID**

1. Technical and Financial Bid to be submitted Online on or before Last date for Submission of Bids.
2. The online bids will have to be submitted within the time specified on website <https://gem.gov.in/>. Bidders must familiarize (if not already) with the Portal and check/ fulfil the pre-requisites to access and submit the bid there.

**Submission of Bids**

- a The required documents for Eligibility Criteria, Commercial Bid must be submitted (uploaded) online on GeM portal. Eligibility Criteria and Commercial Bid should be complete in all respects and contain all information asked for in this RFP document
- b The offer should be valid for a period of at least **90 days** from the date of submission of bid.
- c The Bidder shall fulfil all statutory requirements as described by the law and Government notices. The Bidder shall be solely responsible for any failure to fulfil the statutory obligations and shall indemnify Stock Holding against all such liabilities, which are likely to arise out of the agency's failure to fulfil such statutory obligations.
- d The bidders are expected to examine all instructions, forms, terms, project requirements and other information in the RFP document(s). Failure to furnish all information required as mentioned in the RFP document(s) or submission of a proposal not substantially responsive to the RFP document(s) in every respect will be at the bidder's risk and may result in rejection of the proposal.
- e Delayed and/or incomplete bid shall not be considered.
- f There may not be any extension(s) to the last date of online submission of Eligibility Criteria details and commercial Price bids. This will be at the sole discretion of Stock Holding.

**18. PRE-QUALIFICATION CRITERIA**

1. CCTV OEM should have a direct presence in India. It should be registered and existence in India for at least 3 Years prior to RFP date.
2. OEM should have supplied a minimum 10000 IP Cameras in India and min 200 IP cameras in any Govt project in India within the last 1 year.
3. OEM shall have CMMI lev-5 registered
4. In case the OEM is not participating directly, the bidder should be an authorized reseller or channel partner of the OEM and should provide an authorization letter specific to this project.
5. All systems and components quoted must comply with Indian standards and BIS certifications. The quoted models should have BIS in the same brand/OEM name supplying cameras. All components must be compatible with existing systems and software.
6. OEM should have an online-dedicated CCTV support center available during working hours and a fully equipped repair and maintenance office in India.

**19. ELIGIBILITY CRITERIA**

Sr. No.	Parameter/Eligibility Criteria	Documents to be Submitted	Compliance
			(Yes/No)
1	The Bidder agency should have registered office at Mumbai/ Navi Mumbai / Thane	Certificate of Incorporation/Registration/ Shop and Establishment Certificate	Upload
2	The Bidders should have an average minimum turnover of Rs. 35 lakhs with profit in each year in the last 3 financial years as per the audited financial statement. CA Certificate to be submitted	2022-2023 (Turnover)	Upload
		2021-2022 (Turnover)	Upload
		2020-2021 (Turnover)	Upload
		2022-2023 (Profit)	Upload
		2021-2022 (Profit)	Upload
		2020-2021 (Profit)	Upload
3	Bidder should have experience in similar nature of work for at least THREE works of similar nature each costing not less than 10 lakhs or two works of 12.50 lakhs or one work of 20 lakhs during the last Five years with any Govt. organization / PSUs / BFSI sector / educational institution / reputed private firms.	Copy of Purchase Order/Letter of Intent	Upload
4	The Agency must have overall experience of 05 years in providing Surveillance System to Govt. organization / PSUs / BFSI sector / educational institution / reputed private firms etc. as on 31st March, 2024.	Copy of Purchase Order/Letter of Intent	Upload
5	The Bidder shall produce a self-declaration that there are - (a) no vigilance and / or court cases pending against it (b) no inquiry or investigation pending against it from any statutory regulatory and / or investigation agency and (c) The Bidder has not been blacklisted by any public sector organization in last 3 years.	Declaration on Letter head to be submitted	Upload
6	All systems and components quoted must be in compliance with Indian standards BIS certifications. The quoted models should have BIS in same brand/OEM name supplying cameras.	Certificates of each products quoted to be submitted	Upload
7	In case the OEM is not participating directly, bidder should be an authorized reseller or channel partner of the OEM.	Manufacturer's Authorization letter	Upload
8	OEM should have online-dedicated CCTV support center available during working hours and a fully equipped repair and maintenance office in India.	Declaration on OEM Letter Head to be attached.	Upload
9	CCTV OEM should have direct presence in India. It should be registered and existence in India for at least 3 Years prior to RFP date.	Certificate of incorporation	Upload
10	OEM should have supplied minimum 10000 IP Cameras in India and min 200 IP cameras in any Govt project in India within last 1 year.	Declaration on OEM Letter Head to be attached.	Upload

12	OEM shall have CMMI lev-5 registered.	CMMI certificate shall be submitted with the bid.	Upload
13	The Camera OEM must have their own manufacturing setups and. OEM having production and brand via joint venture/third party factory tie-up or contractual manufacturing will not be considered	Manufacturing license document to be attached	Upload
14	OEM should have be ISO 9001:2015, ISO 14001:2015, ISO 45001, ISO 27001 certificate for information security of data and manufacturing process.	Certificates of the company needed	Upload
15	Quoted CCTV OEM should be Full/Affiliate member of ONVIF. For verification, details on ONVIF website shall be available. OEM should give the declaration about full membership.	ONVIF certificate and website link to be submitted	Upload
16	The MAC address of all cameras, switches, firewall and server must be registered in the name of OEM/Brands quoted in the RFP. This to be verified during demonstration or Proof of Concept of the products/Solutions.	IEEE website verification	Upload
17	OEM Should not be Blacklisted or Banned By any Government Tender in India or Globally. To ensure secured, stable and reputed brand product should be installed.	Declaration on OEM Letter Head to be attached.	Upload
18	OEM should have minimum 500 employee strength on pay roll.	Declaration on OEM Letter Head to be attached.	Upload

