

**Tender Queries Response: E - Tender for Housekeeping Services for STOCKHOLDING
offices and Premises**

Sr. No.	Particulars (Queries Received)	Page No	Clause No	Our Response to the queries received
1	In which Industry Stockholding Corporation of India falls for Minimum Wages Act? (As per our understanding it falls in Shop & Establishment)			Stockholding has obtained exemption under Maharashtra Shops and Establishment act
2	We are registered in MSME. Is it required to submit BID Amount (DD) for Rs. 5,000/- & EMD Amount Rs. 1,00,000/- . Normally Organizations registered under MSME are exempted from Tender Fee & EMD Amount	6 & 7	4 & 5	Entities registered under MSME are not required to submit the EMD and Application amount. Copy of the certificates to be dropped in the EMD box to enable us to Consider / open the Technical Bid.
3	What are duty hours, duty timing for employees? Is there 2nd shift or 3rd shift applicable in any case?	11	18 (2)	As per the Tender Document
4	What will be annual frequency for cleaning of overhead & underground water tank? (Our Opinion: Maximum 3 times, if exceeded, cost of it will be reimbursed from client at actual)	13	18	As per the Tender Document
5	Specify occupancy of training programs conducted at training centre per month?	13		As per the Tender Document
6	Specify occupancy of residential rooms per month?	13		As per the Tender Document
7	Specify exact item name with quantity (per room) to be sent to laundry services. Specify frequency of sending those item laundry services when rooms are not occupied for longer period.	14	4	As per the Tender Document
8	Specify location name where (24 * 7) employees	14	19	Mahape Training Centre and Karmakshetra

	required.			
9	Specify number of manpower deployed at various locations for us to prepare 'Most Competitive Quote'. We understand that this quantity of manpower is just for reference.			Service is to be provided
10	Please explain in detail: "List of manpower to be uploaded on Letter Head" (Point No. 4 Pg. No. 24)	24	4	List of Staff / Workmen present with you are to be provided
11	Is it compulsory to provide Mobile Phone to employees by us?	24	5	We should be able to contact the person.