**\* Necessary to comply with all the above criteria's to qualify for Financial Bid**

**20. TERMS AND CONDITIONS**

1. In case of frequent contract violation, the contract may be terminated by STOCK HOLDING.
2. The Engineer/operator deployed should not be below 18 years.
3. The Vendor shall assign an Engineer/operator who shall be responsible for immediate interaction with STOCK HOLDING so that optimal services could be availed without any disruption. The Operator should be available round the clock on his own direct telephone (office as well as residence) so as to respond to the call for services in emergent cases. The Engineer/Operator should be accessible on holidays / Sundays also for satisfying STOCK HOLDING requirements.
4. Service Provider has to follow all relevant rules and regulations as per Govt. guidelines pertaining to labour laws and minimum wages or any other. In case of frequent violation of the terms and conditions, the contract can be terminated forthwith at the cost of the agency/contractor.
5. The agency shall be abide by all statutory laws, rules and regulations of the State Govt. / Central Govt. as per jurisdiction.
6. STOCK HOLDING will not be held responsible in any case of any injury or death to person working at our premises.
7. Service Provider shall be responsible and liable to pay Wages, Salary, and Compensation to its Engineer/operator.
8. Service Provider shall be responsible and liable to pay travelling allowances to its Engineer/operator whenever there will be requirement to visit branches for Electrical operations work.
9. It is the responsibility of the Vendor to pay the wages to the Engineer/operator as per the Minimum Wages Act., as notified by the Ministry of Labor from time to time. The Engineer/operator must be paid not less than the minimum wage.
10. The contracting agency shall provide the services continuously as per the award of contract. In case of discontinuation of services by the contractor in the middle of the period or non-satisfactory services, breach of any terms and conditions of the contract, noncompliance of the orders of competent authority, etc. the contractor shall be liable for necessary legal action and the contracting agency/firm/company shall also forfeit their Performance Bank Guarantee.
11. The contracting agency shall not be allowed to transfer, assign, pledge or sub-contract its responsibilities, rights and liabilities under this contract to any other agency without prior written consent of STOCK HOLDING.
12. The Vendor shall get suitable instructions from the Designated Official of STOCK HOLDING and shall provide the services promptly as per requirement.
13. The vendor must submit an undertaking Annually for providing Monthly Wages/ Salary to be paid to the engineer/Operator (not less than the minimum wages) including provision of mobile phones, uniform (two pairs), shoes etc. They must enclose the breakup of the wages Engineer/operator.
14. The Vendor shall deploy Engineer/operator on STOCK HOLDING site only after Background Verification. All Engineers/Engineer/operator deployed on STOCK HOLDING site will carry Identity Card issued by the contracting agency. (Bidder / Service Provider)
15. In case, the Engineer/operator employed by the Vendor commits any act of omission/commission that amounts to misconduct/indiscipline/incompetence, the agency/firm/company shall be liable to take appropriate disciplinary action against such Engineer/operator, including their removal from STOCK HOLDING, if required.
16. Upon receiving necessary orders from the competent Official of STOCK HOLDING, the Vendor shall immediately replace any of its Engineer/operator who is found unacceptable to the STOCK HOLDING.
17. The Vendor shall ensure that Engineer/operator provided on STOCK HOLDING site are not changed. Frequent changes of Engineer/operator will not be permitted. In case of change, the contracting Vendor will train the Operator to be replaced about STOCK HOLDING requirements.
18. It shall be the responsibility of the Vendor to meet transportation, medical and any other requirements in respect of the Engineer/operator engaged by it at STOCK HOLDING site and STOCK HOLDING shall have no liabilities in this regard.



19. For all intents and purposes, Bidder/ Service Provider shall be the "Employer" within the meaning of different Labor Legislations in respect of Engineer/operator so employed and engaged at STOCK HOLDING site. The Engineer/operator deployed by the Vendor at STOCK HOLDING shall not have claims of any Master and Servant relationship nor have any principal and agent relationship with or against STOCK HOLDING.
20. The Vendor shall be solely responsible for the redressal of grievances /resolution of disputes relating to Engineer/operator engaged by them at STOCK HOLDING site. STOCK HOLDING shall, in no way responsible for settlement of such issues.
21. The Engineer/operator employed by the successful Vendor shall be medically fit. If and when required, STOCK HOLDING also reserves the right to get the Engineer/operator of the Vendor working on STOCK HOLDING site medically examined.
22. The Engineer/operator deployed by the contracting Vendor shall not claim nor shall be entitled for pay, perks and other facilities from STOCK HOLDING. On termination of contract on its expiry or otherwise, the staff engaged by the successful Vendor shall not be entitled to and shall have no claim for any absorption nor for any relaxation for absorption in the regular / otherwise capacity in STOCK HOLDING.
23. Micro or Small Enterprise as per latest definitions under DPIIT/MSME rules apply for this tender. Preference will be given to MSME/STARTUP registered manufacturers as per Govt. of India policy. MSME Certificate needs to be uploaded.

**24. Payment Terms :**

- Payment against Bill shall be made as per terms and conditions mentioned in financial bid only after satisfactory services to be certified by the designated officer of Security Department. No interest will be payable on the nonpayment due to delayed submission of bill and non-satisfactory services. No advance payment will be made.
    - 40% against delivery of BOQ
    - 40% against Configuration and Installation of new hardware and integration with existing set up
    - 20% final completion of workThe Vendor shall also be liable for depositing all taxes, levies, cess, etc. on account of services rendered by it to STOCK HOLDING to concerned tax collection authorities from time to time as per extant rules and regulations on the matter.
25. The Income Tax (T.D.S.) shall be deducted at prevailing rate from the monthly bills, as amended from time to time in accordance with the provisions of Income Tax Department, and a certificate to this effect shall be issued by STOCK HOLDING to the agency.
  26. In case, the Vendor fails to comply with any statutory /taxation liability under appropriate law, and as a result thereof STOCK HOLDING is put to any loss / obligation, monetary or otherwise, STOCK HOLDING shall be entitled to get itself reimbursed out of the outstanding bills or the Performance Bank Guarantee of the agency, to the extent of the loss or obligation in monetary terms.
  27. The successful bidder will have to make agreement with STOCK HOLDING broadly covering scope of work, requirements, terms and conditions of the services to be provided to the STOCK HOLDING on a judicial stamp paper as per the prevailing requirement, the cost of which will be borne by the Vendor.
  28. Bidder shall also adhere to all requirement/regulations of the STOCK HOLDING during the execution of the work.

**Force Majeure**

If an event beyond the control of a Party (Force Majeure Event) such as an Act of God, war, epidemic, pandemic, any material adverse change in National/ International Law or business operations which prevents, hinders, or delays a Party's obligations under this Proposal, the Affected Party must notify the Non-Affected Party within five business days of becoming aware of such event. The Affected Party is excused from performing obligations during the event's existence and is not liable for any resulting damages suffered by the Non-Affected Party. The Affected Party must use best efforts to avoid,

overcome, and offset the event's effects, and if the Force Majeure Event lasts for more than three months, the Parties may terminate the Proposal with written notice to the Affected Party. Both Parties shall make reasonable efforts to mitigate the event's effect, and the Party seeking relief must inform the other Party of the Force Majeure Event promptly and continue to comply with obligations and minimize damage.

**Confidentiality**

The Parties agree to keep the terms of this Proposal confidential and protected with reasonable care. Each Party may disclose Confidential Information to its Affiliates, auditors, or as required by law, with the consent of the other Party. Both Parties agree to comply with legislation regarding the Protection of Personal Data while processing personal data obtained under the Proposal, and will not transfer or share personal data without clear acceptance of the relevant person, except where permitted by law. The personal data can only be used for the purpose of this Proposal by authorized personnel, for the term of this Proposal, and then destroyed in accordance with the legislation or upon expiry of this Proposal.

**Power of Attorney - Sole Proprietary Firms**

1. When the Consultant's representative signing the tender is not the sole proprietor himself, the necessary power of attorney authorizing the person to act on behalf of the Consultant organization should be attached along with the tender documents.

**Termination Due To Breach of Contract's Terms and Conditions**

1. Notwithstanding anything to the contrary herein contained, StockHolding shall be at liberty to terminate this contract forthwith upon or at any time, a breach or default of any of the terms, conditions or stipulations contained herein is committed by the contractors and / or by the workmen of the contractor deployed in StockHolding premises.
2. The Consultant shall start the work immediately after the Letter of Award is issued to the consultant. The consultant shall perform the services to the entire satisfaction of StockHolding, and in pace with progress of the project. In case it is seen that the consultant is delaying in starting the work or not cooperating during the job satisfactorily or suspends the work or delays the completion of work then the suitable action will be taken by StockHolding and/or EMD may be forfeited. StockHolding reserves the right to cancel the assignment without assigning any reason whatsoever.

**Typographical or Clerical Errors**

1. StockHolding interpretations regarding partially committed errors in particulars or typographical or clerical errors shall be final and binding on all applicants.

**Governing Law and Disputes**

This Proposal shall be governed by and construed according to the laws of India. Any dispute which arises between the Parties hereto in relation to or in connection with this Proposal, including but not limited to its validity, interpretation or performance (a "Dispute") shall be notified in writing by the Party in dispute to the other Party in an endeavor to settle the matter amicably between the Parties. Failing such an amicable resolution within ninety (90) days from the date of notification referred to above, the Dispute shall be submitted to mediation in accordance with the rules of mediation under Indian

Mediation Act 2023. The venue of the mediation shall be Mumbai. If the Dispute is not resolved through mediation within 90 days from the initiation of the mediation process, either Party may initiate arbitration proceedings as per the provisions of the Indian Arbitration Law “Arbitration and Conciliation act 1996” and the venue of the arbitration shall be Indore (M.P.) India. The arbitration shall be held in English language. The arbitration tribunal shall be composed of sole arbitrator to be jointly appointed by the Parties (within 60 days from the date of request by one of the Party) and failing which shall be appointed as per the Rules. The arbitration award shall be final and binding on the Parties. All the Parties to the proceedings shall bear their own cost. If the Parties do not resolve their dispute, then the courts of Indore shall have exclusive jurisdiction to settle any disputes arising from or in connection with this Proposal

**21. DOCUMENTS TO BE SUBMITTED**

Sr. No.	Documents to be Submitted	Submitted
		(Yes/No)
1	EMD (Copy of DD to be uploaded)	Upload
2	Bidder's Profile	Upload
3	Unconditional Acceptance of Terms and Conditions of RFP	Upload
4	Signed copy of the RFP and any Addenda/ Corrigenda	Upload
5	Integrity Pact	Upload
7	GST Registration of the bidder	Upload
8	Mandatory compliance certificates / registrations / license under various applicable laws applicable for the state of Maharashtra.	Upload

**Technical Specification**

The following are the technical parameters for the 5MP VF bullet Camera:		
S. No.	Features	Description
1	Make	
2	Model	
3	Camera Type	Varifocal bullet Network Camera
4	Image Sensor	1/2.7-inch CMOS or better
5	Resolution	Min. 2560×1920 at 20 FPS
6	Video Compression	H.265/H.264/H.265+/H.264+
7	Audio Compression	G.711ulaw/G.711alaw/G.722.1/G.726/MP2L2/PCM/AAC, should support Environment Noise Filtering
8	Streaming	Min. three compressed stream (Individually Configurable)
9	ID/Password	Multi-level user ID/Password
10	Simultaneous Live View	Up to 6 channels
11	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
12	Security	Password protection, complicated password, HTTPS encryption, IP address filter
13	Protocol	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, NTP, UPnP™,SMTP, IGMP, 802.1X, QoS, IPv6, Bonjour, IPv4, UDP, SSL/TLS
14	Lens Type	Motorized lens, 2.7 to 13.5 mm
15	Alarm	1 inputs, 1 output
16	Audio	1 inputs, 1 output
17	Image Enhancement	BLC, 3D DNR
18	Image Parameters Switch	Yes
19	Image Settings	Rotate mode, saturation, brightness, contrast, sharpness, gain, white balance adjustable by client software or web browser
20	Illumination	Colour: 0.005 Lux @ (F1.6, AGC ON), B/W: 0 Lux with IR
21	IR Range	Up to 60 mtrs. or better
22	Privacy Mask	Yes
23	Electronic Shutter	1/3 s to 1/100,000 s
24	Wide Dynamic Range	120dB
25	ONVIF	Profile S, G, T supported

26	Day and Night	Day, Night, Auto, Schedule
27	Edge Storage	Built-in memory card slot up to 256 GB
28	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
29	Housing	IP67
30	Edge based video content Analytics	Line crossing detection, Intrusion detection, Motion Detection, Video tampering, ROI
31	Linkage	Upload to FTP/memory card, notify surveillance center, send email, trigger recording, trigger capture, trigger alarm output
32	Power Source	Upload to FTP/memory card, notify surveillance center, send email, trigger recording, trigger capture, trigger alarm output
33	Certification	CE,FCC,UL/BIS

The following are the technical parameters for the 5MP VF Dome Camera:

S. No.	Features	Description
1	Make	
2	Model	
3	Camera Type	Varifocal Dome Network Camera
4	Image Sensor	1/2.7-inch CMOS or better
5	Resolution	Min. 2560×1920 at 20 FPS
6	Video Compression	H.265/H.264/H.265+/H.264+
7	Audio Compression	G.711ulaw/G.711alaw/G.722.1/G.726/MP2L2/PCM/AAC, should support Environment Noise Filtering
8	Streaming	Min. three compressed stream (Individually Configurable)
9	ID/Password	Multi-level user ID/Password
10	Simultaneous Live View	Up to 6 channels
11	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
12	Security	Password protection, complicated password, HTTPS encryption, IP address filter
13	Protocol	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, NTP, UPnP™,SMTP, IGMP, 802.1X, QoS, IPv6, Bonjour, IPv4, UDP, SSL/TLS
14	Lens Type	Motorized lens, 2.7 to 13.5 mm
15	Alarm	1 inputs, 1 output
16	Audio	1 inputs, 1 output
17	Image Enhancement	BLC, 3D DNR

18	Image Parameters Switch	Yes
19	Image Settings	Rotate mode, saturation, brightness, contrast, sharpness, gain, white balance adjustable by client software or web browser
20	Illumination	Colour: 0.005 Lux @ (F1.6, AGC ON), B/W: 0 Lux with IR
21	IR Range	Up to 40 mtrs. or better
22	Privacy Mask	Yes
23	Electronic Shutter	1/3 s to 1/100,000 s
24	Wide Dynamic Range	120dB
25	ONVIF	Profile S, G, T supported
26	Day and Night	Day, Night, Auto, Schedule
27	Edge Storage	Built-in memory card slot up to 256 GB
28	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
29	Housing	IP67, IK10
30	Edge based video content Analytics	Line crossing detection, Intrusion detection, Motion Detection, Video tampering, ROI
31	Linkage	Upload to FTP/memory card, notify surveillance center, send email, trigger recording, trigger capture, trigger alarm output
32	Power Source	12 VDC, PoE: 802.3at/af
33	Certification	CE,FCC,UL/BIS

**The following are the technical parameters for the 64 ch Channel NVR:**

S. No.	Features	Description
1	Make	
2	Model	
3	IP video input	64 ch upto 12 MP resolution supported
4	Incoming bandwidth	Min. 400 Mbps
5	Outgoing bandwidth	Min. 400 Mbps
6	Recording resolution	Upto 12MP
7	Video o/p interfaces	2 HDMI port;with 4K resolution, 2 VGA port with 1080p resolution
8	CVBS Output	1 ch
9	Audio Input	1 ch
10	Audio Output	2 ch
11	Two-way audio input	1-ch

12	Streams	Dual streams , provides smooth live view in poor network condition
13	Compression technique	H.265+, H.265 or better for Video
		G.711ulaw/G.711alaw/G.722/G.726/AAC/MP2L2/PCM for Audio
14	Live view/Playback resolution	Upto 12MP resolution
15	Synchronous playback	Up to 16 channel
16	TLS encryption	Supported
17	Network Protocol	TCP/IP, DHCP, IPv4, IPv6, DNS, DDNS, NTP, RTSP, SMTP, SNMP, NFS, iSCSI, UPnP™, HTTP, HTTPS
18	Smart Playback function	Should support Smart search for the selected area in the video and smart playback to improve the playback efficiency
19	VCA	Should support multiple Video Content Analytics events if camera supports edge based analytics
20	SATA interfaces	16 sata interfaces with each supporting 16 TB
21	e-SATA	Supported
22	RAID Type	RAID0, RAID1, RAID5, RAID6, RAID10
23	Network interfaces	2, RJ-45 10/100/1000 Mbps self-adaptive Ethernet interface
24	Serial inetrfaces	RS-232, RS-485; Keyboard
25	USB interface	3× USB connectors, atleast one USB 3.0 supported
26	Alarm I/O	16 / 8
27	Power supply	100 to 240 VAC , Power supply should be redundant
28	Working temperature	-10°C to +55°C
29	Working humidity	10 to 90 %
30	Certification	CE, FCC, BIS

Sr. No	General Conditions Surveillance HDD 16 TB
1	Built for video DVR and NVR security camera systems
2	Higher Reliability: Enterprise-class, with 2.5M hours MTBF and a 550 TB/year workload rate for more than 3× that of standard surveillance HDDs.
3	Intelligently adapts to the scale of your AI environment, supporting up to 64 HD video streams and 32 AI streams.
4	Delivers zero dropped frames while supporting heavier workloads.



The following are the functional specification for Video Management Software		
S. No.	Description	Compliance Yes/No
1	The VMS shall support client applications including System client, Web client and mobile client	Yes
2	The VMS shall support login by user name and password. It shall also manage all user information, permissions, license, operation information and system information.	Yes
3	The VMS shall support unified time synchronization among all devices in the system and daily user and maintenance information management.	Yes
4	Shall have Network management server component which regularly acquires the status of video devices such as NVR, Network camera, storage boxes and running status of servers of system.	Yes
5	Shall have an Alarm management server which provides alarm events and maintains the logs of alarm management. It shall also receive I/O alarms triggered by alarm host such as recorder, camera and so on. IT shall also be responsible to trigger linked actions like push alarm notification to clients, sending e mail, calling presents in PTZ, video wall linkages etc.	Yes
6	<b>The VMS shall support 3 types of authentication method viz.</b>	
	Username and password: User name (login name) must be exclusive and cannot be modified once set. After login, all the operations shall be monitored and saved into the system record (log) for internal review.	Yes
	Binding IP Address Authentication In order to prevent the operator from logging in illegally, the IP address of the computer is bound. The operator can only log in from the designated computer; or else he or she may not be able to enter the system normally.	Yes
	Access Permission Precise permission settings shall be supported. Any user or any video resources shall be set precisely. For example, each user can be assigned the permissions including real-time monitoring, playback, PTZ control and so on to each camera.	Yes
7	<b>Video Surveillance Management shall support following functions:</b>	
7.1	<b>Live view</b>	Yes
	The real-time live view shall be displayed in 1/4/6/9/13/16 windows through the C/S or B/S clients.	Yes
	The user is able to set the video to show in original size or extent to the whole screen.	Yes
	The system is able to remotely control the PTZ functions, including rotation, auto scan, zoom in, zoom out, and preset settings, patrol settings, and so on. Set the speed dome's preset, and then the speed dome will automatically go to the preset to perform monitoring.	Yes
	Auto-switch shall allow displaying the videos according to the rules set by the user, which can be set as auto-switch in one group, auto-switch among groups, or combined auto-switch or scheduled auto switch.	Yes

	The system shall be able to receive real-time sound through the two-way audio function	Yes
	Instant Play back the recorded video files of a specific camera in the live view mode.	Yes
7.2	<b>Playback</b>	
	The recorded video file by file type, date, and camera, with many additional functions, including playback in 1/4 window divisions, fast forward (×1, ×2, ×4, ×8), clipping, image capture, multi-camera simultaneous playback, etc.	Yes
	The system shall be able to play back the video in different time segments.	Yes
	Supports multiple playback types: scheduled recordings, motion recordings, manual recordings and alarm recordings	Yes
	Picture Playback	Yes
7.3	<b>E-Map</b>	
	E-Map shall be of 2 types - is developed based on the third party map engine that already exists to realize GIS map function or When users need to manage the resource in E-map without original data and the third party map engine, the E-map server can load JPEG E-map	Yes
	Shall allow to visually display the spatial position of video resources. All camera points, checkpoints, and E-police actual positions shall be displayed in E-map. Users can search the camera points, checkpoints, and E-police actual positions and quickly locate to the positions to check the surrounding geographic information	Yes
7.4	<b>Alarm Management</b>	
	Shall support editing alarm schedule templates, customizing alarm time, alarm level- Low, medium, high, multiple alarm linkage viz., client linkage, recording linkage, message linkage etc.	Yes
	Shall support camera alarms, device alarms, IO alarms, server alarms,	Yes
	Shall allow to generate the alarm report	Yes
7.5	<b>Recording management</b>	
	Shall support setting recording, shall have different type of templates viz all day template, work day template, weekend template, customized template	Yes
	Shall allow to select the storage types whether device storage, storage server	Yes
	Shall support pre and post recording time	Yes
7.6	<b>Task scheduler</b>	
	Shall support to generate task of server time synchronization, device time synchronization, data and record backups, device reboots, device status inspection etc.	Yes
7.7	<b>Health Monitoring</b>	
	Shall support displaying device status (normal and exception), displaying server and resource status (normal, exception and warning). (Camera status details: camera offline, video loss, communication exception, recording exception, no recording schedule configured and arming exception).	Yes
	Support refreshing manually and refreshing regularly the status of device, resource and server	Yes

	Support configuring refreshing regularly on the Mobile Client (by default, refreshing regularly on the web client every 3 minutes)	Yes
	Support exporting data of all device status and resource status as EXCEL or CSV format	Yes
	Support exporting the selected data (all or exception data).	Yes
	Support exporting only topology or topology with data when there is topology	Yes
	Support zooming in and out the topology, enlarging view, full screen, and self-adaptive	Yes
	Support searching for resource location and connection path	Yes
	Support viewing details, remote configuration and device logs	Yes
	Support displaying normal and exception data of System Management Server	Yes
	Support displaying real-time CPU, RAM, picture storage space, network(sending and receiving), and streaming gateway	Yes
	Supports batch displaying status of cameras, encoders, and decoders on RSM remote sites	Yes
	Shall support below points for history overview: Support viewing the resource online rate. Support sorting resource by total offline and offline times. Support viewing device online rate. Support sorting devices by total offline and offline times. Support redirecting to the Device Logs page. Support viewing recording integrity rate. Support refreshing manually. Support exporting data (all or exception data) as EXCEL or CSV format. Support exporting the selected data (all or exception data).	Yes
	Shall support below points for resource status for cameras:1. Support viewing camera status (video signal, recording status and arming status).2. Support refreshing manually and refreshing regularly.3. Support exporting camera status data.4. Support viewing camera resource details.5. Support viewing camera status on Remote Site.6. Support viewing camera's image diagnosis result.7 Support refreshing manually and Support viewing alarm input status (name, area, serial No., version, disk status, network status, arming status and first added time) and checking time	Yes
	Shall support below points for resource status for Encoding Device: 1. Support viewing encoding device status (network status, HDD usage, recording status, manufacturer, hot spare properties, disk array, arming status) and checking time. 2. Support refreshing manually and refreshing regularly. 3. Support exporting of encoding device status data. 4. Support viewing encoding device details. 6. Support viewing camera details. 7. Support switching stream type and access mode on Mobile Client.	Yes

**BOQ FOR SURVEILLANCE SYSTEM FOR SHCIL MAHAPE**

A	NVR and Storage	Count	Rate	Amount
	Up to 64-ch IP camera inputs Up to 2-ch@32 MP/2-ch@24 MP/4-ch@12 MP/8-ch@8 MP/16-ch@4 MP/32-ch@1080p decoding capacity Up to 400 Mbps incoming bandwidth and 400 Mbps outgoing bandwidth 2 HDMI (different source) and 2 VGA (different source) interfaces, 8K or dual 4K video outputs Supports special cameras, including people counting camera, ANPR (automatic number plate recognition) camera, and fisheye camera Advanced streaming technology enables smooth live view in poor network conditions Supports RAID 0, 1, 5, 6, 10 and N+M hot spare for even more reliable data storage, effectively avoids data loss risks	4 No		
2	SITC Of 16 TB Surveillance Hard Disk	32 No		
B	Reworking of Existing CCTV System			
1	Configuration, Documentation, and Existing Camera Addressing Along With Network Bandwidth Allocation And Rack Dressing	1 L/S		
2	SITC Of Fiber Termination LIU Rack Mounted fully Loaded 24 Port	1 No		
3	SITC Of Fiber Termination LIU Rack Mounted fully Loaded 6 Port	2 No		
4	SITC Of Duplex Fiber Patch Cord	6 No		
5	SITC Of Cisco 24 Port POE Network Switch	3 No		
6	SITC Of Cisco SFP Module	4 No		
8	SITC Of ValRack 6 U	2 No		
9	SITC Of Fiber Splicing Per Core	24 No		
10	SITC Of RJ 45 Connectors	100 No		
11	SITC Of Single Mode Armoured Dlink Fiber Cable 6 Core	600 No		
12	SITC Of D Link Cat 6 Armoured Cable	400 No		
C	Centralized Monitoring Software			
1	SITC Of Centralized Monitoring Software Base License	1 No		
2	Supply & Installation Of Camera License	200 No		
D	Additional Camera			
1	5 MP Varifocal Dome Network Camera motorized lens, 2.7 to 13.5 mm	15 No		
2	5 MP Varifocal Bullet Network Camera motorized lens, 2.7 to 13.5 mm	10 No		
3	SITC Of D Link Cat 6 Armoured Cable (Approx)	305 Mtr		
4	SITC Of Cisco 24 Port POE Network Switch	2 No		
E	Resident Engineer			
1	On-Site Resident Engineer for One Year during warrant period.	1 No		
	<b>Total Cost</b>			
	<b>GST</b>			
	<b>Total Cost with GST</b>			

**Note:**

- a. Price to be quoted including GST while uploading financial bids on GeM portal.
- b. Bidder who quotes lowest bid for total price will be selected as L1 bidder.
- c. StockHolding reserves the right to negotiate with L1 bidder.
- d. Bidder must take care in filling price information in the Commercial Offer, to ensure that there are no typographical or arithmetic errors. All fields must be filled in correctly.
- e. Bidder has to quote for all the above listed items, incase no rate is filled; StockHolding reserves the right to reject the Commercial Bid.
- f. StockHolding reserves the right to terminate the contract by giving one month's notice.

**22. ANNEXURE AND FORMS**

## Bidders Profile

Date:

<b>Sr. No.</b>	<b>Parameters</b>	<b>Details</b>
1	Name and Address of Firm/Company	
2	PAN No. copy	
3	Copy of registration certificate regarding GST	
4	Registered Office Address of the Bidder	
5	Correspondence address at Mumbai with contact person/s name/s, telephone number, mobile number etc.	
6	Contact person/s name/s, telephone number, mobile number etc. for the purpose of this RFP if different from the authorized signatory.	
7	Name and designation of the person authorized to sign the Bid / proposal and all other documents incidental to the RFP.	

Signature:

Name of the Authorized Person:  
(Authorized for this RFP)

Designation:

Company Seal:

**1. FORMAT OF PRE – BID QUERIES****To be submitted in excel file format only**

To be sent to the email: \_\_\_\_\_

Subject line of email: **RFP for Upgrading Surveillance System- “(Bidder name)”**Bidder Name:  
Contact Person:  
Contact no / email id:

<b>Sr. No.</b>	<b>RFP Ref Pg. No.</b>	<b>Clause No.</b>	<b>Existing Clause Details</b>	<b>Clarification Sought</b>
1				
2				
3				
.....				

Name of the Authorized Person:

Designation:

Self-Declaration

(Undertaking to be submitted on Bidder Company's Letter Head)

To,

STOCK HOLDING

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**RFP for Upgrading Surveillance System**

**RFP No.** \_\_\_\_\_

We, [●] (name and designation) on behalf of [●] having its registered office at [●] have submitted a Bid proposal to STOCK HOLDING for [●] in response to the Request for Proposal (RFP) dated issued [●] by STOCK HOLDING.

We are duly authorized persons to submit this undertaking.

We have read and understood the aforesaid RFP and we hereby convey our absolute and unconditional acceptance to the aforesaid RFP.

We do not have any business relationship with STOCK HOLDING including its directors and officers which may result in any conflict of interest between us and STOCK HOLDING. We shall on occurrence of any such event immediately inform the concerned authorities of the same.

We have submitted our Bid in compliance with the specific requirements as mentioned in this RFP.

We have provided with all necessary information and details as required by STOCK HOLDING and shall provide with such additional information's may be required by STOCK HOLDING from time to time.

Neither we nor any of our employee/director has been barred from providing the Services nor are we in negative list/blacklisted by any Organizations, statutory or regulatory or investigative agencies in India or abroad in the last 5 years.

There are no vigilance and / or court cases pending against us/company and no inquiry or investigation pending against us from any statutory regulatory and / or investigation agency.

All the information furnished here in and as per the document submitted is true and accurate and nothing has been concealed or tampered with. We have gone through all the conditions of Bid and are aware that we would be liable to any punitive action in case of furnishing of false information / documents.

We also undertake that; we were/are never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to STOCK HOLDING.

It is further certified that we have not modified or deleted any text/matter in this RFP. Dated this \_\_\_\_ day of \_\_\_\_\_ 2023.

Signature:

(Company Seal)

In the capacity of duly authorized to sign bids for and on behalf of.



e - Tender for  
Surveillance System

Integrity Pact

(To be executed on plain paper and submitted along with Technical Bid for Tenders having a value of Rs.10 Lakh or more (for Administration department) and Rs.20 lakh or more (IT department). To be signed by the same signatory competent/ authorized to sign the relevant contract on behalf of STOCK HOLDING.)

( \_\_\_\_\_ Name of the Department / Office) Tender No. \_\_\_\_\_ for \_\_\_\_\_

***(Each Tender must have Distinct Number and Subject Matter)***

This pre-bid pre-contract Integrity Pact (Agreement) (hereinafter called the Integrity Pact) (IP) is made on \_\_\_\_\_ day of the \_\_\_\_\_, between, on one hand, STOCK HOLDING ., a company incorporated under Companies Act, 1956, with its Registered Office at 301, Centre Point Building, Dr. B R Ambedkar Road, Parel, Mumbai – 400012 , acting through its authorized officer, (hereinafter called **Principal**), which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part

**And**

M/s. \_\_\_\_\_ (with complete address and contact details) represented by Shri \_\_\_\_\_ (i.e. Vendors / Bidders hereinafter called the '**Counter Party**') which expression shall mean and include , unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

AND WHEREAS the PRINCIPAL/Owner values full compliance with all relevant laws of the land, rules, regulations economic use of resources and of fairness/transparency in its relation with Bidder(s) /Contractor(s)/Counter Party(ies).

AND WHEREAS, in order to achieve these goals, the Principal/Owner has appointed Independent External Monitors (IEM) to monitor the Tender process and the execution of the Contract for compliance with the principles as laid down in this Agreement.

WHEREAS THE Principal proposes to procure the Goods/services and Counter Party is willing to supply/has promised to supply the goods OR to offer/has offered the services and

WHEREAS the Counter Party is a private Company/Public Company/Government Undertaking/ Partnership, constituted in accorded with the relevant law in the matter and the Principal is a Government Company performing its functions as a registered Public Limited Company regulated by Securities Exchange Board of India.

**NOW THEREFORE,**

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence prejudiced dealings prior to, during and subsequent to the tenor of the contract to be entered into with a view to “-

Enabling the PRINCIPAL to obtain the desired goods/services at competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling the Counter Party to abstain from bribing or indulging in any type of corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the PRINCIPAL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:-

**I. Commitment of the Principal / Buyer**

1. The Principal Owner commits itself to take all measures necessary to prevent corruption and to observe the following principles :-
  - a) No employee of the Principal/Owner, personally or through any of his/her family members, will in connection with the Tender or the execution of the contract, procurement or services/goods, demand, take a promise for or accept for self or third person, any material or immaterial benefit which the person not legally entitled to.
  - b) The Principal/Owner will, during the Tender Process treat all Bidder(s)/Counter Party(ies) with equity and reason. The Principal / Owner will, in particular, before and during the Tender Process, provide to all Bidder(s) / Counter Party (ies) the same information and will not provide to any Bidder(s)/Counter Party (ies) confidential / additional information through which the Bidder(s)/Counter Party (ies) could obtain an advantage in relation to the Tender Process or the Contract execution.
  - c) The Principal / Owner shall endeavor to exclude from the Tender process any person, whose conduct in the past been of biased nature.

2. If the Principal / Owner obtains information on the conduct of any of its employees which is a criminal offence under the Indian Penal Code (IPC) / Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there is a substantive suspicion in this regard, the Principal / Owner / STOCK HOLDING will inform the Chief Vigilance Officer through the Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

**II. Commitments of Counter Parties/Bidders**

1. The Counter Party commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of bid or during any pre-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following. Counter Party (ies) / Bidders commits himself to observe these principles during participation in the Tender Process and during the Contract execution.
2. The Counter Party will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the PRINCIPAL, connected directly or indirectly with the bidding process, or to any person organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
3. The Counter Party further undertakes that it has not given, offered or promised to give directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Principal / STOCK HOLDING or otherwise in procurement the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Principal / STOCK HOLDING for forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Principal / STOCK HOLDING.
4. Bidder / Counter Party shall disclose the name and address of agents and representatives, if any, handling the procurement / service contract.
5. Bidder / Counter Party shall disclose the payments to be made by them to agents / brokers; or any other intermediary if any, in connection with the bid / contract.
6. The Bidder / Counter Party has to further confirm and declare to the Principal / STOCK HOLDING that the Bidder / Counter Party is the original integrator and has not engaged any other individual or firm or company, whether Indian or foreign to intercede, facilitate or in any way to recommend to Principal / STOCK HOLDING or any of its functionaries whether officially or unofficially to the award of the contract to the Bidder / Counter Party nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
7. The Bidder / Counter Party has to submit a Declaration along with Technical Bid, as given at **Annexure I**. If bids are invited through a Consultant a Declaration has to be submitted along with the Technical Bids as given at **Annexure II**.
8. The Bidder / Counter Party, either while presenting the bid or during pre- contract negotiation or before signing the contract shall disclose any payments made, is committed to or intends to make to officials of STOCK HOLDING /Principal, or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
9. The Bidder / Counter Party will not collude with other parties interested in the contract to impair the transparency, fairness and progress of bidding process, bid evaluation, contracting and implementation of the Contract.
10. The Bidder / Counter Party shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
11. The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Principal / STOCK HOLDING as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The Bidder / Counter Party also undertakes to exercise due and adequate care lest any such information is divulged.
12. The Bidder / Counter Party commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
13. The Bidder / Counter Party shall not instigate or cause to instigate any third person including their competitor(s) of bidding to commit any of the actions mentioned above.
14. If the Bidder / Counter Party or any employee of the Bidder or any person acting on behalf of the Bidder / Counter Party, either directly or indirectly, is a relative of any of the official / employee of Principal / STOCK HOLDING, or alternatively, if any relative of an official / employee of Principal / STOCK HOLDING has financial interest / stake in the Bidder's / Counter Party firm, the same shall be disclosed by the Bidder / Counter Party at the time of filing of tender.

**e - Tender for  
Surveillance System**

15. The term 'relative' for this purpose would be as defined in Section 2 Sub Section 77 of the Companies Act, 2013.
16. The Bidder / Counter Party shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employees / officials of the Principal / STOCK HOLDING
17. The Bidder / Counter Party declares that no previous transgression occurred in the last three years immediately before signing of this IP, with any other Company / Firm/ PSU/ Departments in respect of any corrupt practices envisaged hereunder that could justify Bidder / Counter Party exclusion from the Tender Process.
18. The Bidder / Counter Party agrees that if it makes incorrect statement on this subject, Bidder / Counter Party can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.

**III. Disqualification from Tender Process and exclusion from Future Contracts**

1. If the Bidder(s) / Contractor(s), either before award or during execution of Contract has committed a transgression through a violation of Article II above or in any other form, such as to put his reliability or credibility in question, the Principal / STOCK HOLDING is entitled to disqualify the Bidder / Counter Party / Contractor from the Tender Process or terminate the Contract, if already executed or exclude the Bidder / Counter Party / Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by Principal / STOCK HOLDING . Such exclusion may be for a period of 1 year to 3 years as per the procedure prescribed in guidelines of the Principal / STOCK HOLDING.
2. The Bidder / Contractor / Counter Party accepts and undertake to respect and uphold the Principal / STOCK HOLDING 's s absolute right to resort to and impose such exclusion.
3. Apart from the above, the Principal / STOCK HOLDING may take action for banning of business dealings / holiday listing of the Bidder / Counter Party / Contractor as deemed fit by the Principal / Owner / STOCK HOLDING.
4. The Bidder / Contractor / Counter Party can prove that it has resorted / recouped the damage caused and has installed a suitable corruption prevention system, the Principal / Owner/ STOCK HOLDING may at its own discretion, as per laid down organizational procedure, revoke the exclusion prematurely.

**IV. Consequences of Breach**

Without prejudice to any rights that may be available to the Principal / STOCK HOLDING / Owner under Law or the Contract or its established policies and laid down procedure, the Principal / STOCK HOLDING / Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder / Contractor(s) / Counter Party:-

1. Forfeiture of EMD / Security Deposit : If the Principal / STOCK HOLDING / Owner has disqualified the Bidder(s)/Counter Party(ies) from the Tender Process prior to the award of the Contract or terminated the Contract or has accrued the right to terminate the Contract according the Article III, the Principal / STOCK HOLDING / Owner apart from exercising any legal rights that may have accrued to the Principal / STOCK HOLDING / Owner, may in its considered opinion forfeit the Earnest Money Deposit / Bid Security amount of the Bidder / Contractor / Counter Party.
2. Criminal Liability: If the Principal / Owner / STOCK HOLDING obtains knowledge of conduct of a Bidder / Counter Party / Contractor, or of an employee of a representative or an associate of a Bidder / Counter Party / Contractor which constitute corruption within the meaning of PC Act, or if the Principal / Owner / STOCK HOLDING has substantive suspicion in this regard, the Principal / STOCK HOLDING / Owner will inform the same to the Chief Vigilance Officer through the Vigilance Officer.

**IV. Equal Treatment of all Bidders/Contractors / Subcontractors / Counter Parties**

1. The Bidder(s) / Contractor(s) / Counter Party (ies) undertake (s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder / Contractor / Counter-Party shall be responsible for any violation(s) of the principles laid down in this Agreement / Pact by any of its sub-contractors / sub-vendors.
2. The Principal / STOCK HOLDING / Owner will enter into Pacts on identical terms as this one with all Bidders / Counterparties and Contractors.
3. The Principal / STOCK HOLDING / Owner will disqualify Bidders / Counter Parties / Contractors who do not submit, the duly signed Pact, between the Principal / Owner / STOCK HOLDING and the Bidder/Counter Parties, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

**VI. Independent External Monitor (IEM)**

1. The Principal / Owner / STOCK HOLDING has appointed competent and credible Independent External Monitor (s) (IEM) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.

2. The IEM is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chief Executive Officer and Managing Director, STOCK HOLDING Ltd.
3. The Bidder(s)/Contractor(s) / Counter Party(ies) accepts that the IEM has the right to access without restriction, to all Tender documentation related papers / files of the Principal / STOCK HOLDING / Owner including that provided by the Contractor(s) / Bidder / Counter Party. The Counter Party / Bidder / Contractor will also grant the IEM, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his or any of his Sub-Contractor's Tender Documentation / papers / files. The IEM is under contractual obligation to treat the information and documents of the Bidder(s) / Contractor(s) / Sub-Contractors / Counter Party (ies) with confidentiality.
4. In case of tenders having value of 5 crore or more, the Principal / STOCK HOLDING / Owner will provide the IEM sufficient information about all the meetings among the parties related to the Contract/Tender and shall keep the IEM apprised of all the developments in the Tender Process.
5. As soon the IEM notices, or believes to notice, a violation of this Pact, he will so inform the Management of the Principal / Owner /STOCK HOLDING and request the Management to discontinue or take corrective action, or to take other relevant action. The IEM can in this regard submit non-binding recommendations. Beyond this, the IEM has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
6. The IEM will submit a written report to the CEO&MD, STOCK HOLDING. Within 6 to 8 weeks from the date of reference or intimation to him by the Principal / Owner / STOCK HOLDING and should the occasion arise, submit proposals for correcting problematic situations.
7. If the IEM has reported to the CEO&MD, STOCK HOLDING Ltd. a substantiated suspicion of an offence under the relevant IPC/PC Act, and the CEO&MD, STOCK HOLDING. Has not within reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the IEM may also transmit the information directly to the Central Vigilance Officer.
8. The word 'IEM' would include both singular and plural.

**VII. Duration of the Integrity Pact (IP)**

This IP begins when both the parties have legally signed it. It expires for the Counter Party / Contractor / Bidder, 12 months after the completion of work under the Contract, or till continuation of defect liability period, whichever is more and for all other Bidders, till the Contract has been awarded.

If any claim is made / lodged during the time, the same shall be binding and continue to be valid despite the lapse of this Integrity Pact as specified above, unless it is discharged / determined by the CEO&MD STOCK HOLDING

**VIII. Other Provisions**

1. This IP is subject to Indian Law, place of performance and jurisdiction is the Head Office / Regional Offices of the STOCK HOLDING /Principal / Owner who has floated the Tender.
2. Changes and supplements in any Procurement / Services Contract / Tender need to be made in writing. Change and supplement in IP need to be made in writing.
3. If the Contractor is a partnership or a consortium, this IP must be signed by all the partners and consortium members. In case of a Company, the IP must be signed by a representative duly authorized by Board resolution.
4. Should one or several provisions of this IP turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
5. Any dispute or difference arising between the parties with regard to the terms of this Agreement / Pact, any action taken by the Principal / Owner / STOCK HOLDING in accordance with this Agreement / Pact or interpretation thereof shall not be subject to arbitration.

**IX. Legal and Prior Rights**

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and / or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agrees that this Pact will have precedence over the Tender / Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact (IP) at the place and date first above mentioned in the presence of the following witnesses:-

-----  
(For and on behalf of Principal / Owner / STOCK HOLDING

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(For and on behalf of Bidder / Counter Party / Contractor)

**WITNESSES:**

1. \_\_\_\_\_ (Signature, name and address)

2. \_\_\_\_\_ (Signature, name and address)

Note: In case of Purchase Orders wherein formal agreements are not signed references to witnesses may be deleted from the past part of the Agreement.

*Annexure-I***Covering Letter with each tender (above Rs. 1.00 lakh or more) on STOCK HOLDING's. Letterhead**

(For Tenders issued by STOCK HOLDING Ltd. directly)

Ref: Shcil / 2015-16

Dated:

To,  
-----  
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Sub: Tender no. \_\_\_\_\_ for \_\_\_\_\_

Dear Sir

**Declaration**

Stock Holding Corporation of India Limited (STOCK HOLDING )hereby declares that STOCK HOLDING has adopted Integrity Pact (IP) Program as advised by Central Vigilance Commission vide its Letter No. 015/VG:/012-276469 dated February 25, 2015 and stands committed to following the principles of transparency, equity and competitiveness in public procurement.

The subject Notice Inviting Tender (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender documents, failing which the tenderer / bidder will stand disqualified from the tendering process and the bid of the bidder would be summarily rejected.

This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of the STOCK HOLDING

Yours faithfully,

**For and on behalf of STOCK HOLDING.  
(Authorized Signatory)**

Note: The copy of the Integrity Agreement, duly signed by the Authorized Signatory shall be provided to the bidders on specific request.

*Annexure-II***Covering Letter with each tender (above Rs. 10 lakh or more) on Consultant's Letterhead**  
(For Tenders invited through a Consultant viz. EPCM/PMC Contracts)

Ref: STOCK HOLDING/ /2015-16

Dated:

To,  
-----  
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Sub: Tender no. \_\_\_\_\_ For \_\_\_\_\_

Dear Sir

**Declaration**

We, the consultant, on behalf of STOCK HOLDING hereby declares that STOCK HOLDING has adopted Integrity Pact Program as advised by Central Vigilance Commission vide its Letter No. 015/VG:/012-276469 dated February 25, 2015 and stands committed to following the principles of transparency, equity and competitiveness in public procurement.

The subject Notice Inviting Tender (NIT) is an invitation to offer made on the condition that the Bidder will sign the Integrity Agreement, which is an integral part of tender documents, failing which the tenderer /bidder will stand disqualified from the tendering process and the bid of the bidder would be summarily rejected.

This Declaration shall form part and parcel of the Integrity Agreement and signing of the same shall be deemed as acceptance and signing of the Integrity Agreement on behalf of STOCK HOLDING

Yours faithfully,  
For and on behalf of (Name of Consultant)

(Authorized Signatory of the Consultant)

Note: The copy of the Integrity Agreement, duly signed by the Authorized Signatory shall be provided to the bidders on specific request.

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